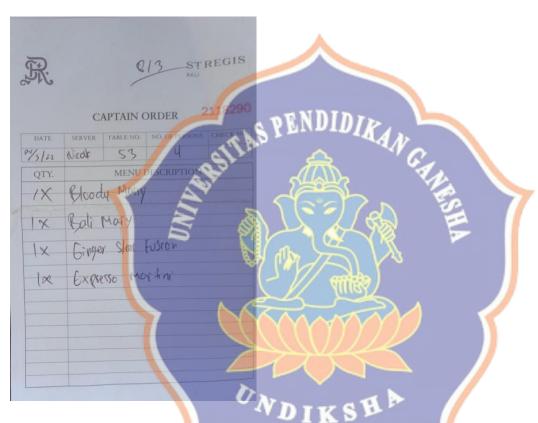
APPENDICES

Appendix 1 Captain Order



Note: Captain's orders are usually used to record guest orders. Also to remind us what guests order guests.

Appendix 2 Make Drink



Note: When making drinks, we must be able to talk to guests and also have to stay focused on making drinks

Appendix 3 Obeservation and Interview



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Appendix 4 Top menu at the Hotel

