APPENDICCIES

Observation Checklist Guide I

Guide: I

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance	IDID	The guide using <u>hand gesture</u>
3	Circumlocution	, SIDIKA	(D1)
4	Approximation		"the presid <mark>ent</mark> ial palace is over
5	All-purposed words	I LA	there (pointing out by hand)
6	Word-Coinage	A	
7	Non-linguistic means		
8	Literal translation from L1		
9	Foreign zing	IVSHA	
10	Code-switching from L1 or	i Kol	
	L3		
11	Appeal for help		
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying " is it clear?
3	Circumlocution		(D2)
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	ZZ.	YHS,
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide using body gesture in
3	Circumlocution		explaining about how to do
4	Approximation		melukat ritual (D3)
5	All-purposed words	IDIA	" I will give you example ok?
6	Word-Coinage	·DIDIKA	Just follow me (showing
7	Non-linguistic means		how to do it using body
8	Literal translation from L1	The state of the s	gesture)
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying " <u>mmm"</u>
3	Circumlocution		(D4) during conversation
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	Z/A	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>ok?"</u> (D5) to the tourist
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1		'SH'
9	Foreign zing	AIR	
10	Code-switching from L1 or	·	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide using body gesture
3	Circumlocution		(D6)
4	Approximation		"what you have to do first is
5	All-purposed words	IDIA	take the water like this
6	Word-Coinage	IDIDIKA	.(showing how to do it)
7	Non-linguistic means		DAK
8	Literal translation from L1	The second	'KRS'
9	Foreign zing	SIV	
10	Code-switching from L1 or	· Inner	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SIL	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		the guide saying "understand?"
3	Circumlocution		(D7)
4	Approximation		
5	All-purposed words	ייטועו	
6	Word-Coinage	· · · · · · · · · · · · · · · · · · ·	N _C
7	Non-linguistic means		A GANESHA
8	Literal translation from L1		'KHX'.
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	IVCHE	
12	Stalling/ time-gaining	A COL	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying " mmm
3	Circumlocution		that is a " (D8) during
4	Approximation		conversation
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GANESHA
8	Literal translation from L1	1/10	'SH'
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide explaining about
3	Circumlocution		mebayuh
4	Approximation	1	By saying "_mebayuh is the
5	All-purposed words	IDIA	ceremony for celebrating <u>the</u>
6	Word-Coinage	WIN KA	day when you born (D9)
7	Non-linguistic means		PAR
8	Literal translation from L1	辽始	'KR'
9	Foreign zing	AV	
10	Code-switching from L1 or	THE STATE OF THE S	
	L3	0000	
11	Appeal for help	IVCHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying " one more
3	Circumlocution		time please? (D10) to ask the
4	Approximation		tourist to repeat her question
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	ZZ no	T.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	- Miles	
	L3	0000	
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	NSI.	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying "sorry? (D11)
3	Circumlocution		because the question was
4	Approximation		unclear
5	All-purposed words	IDID	
6	Word-Coinage	, DIDIKA	N _C
7	Non-linguistic means		A GANESHA
8	Literal translation from L1	I A	'SH'
9	Foreign zing	AIR	
10	Code-switching from L1 or	· Jules	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	ASI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide using body gesture
3	Circumlocution		(D12) when explaining
4	Approximation		something to the tourist
5	All-purposed words	IDID	"to wear this <i>kamen</i> you have to
6	Word-Coinage	WILLIKA,	wrap it around your body like
7	Non-linguistic means		this (showing how to wear it)
8	Literal translation from L1	The state of the s	'HS,
9	Foreign zing	SIV	
10	Code-switching from L1 or	· Illies	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	ASI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " pardon me?" (D13)
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	I M	Y.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A COL	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide using <u>hand gesture</u>
3	Circumlocution		(D14) during the conversation
4	Approximation		"you can find the toilet over
5	All-purposed words	IDID	there (pointing the direction)
6	Word-Coinage	UIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	ZZ no	'KR'S'
9	Foreign zing	AV	
10	Code-switching from L1 or	- Miles	
	L3		
11	Appeal for help	WOHR	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying " Do you get
3	Circumlocution		<u>what I mean?</u> " (D15)
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1		YHS,
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check	✓	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using body gesture (D16)
3	Circumlocution		during conversation
4	Approximation		"No, don't do it like that, but
5	All-purposed words	IDID	like this (showing the correct
6	Word-Coinage	DIDIKA	way using body gesture)
7	Non-linguistic means		SAL.
8	Literal translation from L1	Z.	T.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	
	L3	0000	
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	I WOTT	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using body gesture (D17) in
3	Circumlocution		explaining about how to do the
4	Approximation		melukat ritual
5	All-purposed words	IDIA	"first take the water using your
6	Word-Coinage	IDIDIKA,	hand like this(using both
7	Non-linguistic means		hand to imitate taking the
8	Literal translation from L1	The state of the s	water) and then wash your face
9	Foreign zing	AV	with the water
10	Code-switching from L1 or		
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A SIL	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying "after this we go to <u>eee</u>
3	Circumlocution		(D18) <i>jeroan</i> or the main
4	Approximation		temple
5	All-purposed words	IDID	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	The second	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· may	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

Field note observation Guide I

Observation transcript

On August 26, 27, 28, 2019. The researcher conducted an observation on the communication strategies used by the Guide I in Tirta Empul Temple. The result of the observation were:

- During conversation the guide pointing direction of presidential palace while saying "the presidential palace over there"
- While explaining prohibition in temple the guide saying "is it clear" at the end of explanation
- At the fountain the guide showing the tourist how to do the *melukat* ritual because one of the tourist ask the guide. Guide: I will give the example ok? Just follow me . . . (showing how to do it)
- In the conversation the guide sometime saying "mmm. . . ." before he explained something
- The guide saying "ok?" at the end of explaining how to do melukat ritual.
- The guide explaining how to do *melukat* ritual using gesture. "what you have to do first is take the water like this
- Saying "Understand?" at the end of the explanation
- Sometime saying "mmm. . . . that is a . . " with long paused during conversation
- When explaining about the fountain usage one of the tourists asks about *mebayuh*. The guide answer: "*mebayuh* is the ceremony for celebrating the day when you born"

- When the tourist ask a question the guide saying "one more time please?" to ask the tourist to repeat her question
- The guide saying "sorry?" because the tourist question was unclear
- The guide showing how to wear *kamen* to the tourist "to wear this *kamen* you have to wrap it around your body like this (showing how to wear it)" because they could not wear it correctly.
- The guide saying "pardon me?" when asked multiple question by the tourist
- The guide saying "you can find the toilet over there (pointing direction) when asked by one of the tourist
- The tourist saying "do you get what I mean?" at the end of explaining some history related to the temple
- Explaining on how to do *melukat* ritual because one of the tourist do it wrong. Guide: "No, don't do it like that, but like this (showing the correct way using body gesture)
- Explaining how to do *melukat* ritual to the tourist. Guide: first take the water using your hand like this ... (using both hand to imitate taking the water) and then wash your face with the water . . .
- The guide saying "after we go to eee . . . (long paused) *Jeroan* or the main tample.

Observation Checklist Guide I

Guide: II

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance	_	Using hand gesture (D19)
3	Circumlocution		during conversation
4	Approximation	DIDIKA	"from here you can see the fountain over there (pointing
5	All-purposed words	^	fountain over there(pointing
6	Word-Coinage		the fountain)
7	Non-linguistic means		HA H
8	Literal translation from L1		
9	Foreign zing	TYYYY)	
10	Code-switching from L1 or		
	L3 UND	IKSHA	
11	Appeal for help	\sim	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>eee</u> (D20) this
3	Circumlocution		fountain only used for ngaben
4	Approximation		ceremony"
5	All-purposed words	IDID	
6	Word-Coinage	AIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	II of	HS.
9	Foreign zing	SIV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying "ngaben is ammm
3	Circumlocution		(D21) the ceremony for the
4	Approximation		dead"
5	All-purposed words	IDID	
6	Word-Coinage	. DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	Z/W	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using body gesture (D22)
3	Circumlocution		during conversation
4	Approximation		" ok first use your hand to take
5	All-purposed words	IDID	the water like this (showing
6	Word-Coinage	DIDIKA	how to do it) and wash your
7	Non-linguistic means		face three times
8	Literal translation from L1	The state of the s	, KRS,
9	Foreign zing	SIV	
10	Code-switching from L1 or	· may	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>eee</u> (D23) let me
3	Circumlocution		see oh it is the water spring,
4	Approximation		you can see later in the main
5	All-purposed words	IDIA	temple"
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		PAR
8	Literal translation from L1	Z/A	HS.
9	Foreign zing	A	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	\ \	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>ok?"</u> (D24) during
3	Circumlocution		conversation
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1		YHS.
9	Foreign zing	AV	
10	Code-switching from L1 or	· max	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check	✓	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " well <u>mmm</u> (D25)
3	Circumlocution		let us go to the pool"
4	Approximation		
5	All-purposed words	IDIDA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	The state of the s	HS.
9	Foreign zing	SIV	
10	Code-switching from L1 or	· Miles	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using body gesture (D26)
3	Circumlocution		during conversation
4	Approximation		"as you can see over
5	All-purposed words	IDID:	there(pointing direction) is
6	Word-Coinage	I DIDIKA	called the main tample or Jeroan
7	Non-linguistic means		AZ
8	Literal translation from L1		Y.S.H.
9	Foreign zing	AV	
10	Code-switching from L1 or	· max	
	L3	00000	
11	Appeal for help	IVCHE	
12	Stalling/ time-gaining	LEGI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " do you understand?
3	Circumlocution		(D27)
4	Approximation		
5	All-purposed words	IDID	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	辽始	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	IVCHE	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>body gesture</u> (D28) to
3	Circumlocution		explain about the <i>melukat</i> ritual
4	Approximation		" before you take the water put
5	All-purposed words	IDID	your hand together like this
6	Word-Coinage	DIDIKA	(showing how to do it)
7	Non-linguistic means		PAR
8	Literal translation from L1	I M	YHS,
9	Foreign zing	A	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " say it again please?"
3	Circumlocution		(D29)
4	Approximation		
5	All-purposed words	IDID	
6	Word-Coinage	· SIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	II de	YHS.
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>hand gesture</u> (D30)
3	Circumlocution		during conversation
4	Approximation		"before we go to the pool, you
5	All-purposed words	IDIA	can change your cloth over there
6	Word-Coinage	DIDIKA	(pointing direction)
7	Non-linguistic means		AM
8	Literal translation from L1	Z/A	'KR'S'
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	IVCHA	
12	Stalling/ time-gaining	A CALL	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>do you get what I</u>
3	Circumlocution		<u>mean ?</u> (D31)
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	· DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	ZZ no	Y.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A COL	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>body gesture</u> (D32) in
3	Circumlocution		explaining about <i>melukat</i>
4	Approximation		"in melukat first you have to put
5	All-purposed words	IDID	your hand together first like this
6	Word-Coinage	DIDIKA	(showing how to do it) before
7	Non-linguistic means	^	you take the water from the
8	Literal translation from L1	Z/W	fountain"
9	Foreign zing	AIR	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " sorry sir?" (D33)
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	.DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from LI	Z/A	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>hand gesture</u> (D34)
3	Circumlocution		during conversation
4	Approximation		"after we done here, we go to
5	All-purposed words	IDIA	the next pool over there"
6	Word-Coinage	DIDIKA	(pointing direction)
7	Non-linguistic means		SAL.
8	Literal translation from L1	Z/A	T.S.H.
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check		
14	Clarification request		

Field note observation Guide II

Observation transcript

On August 27, 28, 29, 2019. The researcher conducted an observation on the communication strategies used by the Guide II in Tirta Empul Temple. The result of the observation were:

- In the conversation the guide pointing in the direction of the fountain to shows the tourist its location. "from here you can see the fountain over there . .(pointing the fountain)
- During his explanation the guide saying "eee. . . . this fountain only used for *ngaben* ceremony". He explained it with sometime long intonation voice during his explanation
- When the tourist asking about *ngaben* ceremony the guide saying "*ngaben* is a mmm... the ceremony for the dead . . ." he also explained it with long paused during the conversation.
- The guide explaining about how to do the *melukat* ritual to the tourist. "ok first use your hand to take the water like this (showing how to do it) and wash your face three times . ."
- During the conversation the tourist asking the guide about something by showing some picture, the guide reply "eee. . . .let me see, oh it is the water spring you can see later in the main temple"
- At the end of the guide explanation he said "ok?"
- During the conversation the guide saying "well mmm . . . let us go to the pool now"

- While explaining something to the tourist the guide saying "as you can see over there (pointing direction) is called the main tample or *Jeroan*. With his pointing the direction he mention
- After the guide finished explained the prohibitions at the temple the guide said "do you understand?"
- At the pool the guide teaching the tourist about doing the *melukat* ritual "" before you take the water put your hand together like this (showing how to do it)"
- When the tourist ask a question the guide saying "say it again please?" because it was unclear
- In front of the entrance of the pool guide ask the tourists to change their cloth "before we go to the pool, you can change your cloth over there (pointing direction)
- During his conversation the guide said "do you get what I mean?" after explaining something to the tourist
- In front of the fountain the guide explaining about how to do *melukat* ritual to the tourist "in *melukat* first you have to put your hand together first like this (showing how to do it) before you take the water from the fountain"
- In the conversation the guide said "sorry sir?" when he was asked something by the guide
- After the tourist finished *melukat* at the first pool the guide said "after we done here, we go to the next pool over there (pointing direction)

Observation Checklist Guide III

Guide: III

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance	_	Using body gestures (D35) to
3	Circumlocution		show the tourist how to do the
4	Approximation	DIDIKA	m <mark>elukat</mark> ritual
5	All-purposed words	^	"what you have to do is like this
6	Word-Coinage		(snowing now to do it) just
7	Non-linguistic means		follow me"
8	Literal translation from L1		
9	Foreign zing	MYYY)	
10	Code-switching from L1 or		
	L3 UND	IKSHA	
11	Appeal for help		
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
110	Kind of Communication	Checkiist	Explanation
	Strategies		
	-		
1	Message abandonment		
2	Topic Avoidance		Saying " can you say it again?"
3	Circumlocution		(D36)
	Circumocution		(250)
4	Approximation	A	
5	All-purposed words		
	OEN	IDID	1 GAMESHA
6	Word-Coinage	MA	A.
	N III	<u> </u>	C.
7	Non-linguistic means	Alla	1/2
8	Literal translation from L1		THE T
0	Literal translation from Li	2/60	至
9	Foreign zing		>
	Total Emg	BLY	
10	Code-switching from L1 or	· Tilley	
		TOUR)	
	L3	(1))//2	
11	Appeal for help	V V	
12	Stalling/ time-gaining	IKSH	
12	Stalling/ time-gaining	_	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using " <u>ok?</u> " (D37) to check the
3	Circumlocution		tourist understanding
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	IUIDIK4	A GANESHA
7	Non-linguistic means		N. N. S.
8	Literal translation from L1	Z/g	'HS,
9	Foreign zing	SIV	
10	Code-switching from L1 or	· mey	
	L3		
11	Appeal for help	WCHP	
12	Stalling/ time-gaining	IKS.	
	strategies		
13	Comprehension check	√	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>hand gesture</u> (D38)
3	Circumlocution		during conversation
4	Approximation		"you can rent it there (pointing
5	All-purposed words	IDIA	direction) next to changing
6	Word-Coinage	· DIDIKA	room
7	Non-linguistic means		THE THE PARTY OF T
8	Literal translation from L1	II.	YHS.
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using body gesture (D39) to
3	Circumlocution		explain how to do <i>melukat</i> ritual
4	Approximation		"you have to do it like this (
5	All-purposed words	IDIA	showing how to do melukat
6	Word-Coinage	· DIDIKA	ritual)"
7	Non-linguistic means		THE THE PARTY OF T
8	Literal translation from L1	ZZ no	Y.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	
	L3	0000	
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		The guide saying "well the
3	Circumlocution		effect of this fountain <u>eee</u>
4	Approximation		<u>·</u> (D40) is believed able to
5	All-purposed words	IDIA	remove curse"
6	Word-Coinage	DIDIKA	V
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1		YHS,
9	Foreign zing	A	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying "well <u>mmm</u> (D41)
3	Circumlocution		this fountain is only used for
4	Approximation		ngaben ceremony"
5	All-purposed words	IDID	
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		AGAMESHA
8	Literal translation from L1	The state of the s	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Miles	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining		
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>hand gesture</u> (D42) to
3	Circumlocution		explain about <i>melukat</i>
4	Approximation		" before taking the water, put
5	All-purposed words	IDID	your hand together like this
6	Word-Coinage	·DIDIKA	(showing how to do it)"
7	Non-linguistic means		PAR
8	Literal translation from L1		'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· may	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	I K SI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " ok now we go <i>to (long</i>)
3	Circumlocution		<u>intonation</u>) (D43) changing
4	Approximation		room first then continue to
5	All-purposed words	IDID	<i>jeroan</i> or main temple"
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		1 GAMESHA
8	Literal translation from L1	Z/A	T.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	- July	
	L3	0000	
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	_ \	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>do you get it?</u> " (D44)
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		AGAMESHA
8	Literal translation from L1	Z/A	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check	✓	
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using <u>hand gesture</u> (D45)
3	Circumlocution		during conversation
4	Approximation		" how about we go to rest area
5	All-purposed words	IDID	over there (pointing direction)"
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		1 GANESHA
8	Literal translation from L1		THS.
9	Foreign zing	AV	
10	Code-switching from L1 or	· mes	
	L3		
11	Appeal for help	WOHR	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Explaining how to do melukat
3	Circumlocution		ritual using body gesture (D46)
4	Approximation		" not like that, but like this
5	All-purposed words	IDID	(showing correct way to do
6	Word-Coinage	DIDIKA	melukat ritual)
7	Non-linguistic means		PAR
8	Literal translation from L1	I de	'KR'
9	Foreign zing	AIR	
10	Code-switching from L1 or	·	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " sorry sir?" (D47)
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	DIDIKA	N _C
7	Non-linguistic means		A GAMESHA
8	Literal translation from L1	Z/A	'KR'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Junes	A
	L3		
11	Appeal for help	WCHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Using hand gesture (D48)
3	Circumlocution		during conversation
4	Approximation		"you can find the water spring
5	All-purposed words	IDID	right there (pointing direction)
6	Word-Coinage	DIDIKA	in main temple
7	Non-linguistic means		AM
8	Literal translation from L1	The state of the s	, KHS,
9	Foreign zing	AV	
10	Code-switching from L1 or	- Times	
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A CALL	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Explaining about <i>melukat</i> ritual
3	Circumlocution		using <u>body gesture</u> (D49)
4	Approximation		" you have to do it like this
5	All-purposed words	IDID	(showing how to do it)"
6	Word-Coinage	DIDIKA	1 GAMESHA
7	Non-linguistic means		PAR
8	Literal translation from L1	Z/A	F.S.T.
9	Foreign zing	AV	
10	Code-switching from L1 or	· may	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A SI	
	strategies		
13	Comprehension check		
14	Clarification request		

No	Kind of Communication	Checklist	Explanation
	Strategies		
1	Message abandonment		
2	Topic Avoidance		Saying " <u>do you get it?</u> " (D50)
3	Circumlocution		
4	Approximation		
5	All-purposed words	IDIA	
6	Word-Coinage	WINKA.	N _C
7	Non-linguistic means		AGAMESHA
8	Literal translation from L1	I A	'KRS'
9	Foreign zing	AV	
10	Code-switching from L1 or	· Junes	A
	L3		
11	Appeal for help	WOHA	
12	Stalling/ time-gaining	A	
	strategies		
13	Comprehension check	√	
14	Clarification request		

Field note observation Guide III

Observation transcript

On August 29, 30, 31, 2019. The researcher conducted an observation on the communication strategies used by the Guide III in Tirta Empul Temple. The result of the observation were:

- During the observation the guide explaining about how to do *melukat* ritual to the tourist "what you have to do is like this (showing how to do it) just follow me"
- In his explanation one of the tourist ask some question to the guide but he could not hear it clearly, he said "can you say it again?"
- After he finished his explanation the guide said "ok?"
- Before entering the pool, guide asked the tourist to rent proper attire "you can rent it there (pointing direction) next to changing room"
- Before entering the pool the guide explained about how to do the *melukat* ritual "you have to do it like this (showing how to do *melukat* ritual)"
- In the pool the guide was asked by the tourist about the effect of the fountain water, the guide replied "well the effect of this . . . fountain eee . .
 . . is believed able to remove curse"
- In the pool the guide was asked by the tourist about one of the fountain that could not be used for *melukat*, the guide replied "well *mmm* . . . this fountain is only used for *ngaben* ceremony"
- Before entering the pool the guide explained about how to do the *melukat* ritual to the tourist "before taking the water, put your hand together like

this (showing how to do it)"

- After the tourist finished *melukat* the guide said "ok now we go *to (long intonation)* . . . changing room first then continue to *jeroan* or main temple. . . ." with long intonation in one of the utterance
- After the guide finished explain about history of the temple the guide said "do you get it" at the end
- After the tourists had finished their activity the guide asked "how about we go to rest area over there (pointing direction)"
- When at the pool the guide explain about how to do the *melukat* ritual to the tourist "not like that, but like this (showing correct way to do *melukat* ritual)"
- After the tourist finished they go to the main temple with the guide, then the tourist ask about the water spring to the guide but he could not hear it clearly, he said "" sorry sir?" to make the tourist repeat the question
- The guide answer the tourist question by saying "you can find the water spring right there (pointing direction) in main temple" with his hand pointing the location
- During the conversation in front of the fountain the guide explained about how to do *melukat* ritual "you have to do it like this (showing how to do it)" and he said "do you get it?" at the end of his explanation.

-