



LAMPIRAN

Lampiran 1 : Pedoman Wawancara

PEDOMAN WAWANCARA**a. Wawancara dengan Kepala Biro Administrasi Akademik Mahasiswa dan Teknologi Informasi (KA.BAAMTI)**

Pertanyaan :

1. Apakah SUNARI milik Universitas Ngurah Rai sudah pernah dievaluasi sebelumnya ?
2. Apakah sudah pernah ada informasi terdapat bagaimana pengaruh SUNARI terhadap minat pengguna ?
3. Apakah sudah pernah ada informasi tentang bagaimana kualitas SUNARI terhadap kepuasan pengguna ?
4. Sejauh mana pengembangan SUNARI ?
5. Apakah sulit melakukan pengembangan sistem mengingat belum pernah adanya evaluasi terkait SUNARI tersebut ?

b. Wawancara dengan Mahasiswa Universitas Ngurah Rai

Pertanyaan :

1. Apakah sudah pernah menggunakan SUNARI ?
2. Apakah terdapat kendala – kendala dalam menggunakan SUNARI ?
3. Kendala – kendala apa saja yang pernah dirasakan selama menggunakan SUNARI ?
4. Apakah pernah diadakan sosialisai terkait penggunaan SUNARI dari Universitas Ngurah Rai ?

TRANSKRIP REKAMAN WAWANCARA

a. Wawancara dengan Kepala Biro Administrasi Akademik Mahasiswa dan Teknologi Informasi (KA.BAAMTI)

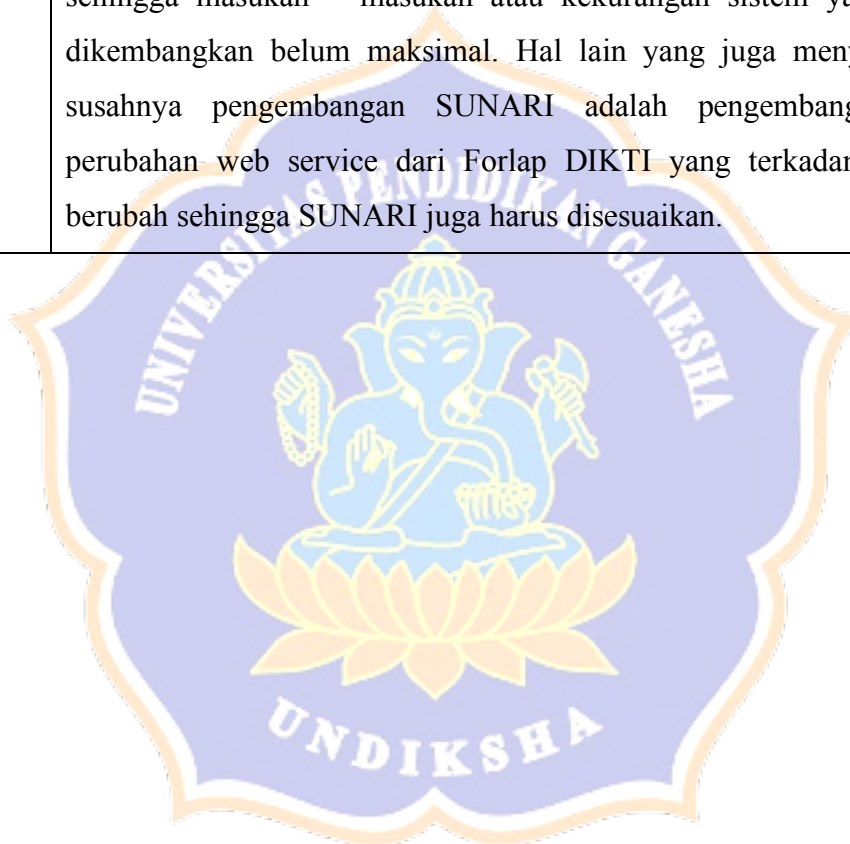
Nama Informan : Ir. Putu Dody Heka Ardana, S.T., M.T.

Jabatan : Kepala Biro Administrasi Akademik Mahasiswa dan
Teknologi Informasi (KA.BAAMTI)

Tanggal Wawancara : 4 Desember 2021

	Materi Wawancara
Peneliti	Apakah SUNARI milik Universitas Ngurah Rai sudah pernah dievaluasi sebelumnya ?
Informan	Untuk evaluasi sistem SUNARI di Universitas Ngurah Rai sejak pertama mulai dioperasikan tahun 2018 belum pernah dilakukan evaluasi SUNARI tersebut.
Peneliti	Apakah sudah pernah ada informasi terdapat bagaimana pengaruh SUNARI terhadap minat pengguna ?
Informan	Terkait dengan informasi terhadap bagaimana pengaruh SUNARI terhadap minat pengguna belum ada mengingat evaluasi terhadap SUNARI belum pernah dilakukan sebelumnya.
Peneliti	Apakah sudah pernah ada informasi tentang bagaimana kualitas SUNARI terhadap kepuasan pengguna ?
Informan	Terkait dengan informasi tentang bagaimana kualitas SUNARI terhadap kepuasan pengguna juga belum ada, sama seperti sebelumnya mengingat bahwa evaluasi terhadap SUNARI belum pernah dilakukan. Evaluasi terhadap SUNARI perlu dilakukan.
Peneliti	Sejauh mana pengembangan SUNARI ?
Informan	Sampai saat ini pengembangan SUNARI sudah sesuai dengan kebutuhan dari sistem dari Forlap DIKTI. Namun dalam perjalanannya

Materi Wawancara	
	SUNARI juga masih perlu dikembangkan kembali untuk memenuhi kebutuhan pengguna.
Peneliti	Apakah sulit melakukan pengembangan sistem mengingat belum pernah adanya evaluasi terkait SUNARI tersebut ?
Informan	Pengembangan SUNARI lumayan susah dilakukan, mengingat belum pernah dilakukan evaluasi sistem baik dari pengguna maupun operator sehingga masukan – masukan atau kekurangan sistem yang perlu dikembangkan belum maksimal. Hal lain yang juga menyebabkan susah nya pengembangan SUNARI adalah pengembangan dari perubahan web service dari Forlap DIKTI yang terkadang sering berubah sehingga SUNARI juga harus disesuaikan.



b. Wawancara dengan Mahasiswa Universitas Ngurah Rai

Nama Informan : Ni Luh Putri Sutriani

Jabatan : Mahasiswa S1 Universitas Ngurah Rai

Tanggal Wawancara : 4 Desember 2021

	Materi Wawancara
Peneliti	Apakah sudah pernah menggunakan SUNARI ?
Informan	Sudah pernah menggunakan SUNARI, sejak menjadi mahasiswa baru sudah menggunakan SUNARI.
Peneliti	Apakah terdapat kendala – kendala dalam menggunakan SUNARI ?
Informan	Terkait dengan kendala dalam menggunakan SUNARI masih ada. diantaranya webnya yang sering eror, koneksi yang kurang bagus, eror saat mau login sehingga harus mencoba berkali-kali.
Peneliti	Kendala – kendala apa saja yang pernah dirasakan selama menggunakan SUNARI ?
Informan	Kendala – kendala yang dirasakan selama menggunakan SUNARI diantaranya adalah webnya yang sering eror, koneksi yang kurang bagus, eror saat mau login sehingga harus mencoba berkali-kali, lumayan lama menunggu validasi pembayaran SPP sehingga harus menunggu untuk melakukan penyusunan KRS apa lagi jika waktu batas waktu KRS sudah mau berakhir.
Peneliti	Apakah pernah diadakan sosialisasi terkait penggunaan SUNARI dari Universitas Ngurah Rai
Informan	Sosialisasi terkait dengan penggunaan SUNARI pernah dilakukan. Biasanya dilakukan oleh fakultas saat pengenalan maba. Tetapi terkadang juga masih ada beberapa hal yang kurang dipahami sehingga harus menanyakannya lagi dengan operator di fakultas.

Lampiran 2 : Dokumentasi Wawancara

DOKUMENTASI WAWANCARA

- a. Wawancara dengan Kepala Biro Administrasi Akademik Mahasiswa dan Teknologi Informasi (KA.BAAMTI)



b. Wawancara dengan Mahasiswa Universitas Ngurah Rai



Lampiran 3. Data Hasil Penelitian

a. Data Variabel Kualitas Sistem (System Quality) (X1)

No	Variabel Kualitas Sistem (<i>System Quality</i>) (X1)										Total
	KS1.1	KS1.2	KS1.3	KS1.4	KS2.1	KS2.2	KS3.1	KS3.2	KS4.1	KS4.2	
1	4	4	4	4	4	4	4	4	4	4	40
2	4	4	4	4	4	4	5	4	4	4	41
3	3	3	3	3	3	3	4	3	3	3	31
4	5	5	5	5	4	4	5	5	5	5	48
5	4	4	4	4	3	3	4	4	4	4	38
6	5	5	5	5	4	5	5	5	5	5	49
7	4	4	3	3	3	3	2	3	3	2	30
8	5	5	4	4	4	4	3	4	4	3	40
9	3	3	3	3	2	3	2	3	2	2	26
10	3	4	4	4	5	4	4	4	4	4	40
11	4	4	3	4	4	5	4	3	3	4	38
12	3	3	4	3	4	4	4	4	4	3	36
13	5	5	5	5	4	5	4	5	5	5	48
14	3	3	3	3	3	3	3	3	3	3	30
15	4	4	4	4	4	4	4	4	4	4	40
16	4	4	4	4	4	4	3	3	3	3	36
17	4	3	3	3	3	3	4	4	4	3	34
18	3	4	4	3	4	4	3	3	3	4	35
19	4	5	5	4	5	5	4	4	5	5	46
20	3	4	4	3	3	3	3	3	4	4	34
21	5	5	5	4	4	4	5	5	4	4	45
22	4	4	5	5	5	5	4	4	5	5	46
23	3	3	4	4	2	3	3	3	3	2	30
24	3	3	3	3	4	4	4	4	4	3	35
25	4	4	4	4	4	5	5	5	4	3	42
26	3	4	4	4	3	4	4	4	3	4	37
27	4	4	4	4	4	3	5	5	4	4	41
28	4	4	4	4	4	4	4	4	4	4	40
29	4	5	5	3	3	4	3	3	3	4	37
30	3	3	3	3	3	3	2	2	2	2	26
31	4	4	4	4	4	4	4	4	4	4	40
32	4	3	4	4	4	4	4	4	3	4	38
33	4	4	4	4	4	3	4	3	4	3	37
34	5	5	5	4	4	4	4	5	5	4	45

No	Variabel Kualitas Sistem (<i>System Quality</i>) (X1)										Total
	KS1.1	KS1.2	KS1.3	KS1.4	KS2.1	KS2.2	KS3.1	KS3.2	KS4.1	KS4.2	
73	5	5	4	4	4	4	4	4	4	4	42
74	4	3	4	3	4	3	4	4	3	4	36
75	4	4	3	3	3	3	3	3	3	3	32
76	5	5	5	5	5	5	5	4	5	5	49
77	5	5	5	5	5	5	5	5	5	5	50
78	5	4	4	5	4	4	5	5	4	4	44
79	4	4	4	4	4	4	4	4	4	4	40
80	4	5	4	5	5	5	5	5	5	4	47
81	3	3	3	3	3	3	3	3	3	3	30
82	3	3	3	3	3	3	3	3	3	3	30
83	4	4	4	3	3	3	3	3	3	3	33
84	4	4	4	4	4	4	5	5	3	4	41
85	3	3	3	4	3	3	4	4	3	3	33
86	5	4	5	4	4	4	4	4	3	3	40
87	4	5	4	5	4	4	5	4	4	4	43
88	5	5	5	5	5	5	5	5	5	5	50
89	5	5	5	5	5	4	4	4	4	3	44
90	4	4	4	4	3	4	4	4	4	4	39
91	4	4	3	3	3	3	3	3	3	3	32
92	4	4	4	4	4	4	4	4	4	5	41
93	5	5	5	5	5	5	5	5	5	5	50
94	5	5	5	5	5	5	4	5	5	5	49
95	3	3	3	3	3	3	3	3	3	2	29
96	4	4	4	4	4	4	4	4	4	4	40
97	5	5	5	5	5	5	4	5	5	4	48
98	5	5	5	5	5	5	5	5	5	4	49
99	3	3	3	3	3	3	3	3	2	2	28
100	3	3	3	3	3	3	3	3	3	3	30
Total	401	402	400	398	386	391	387	389	378	371	3903
Rerata	4.01	4.02	4.00	3.98	3.86	3.91	3.87	3.89	3.78	3.71	39.03
	3.90										

No	Variabel Kualitas Informasi (<i>Information Quality</i>) (X2)										Total
	KI1.1	KI1.2	KI2.1	KI2.2	KI3.1	KI3.2	KI4.1	KI4.2	KI5.1	KI5.2	
38	3	3	3	3	3	3	3	3	3	3	30
39	4	4	4	4	3	4	3	4	5	3	38
40	4	3	3	3	4	3	4	3	4	4	35
41	4	4	4	4	4	4	4	4	4	4	40
42	4	4	5	5	4	4	5	4	4	4	43
43	3	3	4	4	5	3	4	5	5	5	41
44	3	4	4	3	4	4	3	4	4	4	37
45	5	5	5	5	5	5	5	5	5	5	50
46	4	4	4	4	4	4	4	4	4	4	40
47	4	4	4	4	4	4	4	5	5	4	42
48	3	3	3	3	3	2	2	2	2	2	25
49	5	5	4	4	3	4	1	4	3	4	37
50	5	5	5	5	5	5	5	5	5	5	50
51	5	5	5	5	5	5	5	5	5	5	50
52	4	4	4	4	4	4	4	4	4	4	40
53	2	2	3	3	3	3	2	3	4	3	28
54	5	5	5	5	5	5	5	5	5	5	50
55	4	4	3	3	3	3	3	2	3	3	31
56	5	5	5	5	5	5	5	5	5	5	50
57	4	4	4	4	4	4	4	4	4	4	40
58	3	3	4	3	2	3	3	2	4	3	30
59	4	4	4	4	4	4	4	4	3	3	38
60	4	4	4	5	4	4	4	4	4	4	41
61	5	5	5	4	4	5	4	5	4	5	46
62	2	3	3	3	2	3	2	1	2	2	23
63	4	4	3	3	3	3	3	3	3	3	32
64	3	4	4	4	4	4	4	4	4	4	39
65	5	5	5	5	5	5	5	5	5	5	50
66	4	4	3	3	4	3	4	3	4	4	36
67	3	3	4	4	3	4	4	2	3	3	33
68	5	5	5	5	5	5	5	5	5	4	49
69	4	4	3	3	3	3	4	4	4	3	35
70	3	3	2	4	4	4	3	3	3	4	33
71	5	5	5	5	5	5	5	5	5	5	50
72	4	4	4	4	4	4	4	4	4	4	40
73	5	3	3	3	4	5	4	5	4	5	41
74	4	4	4	4	4	4	4	4	4	4	40
75	4	4	4	3	3	3	3	3	3	3	33
76	5	5	5	5	5	5	5	4	5	5	49

No	Variabel Kualitas Informasi (<i>Information Quality</i>) (X2)										Total
	KI1.1	KI1.2	KI2.1	KI2.2	KI3.1	KI3.2	KI4.1	KI4.2	KI5.1	KI5.2	
77	5	5	5	5	5	5	5	5	5	5	50
78	4	4	4	4	4	4	4	4	4	4	40
79	4	5	5	4	4	4	4	4	4	4	42
80	5	5	5	5	5	5	5	5	5	5	50
81	3	3	3	3	3	3	3	3	3	3	30
82	3	3	3	3	3	3	3	3	3	3	30
83	4	4	4	4	4	4	4	4	4	4	40
84	5	5	5	5	4	4	4	4	4	4	44
85	4	4	4	4	4	4	4	4	4	3	39
86	5	5	5	5	4	5	4	4	4	4	45
87	4	4	4	5	4	4	4	4	4	4	41
88	5	5	5	5	5	5	5	5	5	5	50
89	3	3	3	3	4	4	5	4	4	4	37
90	4	4	5	5	5	4	4	5	5	5	46
91	3	3	4	4	4	3	3	4	3	4	35
92	4	4	4	4	5	4	4	4	4	5	42
93	5	5	5	5	5	5	5	5	5	5	50
94	4	5	5	5	5	5	4	5	5	5	48
95	3	4	3	3	4	4	4	3	3	4	35
96	4	4	4	4	4	4	4	4	4	4	40
97	4	5	5	5	4	5	5	5	5	4	47
98	5	5	5	5	5	5	5	5	5	5	50
99	3	3	3	3	3	2	2	2	2	2	25
100	4	4	4	4	4	4	4	4	4	4	40
Total	396	399	399	399	391	392	390	396	401	390	3953
Rerata	3.95										

c. Data Variabel Minat Pengguna (*Intention To Use*) (X3)

No	Variabel Minat Pengguna (<i>Intention To Use</i>) (X3)			Total
	MP1.1	MP1.2	MP1.3	
1	4	4	3	11
2	4	3	4	11
3	3	3	3	9
4	5	5	5	15
5	4	3	3	10
6	5	5	5	15
7	3	3	3	9
8	3	3	3	9
9	2	2	2	6
10	4	4	4	12
11	4	4	3	11
12	3	3	3	9
13	4	3	4	11
14	3	3	3	9
15	4	4	4	12
16	4	4	3	11
17	4	3	3	10
18	4	4	4	12
19	5	5	5	15
20	4	4	3	11
21	5	4	4	13
22	4	5	5	14
23	4	4	4	12
24	4	4	4	12
25	5	5	4	14
26	3	4	3	10
27	5	4	4	13
28	4	4	4	12
29	4	3	4	11
30	2	2	3	7
31	4	4	4	12
32	3	4	4	11
33	4	3	4	11
34	5	5	5	15
35	5	5	5	15
36	4	3	3	10

No	Variabel Minat Pengguna (<i>Intention To Use</i>) (X3)			Total
	MP1.1	MP1.2	MP1.3	
37	3	3	3	9
38	3	3	3	9
39	4	4	4	12
40	3	3	4	10
41	4	4	5	13
42	4	4	3	11
43	5	4	4	13
44	4	4	4	12
45	5	5	5	15
46	4	3	3	10
47	3	4	4	11
48	3	2	2	7
49	4	3	3	10
50	5	5	5	15
51	5	5	5	15
52	4	3	3	10
53	3	2	2	7
54	5	5	5	15
55	3	3	3	9
56	5	5	5	15
57	4	4	4	12
58	3	3	3	9
59	3	3	3	9
60	5	4	5	14
61	4	5	5	14
62	2	2	2	6
63	2	5	5	12
64	4	4	4	12
65	5	5	5	15
66	3	4	4	11
67	2	2	2	6
68	5	5	5	15
69	4	3	3	10
70	4	4	4	12
71	5	5	5	15
72	4	4	4	12
73	4	4	5	13
74	4	4	4	12
75	4	3	4	11

No	Variabel Minat Pengguna (<i>Intention To Use</i>) (X3)			Total
	MP1.1	MP1.2	MP1.3	
76	5	5	4	14
77	5	5	5	15
78	4	4	4	12
79	5	4	4	13
80	5	4	5	14
81	3	2	2	7
82	3	2	2	7
83	5	5	4	14
84	4	5	5	14
85	4	4	4	12
86	5	3	5	13
87	5	4	4	13
88	5	5	5	15
89	4	5	4	13
90	5	5	5	15
91	4	3	3	10
92	5	5	5	15
93	5	5	5	15
94	4	5	5	14
95	4	4	4	12
96	4	4	4	12
97	5	5	5	15
98	5	5	5	15
99	2	2	2	6
100	3	4	3	10
Total	399	386	388	1173
Rerata	3.99	3.86	3.88	11.73
	3.91			

d. Data Variabel Kepuasan Pengguna (*User Satisfaction*) (X4)

No	Variabel Kepuasan Pengguna (<i>User Satisfaction</i>) (X4)					Total
	KP1.1	KP1.2	KP2.1	KP2.2	KP2.3	
1	5	5	4	4	3	21
2	4	5	4	4	4	21
3	4	4	3	3	4	18
4	5	5	5	5	5	25
5	3	4	4	4	3	18
6	5	5	5	5	5	25
7	3	3	3	3	2	14
8	3	3	3	3	2	14
9	3	3	3	3	2	14
10	4	4	4	4	4	20
11	3	3	4	4	5	19
12	3	3	3	3	2	14
13	4	4	4	4	4	20
14	3	3	3	3	2	14
15	5	4	4	4	4	21
16	3	4	4	4	4	19
17	5	5	3	3	3	19
18	4	4	4	4	4	20
19	5	5	5	4	5	24
20	3	4	4	3	4	18
21	5	5	4	4	4	22
22	5	5	5	5	5	25
23	4	4	4	4	4	20
24	4	4	4	4	4	20
25	5	5	4	4	4	22
26	4	4	2	2	3	15
27	5	5	4	4	5	23
28	4	5	4	5	4	22
29	3	3	3	4	3	16
30	2	2	2	3	4	13
31	4	4	4	5	5	22
32	4	4	4	4	4	20
33	4	4	4	4	4	20
34	5	5	4	5	4	23
35	5	5	5	4	5	24
36	4	4	4	3	4	19
37	3	3	3	3	2	14

No	Variabel Kepuasan Pengguna (<i>User Satisfaction</i>) (X_4)					Total
	KP1.1	KP1.2	KP2.1	KP2.2	KP2.3	
38	3	3	3	3	3	15
39	4	4	4	4	4	20
40	3	4	3	3	3	16
41	4	5	4	4	4	21
42	4	4	5	4	4	21
43	4	4	4	4	4	20
44	4	4	4	3	3	18
45	5	5	5	5	5	25
46	4	4	4	4	4	20
47	4	4	3	4	4	19
48	3	3	4	3	3	16
49	4	4	3	3	3	17
50	5	5	5	5	5	25
51	5	5	5	5	5	25
52	5	4	4	4	4	21
53	4	4	3	3	3	17
54	5	5	5	5	5	25
55	3	3	4	4	4	18
56	5	5	5	5	5	25
57	4	4	4	4	4	20
58	3	4	3	3	3	16
59	3	3	3	3	2	14
60	5	5	5	5	5	25
61	4	4	4	4	4	20
62	1	2	3	2	2	10
63	4	5	4	4	4	21
64	4	4	4	4	4	20
65	5	5	5	5	5	25
66	3	3	3	3	3	15
67	3	4	4	4	4	19
68	5	5	5	5	5	25
69	3	4	3	3	3	16
70	5	5	4	4	4	22
71	5	5	5	5	5	25
72	4	4	4	4	4	20
73	5	5	4	4	4	22
74	4	4	4	4	4	20
75	4	4	4	3	3	18
76	5	5	5	5	4	24

No	Variabel Kepuasan Pengguna (<i>User Satisfaction</i>) (X_4)					Total
	KP1.1	KP1.2	KP2.1	KP2.2	KP2.3	
77	5	5	5	5	5	25
78	4	4	5	4	4	21
79	4	4	4	4	4	20
80	5	5	5	5	5	25
81	3	3	3	3	2	14
82	3	3	3	3	2	14
83	4	3	3	5	4	19
84	5	5	5	5	5	25
85	4	4	3	3	3	17
86	5	5	4	5	5	24
87	4	5	4	3	4	20
88	5	5	5	5	5	25
89	4	4	4	4	4	20
90	4	4	5	5	3	21
91	3	3	4	3	4	17
92	5	5	5	5	5	25
93	5	5	5	5	5	25
94	5	5	5	5	5	25
95	3	4	3	4	4	18
96	4	4	4	4	4	20
97	5	5	5	5	5	25
98	5	5	4	4	5	23
99	3	3	3	3	2	14
100	4	4	4	4	3	19
Total	405	416	397	395	387	2000
Rerata	4.05	4.16	3.97	3.95	3.87	20.00
4.00						

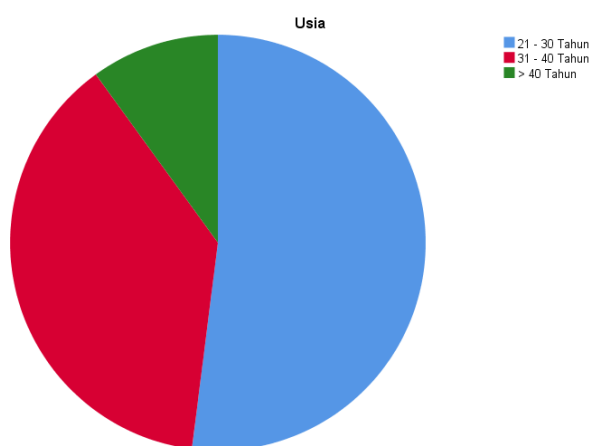
e. Data Variabel Manfaat Bersih (*Net Benefit*) (Y)

No	Variabel Manfaat Bersih (<i>Net Benefit</i>) (Y)							Total
	MB1.1	MB1.2	MB1.3	MB1.4	MB2.1	MB2.2	MB2.3	
1	4	4	4	4	4	4	4	28
2	5	5	4	4	5	4	5	32
3	4	4	3	3	4	5	4	27
4	5	5	5	5	5	5	5	35
5	4	4	4	3	4	4	3	26
6	5	5	5	5	5	5	5	35
7	3	3	3	3	3	3	3	21
8	3	3	3	3	3	3	3	21
9	2	3	3	2	3	3	3	19
10	4	4	4	4	4	4	4	28
11	3	3	3	4	4	4	3	24
12	3	3	3	3	3	2	2	19
13	5	5	5	4	4	4	3	30
14	3	3	3	3	3	2	2	19
15	4	4	4	4	4	4	4	28
16	4	4	3	4	4	4	4	27
17	4	4	4	4	4	4	4	28
18	4	4	4	4	4	4	4	28
19	5	5	5	5	5	4	5	34
20	4	4	4	4	4	3	4	27
21	4	5	5	5	5	4	4	32
22	5	4	4	4	4	5	4	30
23	4	4	4	4	4	4	4	28
24	4	4	4	4	4	4	4	28
25	4	4	4	4	4	4	5	29
26	4	5	3	3	3	4	4	26
27	5	4	5	5	5	5	4	33
28	4	5	4	4	4	5	5	31
29	3	4	3	4	4	4	4	26
30	4	3	4	4	3	3	4	25
31	4	4	5	5	4	4	5	31
32	4	4	4	4	4	4	4	28
33	4	5	4	4	5	3	4	29
34	5	5	5	4	4	4	5	32
35	5	4	5	5	5	5	4	33
36	4	4	4	4	3	3	3	25

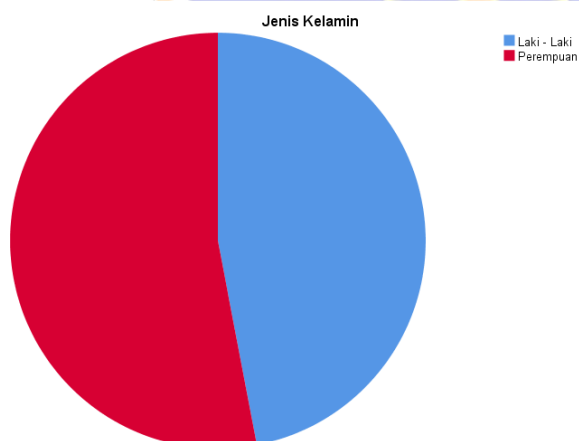
No	Variabel Manfaat Bersih (<i>Net Benefit</i>) (<i>Y</i>)							Total
	MB1.1	MB1.2	MB1.3	MB1.4	MB2.1	MB2.2	MB2.3	
76	5	4	5	4	5	5	5	33
77	5	5	5	5	5	5	5	35
78	4	4	4	4	4	4	4	28
79	4	4	4	4	4	5	4	29
80	5	5	5	5	5	5	5	35
81	3	3	3	3	3	2	2	19
82	3	3	3	3	3	2	2	19
83	5	5	5	3	3	5	5	31
84	4	4	5	5	5	5	4	32
85	4	4	4	4	4	4	4	28
86	5	5	5	4	4	4	4	31
87	5	4	5	4	5	5	4	32
88	5	5	5	5	5	5	5	35
89	5	4	4	4	4	4	4	29
90	4	5	5	5	4	5	4	32
91	4	4	4	4	3	4	3	26
92	5	5	5	5	4	5	4	33
93	5	5	5	5	5	5	5	35
94	5	5	5	5	5	4	5	34
95	4	3	4	3	4	3	3	24
96	4	4	4	4	4	4	4	28
97	5	5	5	5	5	5	4	34
98	5	5	5	5	5	5	5	35
99	3	3	3	3	3	2	2	19
100	4	4	4	4	4	4	3	27
Total	419	416	414	405	403	399	397	2853
Rerata	4.19	4.16	4.14	4.05	4.03	3.99	3.97	28.53
	4.08							

Lampiran 4. Analisis Karakteristik Responden

		Usia			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	21 - 30 Tahun	52	52.0	52.0	52.0
	31 - 40 Tahun	38	38.0	38.0	90.0
	> 40 Tahun	10	10.0	10.0	100.0
	Total	100	100.0	100.0	



		Jenis Kelamin			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Laki - Laki	47	47.0	47.0	47.0
	Perempuan	53	53.0	53.0	100.0
	Total	100	100.0	100.0	



Lampiran 5. Uji Instrumen Penelitian

A. Uji Validitas

- Uji Validitas Variabel Kualitas Sistem (X1)

		Correlations										
		KS1.1	KS1.2	KS1.3	KS1.4	KS2.1	KS2.2	KS3.1	KS3.2	KS4.1	KS4.2	KS
KS1.1	Pearson Correlation	1	.832**	.739**	.776**	.670**	.662**	.601**	.700**	.688**	.665**	.832**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS1.2	Pearson Correlation	.832**	1	.825**	.756**	.688**	.714**	.618**	.668**	.734**	.711**	.857**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS1.3	Pearson Correlation	.739**	.825**	1	.750**	.730**	.741**	.687**	.741**	.771**	.744**	.879**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS1.4	Pearson Correlation	.776**	.756**	.750**	1	.759**	.772**	.714**	.738**	.733**	.706**	.876**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS2.1	Pearson Correlation	.670**	.688**	.730**	.759**	1	.830**	.729**	.727**	.775**	.735**	.873**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS2.2	Pearson Correlation	.662**	.714**	.741**	.772**	.830**	1	.720**	.731**	.773**	.781**	.882**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS3.1	Pearson Correlation	.601**	.618**	.687**	.714**	.729**	.720**	1	.872**	.797**	.771**	.863**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS3.2	Pearson Correlation	.700**	.668**	.741**	.738**	.727**	.731**	.872**	1	.847**	.766**	.893**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS4.1	Pearson Correlation	.688**	.734**	.771**	.733**	.775**	.773**	.797**	.847**	1	.843**	.913**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS4.2	Pearson Correlation	.665**	.711**	.744**	.706**	.735**	.781**	.771**	.766**	.843**	1	.887**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100	100	100	100	100	100
KS	Pearson Correlation	.832**	.857**	.879**	.876**	.873**	.882**	.863**	.893**	.913**	.887**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

- Uji Validitas Variabel Kualitas Informasi (X2)

		Correlations										
		KI1.1	KI1.2	KI2.1	KI2.2	KI3.1	KI3.2	KI4.1	KI4.2	KI5.1	KI5.2	KI
KI1.1	Pearson Correlation	1	.802**	.737**	.662**	.598**	.731**	.620**	.733**	.643**	.647**	.837**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI1.2	Pearson Correlation	.802**	1	.795**	.767**	.586**	.776**	.615**	.661**	.662**	.578**	.842**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI2.1	Pearson Correlation	.737**	.795**	1	.813**	.629**	.760**	.648**	.715**	.682**	.616**	.862**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI2.2	Pearson Correlation	.662**	.767**	.813**	1	.659**	.747**	.649**	.665**	.699**	.615**	.847**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI3.1	Pearson Correlation	.598**	.586**	.629**	.659**	1	.691**	.701**	.722**	.641**	.777**	.818**

	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI3.2	Pearson Correlation	.731**	.776**	.760**	.747**	.691**	1	.752**	.756**	.710**	.722**	.891**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI4.1	Pearson Correlation	.620**	.615**	.648**	.649**	.701**	.752**	1	.735**	.775**	.737**	.848**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI4.2	Pearson Correlation	.733**	.661**	.715**	.665**	.722**	.756**	.735**	1	.837**	.806**	.895**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI5.1	Pearson Correlation	.643**	.662**	.682**	.699**	.641**	.710**	.775**	.837**	1	.763**	.868**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI5.2	Pearson Correlation	.647**	.578**	.616**	.615**	.777**	.722**	.737**	.806**	.763**	1	.851**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100	100	100	100	100	100
KI	Pearson Correlation	.837**	.842**	.862**	.847**	.818**	.891**	.848**	.895**	.868**	.851**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

- Uji Validitas Variabel Minat Pengguna (X3)

Correlations

		MP1.1	MP1.2	MP1.3	MP
MP1.1	Pearson Correlation	1	.724**	.731**	.884**
	Sig. (2-tailed)		.000	.000	.000
	N	100	100	100	100
MP1.2	Pearson Correlation	.724**	1	.851**	.937**
	Sig. (2-tailed)	.000		.000	.000
	N	100	100	100	100
MP1.3	Pearson Correlation	.731**	.851**	1	.938**
	Sig. (2-tailed)	.000	.000		.000
	N	100	100	100	100
MP	Pearson Correlation	.884**	.937**	.938**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

- Uji Validitas Variabel Kepuasan Pengguna (X4)

Correlations

		KP1.1	KP1.2	KP2.1	KP2.2	KP2.3	KP
KP1.1	Pearson Correlation	1	.885**	.705**	.714**	.711**	.900**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100
KP1.2	Pearson Correlation	.885**	1	.706**	.673**	.711**	.889**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
KP2.1	Pearson Correlation	.705**	.706**	1	.803**	.761**	.887**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100
KP2.2	Pearson Correlation	.714**	.673**	.803**	1	.788**	.890**

	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
KP2.3	Pearson Correlation	.711**	.711**	.761**	.788**	1	.897**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100
KP	Pearson Correlation	.900**	.889**	.887**	.890**	.897**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

- Uji Validitas Variabel Manfaat Bersih (Y)

		Correlations							
		MB1.1	MB1.2	MB1.3	MB1.4	MB2.1	MB2.2	MB2.3	MB
MB1.1	Pearson Correlation	1	.782**	.770**	.679**	.685**	.671**	.748**	.866**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100
MB1.2	Pearson Correlation	.782**	1	.739**	.713**	.663**	.698**	.777**	.873**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100
MB1.3	Pearson Correlation	.770**	.739**	1	.800**	.754**	.746**	.721**	.901**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100
MB1.4	Pearson Correlation	.679**	.713**	.800**	1	.711**	.694**	.692**	.862**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100	100	100
MB2.1	Pearson Correlation	.685**	.663**	.754**	.711**	1	.693**	.705**	.850**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100	100	100
MB2.2	Pearson Correlation	.671**	.698**	.746**	.694**	.693**	1	.793**	.874**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100	100	100
MB2.3	Pearson Correlation	.748**	.777**	.721**	.692**	.705**	.793**	1	.894**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100	100	100
MB	Pearson Correlation	.866**	.873**	.901**	.862**	.850**	.874**	.894**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

B. Uji Reliabilitas

- Uji Reliabilitas Variabel Kualitas Sistem (X1)

Reliability Statistics

Cronbach's Alpha	N of Items
.966	10

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KS1.1	35.02	41.394	.794	.964
KS1.2	35.01	40.919	.823	.963
KS1.3	35.03	40.817	.851	.962
KS1.4	35.05	40.856	.847	.962
KS2.1	35.17	40.466	.841	.962
KS2.2	35.12	40.491	.853	.962
KS3.1	35.16	39.853	.826	.963
KS3.2	35.14	39.980	.865	.961
KS4.1	35.25	39.119	.889	.960
KS4.2	35.32	39.109	.854	.962

- Uji Reliabilitas Variabel Kualitas Informasi (X2)

Reliability Statistics

Cronbach's Alpha	N of Items
.959	10

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KI1.1	35.57	40.106	.797	.956
KI1.2	35.54	40.493	.805	.955
KI2.1	35.54	39.746	.827	.955
KI2.2	35.54	40.312	.810	.955
KI3.1	35.62	40.682	.775	.957
KI3.2	35.61	39.937	.865	.953
KI4.1	35.63	39.427	.806	.955
KI4.2	35.57	38.429	.864	.953
KI5.1	35.52	39.808	.835	.954
KI5.2	35.63	39.751	.812	.955

- Uji Reliabilitas Variabel Minat Pengguna (X3)

Reliability Statistics

Cronbach's Alpha	N of Items
.909	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
MP1.1	7.74	3.265	.756	.920
MP1.2	7.87	2.821	.849	.843
MP1.3	7.85	2.836	.854	.839

- Uji Reliabilitas Variabel Kepuasan Pengguna (X4)

Reliability Statistics

Cronbach's Alpha	N of Items
.935	5

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KP1.1	15.95	8.755	.837	.917
KP1.2	15.84	9.166	.828	.919
KP2.1	16.03	9.262	.827	.920
KP2.2	16.05	9.119	.829	.919
KP2.3	16.13	8.377	.824	.922

- Uji Reliabilitas Manfaat Bersih (Y)

Reliability Statistics

Cronbach's Alpha	N of Items
.947	7

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
MB1.1	24.34	18.368	.820	.939
MB1.2	24.37	18.417	.830	.939
MB1.3	24.39	17.695	.863	.935
MB1.4	24.48	18.151	.811	.940
MB2.1	24.50	18.232	.796	.941
MB2.2	24.54	16.978	.816	.941
MB2.3	24.56	17.037	.846	.937

Lampiran 6. Analisis Deskriptif

Analisis Deskriptif Variabel Kualitas Sistem (X1)

Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
KS1.1	100	3	5	4.01	.745
KS1.2	100	3	5	4.02	.765
KS1.3	100	2	5	4.00	.752
KS1.4	100	3	5	3.98	.752
KS2.1	100	2	5	3.86	.792
KS2.2	100	2	5	3.91	.780
KS3.1	100	2	5	3.87	.861
KS3.2	100	2	5	3.89	.815
KS4.1	100	2	5	3.78	.871
KS4.2	100	2	5	3.71	.902
KS	100	25	50	39.03	7.040
Valid N (listwise)	100				

KS1.1				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	27	27.0	27.0
	4	45	45.0	72.0
	5	28	28.0	100.0
	Total	100	100.0	100.0

KS1.2				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	28	28.0	28.0
	4	42	42.0	70.0
	5	30	30.0	100.0
	Total	100	100.0	100.0

KS1.3				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0
	3	25	25.0	26.0
	4	47	47.0	73.0
	5	27	27.0	100.0
	Total	100	100.0	100.0

KS1.4				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	29	29.0	29.0
	4	44	44.0	73.0
	5	27	27.0	100.0

Total	100	100.0	100.0	
-------	-----	-------	-------	--

		KS2.1			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	3.0	3.0	3.0
	3	30	30.0	30.0	33.0
	4	45	45.0	45.0	78.0
	5	22	22.0	22.0	100.0
	Total	100	100.0	100.0	

		KS2.2			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0	1.0
	3	32	32.0	32.0	33.0
	4	42	42.0	42.0	75.0
	5	25	25.0	25.0	100.0
	Total	100	100.0	100.0	

		KS3.1			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	6	6.0	6.0	6.0
	3	26	26.0	26.0	32.0
	4	43	43.0	43.0	75.0
	5	25	25.0	25.0	100.0
	Total	100	100.0	100.0	

		KS3.2			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	3.0	3.0	3.0
	3	30	30.0	30.0	33.0
	4	42	42.0	42.0	75.0
	5	25	25.0	25.0	100.0
	Total	100	100.0	100.0	

		KS4.1			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	6	6.0	6.0	6.0
	3	33	33.0	33.0	39.0
	4	38	38.0	38.0	77.0
	5	23	23.0	23.0	100.0
	Total	100	100.0	100.0	

KS4.2					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	9.0	9.0	9.0
	3	32	32.0	32.0	41.0
	4	38	38.0	38.0	79.0
	5	21	21.0	21.0	100.0
	Total	100	100.0	100.0	

Analisis Deskriptif Variabel Kualitas Informasi (X2)

Descriptive Statistics						
	N	Minimum	Maximum	Mean	Std. Deviation	
KI1.1	100	2	5	3.96	.816	
KI1.2	100	2	5	3.99	.772	
KI2.1	100	2	5	3.99	.823	
KI2.2	100	2	5	3.99	.785	
KI3.1	100	2	5	3.91	.780	
KI3.2	100	2	5	3.92	.774	
KI4.1	100	1	5	3.90	.870	
KI4.2	100	1	5	3.96	.909	
KI5.1	100	2	5	4.01	.810	
KI5.2	100	2	5	3.90	.835	
KI	100	22	50	39.53	7.000	
Valid N (listwise)	100					

KI1.1					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	3.0	3.0	3.0
	3	26	26.0	26.0	29.0
	4	43	43.0	43.0	72.0
	5	28	28.0	28.0	100.0
	Total	100	100.0	100.0	

KI1.2					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	2	2.0	2.0	2.0
	3	24	24.0	24.0	26.0
	4	47	47.0	47.0	73.0
	5	27	27.0	27.0	100.0
	Total	100	100.0	100.0	

KI2.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	3.0	3.0
	3	25	25.0	28.0
	4	42	42.0	70.0
	5	30	30.0	100.0
	Total	100	100.0	100.0

KI2.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0
	3	28	28.0	29.0
	4	42	42.0	71.0
	5	29	29.0	100.0
	Total	100	100.0	100.0

KI3.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	3.0	3.0
	3	26	26.0	29.0
	4	48	48.0	77.0
	5	23	23.0	100.0
	Total	100	100.0	100.0

KI3.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	2	2.0	2.0
	3	28	28.0	30.0
	4	46	46.0	76.0
	5	24	24.0	100.0
	Total	100	100.0	100.0

KI4.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.0	1.0
	2	5	5.0	6.0
	3	22	22.0	28.0
	4	47	47.0	75.0
	5	25	25.0	100.0
Total	100	100.0	100.0	

KI4.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	1	1.0	1.0
	2	6	6.0	7.0
	3	19	19.0	26.0
	4	44	44.0	70.0

5	30	30.0	30.0	100.0
Total	100	100.0	100.0	

KI5.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	4	4.0	4.0
	3	20	20.0	24.0
	4	47	47.0	71.0
	5	29	29.0	100.0
	Total	100	100.0	100.0

KI5.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	4	4.0	4.0
	3	28	28.0	32.0
	4	42	42.0	74.0
	5	26	26.0	100.0
	Total	100	100.0	100.0

Analisis Deskriptif Variabel Minat Pengguna (X3)

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
MP1.1	100	2	5	3.99	.870
MP1.2	100	2	5	3.86	.943
MP1.3	100	2	5	3.88	.935
MP	100	6	15	11.73	2.530
Valid N (listwise)	100				

MP1.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	6	6.0	6.0
	3	20	20.0	26.0
	4	43	43.0	69.0
	5	31	31.0	100.0
	Total	100	100.0	100.0

MP1.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	9.0	9.0
	3	25	25.0	34.0
	4	37	37.0	71.0
	5	29	29.0	100.0
	Total	100	100.0	100.0

MP1.3					
	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	2	8	8.0	8.0	8.0
	3	26	26.0	26.0	34.0
	4	36	36.0	36.0	70.0
	5	30	30.0	30.0	100.0
	Total	100	100.0	100.0	

Analisis Deskriptif Variabel Kepuasan Pengguna (X4)

Descriptive Statistics					
	N	Minimum	Maximum	Mean	Std. Deviation
KP1.1	100	1	5	4.05	.857
KP1.2	100	2	5	4.16	.788
KP2.1	100	2	5	3.97	.771
KP2.2	100	2	5	3.95	.796
KP2.3	100	2	5	3.87	.939
KP	100	10	25	20.00	3.706
Valid N (listwise)	100				

KP1.1					
	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	1	1	1.0	1.0	1.0
	2	1	1.0	1.0	2.0
	3	25	25.0	25.0	27.0
	4	38	38.0	38.0	65.0
	5	35	35.0	35.0	100.0
Total	100	100.0	100.0		

KP1.2					
	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	2	2	2.0	2.0	2.0
	3	18	18.0	18.0	20.0
	4	42	42.0	42.0	62.0
	5	38	38.0	38.0	100.0
	Total	100	100.0	100.0	

KP2.1					
	Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	2	2	2.0	2.0	2.0
	3	25	25.0	25.0	27.0
	4	47	47.0	47.0	74.0
	5	26	26.0	26.0	100.0
	Total	100	100.0	100.0	

KP2.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	2	2.0	2.0
	3	28	28.0	30.0
	4	43	43.0	73.0
	5	27	27.0	100.0
	Total	100	100.0	100.0

KP2.3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	11	11.0	11.0
	3	18	18.0	29.0
	4	44	44.0	73.0
	5	27	27.0	100.0
	Total	100	100.0	100.0

Analisis Deskriptif Manfaat Bersih (Y)**Descriptive Statistics**

	N	Minimum	Maximum	Mean	Std. Deviation
MB1.1	100	2	5	4.19	.734
MB1.2	100	3	5	4.16	.721
MB1.3	100	2	5	4.14	.792
MB1.4	100	2	5	4.05	.770
MB2.1	100	2	5	4.03	.771
MB2.2	100	2	5	3.99	.927
MB2.3	100	2	5	3.97	.893
MB	100	19	35	28.53	4.906
Valid N (listwise)	100				

MB1.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0
	3	16	16.0	17.0
	4	46	46.0	63.0
	5	37	37.0	100.0
	Total	100	100.0	100.0

MB1.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	19	19.0	19.0
	4	46	46.0	65.0
	5	35	35.0	100.0
	Total	100	100.0	100.0

MB1.3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0
	3	22	22.0	23.0
	4	39	39.0	62.0
	5	38	38.0	100.0
	Total	100	100.0	100.0

MB1.4

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	2	2.0	2.0
	3	21	21.0	23.0
	4	47	47.0	70.0
	5	30	30.0	100.0
	Total	100	100.0	100.0

MB2.1

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	1	1.0	1.0
	3	25	25.0	26.0
	4	44	44.0	70.0
	5	30	30.0	100.0
	Total	100	100.0	100.0

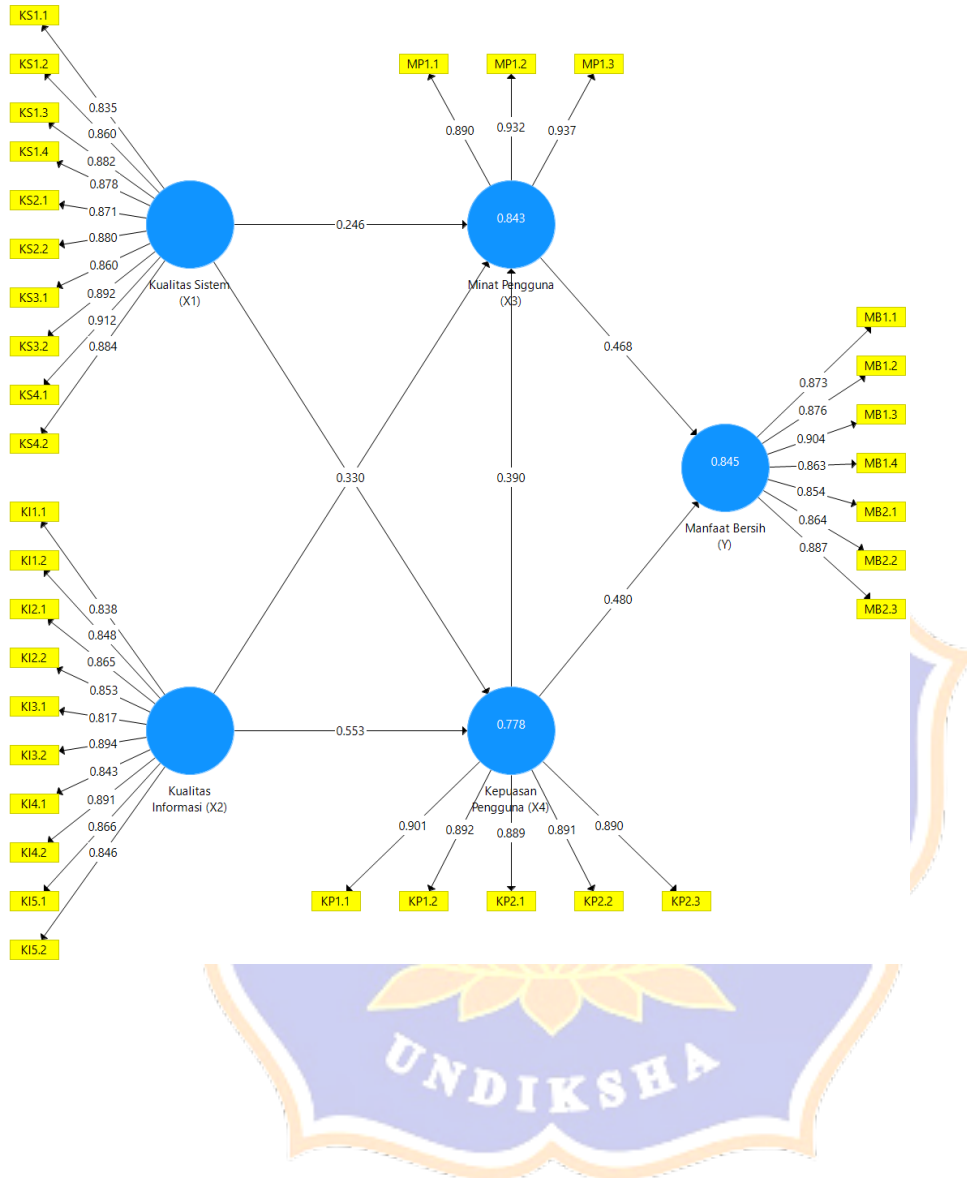
MB2.2

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	10	10.0	10.0
	3	13	13.0	23.0
	4	45	45.0	68.0
	5	32	32.0	100.0
	Total	100	100.0	100.0

MB2.3

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	9.0	9.0
	3	14	14.0	23.0
	4	48	48.0	71.0
	5	29	29.0	100.0
	Total	100	100.0	100.0

Lampiran 7. Gambar Outer Model



Lampiran 8. Output Outer Model

a. Loading Factor

	Kepuasan Pengguna (X4)	Kualitas Informasi (X2)	Kualitas Sistem (X1)	Manfaat Bersih (Y)	Minat Pengguna (X3)
KI1.1		0.838			
KI1.2		0.848			
KI2.1		0.865			
KI2.2		0.853			
KI3.1		0.817			
KI3.2		0.894			
KI4.1		0.843			
KI4.2		0.891			
KI5.1		0.866			
KI5.2		0.846			
KP1.1	0.901				
KP1.2	0.892				
KP2.1	0.889				
KP2.2	0.891				
KP2.3	0.890				
KS1.1			0.835		
KS1.2			0.860		
KS1.3			0.882		
KS1.4			0.878		
KS2.1			0.871		
KS2.2			0.880		
KS3.1			0.860		
KS3.2			0.892		
KS4.1			0.912		
KS4.2			0.884		
MB1.1				0.873	
MB1.2				0.876	
MB1.3				0.904	
MB1.4				0.863	
MB2.1				0.854	
MB2.2				0.864	
MB2.3				0.887	
MP1.1					0.890
MP1.2					0.932
MP1.3					0.937

b. Construct Reliability and Validity

	Cronbach's Alpha	rho_A	Composite Reliability	Average Variance Extracted (AVE)
Kepuasan Pengguna (X4)	0.936	0.936	0.951	0.797
Kualitas Informasi (X2)	0.959	0.960	0.965	0.733
Kualitas Sistem (X1)	0.966	0.967	0.970	0.767
Manfaat Bersih (Y)	0.949	0.949	0.958	0.765
Minat Pengguna (X3)	0.909	0.909	0.943	0.846

c. Discriminant Validity

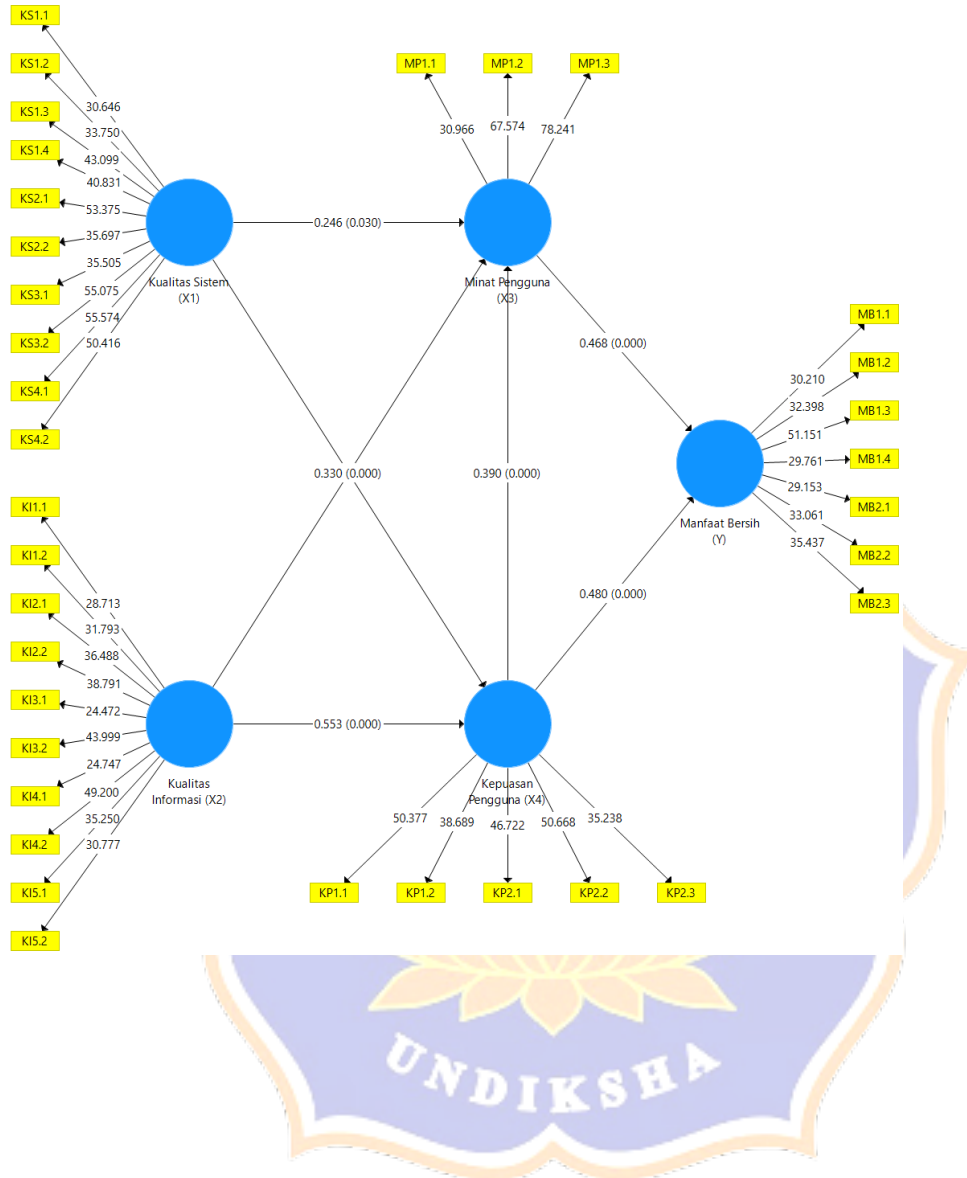
	Kepuasan Pengguna (X4)	Kualitas Informasi (X2)	Kualitas Sistem (X1)	Manfaat Bersih (Y)	Minat Pengguna (X3)
Kepuasan Pengguna (X4)	0.893				
Kualitas Informasi (X2)	0.862	0.856			
Kualitas Sistem (X1)	0.834	0.854	0.876		
Manfaat Bersih (Y)	0.892	0.892	0.866	0.875	
Minat Pengguna (X3)	0.880	0.876	0.853	0.891	0.920

	Kepuasan Pengguna (X4)	Kualitas Informasi (X2)	Kualitas Sistem (X1)	Manfaat Bersih (Y)	Minat Pengguna (X3)
KI1.1	0.720	0.838	0.686	0.745	0.744
KI1.2	0.742	0.848	0.705	0.740	0.775
KI2.1	0.729	0.865	0.685	0.732	0.719
KI2.2	0.814	0.853	0.738	0.804	0.759
KI3.1	0.723	0.817	0.708	0.765	0.746
KI3.2	0.796	0.894	0.753	0.803	0.763
KI4.1	0.692	0.843	0.735	0.702	0.708
KI4.2	0.713	0.891	0.752	0.777	0.774
KI5.1	0.750	0.866	0.815	0.801	0.776
KI5.2	0.685	0.846	0.728	0.760	0.733
KP1.1	0.901	0.783	0.765	0.803	0.804
KP1.2	0.892	0.740	0.769	0.813	0.778
KP2.1	0.889	0.745	0.740	0.742	0.763
KP2.2	0.891	0.809	0.727	0.781	0.796
KP2.3	0.890	0.767	0.720	0.839	0.785
KS1.1	0.717	0.694	0.835	0.702	0.700
KS1.2	0.688	0.682	0.860	0.745	0.745
KS1.3	0.729	0.731	0.882	0.783	0.764
KS1.4	0.739	0.750	0.878	0.755	0.708
KS2.1	0.712	0.733	0.871	0.728	0.702

	Kepuasan Pengguna (X4)	Kualitas Informasi (X2)	Kualitas Sistem (X1)	Manfaat Bersih (Y)	Minat Pengguna (X3)
KS2.2	0.688	0.714	0.880	0.719	0.704
KS3.1	0.745	0.793	0.860	0.802	0.778
KS3.2	0.748	0.796	0.892	0.772	0.780
KS4.1	0.756	0.797	0.912	0.786	0.803
KS4.2	0.771	0.775	0.884	0.782	0.776
MB1.1	0.800	0.783	0.748	0.873	0.794
MB1.2	0.756	0.769	0.730	0.876	0.752
MB1.3	0.777	0.814	0.777	0.904	0.799
MB1.4	0.791	0.785	0.742	0.863	0.730
MB2.1	0.830	0.790	0.815	0.854	0.813
MB2.2	0.748	0.764	0.730	0.864	0.780
MB2.3	0.752	0.754	0.752	0.887	0.778
MP1.1	0.802	0.807	0.775	0.830	0.890
MP1.2	0.798	0.785	0.778	0.790	0.932
MP1.3	0.827	0.826	0.802	0.836	0.937



Lampiran 9. Gambar *Inner Model*



Lampiran 10. *Output Inner Model**a. R-Square (R^2)*

	R Square	R Square Adjusted
Kepuasan Pengguna (X4)	0.778	0.773
Manfaat Bersih (Y)	0.845	0.842
Minat Pengguna (X3)	0.843	0.838

b. Hasil Output Bootstrapping Direct Effects

	Original Sample (O)	Sample Mean (M)	Standard Deviation (STDEV)	T Statistics (O/STDEV)	P Values
Kepuasan Pengguna (X4) -> Manfaat Bersih (Y)	0.480	0.482	0.070	6.860	0.000
Kepuasan Pengguna (X4) -> Minat Pengguna (X3)	0.390	0.372	0.088	4.417	0.000
Kualitas Informasi (X2) -> Kepuasan Pengguna (X4)	0.553	0.562	0.104	5.309	0.000
Kualitas Informasi (X2) -> Minat Pengguna (X3)	0.330	0.346	0.086	3.856	0.000
Kualitas Sistem (X1) -> Kepuasan Pengguna (X4)	0.362	0.357	0.109	3.306	0.002
Kualitas Sistem (X1) -> Minat Pengguna (X3)	0.246	0.250	0.110	2.237	0.030
Minat Pengguna (X3) -> Manfaat Bersih (Y)	0.468	0.470	0.069	6.795	0.000

