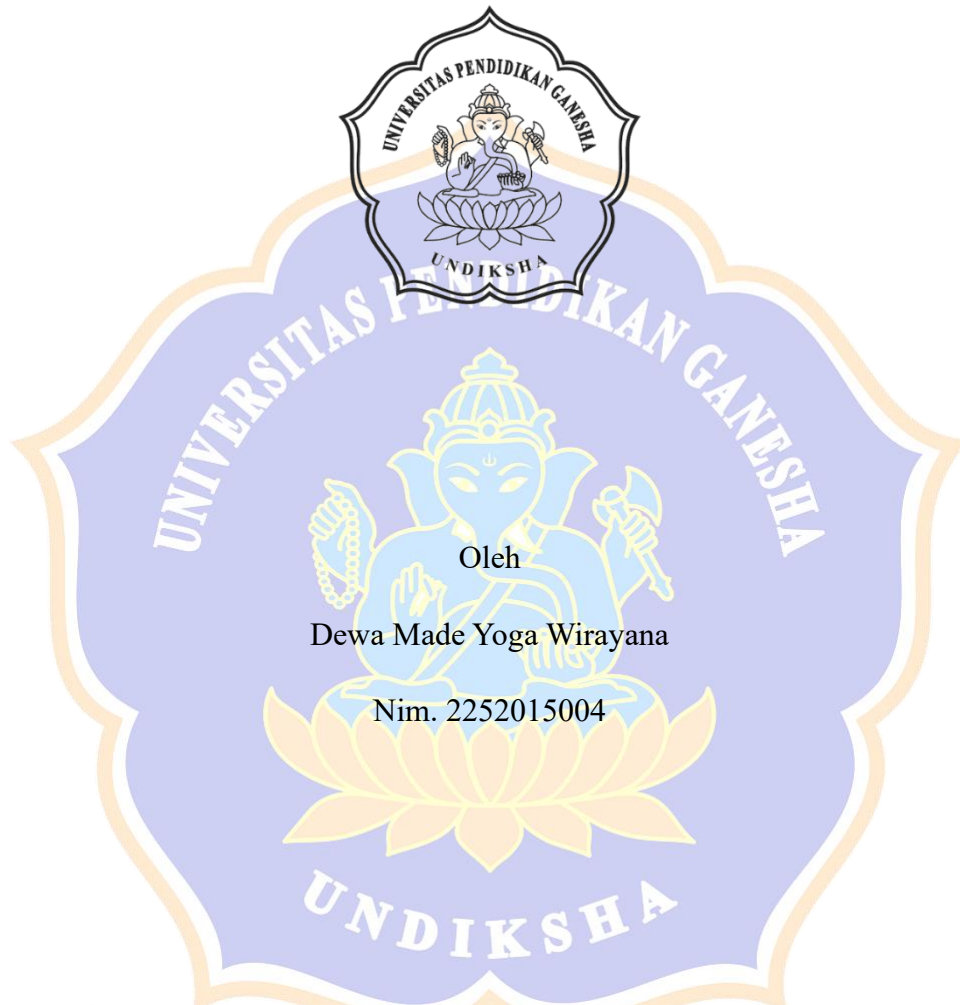


**THE COMMUNICATION TECHNIQUES USED BY TELEPHONE
OPERATOR IN HANDLING GUEST COMPLAINT AT LE
GRANDE BALI**



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SINGARAJA
2024**



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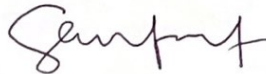
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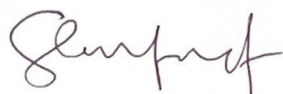
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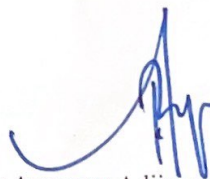
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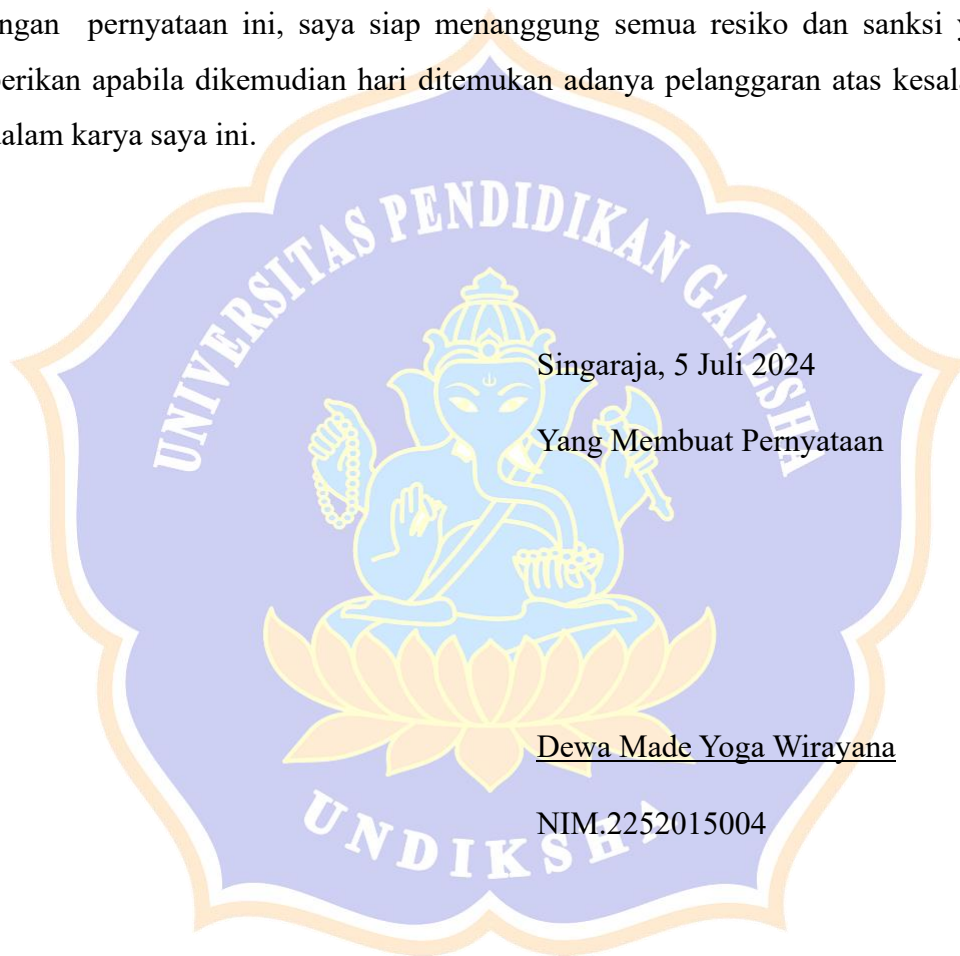


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PERNYATAAN

Dengan ini saya menyatakan bahwa karya saya tulis berjudul “ The Communication Techniques Used By Telephone Operator in Handling Gues Complaint At Le Grande” beserta dengan seluruh isinya benar merupakan karya saya sendiri dan saya tidak melakukan penjiplakan serta pengutipan dengan cara-cara yang tidak sesuai dengan aturan yang berlaku dalam sebuah penelitian. Dengan pernyataan ini, saya siap menanggung semua resiko dan sanksi yang diberikan apabila dikemudian hari ditemukan adanya pelanggaran atas kesalahan didalam karya saya ini.



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