

**THE IDENTIFICATION OF ENGLISH LANGUAGE
FUNCTIONS AND LANGUAGE EXPRESSIONS
PERFORMED BY FRONT OFFICE STAFF
AT THE LOVINA BALI RESORT**

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PROGRAM STUDI DIPLOMA III BAHASA INGGRIS

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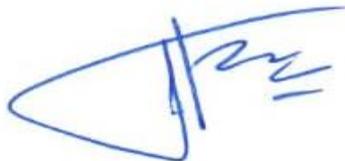
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SURAT PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "The Identification Of English Language Functions and Language Expressions Performed by Front Office Staff at The Lovina Bali Resort" beserta seluruh isinya adalah benar karya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung risiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini atau ada klaim terhadap keaslian karya saya ini.

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