INVESTIGATION OF SENIOR HIGH SCHOOL ENGLISH TEACHERS' CHALLENGES AND SOLUTIONS IN ONLINE LEARNING IMPLEMENTATION

SKRIPSI

Diajukan kepada

Universitas Pendidikan Ganesha

Untuk Memenuhi Salah Satu Persyaratan dalam Menyelesaikan

Program Sarjana Pendidikan Bahasa Inggris

By:

Made Dian Andita Mastari

1612021099

ENGLISH LANGUAGE EDUCATION

LANGUAGE AND ART FACULTY

GANESHA UNIVERSITY OF EDUCATION

SINGARAJA

2022

SKRIPSI

DIAJUKAN UNTUK MELENGKAPI TUGAS
DAN MEMENUHI SYARAT-SYARAT UNTUK
MENCAPAI GELAR SARJANA PENDIDIKAN

Menyetujui

Pembimbing I,	Pembimbing II,
Made Hery Santosa, S.Pd., M.Pd., Ph.D.	Putu Adi Krisna Juniarta, S.Pd., M.Pd.
NIP. 197910232003121001	NIP. 198706122015041006

Skripsi oleh Made Dian Andita Mastari ini

telah dipertahankan di depan dewan penguji

pada tanggal 10 Juni 2022

Dewan Penguji,

Dr. Dewa Putu Ramendra, S.Pd., M.Pd. (Ketua)
NIP. 197609022000031001

Penguji I,

Prof. Dra. Luh Putu Artini, M.A., Ph.D. (Anggota)
NIP. 196407141988102001

Penguji II,

Made Hery Santosa, S.Pd., M.Pd., Ph.D. (Anggota)
NIP. 197910232003121001

Penguji III,

Putu Adi Krisna Juniarta, S.Pd., M.Pd. (Anggota)

NIP. 198706122015041006

Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni
Universitas Pendidikan Ganesha
Guna memenuhi syarat-syarat untuk mencapai gelar sarjana pendidikan

Pada
Hari : Rabu
Tanggal : 20 juli 2022

Mengetahui,

Ketua Ujian,

Dr. Dewa Putu Ramendra. S.Pd., M.Pd.
NIP. 197609022000031001

Sekertaris Ujian,

Dr. IGA Lokita Purnamika Utami, S.Pd., M.Pd
NIP. 198304022006042001

Mengesahkan,
Dekan Fakultas Bahasa dan Seni

UNIVERSITAS PENDIDIKAN GANESHA
FAKULTAS BAHASA DAN SENI
DEKAN

Prof. Dr I Made Sutama, M.Pd.
NIP. 197609022000031001

PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "Investigation of Senior High School English Teachers' Challenges and Solutions in Online Learning Implementation" beserta seluruh isinya adalah benar-benar karya saya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko/ sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini atau ada klaim terhadap keaslian karya saya ini.

Singaraja, 15 Juli 2022
Yang membuat pernyataan,

Made Dian Andita Mastari
NIM 1612021099

ACKNOWLEDGMENT

First of all, the writer would like to praise the Almighty God, Ida Sang Hyang Widhi Wasa, for His blessings, health, and inspiration given, so that the thesis entitled **"Investigation of Senior High School English Teachers' Challenges and Solutions in Online Learning Implementation"** can be accomplished successfully.

The writer also would express sincere gratitude to the entire lecturers of English Language Education department of Ganesha university of Education for the guidance, support, and knowledge that were already given to the writer during the study in this university.

Furthermore, the writer would like to give appreciation and gratitude to several parties who have contributed during accomplishing this thesis as follows:

1. Made Hery Santosa, Ph.D as the first supervisor of the writer for the great idea, guidance, motivation, support, and detail correction given in relation to this thesis.
2. Putu Adi Krisna Juniarta, S.Pd., M.Pd. as the second supervisor of the writer for the great idea, guidance, motivation, support, and detail correction given in relation to this thesis.
3. The writer's dearest parents, Ketut Gede Mas and Ketut Nitari Dewi for the endless love, support, motivation, and prayer during the process of this study.

4. The writer's lovely sister, Putu Ayu Masita Maheswari, S.Pd., M.Pd. who always supporting the writer during the process of this study.
5. All of the writer's friends who cannot be mentioned one by one for the motivation and support given during the writer's study in this university.
6. Lastly, the writer wants to thank herself for the hard work on all processes happened and taken during the study. Thank you for always believing, never giving up, and enjoying every process in all situation.

Finally, the writer hopes that this thesis can be useful for the other university students and all parties who are interested about the writer's topic which has been discussed. The writer realizes that it is still far from perfection and completeness, so that the constructive criticisms and suggestions are very welcomed.

Singaraja, April 8th, 2022

The Writer

TABLE OF CONTENTS

ACKNOWLEDGMENT i
ABSTRACT iii
TABLE OF CONTENTS v
LIST OF TABLES vii
LIST OF FIGURE viii
LIST OF APPENDICES ix
CHAPTER I INTRODUCTION 1
1.1 Research Background 1
1.2 Problem Identification 6
1.3 Research Scope 6
1.4 Research Questions 7
1.5 Research Objectives 7
1.6 Research Significances 8
CHAPTER II REVIEW OF RELATED LITERATURE 10
2.1 Theoretical Review 10
2.1.1 Online Learning 10
2.1.2 Challenging and Supporting Factors in Online Learning 12
2.2 Empirical Review 15
CHAPTER III RESEARCH METHOD 19
3.1 Research Design 19
3.2 Research Setting and Participants 19
3.3 Method of Data Collection 20
3.4 Research Instruments 20
3.4.1 The Researcher 21
3.4.2 Interview Guide 21
3.4.3 Validity of Instruments 23
3.5 Procedure of Data Collection 24
3.6 Process of Data Analysis 25
CHAPTER IV FINDINGS AND DISCUSSION 27
4.1 Findings 27

4.1.1 Challenges in Online Learning Implementation during Today's Unprecedented Time of COVID-19 27
4.1.2 The Solution from The Challenges in Online Learning Implementation during Today's Unprecedented Time of COVID-19 33
4.2 Discussion 38
4.3 Implications 41
CHAPTER V CONCLUSION AND SUGGESTIONS 42
5.1 Conclusion 42
5.2 Suggestions 42
REFERENCES 44
APPENDICES 49

LIST OF TABLES

Table 3.1 Interview Questions……21
Table 3.2 The Inter-rater Agreement for Content Validity……..23
Table 4.1 Challenges in Online Learning Implementation……..……27
Table 4.2 Solutions for the Challenges in Online Learning.…….33

UNIVERSITAS PENDIDIKAN GANESHA
UNDIKSHA

LIST OF FIGURE

Figure 3.1 Interactive Model Analysis…….22

LIST OF APPENDICES

Appendix 1. Teachers' Codes ….....49

Appendix 2. Research Instruments ……..50

Appendix 3. Data Transcription ……...51

UNIVERSITAS PENDIDIKAN GANESHA
UNDIKSHA