

**ANALYSIS OF COMMUNICATION STRATEGIES
USED BY LOCAL GUIDES IN THEIR INTERACTION
TO FOREIGNER AT ALING-ALING WATERFALL**

SKRIPSI



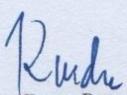
**PENDIDIKAN BAHASA INGGRIS
JURUSAN BAHASA ASING
FAKULTAS BAHASA DAN SENI
UNIVERSITAS PENDIDIKAN GANESHA
SINGARAJA
2023**

SKRIPSI

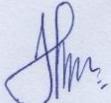
**DIAJUKAN UNTUK MELENGKAPI
TUGAS DAN MEMENUHI SYARAT UNTUK
MENCAPAI GELAR SARJANA PENDIDIKAN**

Menyetujui,

Pembimbing 1


Dr. Dewa Putu Ramendra, S.Pd., M.Pd
NIP. 197609022000031001

Pembimbing 2


Putu Adi Krisna Juniarta, S.Pd., M.Pd
NIP. 198706122015041006

Skripsi Gede Yasa Utama ini
telah dipertahankan di depan dewan penguji
pada tanggal 06 July 2023

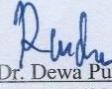
Dewan Penguji,


Dr. Dewa Putu Ramendra, S.Pd., M.Pd
NIP. 197609022000031001

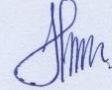
(Ketua)


Prof. Dr. I Gede Budasi, M.Ed., Dipp. App. Ling
NIP. 195812311985031022

(Anggota)


Dr. Dewa Putu Ramendra, S.Pd., M.Pd
NIP. 197609022000031001

(Anggota)


Putu Adi Krisna Juniarta, S.Pd., M.Pd
NIP. 198706122015041006

(Anggota)

Lembar Persetujuan dan Pengesahan Panitia Ujian Skripsi
Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni
Universitas Pendidikan Ganesha
Guna memenuhi syarat-syarat untuk mencapai gelar sarjana pendidikan

Pada,

Hari : Selasa
Tanggal : 25 July 2023

Mengetahui,

Ketua Ujian,

Sekretaris Ujian,

Dr. Dewa Putu Ramendra, S.Pd., M.Pd
NIP. 197609022000031001

Dr. I. G. A. Lokita Purnamika, S.Pd., M. Pd
NIP. 198304022006042001

Mengesahkan



Prof. Dr. I Made Sutama, M. Pd.
NIP. 196004241986031002

PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "AN ANALYSIS OF COMMUNICATION STRATEGIES USED BY LOCAL GUIDES IN THEIR INTERACTION TO FOREIGNER AT ALING-ALING WATERFALL" beserta seluruh isinya adalah benar-benar karya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung risiko/sanksi yang dijatuhkan kepada saya apabila kemudian karya saya atau ada klaim terhadap keaslian karya saya ini.

Singaraja, 28 Juni 2023

Yang membuat pernyataan



Gede Yasa Utama

NIM. 1912021217

ACKNOWLEDGEMENT

Firstly, the author would like to say thanks to the Almighty God, Ida Sang Hyang Widhi Wasa for all the blessing that has been given to the author, to finish a research paper entitled "*An Analysis of Communication Strategies Used by Local Guides in Their Interaction to Foreigner at Aling-Aling Waterfall*"

The author is also aware that this thesis which has been completed would not have been successful without the motivation, support and advice from various parties. The author would like to express his highest gratitude and appreciation to all those who have provided motivation, advice, support, precious moments and assistance. The special thanks and deepest appreciation dedicated to:

- 1 Dr. Dewa Putu Ramendra, S.Pd., M.Pd..as the first supervisor, who have provided a lot of valuable support, advice, feedback, time and attention during the completion of this thesis,
2. Putu Adi Krisna Juniarta, S.Pd., M.Pd., as the second supervisor for the beneficial feedbacks, suggestion, supports, helpful advice and unstoppable guidance in helping the writer a lot in finishing this thesis,
3. All of English Language Education lecturers who have guided the writer with knowledge and experience along the years and in completing the thesis,
4. The local guides in Aling-Aling waterfall who had given permission, information and hospitality to the writer in the process of collecting data,
5. The author's beloved parents, siblings, and family who always give me endless prayer and support in my life.
6. The author's friend, classmates, that cannot be mentioned one by one;

7. Gede Yasa Utama

The author is fully aware that what is presented in this thesis is still far from perfect due to the limitations of the author's ability. Therefore, the authors hope that all constructive criticism and suggestions from various parties are highly appreciated and expected for this research. The author hopes that this thesis can be useful and beneficial for the development of the teaching and learning process of English.



TABLE OF CONTENT

ACKNOWLEDGEMENT	i
ABSTRACT	iii
TABLE OF CONTENT	v
LIST OF TABLE	vii
LIST OF PICTURE.....	viii
LIST OF FIGURE.....	ix
LIST OF APPENDICES	x
CHAPTER I. INTRODUCTION	1
1.1 Background Of The Study	1
1.2 Problem Identification of The Study.....	4
1.3 Limitation of The Study	4
1.4 Research Question.....	4
1.5 Objective of The Study	5
1.6 Significance of The Study	5
CHAPTER II. REVIEW OF RELATED LITERATURE	7
2.1 Theoretical Review	7
2.1.1 What is Communication.....	7
2.1.2 What is Strategy	8
2.1.3 Definition of Communication Strategies	9
2.1.4 Types of Communication Strategies	10
2.2 Empirical Review.....	12
CHAPTER III. RESEARCH METHOD.....	15
3.1 Research Design.....	15
3.2 Research Setting.....	15
3.3 Research Subject	16
3.4 Research Object	16
3.5 Method of Data collection.....	17

3.6 Research Instruments	17
3.7 Method of Data Anlysis	20
3.8 Triangulation.....	21
CHAPTER IV. FINDING AND DISCUSSION.....	23
4.1 Findings.....	23
4.1.1 Communication Strategies Used in the Interaction between The Local Guides and Foreigners at Aling-Aling Waterfall.....	23
4.1.2 The Reason The Local Guides Used Communication Strategies in Their with Foreigners at Aling-Aling Waterfall	42
4.2 Discussion	46
4.2.1 Communication Strategies Used in the Interaction between The Local Guides and Foreigners at Aling-Aling Waterfall.....	46
4.2.2 The Reason The Local Guides Used Communication Strategies in Their with Foreigners at Aling-Aling Waterfall	50
4.3 Implication	51
CHAPTER V. SUMMARY, CONCLUSION, SUGGESTION	52
5.1 Summary	52
5.2 Conclusion.....	52
5.3 Suggestion.....	54
REFERENCES.....	55
APPENDICES.....	59

LIST OF TABLE

Table 3. 1 Observation Sheet	18
Table 3. 2 Guide's Interview	19
Table 4.1 The Percentage of Communication Strategy Occurrences Used by The Local Guide	39



LIST OF PICTURE

Picture 3. 1 Map of Aling-Aling Waterfall 15



LIST OF FIGURE

Figure 4. 1 The Percentage of Each Communication Strategy Used by the Local Guides in Their Interactions	40
---	----



LIST OF APPENDICES

Appendix 1. Attachment Letter.....	59
Appendix 2. Research Subject	60
Appendix 3. Transcript Conversation	61
Appendix 4. Observation Sheet.....	71
Appendix 5. Guide's Interview.....	75
Appendix 6. Documentation	86

