

DAFTAR PUSTAKA

- Alfiqie, M. Y., Aknuranda, I., & Wardani, N. H. (2018). Evaluasi Usability Pada Aplikasi Uber Menggunakan Pengujian Usability. *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*; Vol 2 No 9 (2018).
- Alhadreti, O., & Mayhew, P. J. (2016). “Thinking About Thinking Aloud”: An Investigation of Think-Aloud Methods in Usability Testing. *Conference: Proceedings of the 30th International BCS Human Computer Interaction Conference*. <https://doi.org/10.14236/ewic/HCI2016.101>
- Badan Kepegawaian Negara. (2019). *Calon Pegawai Negeri Sipil Nasional*.
- BTW. (2018). Program Bimbel BTW Program Untuk CPNS. Retrieved January 20, 2021, from <https://btw.co.id/program/cpns/>
- Buana, I. K., & Wirakusuma, M. G. (2016). Pengaruh Penggunaan Sistem Computer Assisted Test Pada Efisiensi Biaya Dan Akuntabilitas Publikasian Hasil (Studi Pada Tes Seleksi Penerimaan CPNS Di Kabupaten Jembrana Dan Karangasem Tahun 2014). *E-Jurnal Ekonomi Dan Bisnis Universitas Udayana*; VOLUME 04.NO.11.TAHUN 2015, 4(11). Retrieved from <https://ojs.unud.ac.id/index.php/EEB/article/view/15988>
- Davis, D., & Jiang, S. (2015). Usability evaluation of web-based interfaces for Type2 Diabetes Mellitus. *2015 International Conference on Industrial Engineering and Operations Management (IEOM)*, 1–6. <https://doi.org/10.1109/IEOM.2015.7093713>
- Ependi, U. (2017). Heuristic Evaluation For Mobile Application (Studi Kasus: Aplikasi Depo Auto 2000 Tanjung Api Api Palembang). *Simetris : Jurnal Teknik Mesin, Elektro Dan Ilmu Komputer*, 8, 563. <https://doi.org/10.24176/simet.v8i2.1525>
- Erna, W. dkk. (2018). Usability Testing Dengan Iso/Iec 9126-4 Sistem Informasi Akademik Universitas Pendidikan Ganesha Ditinjau Dari Pengguna Dosen. *Jurnal Pendidikan Teknologi Dan Kejuruan*, (halaman 291). <https://doi.org/10.23887/jptk-undiksha.v15i2.14502>
- ERSA, A. M. (2015). *Usability Evaluation Website E-Government Layanan Aspirasi Dan Pengaduan Online (Lapor!): Perbandingan Antara Existing Product Dan Development Product*.
- Farida, L. D. (2016). Pengukuran User Experience Dengan Pendekatan Usability [Kasus: Website Pariwisata Di Asia Tenggara]. *Seminar Nasional Teknologi Informasi Dan Multimedia*, (February 2016), 6–7.

- Gupta, S. (2015). A Comparative study of Usability Evaluation Methods. *International Journal of Computer Trends and Technology*, 22(3), 103–106. <https://doi.org/10.14445/22312803/ijctt-v22p121>
- Handiwidjojo, W., & Ernawati, L. (2016). Pengukuran Tingkat Ketergunaan (Usability) Sistem Informasi Keuangan Studi Kasus : Duta Wacana Internal Transaction (Duwit). *Juisi*, 02(01), 49–55.
- Hendradewa, A. P. (2017). Perbandingan Metode Evaluasi Usability (Studi Kasus : Penggunaan Perangkat Smartphone) Andrie. *Teknoin*, 23(1), 9–18.
- Hinderks, A., Schrepp, M., José, F., Mayo, D., & José, M. (2019). Computer Standards & Interfaces Developing a UX KPI based on the user experience questionnaire. *Computer Standards & Interfaces*, (January), 1–9. Retrieved from <https://doi.org/10.1016/j.csi.2019.01.007>
- Indrawan, G., Gunawan, I. M. A. O., & Sariyasa. (2020). The Usability Evaluation of Academic Progress Information System (SIsKA-NG). *Advances in Science, Technology and Engineering Systems*, 5(2), 460–468. <https://doi.org/10.25046/aj050259>
- International Organisation for Standardisation (ISO). (2018). Ergonomics of human-system interaction - Part 11: Usability: Definitions and Concepts. In *Iso 9241-11:2018(E)* (p. 2).
- J, N. (1993). *Usability Engineering*. California: AP Professional.
- Krisnayani, P., Resika Arthana, I. K., & Mahendra Darmawiguna, I. G. (2016). Analisa Usability Pada Website Undiksha Dengan Menggunakan Metode Heuristic Evaluation. *KARMAPATI (Kumpulan Artikel Mahasiswa Pendidikan Teknik Informatika) ISSN: 2252-9063*, 5(2).
- McDonald, S., Edwards, H., & Zhao, T. (2012). Exploring Think-Alouds in Usability Testing: An International Survey. *IEEE Trans. Prof. Communication*, 55, 2–19. <https://doi.org/10.1109/TPC.2011.2182569>
- Muslim, E. dkk. (2017). Evaluasi User Experience Pada Penggunaan Agen Travel Online Melalui Smartphone. *Prosiding Seminar Dan Workshop PEI 2017 ISBN : 978-602-294-244-3 194*.
- Nielsen, J. (2012). Thinking Aloud: The #1 Usability Tool. *The #1 Usability Tool*. Retrieved from <https://www.nngroup.com/articles/thinking-aloud-the-1-usability-tool/>
- Paramitha, A. A. I. I., Dantes, G. R., & Indrawan, G. (2018). The evaluation of web based academic progress information system using heuristic evaluation and

- user experience questionnaire (UEQ). *Proceedings of the 3rd International Conference on Informatics and Computing, ICIC 2018*, 1–6. <https://doi.org/10.1109/IAC.2018.8780430>
- Peute, L. W. P., de Keizer, N. F., & Jaspers, M. W. M. (2015). The value of Retrospective and Concurrent Think Aloud in formative usability testing of a physician data query tool. *Journal of Biomedical Informatics*, 55, 1–10. <https://doi.org/https://doi.org/10.1016/j.jbi.2015.02.006>
- Pratama, M. I. F., Az-Zahra, H. M., & Setiawan, N. Y. (2019). Evaluasi Usability Menggunakan Metode Think Aloud dan Heuristic Evaluation pada Aplikasi Mobile Padiciti. *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, 3(9), 8390–8399.
- Roni, M. I. S., Kharisma, A. P., & Amalia, F. (2018). Perbandingan Hasil Metode Evaluasi Usability Antara Heuristic Evaluation dengan Think Aloud pada Kasus Web FILKOM APPS untuk Mahasiswa. *Jurnal Pengembangan Teknologi Informasi Dan Ilmu Komputer*, 2(2), 674–678.
- Sandhiyasa, I. M. S., Indrawan, G., & Gunadi, I. G. A. (2020). Evaluasi Sistem Informasi Kemajuan Akademik (SIsKA-NG) Mobile Menggunakan Metode Heuristic Evaluation, System Usability Scale, dan Concurrent Think Aloud. *Jurnal Ilmu Komputer Indonesia*, 5(2), 1–13.
- Santoso, H. B., Schrepp, M., Yugo Kartono Isal, R., Utomo, A. Y., & Priyogi, B. (2016). Measuring user experience of the student-centered E-learning environment. *Journal of Educators Online*, 13(1), 58–79.
- Schrepp, M. (2019). User Experience Questionnaire Handbook Version 8. URL: [Https://Www.
Researchgate.
Net/Publication/303880829_User_Experience_Questionnaire_Handbook_Ve
rsion_2.\(Accessed: 02.02. 2017\)](https://www.researchgate.net/Publication/303880829_User_Experience_Questionnaire_Handbook_Version_2.(Accessed: 02.02. 2017)), 1–15.
- Schrepp, M., Hinderks, A., & Thomaschewski, J. (2014). Applying the user experience questionnaire (UEQ) in different evaluation scenarios. *Lecture Notes in Computer Science (Including Subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 8517 LNCS(PART 1), 383–392. https://doi.org/10.1007/978-3-319-07668-3_37
- Schrepp, M., Hinderks, A., & Thomaschewski, J. (2017). Construction of a Benchmark for the User Experience Questionnaire (UEQ). *International Journal of Interactive Multimedia and Artificial Intelligence*, 4(4), 40–44. <https://doi.org/10.9781/ijimai.2017.445>
- Sugiyono. (2017). *Metode Penelitian Kombinasi (Mixed Methods) (Cetakan Ke – 8)*. Bandung: Alfabeta.

Tantri Fajarini, P., Ayu Wirdiani, N. K., & Arya Dharmaadi, I. P. (2020). Evaluasi Portal Berita Online pada Aspek Usability Menggunakan Heuristic Evaluation dan Think Aloud. *Jurnal Teknologi Informasi Dan Ilmu Komputer*; Vol 7, No 5: Oktober 2020DO - 10.25126/Jtiik.2020753587, 7(5), 905–910.

Uska, M. Z., Usuluddin, U., & Sriatni, S. (2019). Usability Testing Method: Efisiensi, Efektivitas dan Kepuasan Pengguna Terhadap Website SMKN 1 Praya. *EDUMATIC: Jurnal Pendidikan Informatika*, 3(2), 91–98. <https://doi.org/10.29408/edumatic.v3i2.1708>

Utami, N., Arthana, I., & Darmawiguna, I. G. M. (2020). Evaluasi Usability Pada E-Learning Universitas Pendidikan Ganesha Dengan Metode Usability Testing. *Jurnal Nasional Pendidikan Teknik Informatika (JANAPATI)*, 9, 107. <https://doi.org/10.23887/janapati.v9i1.23663>

Yuliyana, T., Arthana, I. K. R., & Agustini, K. (2019). Usability Testing Pada Aplikasi POTWIS. *Jurnal Sains Dan Teknologi*, 8(1), 12–22. <https://doi.org/10.4135/9781412963947.n615>

