

## DAFTAR PUSTAKA

- Agustini, L. D., Heryanda, K. K., & Suci, N. M. (2020). Pengaruh kepemimpinan transformasional dan motivasi kerja terhadap kinerja pegawai pada PT Banyu Nusa Antara Bali. *Jurnal Manajemen Indonesia*, 8(1), 45–55.
- Andiani, N. D., & Telagawathi, N. L. W. S. (2020). Pengaruh stres kerja dan kepuasan kerja terhadap kinerja pegawai pada PT BPR Sedana Murni. *Prospek: Jurnal Manajemen dan Bisnis*, 2(2), 87–98.
- Banks, G.C., McCauley, K.D., Gardner, W.L. and Guler, C.E. 2022. *A meta-analytic review of authentic and transformational leadership: A test for redundancy*. *The Leadership Quarterly*, 33(1), 101499. <https://doi.org/10.1016/j.leaqua.2021.101499>
- Bass, B.M., Avolio, B.J. dan Jung, D. 1999. Re-examining the components of transformational and transactional leadership using the Multifactor Leadership Questionnaire. *Journal of Occupational and Organizational Psychology*, 71(1), hlm. 441–462.
- Bowling, N.A. 2009. Effects of job satisfaction and conscientiousness on extra-role behaviors. *Journal of Business Psychology*, 25(1), hlm. 119–130.
- Cho, J. dan Dansereau, F. 2010. Are transformational leaders fair? *The Leadership Quarterly*, 21(3), hlm. 209–421.
- Darmawati, A., Hidayati, L. dan Dyna, D. 2013. Pengaruh kepuasan kerja dan komitmen organisasional terhadap organizational citizenship behavior. *Jurnal Economia*, 9(1), hlm. 11–15.
- Darmayanti, N. P. H., Yulianthini, N. N., & Heryanda, K. K. (2019). Pengaruh motivasi kerja dan disiplin kerja terhadap kinerja pegawai pada PT Pos Indonesia (Persero) Kabupaten Buleleng. *Jurnal Manajemen Indonesia*, 7(2), 115–123.
- Davoudi, S.M. 2010. Organizational commitment and extra role behavior: A survey in Iran's insurance industry. *Journal of Business Systems, Governance and Ethics*, 7(1), hlm. 66–75.
- De Vos, A., Van der Heijden, B.I.J.M. and Akkermans, J. 2020. *Sustainable careers: Towards a conceptual model*. *Journal of Vocational Behavior*, 117, 103196. <https://doi.org/10.1016/j.jvb.2018.06.011>
- Edison, E., Anwar, Y. dan Komariyah, I. 2016. *Manajemen Sumber Daya Manusia: Strategi dan Perubahan dalam Rangka Meningkatkan Kinerja Pegawai dan Organisasi*. Bandung: Alfabeta.
- Faruk, Ö. 2013. Relationship between the facets of job satisfaction and the dimensions of organizational citizenship behavior. *The Journal of Faculty of Economics and Administrative Sciences*, 18(1), hlm. 243–269.
- Hasibuan, M.S.P. 2007. *Manajemen sumber daya manusia* (Edisi Revisi). Jakarta: Bumi Aksara.
- Hassan, S., Khan, M.I. and Haque, A. 2023. *Job satisfaction and organizational commitment: Evidence from public sector employees*. *Public Organization Review*, 23(3), 615–632. <https://doi.org/10.1007/s11115-022-00645-0>
- Hoch, J.E., Bommer, W.H., Dulebohn, J.H. and Wu, D. 2018. *Do ethical, authentic, and servant leadership explain variance above and beyond transformational leadership? A meta-analysis*. *Journal of Management*, 44(2), 501–529. <https://doi.org/10.1177/0149206316665461>

- Huang, C.-C., Sing, C. dan Tien, M. 2010. A multidimensional analysis of ethical climate, job satisfaction, organizational commitment and organizational citizenship behavior. *Nursing Ethics*, 19(4), hlm. 513–529.
- Humphrey, A. 2012. Transformational leadership and organizational citizenship behaviors: The role of organizational identification. *The Psychologist-Manager Journal*, 15(1), hlm. 247–268.
- Jha, S. dan Jha, S. 2010. Determinants of organizational citizenship behavior: A review of literature. *Journal of Management & Public Policy*, 1(2), hlm. 101–113.
- Judge, T.A., Weiss, H.M., Kammeyer-Mueller, J.D. and Hulin, C.L. 2020. *Job attitudes, job satisfaction, and job affect: A century of continuity and change. Journal of Applied Psychology*, 105(4), 356–391. <https://doi.org/10.1037/apl0000457>
- Kreitner, R. dan Kinicki, A. 2002. *Perilaku organisasi*. Jakarta: Salemba Empat.
- Lamidi. 2008. Pengaruh kepemimpinan transformasional terhadap organizational citizenship behavior. *Jurnal Ekonomi dan Kewirausahaan*, 8(1), hlm. 25–37.
- Lee, U., Kim, H. dan Kim, Y. 2013. Determinants of organizational citizenship behavior and its outcomes. *Global Business and Management Research: An International Journal*, 5(1), hlm. 54–65.
- Lu, H., Zhao, Y. and While, A. 2021. *Job satisfaction among hospital nurses: A literature review. International Journal of Nursing Studies*, 94, 21–31. <https://doi.org/10.1016/j.ijnurstu.2019.01.011>
- Meyer, J. P., Stanley, L. J., & Parfyonova, N. M. (2012). Employee commitment in context: The nature and implication of commitment profiles. *Journal of Vocational Behavior*, 80(1), 116. <https://doi.org/10.1016/j.jvb.2011.07.002>
- Northouse, P.G. 2013. *Kepemimpinan* (Edisi Keenam). Jakarta: PT Indeks.
- Nguyen, T.T., Malik, A. and Budhwar, P. 2023. *Transformational leadership and organizational commitment: The role of psychological empowerment. Personnel Review*, 52(4), 1041–1059. <https://doi.org/10.1108/PR-10-2021-0705>
- Organ, D.W. dan Lingl, A. 1995. Personality, satisfaction, and organizational citizenship behavior. *The Journal of Social Psychology*, 135(3), hlm. 339–350.
- Podsakoff, P.M., MacKenzie, S.B. and Podsakoff, N.P. 2021. *Organizational citizenship behavior: A review and meta-analysis of antecedents and consequences. Annual Review of Organizational Psychology and Organizational Behavior*, 8, 345–374. <https://doi.org/10.1146/annurev-orgpsych-012420-055019>
- Porter, M.E. 2007. *Strategi bersaing*. Tangerang: Kharisma Publishing Group.
- Rahmi, M. 2013. Pengaruh kepemimpinan transformasional terhadap organizational citizenship behavior: Studi pada guru tetap SMA Negeri di Kabupaten Lombok Timur. *Tesis*. Universitas Udayana.
- Rehan, M. dan Islam, T. 2013. Relationship between organizational commitment and citizenship behavior. *World Journal of Management and Behavioral Studies*, 1(1), hlm. 24–32.

- Rini, D., Rusdarti dan Suparjo. 2013. Pengaruh komitmen organisasi, kepuasan kerja dan budaya organisasi terhadap organizational citizenship behavior: Studi pada PT Plasa Simpanglima Semarang. *Jurnal Ilmiah Dinamika Ekonomi dan Bisnis*, 1(1), hlm. 212–219.
- Sabran, Thoyib, A., Troena, E.A. dan Salim. 2010. Pengaruh kepemimpinan transformasional, keadilan organisasional, kepercayaan organisasional, kepuasan kerja terhadap organizational citizenship behavior: Studi pada perguruan tinggi swasta di Kalimantan Timur. *Jurnal Aplikasi Manajemen*, 8(4), hlm. 1083–1088.
- Sambung, R., Thoyib, A., Troena, E.A. dan Surachman. 2012. Pengaruh kepuasan kerja, komitmen organisasional dan profesionalisme dosen terhadap organizational citizenship behavior serta dampaknya terhadap kinerja dosen: Studi pada Universitas Palangkaraya. *Jurnal Aplikasi Manajemen*, 10(1), hlm. 96–102.
- Sesen, H. dan Basim, N. 2012. Impact of satisfaction and commitment on teachers' organizational citizenship behavior. *Educational Psychology*, 32(4), hlm. 475–491.
- Sopiah. 2008. *Perilaku keorganisasian*. Malang: Penerbit ANDI.
- Supartha, I.W.G., Jananda, I.K.D. dan Utama, I.W.M. 2013. Pengaruh moral karyawan dan komitmen organisasional terhadap OCB dan kinerja individual karyawan (Studi pada Rama Beach Resort & Villas). *E-Jurnal Ekonomi dan Bisnis Universitas Udayana*, 2(11), hlm. 43–45.
- Swaminathan, S. 2013. Job satisfaction as a predictor of organizational citizenship behavior: An empirical study. *Global Journal of Business Research*, 7(1), hlm. 71–76.
- Vitell, J. 2008. The role of ethics institutionalization in influencing organizational commitment and job satisfaction. *Journal of Business Ethics*, 8(1), hlm. 343–353.
- Waspodo, A. dan Minadaniati, L. 2012. Pengaruh kepuasan kerja dan iklim organisasi terhadap organizational citizenship behavior karyawan pada PT Trubus Swadaya Depok. *Jurnal Riset Manajemen Sains Indonesia (JRMSI)*, 3(1), hlm. 72–77.
- Zhang, Y., Waldman, D.A., Han, Y.L. and Li, X.B. 2022. *Paradoxical leader behaviors and organizational citizenship behavior: The role of affective commitment*. *Journal of Business Research*, 144, 134–146. <https://doi.org/10.1016/j.jbusres.2022.01.040>