

## REFERENCES

- Ariyati, K. F. (2022). The Analysis of the English Use and Barriers in Front Office in Hotels in Bali. *E-Journal of Linguistics*, 16(2), 228. <https://doi.org/10.24843/e-jl.2022.v16.i02.p08>
- Armada, A., & Armada, M. (2023). Proper Sequence of Serving Food and Beverage in a Restaurant: A Monograph. *SSRN Electronic Journal*, 1–54. <https://doi.org/10.2139/ssrn.4479488>
- Blundell, J., Middlemiss, N., & Higgens, J. (1996). *Function in English*. 1996.
- Brown, H. D. (2007). Principle of Language Learning and Teaching. In *Encyclopedia of the Sciences of Learning* (pp. 1743–1745).
- Dewi, N. K. C. C. D. (2023). *Tugas Akhir Prnanganan Event Master Class 2023 Direktorat Hubungan Kelembagaan Bank*. Politeknik Negeri Bsli.
- Jain, R. K., Doshit, Y., & Joshi, T. S. (2015). Yogesh Doshit A STUDY OF SERVICE QUALITY OF BLOOD. *International Journal for Quality Research*, 9(4), 621–642.
- Kusumaningsih, D. G. Y. (2019). Taboo Words in 21 Jump Street Movie. *RETORIKA: Jurnal Ilmu Bahasa*, 5(1), 23–31. <https://doi.org/10.22225/jr.5.1.756.23-31>
- Newton, L.-S. (2021). *Usher Job Description*. 28 April. <https://www.betterteam.com/usher-job-description>
- Nurwahyuni, K., Wegu, O., & Sudrama, K. (2021). *English Function by Waiters and Waitress at Flames Cafe and Restaurant in Sanur Area*. <https://doi.org/10.4108/eai.25-11-2020.2306654>
- Pastini, N. W. (2021). Kesantunan dalam Berbahasa Inggris Pramusaji: Kasus pada Beberapa Café di Pantai Jimbaran, Bali. *Jurnal Bisnis Hospitaliti*, 10(1), 28–38. <https://doi.org/10.52352/jbh.v10i1.455>
- Thawornwiriyatrakul, W., & Meeprom, S. (2020). Antecedents of tourist loyalty in

health and wellness tourism: The impact of travel motives, perceived service quality, and satisfaction. *International Journal of Innovation, Creativity and Change*, 11(10), 300–315.

Wibawa, I. K., & Mathilda, K. (2023). Sequences Of Service Implementation In Improving The Service Quality At Lobby Lounge Bar And Restaurant JW Marriot Hotel Surabaya. *Journey : Journal of Tourismpreneurship, Culinary, Hospitality, Convention and Event Management*, 6(1), 107–126.  
<https://doi.org/10.46837/journey.v6i1.160>

Wulandari, N. L. M., & Rahmawati, P. I. (2020). Analisis Kebutuhan Bahasa Inggris Pramusaji di Hotel Berbintang 5 di Bali. *Jurnal Manajemen Perhotelan Dan Pariwisata*, 3(1), 01.  
<https://doi.org/10.23887/jmpp.v3i1.28990>

