

**THE IDENTIFICATION OF FRONT OFFICE STANDARD
OPERATIONAL PROCEDURES (SOP) USED IN U PAASHA
SEMINYAK BALI**

TUGAS AKHIR

**Diajukan kepada
Universitas Pendidikan Ganesha
untuk memenuhi salah satu persyaratan
dalam Menyelesaikan Program Studi Diploma III Bahasa Inggris
Jurusan Bahasa Asing**



Oleh:

Gede Susila Mantara

NIM 1902041012

**PROGRAM STUDI DIPLOMA III BAHASA INGGRIS
JURUSAN BAHASA ASING
FAKULTAS BAHASA DAN SENI
UNIVERSITAS PENDIDIKAN GANESHA
SINGARAJA**

2022

TUGAS AKHIR

**DIAJUKAN UNTUK MELENGKAPI TUGAS
DAN MEMENUHI SYARAT-SYARAT UNTUK
MENCAPAI GELAR AHLI MADYA**



I Ketut Armatwan, S.Pd., M.Pd.
NIP. 197510092001121001

Dr. Ni Putu Era Marsakawati, S.Pd., M.Pd.
NIP. 198303142008122002

Tugas akhir oleh Gede Susila Mantara ini
telah dipertahankan di depan dewan penguji
pada tanggal 15 Juli 2022

Dewan Penguji

Rmdra

Dr. Dewa Putu Ramendra, S.Pd., M.Pd.
NIP. 197609022000031001

(Ketua)

Made Darma

Made Darma Susena Suyasa S.S., M.Hum.
NIP. 197607142008121002

(Anggota)

I Ketut Armawan

I Ketut Armawan, S.Pd., M.Pd.
NIP. 197510092001121001

(Anggota)

Dr. Ni Putu Era

Dr. Ni Putu Era Marsakawati, S.Pd., M.Pd.
NIP. 198303142008122002

(Anggota)



Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni
Universitas Pendidikan Ganesha
guna memenuhi syarat-syarat untuk mencapai gelar ahli madya

Pada:

Hari : Jumat
Tanggal : 15 Juli 2022

Mengetahui,

Ketua Ujian,

Sekretaris Ujian,

Rendra

Made

Dr. Dewa Putu Ramendra, S.Pd., M.Pd.
NIP. 197609022000031001

Made Arawan Adijaya, S.Pd., M.Pd.
NIP. 197712162002121002

Mengesahkan

Dekan Fakultas Bahasa dan Seni

Prof. Dr. I Made Sutama, M.Pd.
NIP. 196004241986031002

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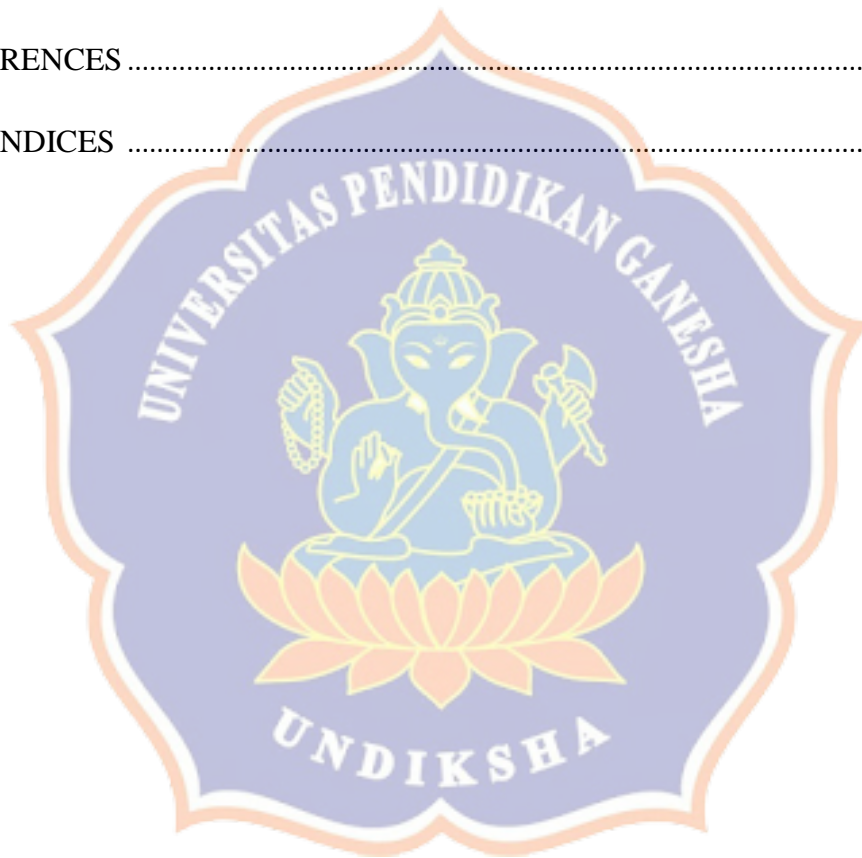
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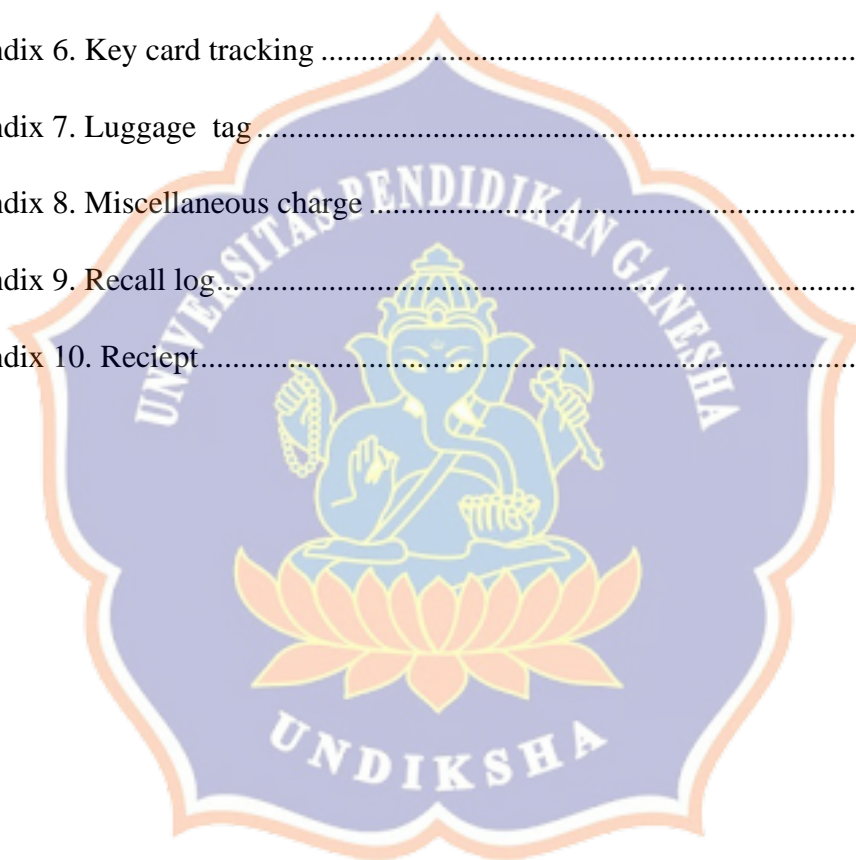
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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul **“THE IDENTIFICATION OF FRONT OFFICE STANDARD OPERATIONAL PROCEDURES (SOP) USED IN U PAASHA SEMINYAK BALI”** beserta seluruh isinya adalah benar karya sendiri dan tidak melakukan penjiplakan dan mengutip dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan saya ini saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan karya saya ini, atau ada klaim terhadap keaslian karya saya ini.

Singaraja, 20 Juli 2022

Yang membuat pernyataan,

Gede Susila Mantara

NIM. 1902041012

