

APPENDICES

Figure 6.1 Scusa Restaurant by Ayana



6.2 Interview guide of Language Functions and Expressions commonly used by waiter/waitress at Scusa Restaurant by Ayana

No	Name and (position)	Questions
1	Gusti Rean Bagus Adi (Supervisor Restaurant)	1. What language functions do you used when handling guests at breakfast? 2. What language expressions do you use when handling guests at breakfast?

2	Luh Riska Handayani (Assist Supervisor)	3. What language functions do you used when handling guests at breakfast? What language expressions do you use when handling guests at breakfast?

Table 6.2 Interview guide of Language Functions and Expressions used by waiter/waitresses at Scusa Restaurant by Ayana

