

**CROSS - CULTURAL COMMUNICATION STRATEGIES
USED BY HOSTESS AT HOLIDAY INN EXPRESS BARUNA
BALI DURING BREAKFAST SERVICE**



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PROFESIONAL
FAKULTAS BAHASA DAN SENI UNIVERSITAS PENDIDIKAN GANESHA
SINGARAJA**

2025

**CROSS - CULTURAL COMMUNICATION STRATEGIES USED BY
HOSTESS AT HOLIDAY INN EXPRESS BARUNA BALI DURING
BREAKFAST SERVICE**

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Universitas Pendidikan Ganesha

Untuk memenuhi salah satu persyaratan

Dalam Menyelesaikan Program Diploma Empat

Program Studi Bahasa Inggris Komunikasi Bisnis Profesional

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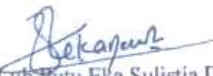


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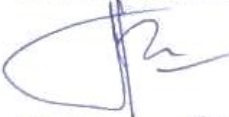
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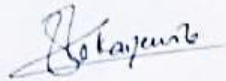
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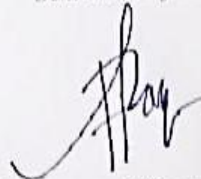
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PERNYATAAN

Dengan ini saya menyatakan bahwa tugas akhir ini yang berjudul "Cross - Cultural Communication Strategies Used by Hostess at Holiday Inn Express Baruna Bali During Breakfast Service" beserta seluruh isinya adalah benar benar karya saya sendiri dan saya tidak melakukan penjiplakan dan mengutip dengan cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini saya siap menanggung resiko atas sanksi yang dijatuhkan kepada saya apabila dikemudian hari ditemukan adanya pelanggaran atau etika keilmuan dalam karya saya ini, atau ada klaim keaslian saya ini.

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This study acknowledge its limitations and welcomes constructive feedback, comments, and critiques from readers. It is anticipated that this research will contribute valuable insights for scholars and practitioners interested in cross-cultural communication strategies, particularly in the context of hospitality services, as exemplified by the hostess roles at Holiday Inn Express Baruna Bali during breakfast service.

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