

## REFERENCES

- Arindrayana. 2014. *The English functions and errors by art shopkeepers at Penestanan Ubud* (Doctoral dissertation, Universitas Warmadewa).
- Blundell, J., Higgens, J., & Middlemiss, N. 1987. *Function in English*. Oxford University Press.
- Britton, J. 1971. A schematic account of language functions. *Educational Review*, 23(3), 205–219. <https://doi.org/10.1080/0013191710230304>
- Halliday, M. A. K. 1978. *Language as social semiotic: The social interpretation of language and meaning*. Edward Arnold.
- Halliday, M. A. K., & Matthiessen, C. M. I. M. 2004. *An introduction to functional grammar* (3rd ed.). Arnold.
- Haratyan, F. 2011. Halliday's SFL and social meaning. In *2nd International Conference on Humanities, Historical and Social Sciences* (Vol. 17, pp. 260–264).
- Hargie, O. 2011. *Skilled interpersonal interaction: Research, theory, and practice* (6th ed.). Routledge.
- Hébert, L., & Tabler, J. 2019. The functions of language. In *An introduction to applied semiotics* (pp. 232–240). Routledge.
- Indraswari, I. 2014. *English used by artshop attendants in Kuta area* (Doctoral dissertation, Universitas Warmadewa).
- Laia, Y. E., Widiastuti, N. L. P., & Adnyani, N. L. P. S. 2022. English language functions used by butlers at Pandawa Beach Villas & Spa. *KnE Social Sciences*, 135–145. <https://doi.org/10.18502/kss.v7i10.11272>
- Mahardika. 2019. Analysis of function needs and language expression for receptionists at star hotels in Bali. *Jurnal Reforma*, 8(1), 188.
- Mehmetoglu, M., & Engen, M. 2011. Pine and Gilmore's concept of experience economy and its dimensions: An empirical examination in tourism. *Journal of Quality Assurance in Hospitality & Tourism*, 12(4), 237–255. <https://doi.org/10.1080/1528008X.2011.541847>

Nunan, D. 1991. *Language teaching methodology: A textbook for teachers*. Prentice Hall.

Nurwahyuni, K., Wegu, O., & Sudrama, K. 2021. English function by waiters and waitress at Flames Cafe and Restaurant in Sanur area. In *Proceedings of the First International Seminar on Social Science, Humanities and Education (ISSHE 2020), 25 November 2020, Kendari, Southeast Sulawesi, Indonesia*. Atlantis Press. <https://doi.org/10.2991/assehr.k.210120.064>

Rahmawati. 2021. An analysis of expressive speech acts used in *Crazy Rich Asians* movie. *Journal of Language and Literature*.

Richards, J. C., & Schmidt, R. W. 2013. *Longman dictionary of language teaching and applied linguistics* (4th ed.). Routledge.

Searle, J. R. 1975. A taxonomy of illocutionary acts. In K. Gunderson (Ed.), *Language, mind and knowledge (Minnesota Studies in the Philosophy of Science, Vol. 7, pp. 344–369)*. University of Minnesota Press.

Setiadi, I. G. D. 2024. Language functions used by local drivers at Tanah Lot area. *PRAGMATICA: Journal of Linguistics and Literature*, 2(2), 77–81. <https://doi.org/10.22225/pragmatica.2.2.2024.77-81>