

**ONLINE REVIEW BY CUSTOMER OF HOTELS IN
BULELENG REGENCY: AN ANALYSIS OF
CUSTOMER SATISFACTION BASED ON
APPRAISAL THEORY**

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Program Sarjana Terapan Linguistik

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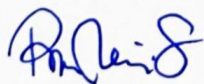
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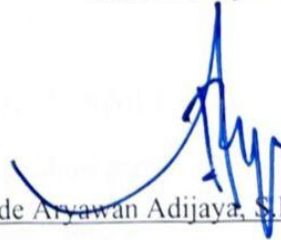
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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul “Online Reviews by Customers of Hotels in Buleleng Regency: An Analysis of Customer Satisfaction Based on Appraisal Theory” beserta seluruh isinya adalah benar-benar karya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung risiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini atau ada klaim terhadap keaslian karya saya ini.

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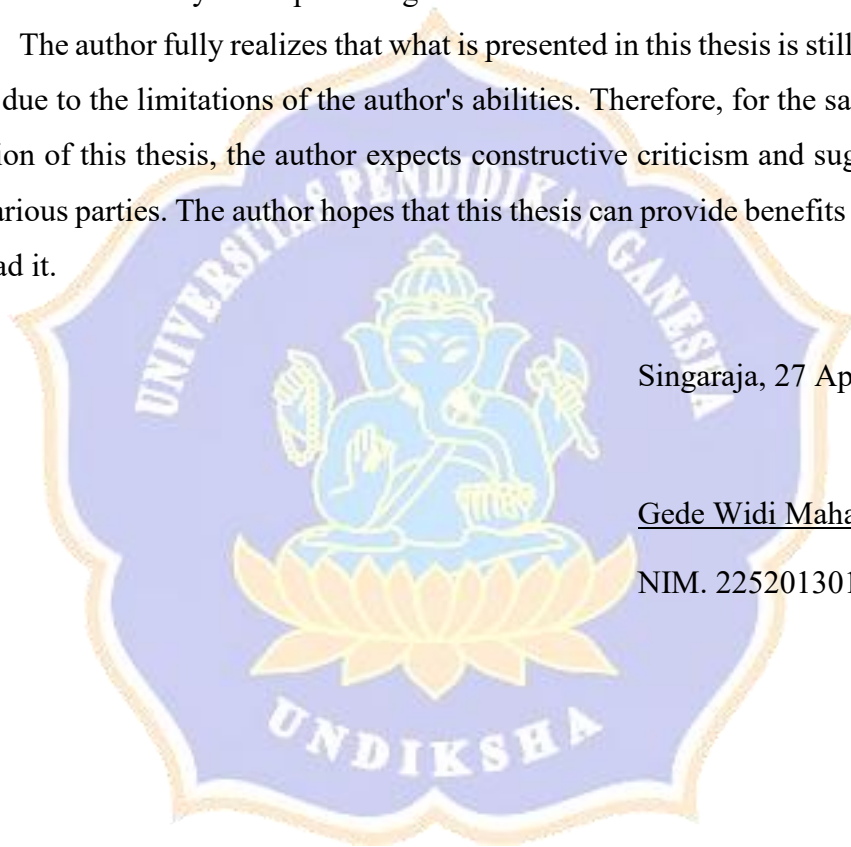
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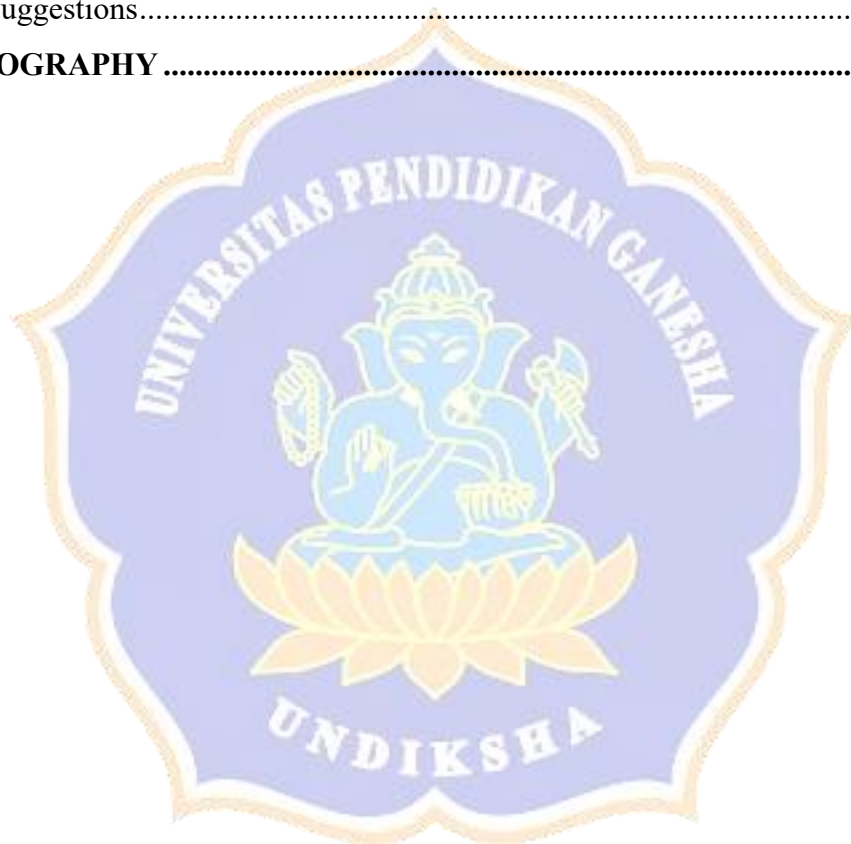
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