



Lampiran 1. Surat Observasi



KEMENTERIAN PENDIDIKAN TINGGI,
SAINS, DAN TEKNOLOGI
UNIVERSITAS PENDIDIKAN GANESHA
FAKULTAS TEKNIK DAN KEJURUAN
Jalan Udayana Nomor 11 Singaraja Bali
Laman: <http://fik.undiksha.ac.id>

Nomor : 525/UN48.11.1/KM/2025

Singaraja, 27 Pebruari 2025

Perihal : Surat Permohonan Pengambilan Data

Yth. Pengelola Layanan RT/RW Net Reemoora
di Tempat

Dengan hormat, sehubungan dengan proses penyelesaian Tugas Akhir/Skripsi, maka melalui surat ini kami mohon Bapak/Ibu berkenan memberikan data yang terkait dengan data yang dibutuhkan. Adapun mahasiswa yang akan melakukan pengambilan data seperti tersebut di bawah ini:

Nama : Ketut Manik Yogantara
NIM : 2115051073
Program Studi : Pendidikan Teknik Informatika
Jurusan : Teknik Informatika
Data yang dibutuhkan : data yang terkait dengan observasi terhadap pengelolaan Layanan RT/RW Net Reemoora
Judul Penelitian : Implementasi Genieacs untuk Meningkatkan Efisiensi Pengelolaan Perangkat Router Pelanggan pada Layanan RT RW Net Reemoora

Demikian kami sampaikan, atas perhatian dan kerjasamanya, diucapkan terima kasih.

a.n Dekan,
Wakil Dekan Bidang Akademik,

Made Windu Antara Kesiman
NIP 198211112008121001



525

KEMENTERIAN PENDIDIKAN TINGGI, SAINS DAN TEKNOLOGI
UNIVERSITAS PENDIDIKAN GANESHA
FAKULTAS TEKNIK DAN KEJURUAN
JURUSAN TEKNIK INFORMATIKA

Jalan Udayana Singaraja-Bali Kode Pos 81116

Tlp. (0362) 22570 Fax. (0362) 25735

Laman: www.undiksha.ac.id

Nomor : 103/UN48.11.5/KM/2025
 Perihal : Surat Permohonan Pengambilan Data
 Lampiran : -

Singaraja, 27 Februari 2025

Yth. Dekan FTK
 Universitas Pendidikan Ganesha
 Di tempat

Dengan hormat,
 Sehubungan dengan proses penyelesaian Tugas Akhir / Skripsi yang dilaksanakan oleh saudara mahasiswa:

Nama	: Ketut Manik Yogantara
Nim	: 2115051073
Prodi/Jurusan	: Pendidikan Teknik Informatika / Teknik Informatika
Instansi yg ditujui	: Layanan RT/RW net Reemoora
Jabatan yg dituju	: Pengelola Layanan RT/RW net Reemoora
Data yang dibutuhkan	: Terkait Data Observasi terhadap pengelolaan layanan RT/RW net
Judul	: Implementasi Genieacs Untuk Meningkatkan Efisiensi Pengelolaan Perangkat Router Pelanggan Pada Layanan Rt Rw Net Reemoora

Bersama ini kami mohonkan kepada Bapak untuk berkenan memfasilitasi kebutuhan data untuk Tugas Akhir / Skripsi mahasiswa yang bersangkutan.
 Demikian kami sampaikan. Atas perhatian dan kerjasama Bapak, kami ucapkan terima kasih.

Kema Jurusan Teknik Informatika,



Putu Hendra Suputra
 NIP. 19821222006041001



**Balai
Sertifikasi
Elektronik**

Catatan :

- UU ITE No. 11 Tahun 2008 Pasal 5 ayat 1 "Informasi Elektronik dan/atau Dokumen Elektronik dan/atau hasil cetaknya merupakan alat bukti hukum yang sah"
- Dokumen ini tertanda ditandatangani secara elektronik menggunakan sertifikat elektronik yang diterbitkan BsrE
- Surat ini dapat dibuktikan keasliannya dengan menggunakan *qr code* yang telah tersedia

Lampiran 2. Rubrik Wawancara

Pedoman Wawancara Analisis Kebutuhan Pengembangan Sistem

(Oleh)

Nama :

NIP :

Pertanyaan

1. Bagaimana proses pengelolaan pelanggan dilakukan saat ini, khususnya terkait penonaktifan pelanggan yang menunggak pembayaran?

Jawab :

.....

.....

2. Apa kendala utama yang Anda hadapi dalam menonaktifkan jaringan pelanggan secara manual di Mikrotik?

Jawab :

.....

.....

3. Menurut Anda, seperti apa sistem otomatisasi ideal untuk menonaktifkan jaringan pelanggan yang menunggak?

Jawab :

.....

.....

4. Seberapa sering Anda melakukan pemantauan redaman sinyal pada perangkat pelanggan, dan bagaimana prosesnya dilakukan?

Jawab :

.....

.....

5. Apa dampak redaman sinyal terhadap kepuasan pelanggan dan stabilitas jaringan yang Anda kelola?

Jawab :

.....

.....

6. Bagaimana pendapat Anda tentang penggunaan notifikasi otomatis (misalnya melalui bot Telegram) untuk memantau redaman secara real-time?

Jawab :

.....

.....

7. Dalam kondisi apa saja Anda biasanya melakukan reboot perangkat router pelanggan, dan bagaimana proses reboot dilakukan saat ini?

Jawab :

.....

.....

8. Apakah Anda memiliki sistem pencatatan atau pemantauan performa perangkat pelanggan? Jika iya, bagaimana sistem tersebut berjalan?

Jawab :

.....

.....

9. Apa saja fitur atau fungsi yang Anda harapkan ada dalam sistem manajemen pelanggan dan router yang ideal?

Jawab :

.....

.....

10. Sejauh mana Anda mengenal atau pernah menggunakan sistem seperti GenieACS dalam pengelolaan perangkat jaringan?

Jawab :

.....

.....

Lampiran 3. Lembar Hasil Wawancara

Pedoman Wawancara Analisis Kebutuhan Pengembangan Sistem

(Oleh)

Nama : Dewa Puku Deni Hermawan
NIP : -

Pertanyaan

1. Bagaimana proses pengelolaan pelanggan dilakukan saat ini, khususnya terkait penonaktifan pelanggan yang menunggak pembayaran?

Jawab : Saat ini proses tersebut masih dilakukan secara manual. Biasanya pengelola akan cek satu persatu siapa saja yang sudah jatuh tempo, kemudian koneksi akan di disable secara manual.

2. Apa kendala utama yang Anda hadapi dalam menonaktifkan jaringan pelanggan secara manual di Mikrotik?

Jawab : Kendala waktu, karena mengharuskan cek satu per satu. Selain itu terkadang pengelola kelewat atau telat menonaktifkan koneksi, kemudian ada risiko kesalahan dalam menonaktifkan koneksi pelanggan yang sudah membayar.

3. Menurut Anda, seperti apa sistem otomatisasi ideal untuk menonaktifkan jaringan pelanggan yang menunggak?

Jawab : Sistem yang bisa langsung mendeteksi siapa yang belum bayar dan otomatis menonaktifkan koneksi tanpa mengharuskan pengelola untuk masuk ke mikrotik. Selain itu, pelanggan juga harus bisa mendapat pemberitahuan sehingga bisa segera membayar.

4. Seberapa sering Anda melakukan pemantauan redaman sinyal pada perangkat pelanggan, dan bagaimana prosesnya dilakukan?

Jawab : Biasanya redaman akan dipantau beberapa hari sekali atau kalau ada laporan dari pelanggan. Biasanya pengelola akan login ke perangkat OMT untuk mengecek status perangkat kemudian mengambil tindakan.

5. Apa dampak redaman sinyal terhadap kepuasan pelanggan dan stabilitas jaringan yang Anda kelola?

Jawab : Cukup penting. Kalau redaman tinggi, pelanggan mulai complain soal koneksi lambat atau putus-putus.

6. Bagaimana pendapat Anda tentang penggunaan notifikasi otomatis (misalnya melalui bot Telegram) untuk memantau redaman secara real-time?

Jawab : Sangat membantu. Pengelola tidak harus memantau secara manual. Jika ada telegram yang bisa memberikan notifikasi tabu redaman abnormal, maka pengelola bisa ambil tindakan lebih cepat.

7. Dalam kondisi apa saja Anda biasanya melakukan reboot perangkat router pelanggan, dan bagaimana proses reboot dilakukan saat ini?

Jawab : Ketika pelanggan mengeluh internetnya lambat atau tidak stabil, pengelola akan mengecek masalah pada redaman atau dari trapec. Jika tidak ada masalah, maka pengelola meminta pelanggan untuk merestart secara manual dengan mendownload.

8. Apakah Anda memiliki sistem pencatatan atau pemantauan performa perangkat pelanggan? Jika iya, bagaimana sistem tersebut berjalan?

Jawab : Saat ini sudah memiliki sistem untuk mencatat data pelanggan. Untuk melihat status perangkat router pelanggan masih dilakukan secara manual.

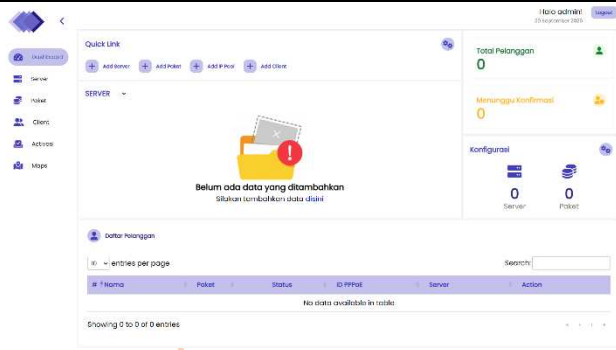
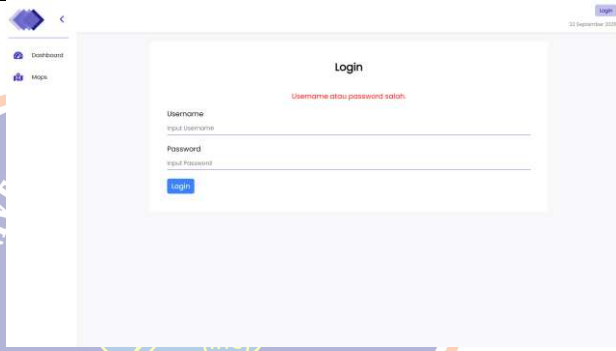
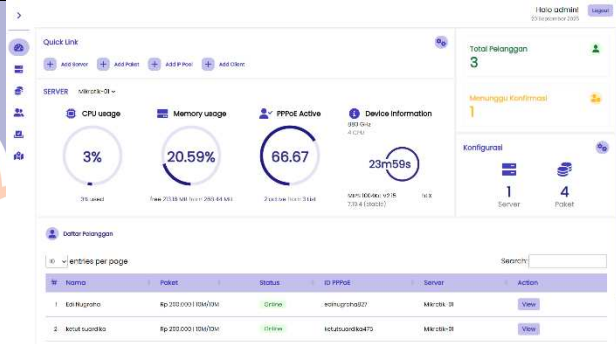
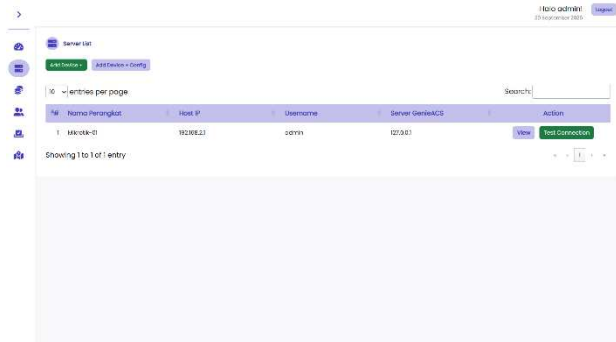
9. Apa saja fitur atau fungsi yang Anda harapkan ada dalam sistem manajemen pelanggan dan router yang ideal?

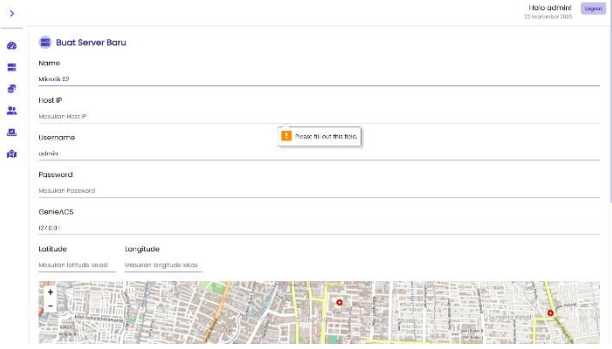
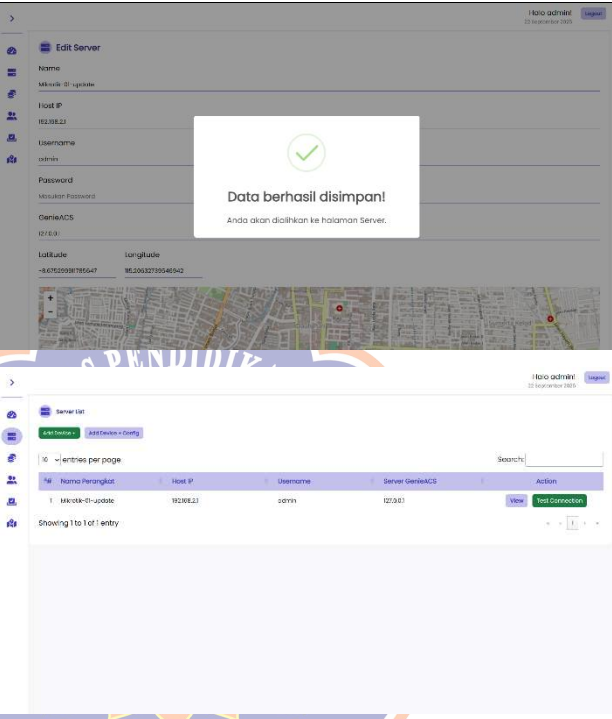
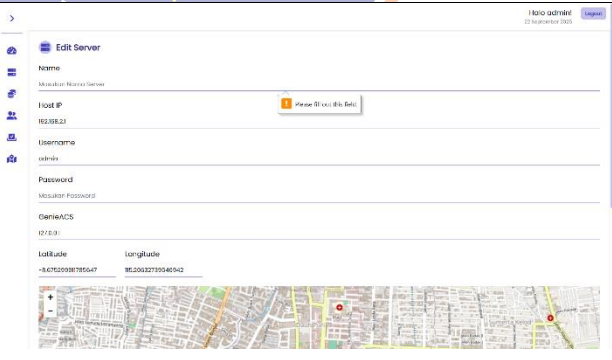
Jawab : Deteksi otomatis ke pelanggan yang jatuh tempo, notifikasi koneksi otomatis, pemberitahuan ke pelanggan monitoring redaman real time, reboot perangkat, dashboard untuk data pelanggan dan statusnya.

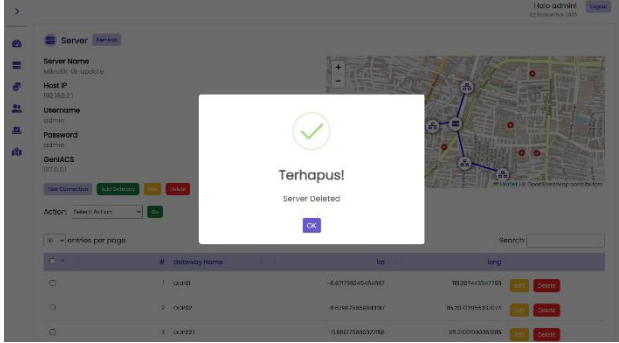
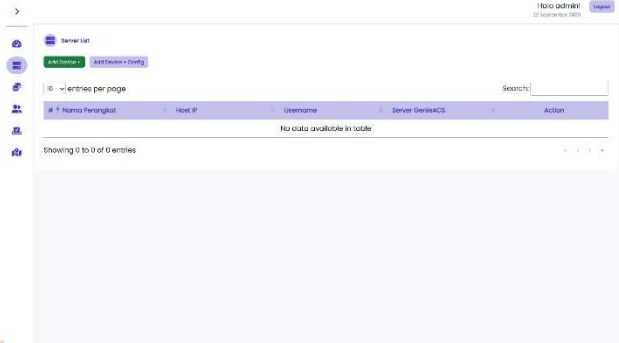
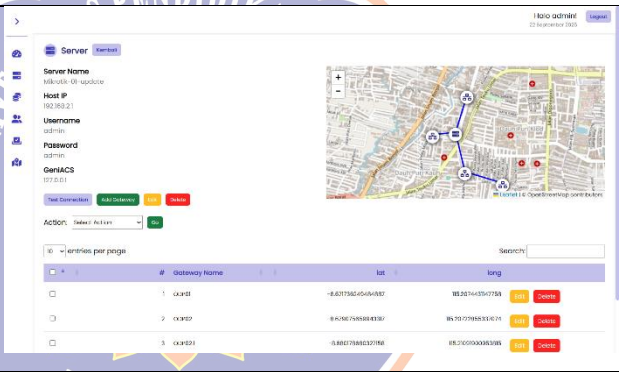
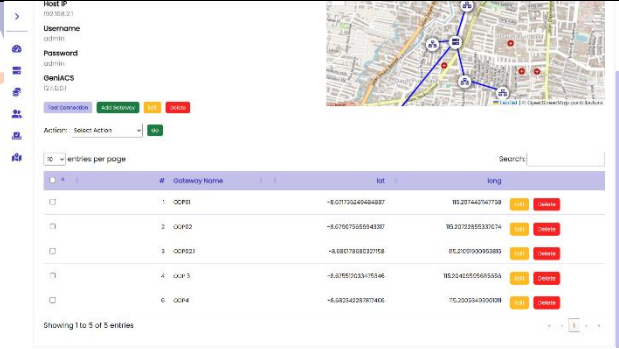
10. Sejauh mana Anda mengenal atau pernah menggunakan sistem seperti GenieACS dalam pengelolaan perangkat jaringan?

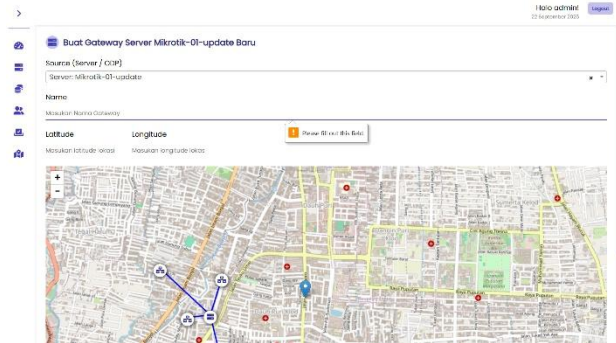
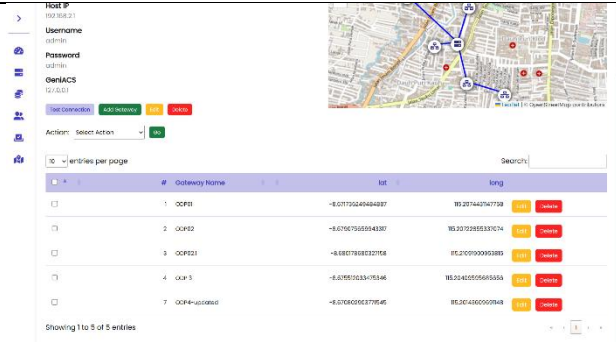
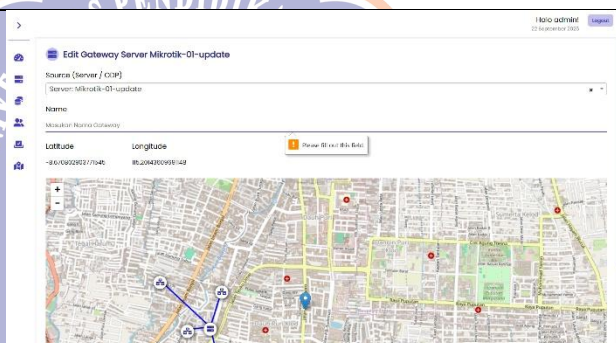
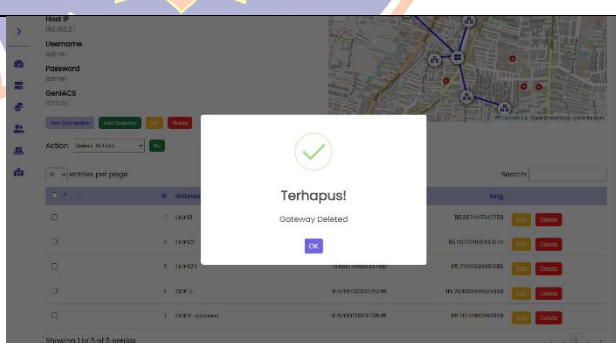
Jawab : Sudah pernah dengar dan sempat mencoba manual pengelola. GenieACS sangat bagus untuk mengelola ONT karena bisa remote reboot, monitoring dan provisioning, tapi belum diintegrasikan ke sistem saat ini.

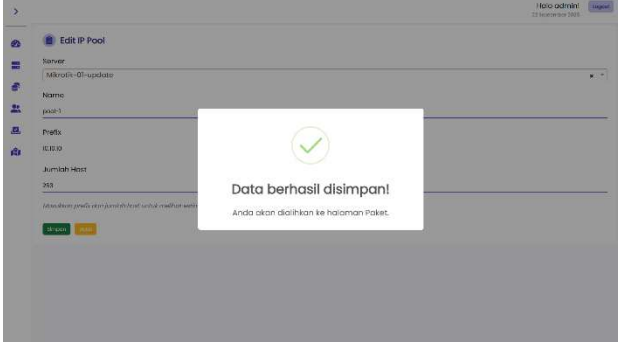
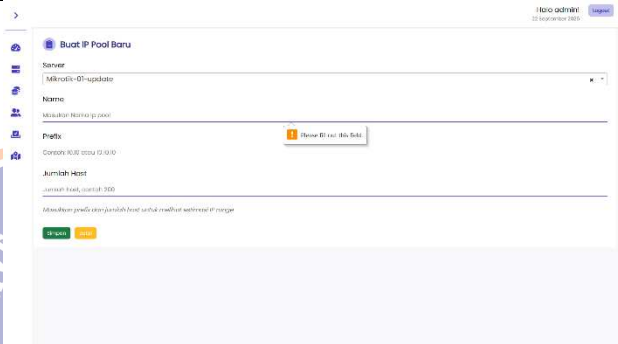
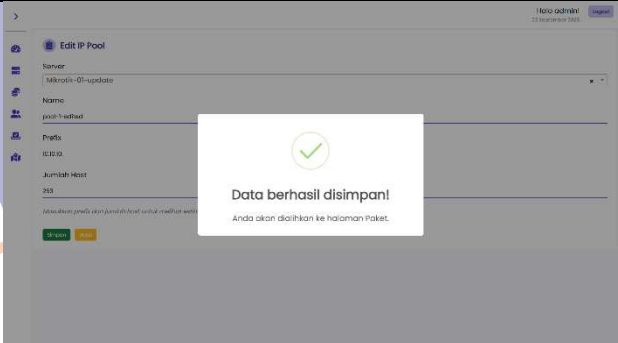
Lampiran 4 Dokumentasi Pengujian *Black Box & White Box*1. *Fitur Dasar*

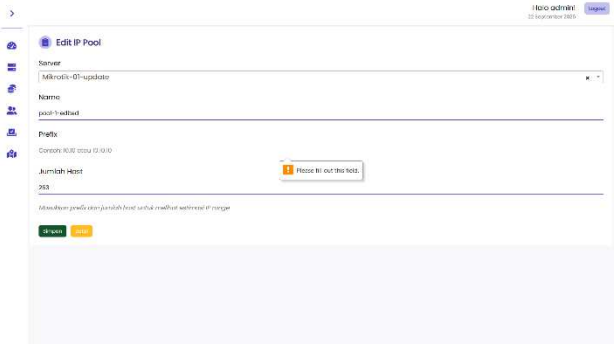
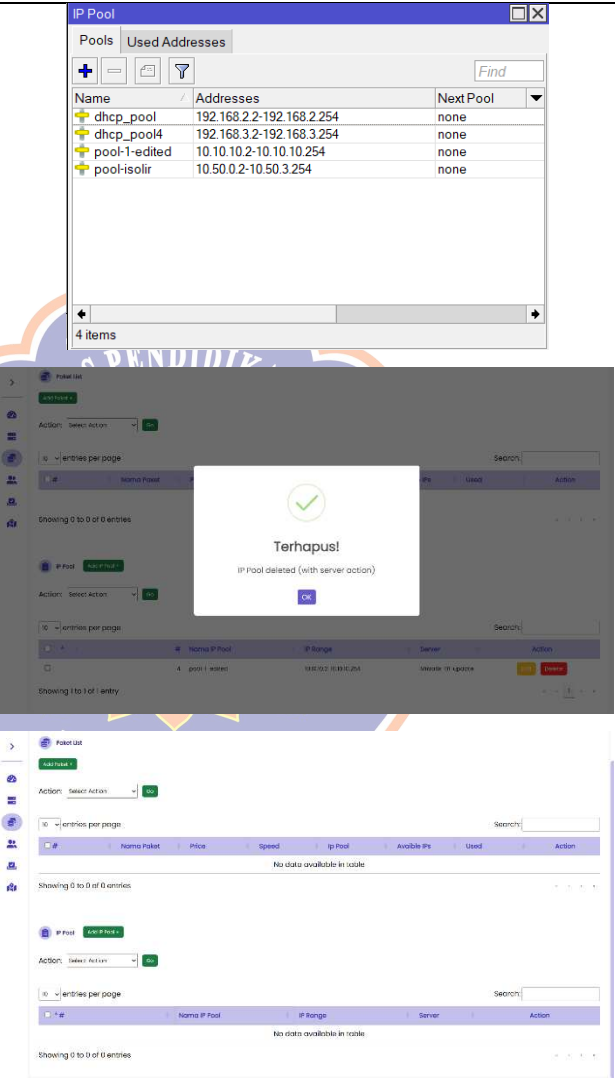
ID Test Case	Screenshot																					
TC-001	 The screenshot shows a dashboard with a sidebar menu on the left containing 'Dashboard', 'Server', 'Paket', 'Client', 'Active', and 'Maps'. The main content area has a 'Quick Link' section with buttons for 'Add Server', 'Add Paket', 'Add P-Pol', and 'Add Client'. Below this is a 'SERVER' section with a message: 'Belum ada data yang ditambahkan. Silakan tambahkan data disini.' (No data has been added yet. Please add data here). To the right, there are statistics for 'Total Pelanggan' (0), 'Menunggu Konfirmasi' (0), and 'Konfigurasi' (0 Server, 0 Paket). At the bottom, there is a table header for 'daftar pelanggan' with columns: '#', 'Nama', 'Paket', 'Status', 'ID P-Pol', 'Server', and 'Action'. The table is currently empty, showing 'Showing 0 to 0 of 0 entries'.																					
TC-002	 The screenshot shows a login page with a sidebar menu on the left containing 'Dashboard' and 'Maps'. The main content area has a 'Login' form with fields for 'Username' and 'Password', and a 'Login' button. A red error message is displayed: 'Username atau password salah.' (Username or password is wrong).																					
TC-003	 The screenshot shows a dashboard with a sidebar menu on the left containing 'Dashboard', 'Server', 'Paket', 'Client', 'Active', and 'Maps'. The main content area has a 'Quick Link' section with buttons for 'Add Server', 'Add Paket', 'Add P-Pol', and 'Add Client'. Below this is a 'SERVER' section with system metrics: 'CPU usage' (3%), 'Memory usage' (20.59%), 'PPPoE Active' (66.67%), and 'Device information' (23m59s). To the right, there are statistics for 'Total Pelanggan' (3), 'Menunggu Konfirmasi' (1), and 'Konfigurasi' (1 Server, 4 Paket). At the bottom, there is a table header for 'daftar pelanggan' with columns: '#', 'Nama', 'Paket', 'Status', 'ID P-Pol', 'Server', and 'Action'. The table contains two entries: <table><thead><tr><th>#</th><th>Nama</th><th>Paket</th><th>Status</th><th>ID P-Pol</th><th>Server</th><th>Action</th></tr></thead><tbody><tr><td>1</td><td>Esa Nugraha</td><td>Rp 200.000 (10x/10x)</td><td>Online</td><td>ednugraha027</td><td>Microls-38</td><td>View</td></tr><tr><td>2</td><td>ketut suadika</td><td>Rp 200.000 (10x/10x)</td><td>Online</td><td>ketutsuadika475</td><td>Microls-38</td><td>View</td></tr></tbody></table>	#	Nama	Paket	Status	ID P-Pol	Server	Action	1	Esa Nugraha	Rp 200.000 (10x/10x)	Online	ednugraha027	Microls-38	View	2	ketut suadika	Rp 200.000 (10x/10x)	Online	ketutsuadika475	Microls-38	View
#	Nama	Paket	Status	ID P-Pol	Server	Action																
1	Esa Nugraha	Rp 200.000 (10x/10x)	Online	ednugraha027	Microls-38	View																
2	ketut suadika	Rp 200.000 (10x/10x)	Online	ketutsuadika475	Microls-38	View																
TC-004	 The screenshot shows a 'Server List' page with a sidebar menu on the left containing 'Dashboard', 'Server', 'Paket', 'Client', 'Active', and 'Maps'. The main content area has a table header for 'daftar pelanggan' with columns: '#', 'Nama Perangkat', 'Host IP', 'Username', 'Server GenetikCS', and 'Action'. The table contains one entry: <table><thead><tr><th>#</th><th>Nama Perangkat</th><th>Host IP</th><th>Username</th><th>Server GenetikCS</th><th>Action</th></tr></thead><tbody><tr><td>1</td><td>Microls-01</td><td>192.168.1.1</td><td>admin</td><td>(2/3/8)</td><td>View Test Connection</td></tr></tbody></table> Showing 1 to 1 of 1 entry	#	Nama Perangkat	Host IP	Username	Server GenetikCS	Action	1	Microls-01	192.168.1.1	admin	(2/3/8)	View Test Connection									
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1	Microls-01	192.168.1.1	admin	(2/3/8)	View Test Connection																	

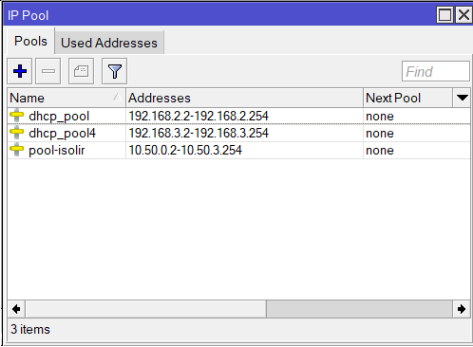
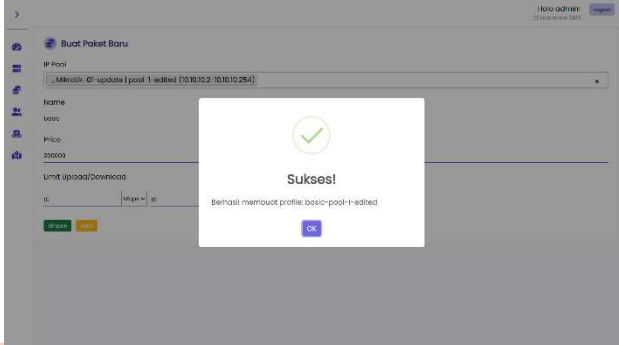
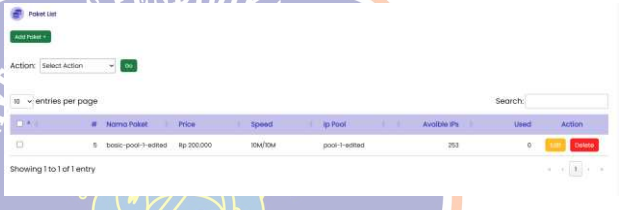
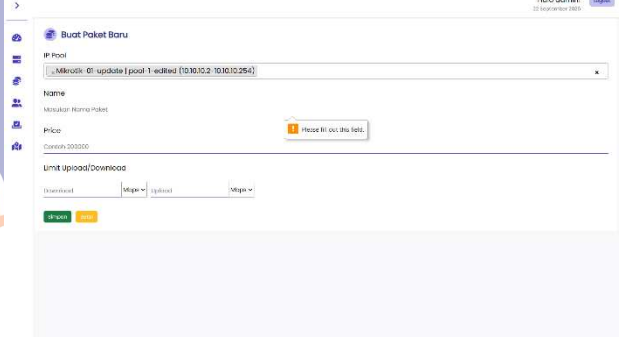
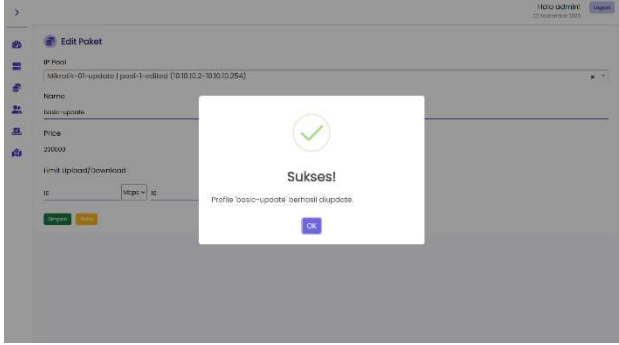
TC-005	
TC-006	
TC-007	

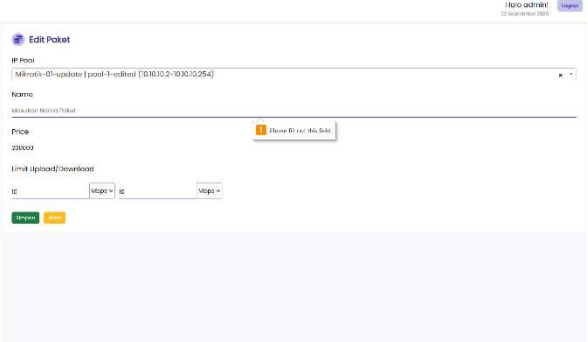
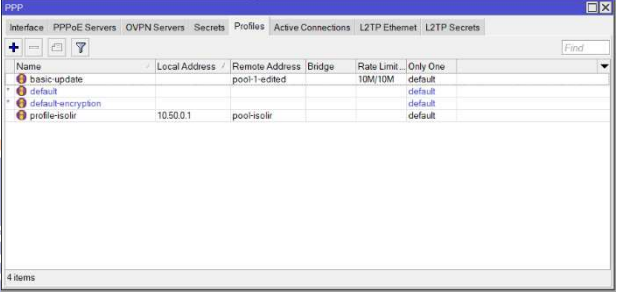
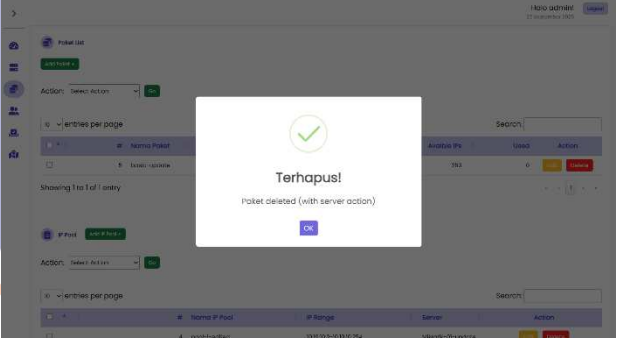
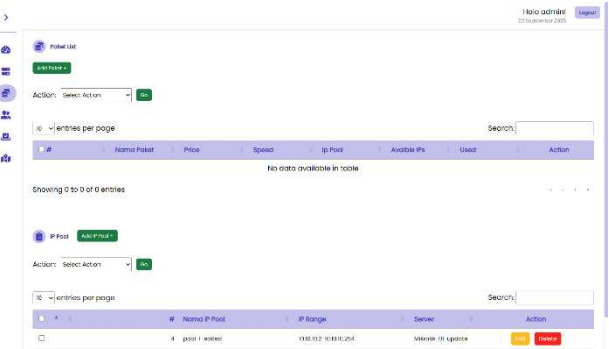
TC-008	 
TC-009	
TC-010	

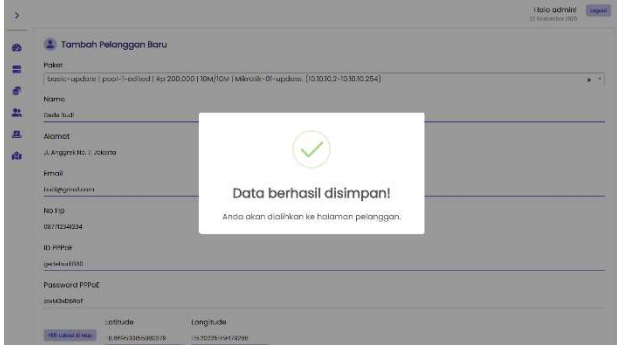
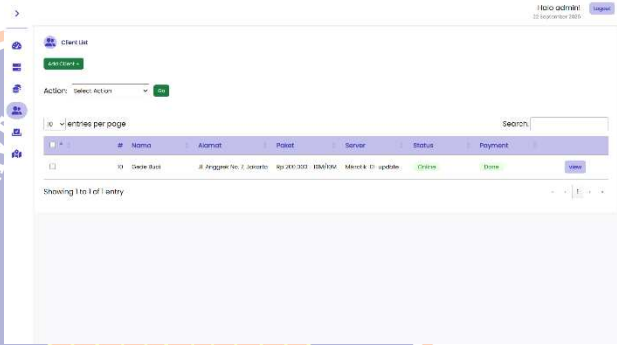
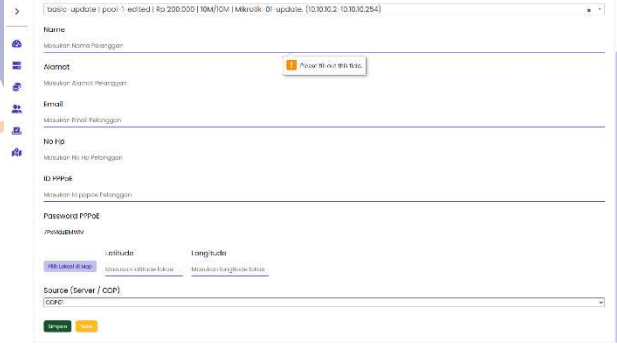
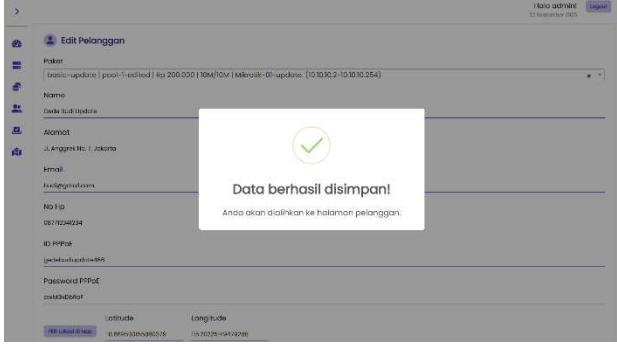
TC-011																																					
TC-012	 <table><thead><tr><th>#</th><th>Gateway Name</th><th>lat</th><th>long</th><th>Edit</th><th>Delete</th></tr></thead><tbody><tr><td>1</td><td>OCAP1</td><td>-6.01175024044827</td><td>101.207544747723</td><td>Edit</td><td>Delete</td></tr><tr><td>2</td><td>OCAP2</td><td>-6.0167555594330</td><td>101.207555337014</td><td>Edit</td><td>Delete</td></tr><tr><td>3</td><td>OCAP3</td><td>-6.0167555594330</td><td>101.207555337014</td><td>Edit</td><td>Delete</td></tr><tr><td>4</td><td>OCAP4</td><td>-6.0167555594330</td><td>101.207555337014</td><td>Edit</td><td>Delete</td></tr><tr><td>5</td><td>OCAP5</td><td>-6.0167555594330</td><td>101.207555337014</td><td>Edit</td><td>Delete</td></tr></tbody></table>	#	Gateway Name	lat	long	Edit	Delete	1	OCAP1	-6.01175024044827	101.207544747723	Edit	Delete	2	OCAP2	-6.0167555594330	101.207555337014	Edit	Delete	3	OCAP3	-6.0167555594330	101.207555337014	Edit	Delete	4	OCAP4	-6.0167555594330	101.207555337014	Edit	Delete	5	OCAP5	-6.0167555594330	101.207555337014	Edit	Delete
#	Gateway Name	lat	long	Edit	Delete																																
1	OCAP1	-6.01175024044827	101.207544747723	Edit	Delete																																
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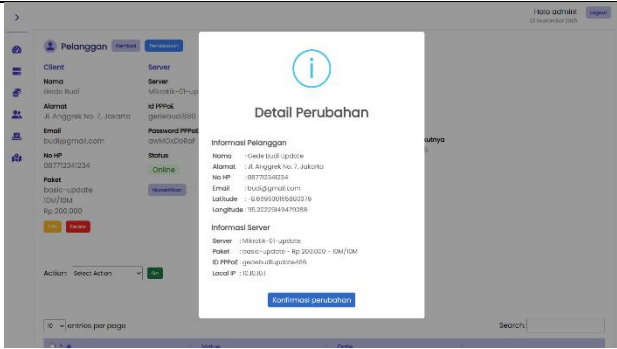
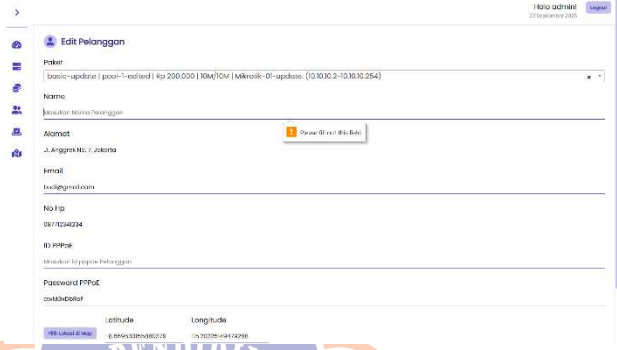
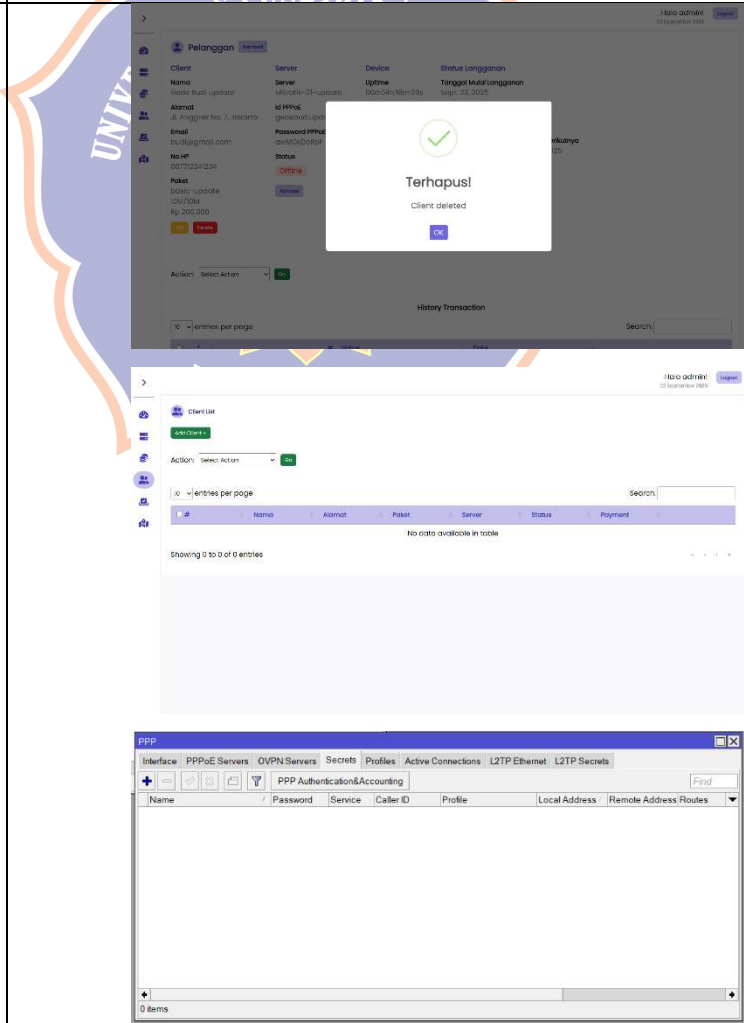
TC-015	 
TC-016	
TC-017	 

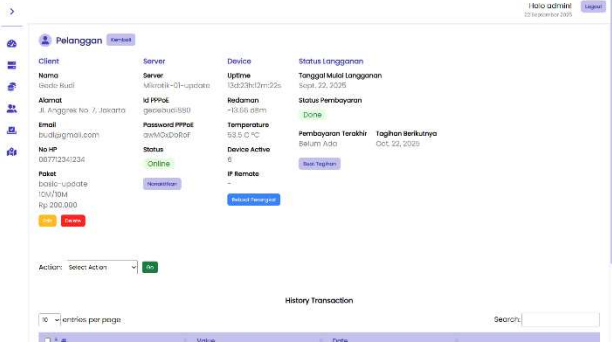
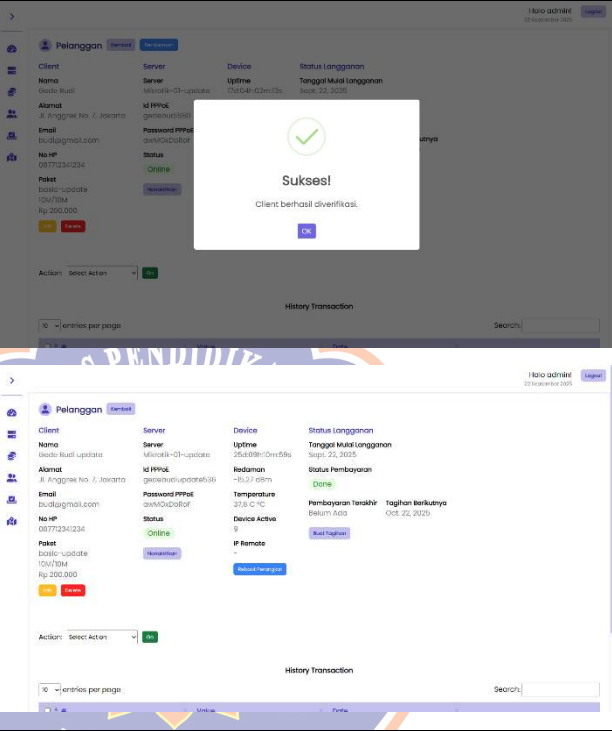
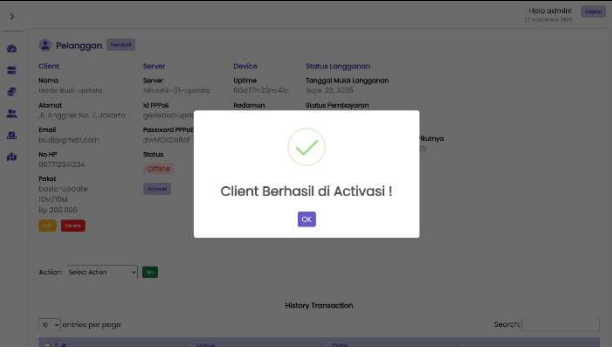
TC-018	
TC-019	

		
TC-020		 
TC-021		
TC-022		

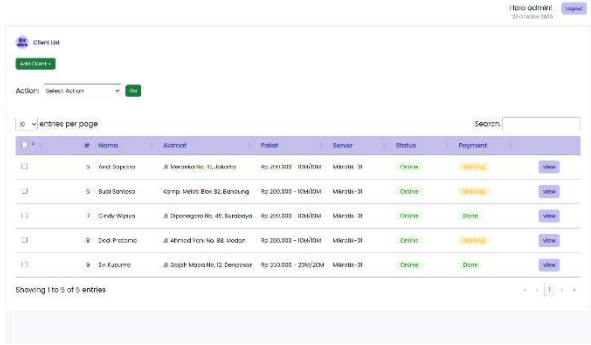
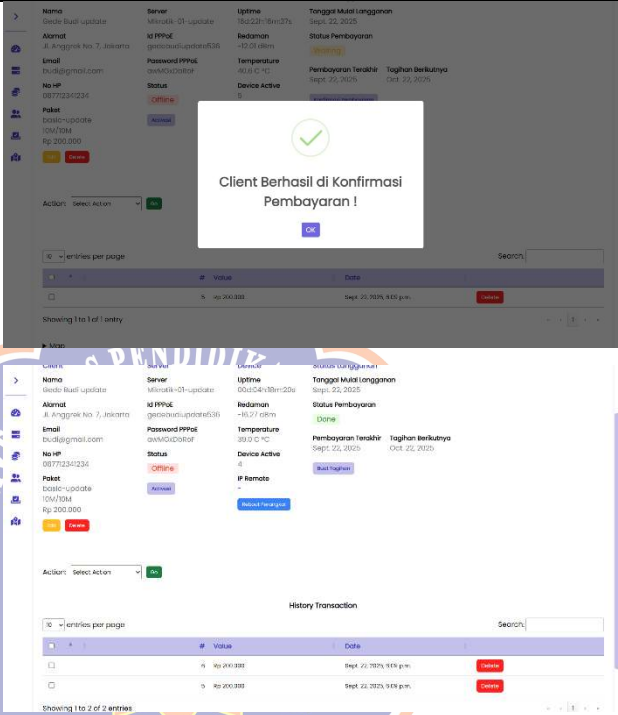
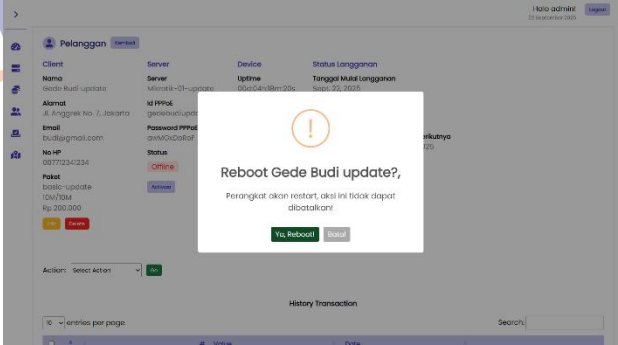
		
TC-023		
TC-024	  	

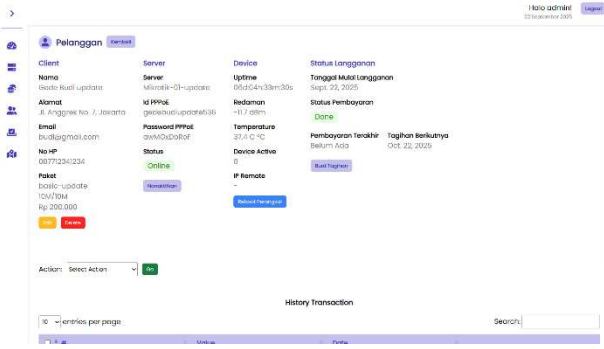
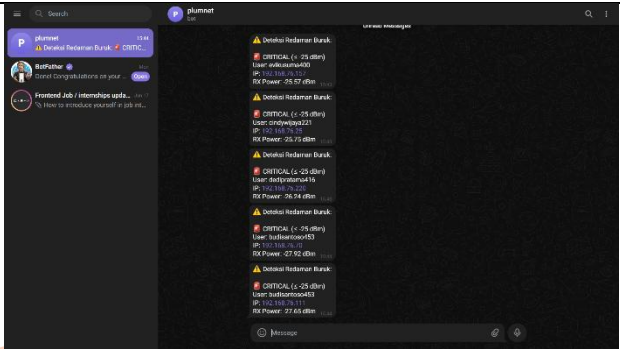
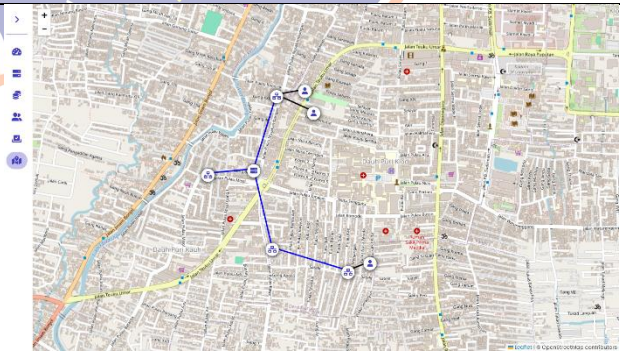
		
TC-025		 
TC-026		
TC-027		

	
TC-028	
TC-029	

TC-030	
TC-031	
TC-032	

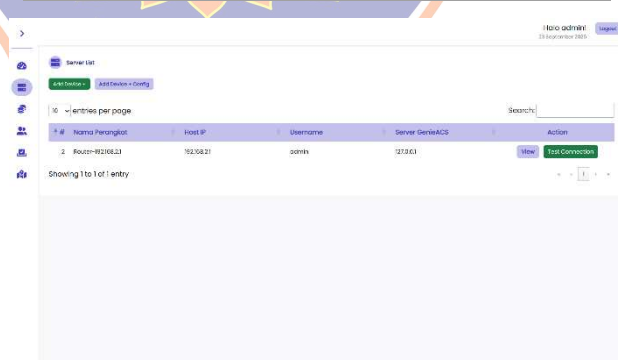
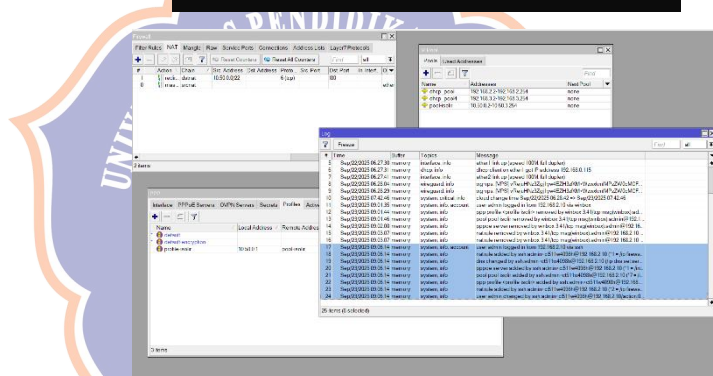
TC-033	
TC-034	

	
TC-035	
TC-036	

TC-037	
TC-038	
TC-039	
TC-040	

2. fitur network automation

ID Test Case	Screenshot
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TC-NA -
002

TC-NA -
003

ID	Nama	Alamat	Paket	Server	Status	Payment
5	Andi Suputra	Jl. Merdeka No. 10, Jakarta	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
6	Budi Santoso	Komp. Melati Blok B2 Bandung	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
7	Cindy Wijaya	Jl. Diponegoro No. 45, Surabaya	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Done
8	Dedi Pratama	Jl. Ahmad Yani No. 88, Medan	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
9	Evi Kusuma	Jl. Gajah Mada No. 12, Denpasar	Rp 350.000 - 20M/20M	Mikrotik-01	Online	Done

Name	Password	Service	Caller ID	Profile	Local Address	Remote Address
andisaputra533	*****	pppoe		Basic-Pool-RT01	10.10.10.1	
budisantoso453	*****	pppoe		Basic-Pool-RT01	10.10.10.1	
cindywijaya221	*****	pppoe		Basic-Pool-RT02	10.10.20.1	
dedipratama416	*****	pppoe		Basic-Pool-RT02	10.10.20.1	
evikusuma400	*****	pppoe		Pro-Pool-RT01	10.10.10.1	

ID	Nama	Alamat	Paket	Server	Status	Payment
5	Andi Suputra	Jl. Merdeka No. 10, Jakarta	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
6	Budi Santoso	Komp. Melati Blok B2 Bandung	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
7	Cindy Wijaya	Jl. Diponegoro No. 45, Surabaya	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Done
8	Dedi Pratama	Jl. Ahmad Yani No. 88, Medan	Rp 200.000 - 10M/10M	Mikrotik-01	Online	Pending
9	Evi Kusuma	Jl. Gajah Mada No. 12, Denpasar	Rp 350.000 - 20M/20M	Mikrotik-01	Online	Done

Name	Password	Service	Caller ID	Profile	Local Address	Remote Address
andisaputra533	*****	pppoe		profile-isolr		
budisantoso453	*****	pppoe		profile-isolr		
cindywijaya221	*****	pppoe		Basic-Pool-RT02	10.10.20.1	
dedipratama416	*****	pppoe		profile-isolr		
evikusuma400	*****	pppoe		Pro-Pool-RT01	10.10.10.1	

TC-NA -
004

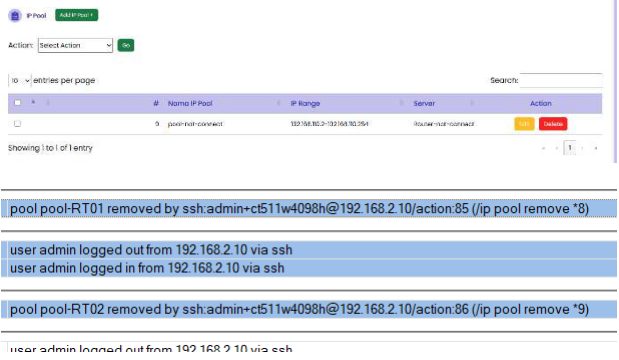
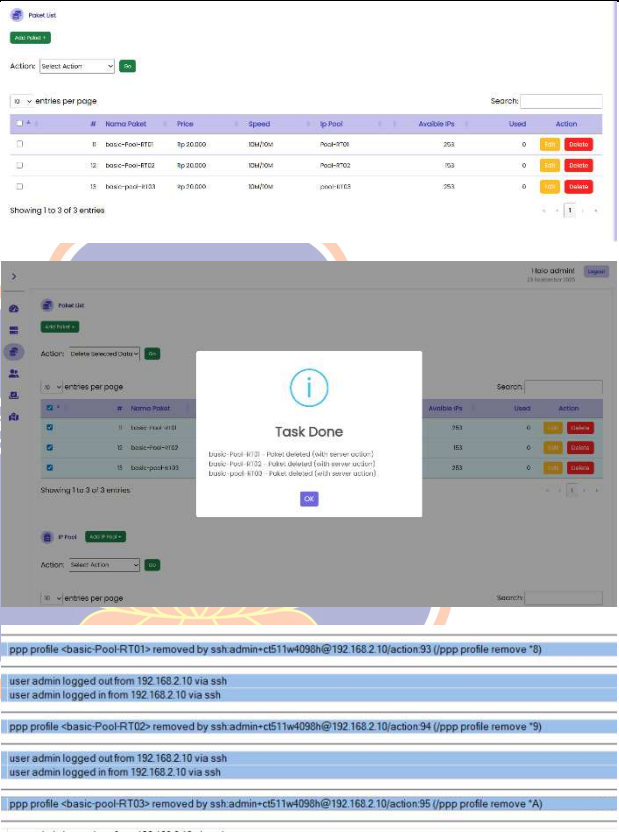
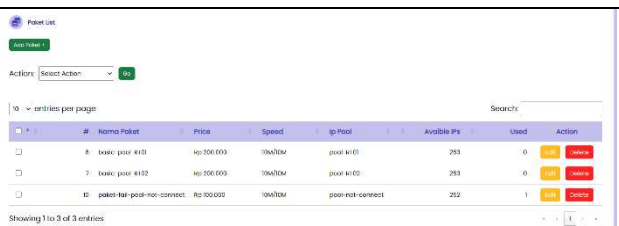
The screenshot shows the IP Pool management interface. At the top, there's a 'Select Action' dropdown and a 'Go' button. Below it, a table lists IP pools with columns: #, Name IP Pool, IP Range, Server, and Action. The table contains three entries: Pool-RT01, Pool-RT02, and Pool-RT03. A 'Task Done' dialog box is overlaid on the table, displaying the message: 'Task Done' followed by a list of actions: 'Pool-RT01 - IP Pool deleted (with server action)', 'Pool-RT02 - IP Pool deleted (with server action)', and 'Pool-RT03 - IP Pool deleted (with server action)'.

The screenshot shows the IP Pool management interface with a 'No data available in table' message. Below the table, there are several terminal logs showing the removal of IP pools and user login/logout activity:

```
pool Pool-RT01 removed by ssh.admin+ct511w4098h@192.168.2.10/action:96 (/ip pool remove *8)
user admin logged out from 192.168.2.10 via ssh
user admin logged in from 192.168.2.10 via ssh
pool Pool-RT02 removed by ssh.admin+ct511w4098h@192.168.2.10/action:97 (/ip pool remove *9)
user admin logged out from 192.168.2.10 via ssh
user admin logged in from 192.168.2.10 via ssh
pool Pool-RT03 removed by ssh.admin+ct511w4098h@192.168.2.10/action:98 (/ip pool remove *A)
```

TC-NA -
005

The screenshot shows the IP Pool management interface. At the top, there's a 'Select Action' dropdown and a 'Go' button. Below it, a table lists IP pools with columns: #, Name IP Pool, IP Range, Server, and Action. The table contains three entries: Pool-RT01, Pool-RT02, and Pool-RT03. A 'Task Done' dialog box is overlaid on the table, displaying the message: 'Task Done' followed by a list of actions: 'Pool-RT01 - IP Pool deleted (with server action)', 'Pool-RT02 - IP Pool deleted (with server action)', and 'Pool-RT03 - IP Pool deleted (with server action)'.

		
TC-NA - 006		
		
TC-NA - 007		

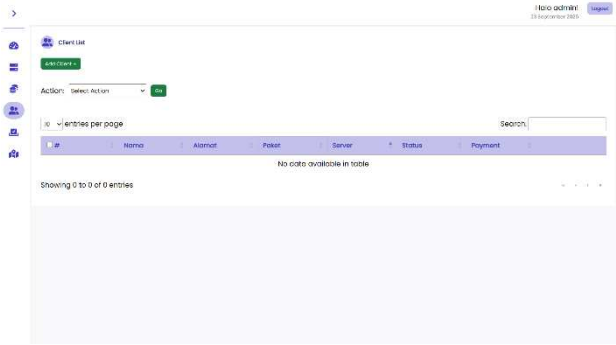
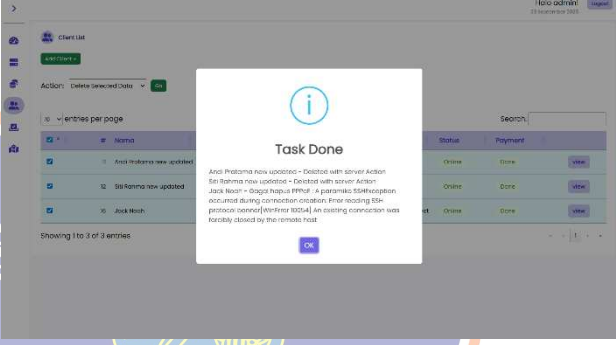
TC-NA -
008

ppp profile <basic-pool-RT01> removed by ssh.admin+ct511w4098h@192.168.2.10/action.81 (/ppp profile remove *3)

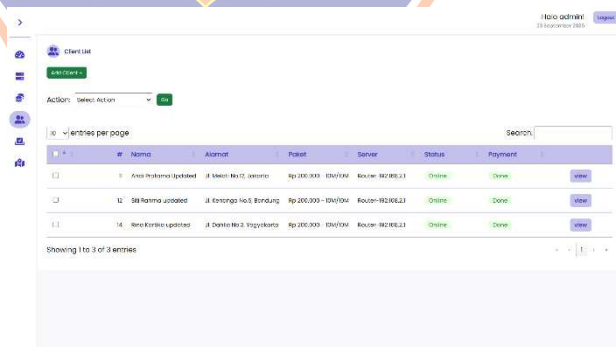
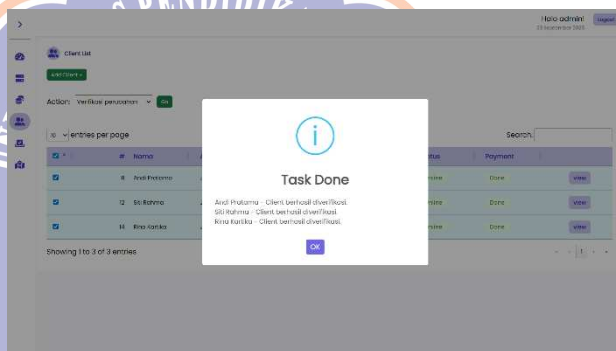
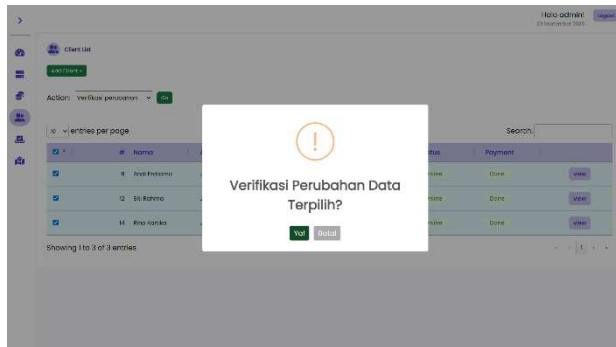
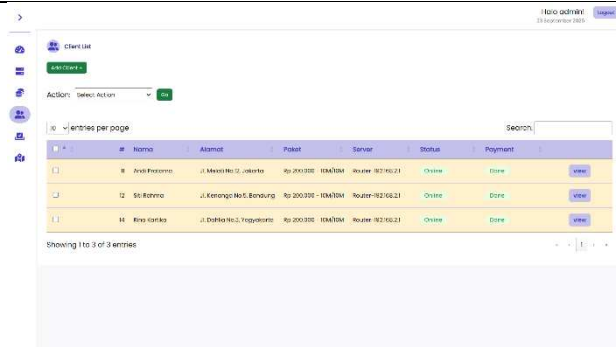
user admin logged out from 192.168.2.10 via ssh

user admin logged in from 192.168.2.10 via ssh

ppp profile <basic-pool-RT02> removed by ssh.admin+ct511w4098h@192.168.2.10/action.82 (/ppp profile remove *4)

	 ppp secret <linamarlina153> removed by ssh:admin+ct511w4098h@192.168.2.10/action:90 (/ppp secret remove *7) user admin logged out from 192.168.2.10 via ssh user admin logged in from 192.168.2.10 via ssh ppp secret <rudihartono33> removed by ssh:admin+ct511w4098h@192.168.2.10/action:91 (/ppp secret remove *8) user admin logged out from 192.168.2.10 via ssh user admin logged in from 192.168.2.10 via ssh ppp secret <mayasan58> removed by ssh:admin+ct511w4098h@192.168.2.10/action:92 (/ppp secret remove *9)
TC-NA - 009	 ppp secret <andipratamanewupdated676> removed by ssh:admin+ct511w4098h@192.168.2.10/action:77 (/ppp secret remove *1) user admin logged out from 192.168.2.10 via ssh user admin logged in from 192.168.2.10 via ssh ppp secret <sihrahmanewupdate4208> removed by ssh:admin+ct511w4098h@192.168.2.10/action:78 (/ppp secret remove *2)

TC-NA -
010

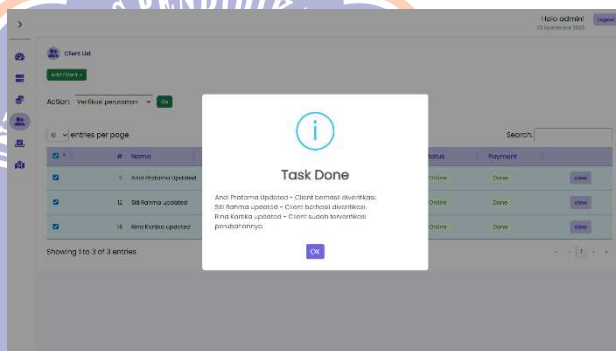
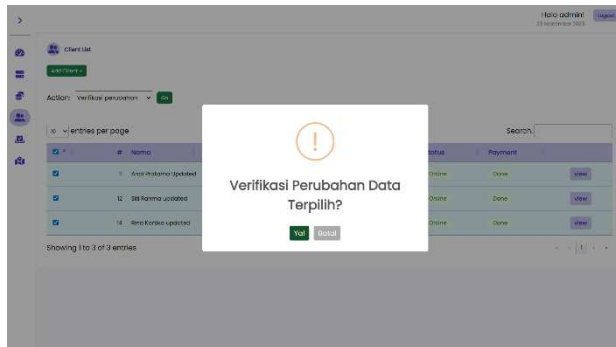
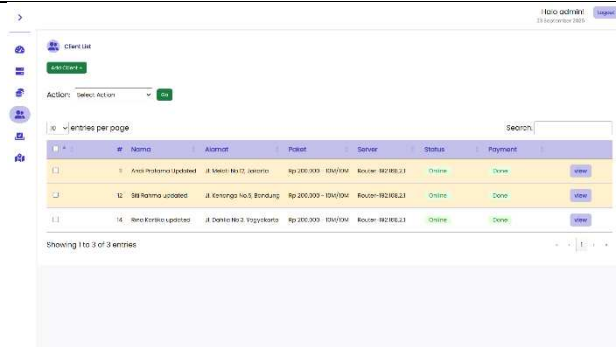


```

Sep/23/2025 10:17:53 memory system, info. ppp secret <andipratamaupdated1458> changed by ssh-admin-cb511w4
Sep/23/2025 10:17:53 memory system, info, account user admin logged out from 192.168.2.10 via ssh
Sep/23/2025 10:17:53 memory system, info, account user admin logged in from 192.168.2.10 via ssh
Sep/23/2025 10:17:54 memory system, info. ppp secret <sihirahmaupdated163> changed by ssh-admin-cb511w4098
Sep/23/2025 10:17:54 memory system, info, account user admin logged out from 192.168.2.10 via ssh
Sep/23/2025 10:17:54 memory system, info, account user admin logged in from 192.168.2.10 via ssh
Sep/23/2025 10:17:54 memory system, info. ppp secret <rinakarikaupdated210> changed by ssh-admin-cb511w409
Sep/23/2025 10:17:54 memory system, info, account user admin logged out from 192.168.2.10 via ssh
  
```

ns (8 selected)

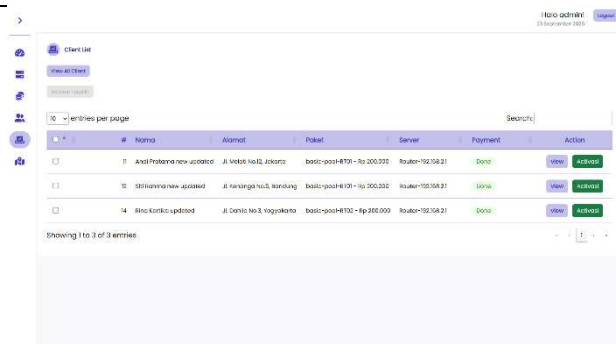
TC-NA -
011



105	Sep/23/2025 10:21:37	memory	system, info, account	user admin logged in from 192.168.2.10 via ssh
106	Sep/23/2025 10:21:38	memory	system, info, account	ppp secret <andipratamanewupdatec578> changed by ssh admin+ct51
107	Sep/23/2025 10:21:38	memory	system, info, account	user admin logged out from 192.168.2.10 via ssh
108	Sep/23/2025 10:21:38	memory	system, info, account	user admin logged in from 192.168.2.10 via ssh
109	Sep/23/2025 10:21:38	memory	system, info, account	ppp secret <stirahmanewupdated208> changed by ssh admin+ct51lw4
110	Sep/23/2025 10:21:38	memory	system, info, account	user admin logged out from 192.168.2.10 via ssh

111 items (6 selected)

TC-NA -
012



```

124 Sep-20-2025 10:20:18 memory system.info app secret set andipratamanewupdated678 changed by ssi-admin-cd11e498b6f182.1020x26 (/ppp secret set andipratamanewupdated678 profile=basic-pool-RT01)
125 Sep-20-2025 10:24:18 memory system.info app secret set andipratamanewupdated678 changed by ssi-admin-cd11e498b6f182.1020x21 (/ppp secret set andipratamanewupdated678 local-address=10.10.10.1)
126 Sep-20-2025 10:24:18 memory system.info account ssi-admin logged out from 192.168.2.10 via web
127 Sep-20-2025 10:24:19 memory system.info account ssi-admin logged in from 192.168.2.10 via web
128 Sep-20-2025 10:24:19 memory system.info app secret set sitirahmanewupdated208 changed by ssi-admin-cd11e498b6f182.1020x25 (/ppp secret set sitirahmanewupdated208 profile=basic-pool-RT01)
129 Sep-20-2025 10:24:19 memory system.info app secret set sitirahmanewupdated208 changed by ssi-admin-cd11e498b6f182.1020x24 (/ppp secret set sitirahmanewupdated208 local-address=10.10.10.1)
130 Sep-20-2025 10:24:19 memory system.info account ssi-admin logged out from 192.168.2.10 via web
131 Sep-20-2025 10:24:19 memory system.info account ssi-admin logged in from 192.168.2.10 via web
132 Sep-20-2025 10:24:19 memory system.info app secret set rinakartikaupdated210 changed by ssi-admin-cd11e498b6f182.1020x26 (/ppp secret set rinakartikaupdated210 profile=basic-pool-RT02)
133 Sep-20-2025 10:24:19 memory system.info app secret set rinakartikaupdated210 changed by ssi-admin-cd11e498b6f182.1020x27 (/ppp secret set rinakartikaupdated210 local-address=10.10.20.1)
134 Sep-20-2025 10:24:19 memory system.info account ssi-admin logged out from 192.168.2.10 via web

```

```

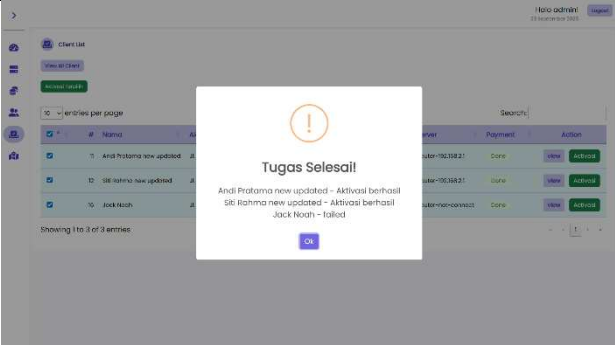
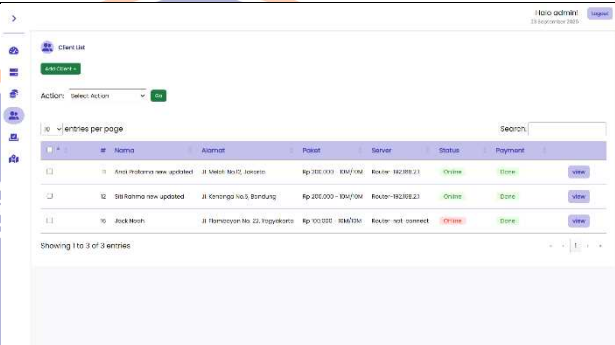
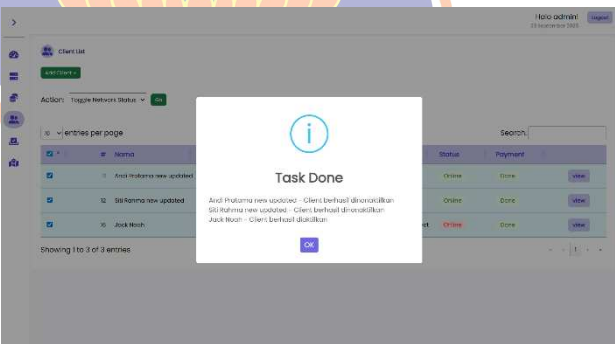
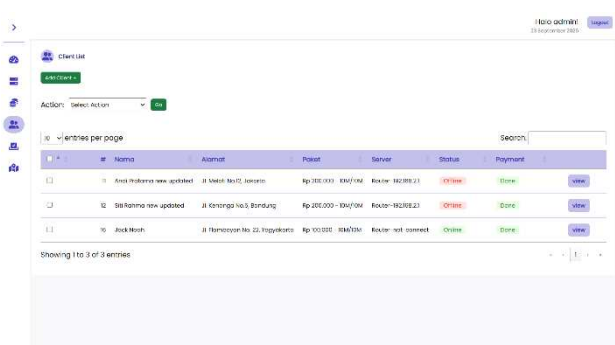
ion:20 (/ppp secret set andipratamanewupdated678 profile=basic-pool-RT01)
ion:21 (/ppp secret set andipratamanewupdated678 local-address=10.10.10.1)

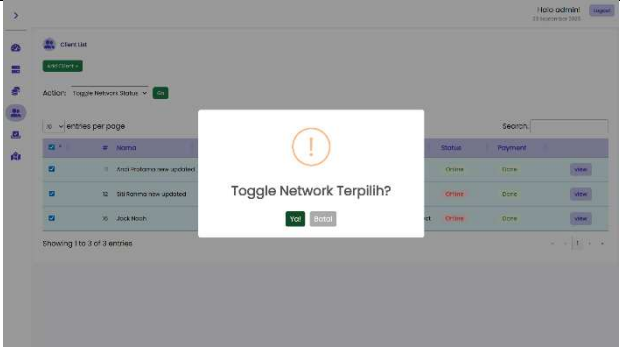
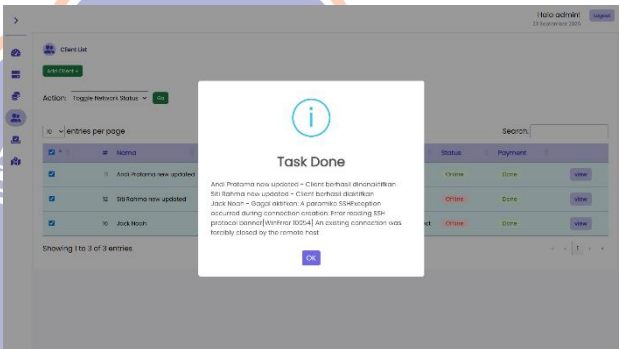
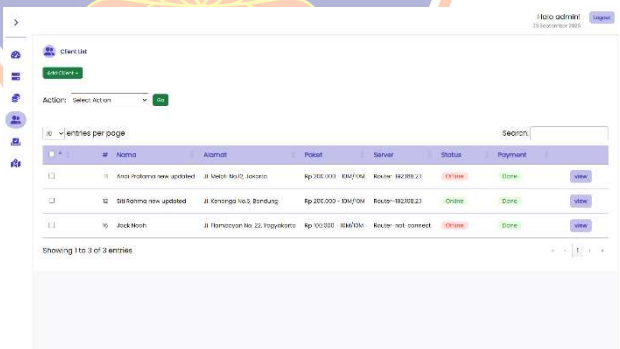
23 (/ppp secret set sitirahmanewupdated208 profile=basic-pool-RT01)
24 (/ppp secret set sitirahmanewupdated208 local-address=10.10.10.1)

(/ppp secret set rinakartikaupdated210 profile=basic-pool-RT02)
(/ppp secret set rinakartikaupdated210 local-address=10.10.20.1)

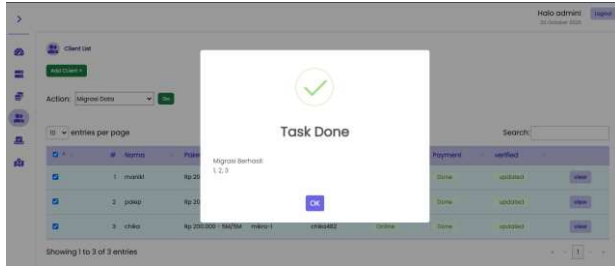
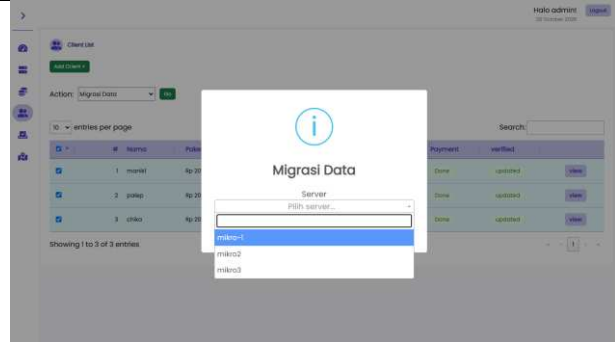
```

TC-NA -
013

	 tion:45 (/ppp secret set andipratamanewupdated678 profile=basic-pool-RT01) tion:46 (/ppp secret set andipratamanewupdated678 local-address=10.10.10.1) tion:48 (/ppp secret set sitrahmanewupdated208 profile=basic-pool-RT01) tion:49 (/ppp secret set sitrahmanewupdated208 local-address=10.10.10.1)
TC-NA-014	  

	<pre> 1w4098h@192.168.2.10/action:57 (/ppp secret set andipratamanewupdated678 profile=profile-isolir) 1w4098h@192.168.2.10/action:58 (/ppp secret set andipratamanewupdated678) 098h@192.168.2.10/action:60 (/ppp secret set sitirahmanewupdated208 profile=profile-isolir) 098h@192.168.2.10/action:61 (/ppp secret set sitirahmanewupdated208) 68.2.10/action:63 (/ppp secret set jacknoah955 profile=paket-fail-pool-not-connect) 68.2.10/action:64 (/ppp secret set jacknoah955 local-address=192.168.110.1) </pre>
TC-NA - 015	   <pre> System info: ppp secret set andipratamanewupdated678 changed by sat:admin-cb1w4098h@192.168.2.10/action:36 (/ppp secret set andipratamanewupdated678 profile=profile-isolir) System info: ppp secret set andipratamanewupdated678 changed by sat:admin-cb1w4098h@192.168.2.10/action:37 (/ppp secret set andipratamanewupdated678) System info: account user:admin logged in from 192.168.2.10 via ssh System info: user:admin logged in from 192.168.2.10 via ssh System info: ppp secret set sitirahmanewupdated208 changed by sat:admin-cb1w4098h@192.168.2.10/action:39 (/ppp secret set sitirahmanewupdated208 profile=profile-isolir) System info: ppp secret set sitirahmanewupdated208 changed by sat:admin-cb1w4098h@192.168.2.10/action:40 (/ppp secret set sitirahmanewupdated208 local-address=10.10.10.1) </pre> <pre> 8h@192.168.2.10/action:36 (/ppp secret set andipratamanewupdated678 profile=profile-isolir) 8h@192.168.2.10/action:37 (/ppp secret set andipratamanewupdated678) 9192.168.2.10/action:39 (/ppp secret set sitirahmanewupdated208 profile=profile-isolir) 9192.168.2.10/action:40 (/ppp secret set sitirahmanewupdated208 local-address=10.10.10.1) </pre>

TC-NA -
016

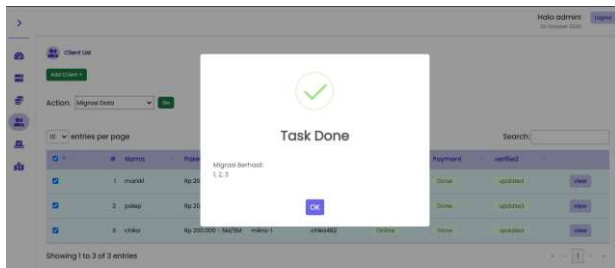
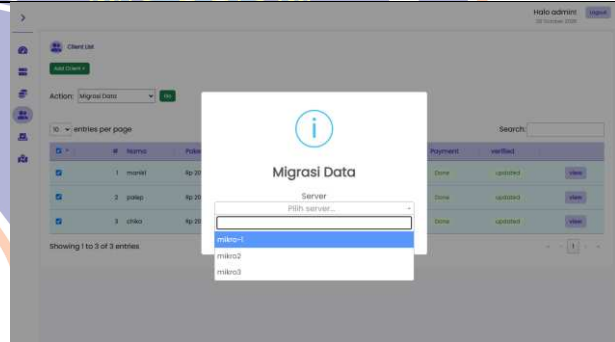


```

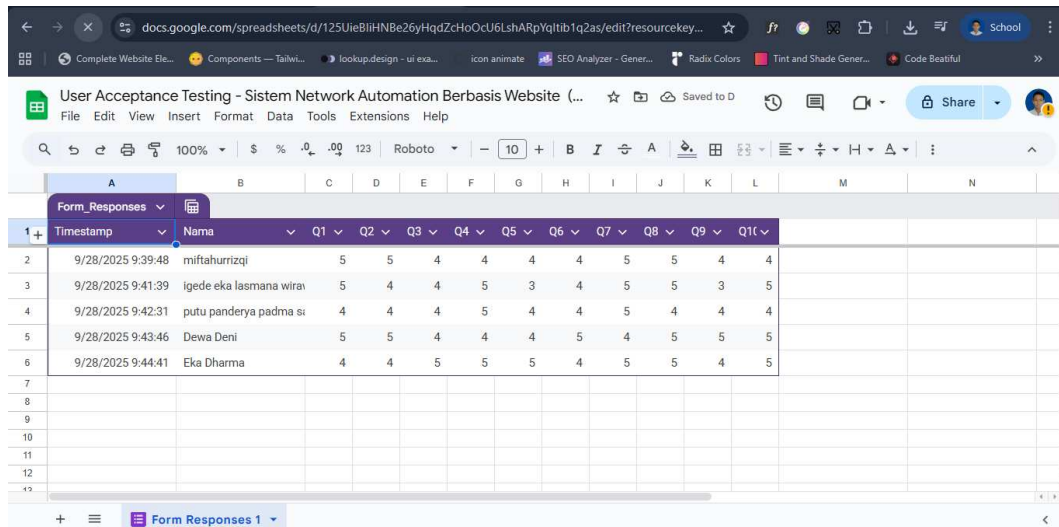
419 Oct/26/2025 11:04:56 memory system.info: account user admin logged out from 192.168.2.254 via ssh
420 Oct/26/2025 11:04:56 memory system.info: account user admin logged in from 192.168.2.254 via ssh
421 Oct/26/2025 11:04:56 memory system.info: pop secret: mtkm1:123 added by ssh admin=vt1w4039@192.168.2.254 (P = pop secret add disabled=local address=192.168.110.1 name=mtkm1213 profile=base:pool:1 service=
-
422 Oct/26/2025 11:04:56 memory system.info: account user admin logged out from 192.168.2.254 via ssh
423 Oct/26/2025 11:04:57 memory system.info: account user admin logged in from 192.168.2.254 via ssh
-
424 Oct/26/2025 11:04:57 memory system.info: pop secret: mtkm2:123 added by ssh admin=vt1w4039@192.168.2.254 (P = pop secret add disabled=local address=192.168.110.1 name=mtkm213 profile=base:pool:1 service=
-
425 Oct/26/2025 11:04:57 memory system.info: account user admin logged out from 192.168.2.254 via ssh
426 Oct/26/2025 11:04:57 memory system.info: account user admin logged in from 192.168.2.254 via ssh
-
427 Oct/26/2025 11:04:58 memory system.info: pop secret: mtkm3:123 added by ssh admin=vt1w4039@192.168.2.254 (P = pop secret add disabled=local address=192.168.110.1 name=mtkm313 profile=base:pool:1 service=
428 Oct/26/2025 11:04:58 memory system.info: account user admin logged out from 192.168.2.254 via ssh

```

TC-NA -
017



Lampiran 5 Dokumentasi Pengujian UAT

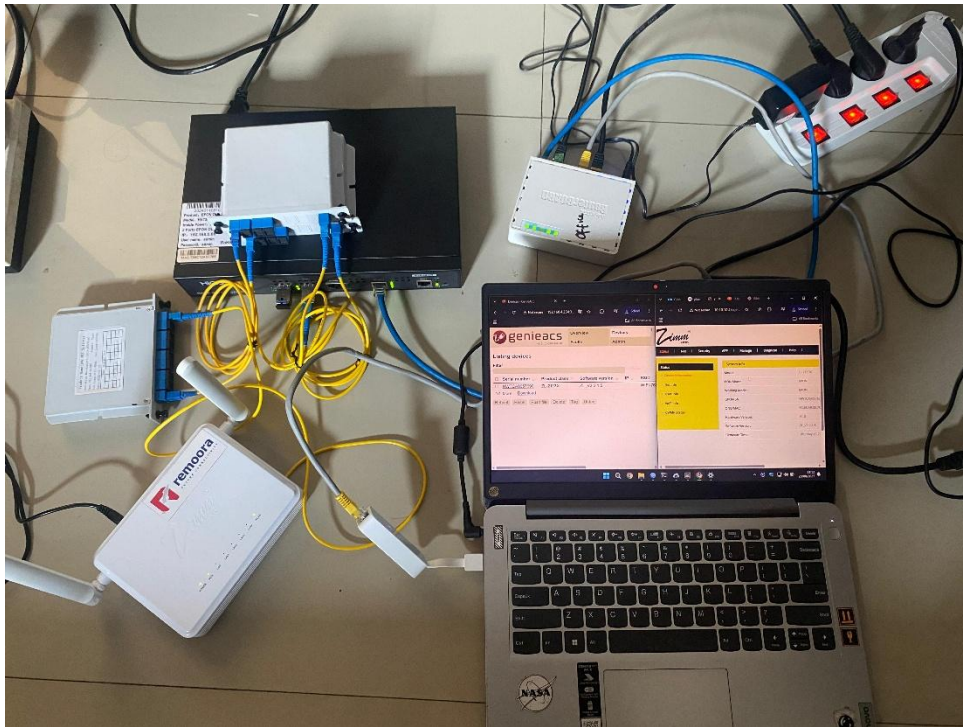


	Timestamp	Nama	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10
2	9/28/2025 9:39:48	miifahurizqi	5	5	4	4	4	4	5	5	4	4
3	9/28/2025 9:41:39	igede eka lasmana wiran	5	4	4	5	3	4	5	5	3	5
4	9/28/2025 9:42:31	putu panderya padma si	4	4	4	5	4	4	5	4	4	4
5	9/28/2025 9:43:46	Dewa Deni	5	5	4	4	4	5	4	5	5	5
6	9/28/2025 9:44:41	Eka Dharma	4	4	5	5	5	4	5	5	4	5

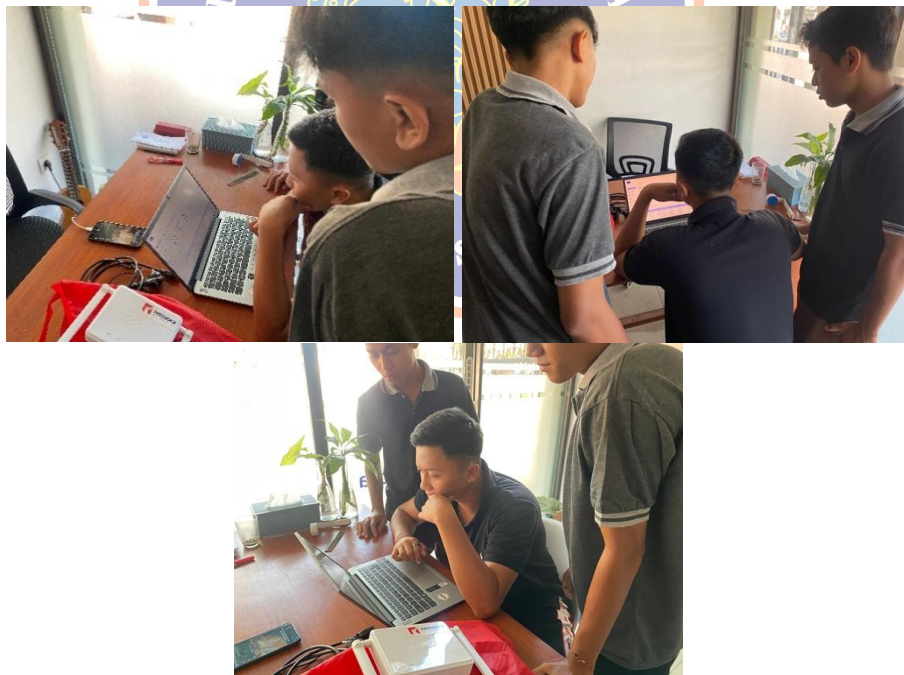
Gambar 1
Tabulasi Data Hasil UAT



Lampiran 6 Dokumentasi Lain Lain



Gambar 2
Pengembangan Sistem *Network Automation*



Gambar 3
Pegawai Mencoba Sistem yang Telah Dibangun



Gambar 4 Proses instalasi sistem di jaringan reemoora

RIWAYAT HIDUP PENULIS



Ketut Manik Yogantara, lahir di Singaraja pada tanggal 2 April 2003. Penulis merupakan anak keempat dari lima bersaudara dan tinggal di Desa Penarukan, Banjar penarungan, Kecamatan Buleleng, Kabupaten Buleleng, Provinsi Bali. Pendidikan penulis dimulai dari jenjang Sekolah Dasar (SD) di SD Negeri 4 Penarukan dan lulus pada tahun 2015. Setelah itu, penulis melanjutkan pendidikan ke SMP Negeri 5 Singaraja dan lulus pada tahun 2018.

Kemudian, penulis melanjutkan pendidikan menengah kejuruan di SMK N 3 Singaraja dengan jurusan Teknik Audio Video dan berhasil lulus pada tahun 2021. Setelah menyelesaikan pendidikan menengah kejuruan, penulis melanjutkan studi ke jenjang pendidikan tinggi di Universitas Pendidikan Ganesha, pada Program Studi Pendidikan Teknik Informatika (S1), Jurusan Teknik Informatika, Fakultas Teknik dan Kejuruan.

Penulis berhasil menyelesaikan tugas akhir skripsi ini berkat ketekunan, semangat belajar, serta dukungan dari keluarga dan dosen pembimbing. Penulis berharap, hasil skripsi ini dapat memberikan kontribusi dan manfaat dalam pengembangan ilmu pengetahuan, khususnya di bidang Teknik Informatika