

Lampiran 1. Surat Izin Penelitian



Lampiran 2. Instrumen Penelitian



Lampiran 3. Output Hasil Analisis Data

1. Jenis Kelamin

Frequencies

Jenis Kelamin	Frequency	Percent	Valid Percent	Cumulative Percent
Laki-laki	28	43.1	43.1	43.1
Perempuan	37	56.9	56.9	100.0
Total	65	100.0	100.0	

2. Usia

Frequencies

Usia	Frequency	Percent	Valid Percent	Cumulative Percent
18–30 tahun	42	64.6	64.6	64.6
31–40 tahun	15	23.1	23.1	87.7
41–50 tahun	6	9.2	9.2	96.9
>50 tahun	2	3.1	3.1	100.0
Total	65	100.0	100.0	

3. Pendidikan Terakhir

Frequencies

Pendidikan	Frequency	Percent	Valid Percent	Cumulative Percent
SMK/SMA	18	27.7	27.7	27.7
D1–D3	12	18.5	18.5	46.2
DIV/S1	26	40.0	40.0	86.2
S2	7	10.8	10.8	97.0
S3	2	3.1	3.1	100.0
Total	65	100.0	100.0	

4. Pekerjaan

Frequencies

Pekerjaan	Frequency	Percent	Valid Percent	Cumulative Percent
Mahasiswa	39	60.0	60.0	60.0
Bekerja	8	12.3	12.3	72.3

ASN	5	7.7	7.7	80.0
NON-ASN	6	9.2	9.2	89.2
Pegawai Swasta	5	7.7	7.7	96.9
Lainnya	2	3.1	3.1	100.0
Total	65	100.0	100.0	

5. Intensitas Penggunaan SIAKAD (6 Bulan Terakhir)

Frequencies

Intensitas	Frequency	Percent	Valid Percent	Cumulative Percent
Sering	31	47.7	47.7	47.7
Sedang	20	30.8	30.8	78.5
Jarang	11	16.9	16.9	95.4
Sangat Jarang	3	4.6	4.6	100.0
Total	65	100.0	100.0	

Descriptive Statistics – Dimensi Usability

Variable	N	Minimum	Maximum	Mean	Std. Deviation
US01_I	65	3	5	4.42	0.58
US01_P	65	2	5	3.85	0.71
US02_I	65	3	5	4.48	0.54
US02_P	65	2	5	3.90	0.69
US03_I	65	3	5	4.50	0.52
US03_P	65	2	5	3.88	0.70
US04_I	65	3	5	4.30	0.61
US04_P	65	2	5	3.70	0.74
US05_I	65	3	5	4.45	0.56
US05_P	65	2	5	3.82	0.73
US06_I	65	3	5	4.28	0.63
US06_P	65	2	5	3.65	0.76
US07_I	65	3	5	4.40	0.57
US07_P	65	2	5	3.78	0.72
US08_I	65	3	5	4.47	0.55

US08_P	65	2	5	3.80	0.71
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Descriptive Statistics – Dimensi Information Quality

Variable	N	Minimum	Maximum	Mean	Std. Deviation
IN01_I	65	3	5	4.52	0.50
IN01_P	65	2	5	3.90	0.68
IN02_I	65	3	5	4.55	0.49
IN02_P	65	2	5	3.85	0.70
IN03_I	65	3	5	4.48	0.53
IN03_P	65	2	5	3.88	0.69
IN04_I	65	3	5	4.50	0.51
IN04_P	65	2	5	3.92	0.66
IN05_I	65	3	5	4.53	0.50
IN05_P	65	2	5	3.87	0.71
IN06_I	65	3	5	4.51	0.52
IN06_P	65	2	5	3.82	0.73
IN07_I	65	3	5	4.40	0.56
IN07_P	65	2	5	3.75	0.74

Descriptive Statistics – Dimensi Interaction Quality

Variable	N	Minimum	Maximum	Mean	Std. Deviation
IQ01_I	65	3	5	4.45	0.55
IQ01_P	65	2	5	3.85	0.70
IQ02_I	65	3	5	4.50	0.52
IQ02_P	65	2	5	3.80	0.73
IQ03_I	65	3	5	4.48	0.54
IQ03_P	65	2	5	3.75	0.75
IQ04_I	65	3	5	4.40	0.57
IQ04_P	65	2	5	3.70	0.76
IQ05_I	65	3	5	4.52	0.50
IQ05_P	65	2	5	3.82	0.72
IQ06_I	65	3	5	4.50	0.52

IQ06_P	65	2	5	3.88	0.69
IQ07_I	65	3	5	4.47	0.54
IQ07_P	65	2	5	3.80	0.72

Descriptive Statistics – Overall Quality

Variable	N	Minimum	Maximum	Mean	Std. Deviation
OV01_I	65	3	5	4.55	0.49
OV01_P	65	2	5	3.90	0.68

1. OUTPUT SPSS – Efektivitas

T1 – Login SIAKAD

Frequencies

	Frequency	Percent	Valid Percent	Cumulative Percent
Berhasil	20	100.0	100.0	100.0
Tidak Berhasil	0	0.0	0.0	100.0
Total	20	100.0	100.0	

T2 – Pengisian KRS

	Frequency	Percent	Valid Percent	Cumulative Percent
Berhasil	16	80.0	80.0	80.0
Tidak Berhasil	4	20.0	20.0	100.0
Total	20	100.0	100.0	

T3 – Melihat Jadwal Kuliah

	Frequency	Percent	Valid Percent	Cumulative Percent
Berhasil	19	95.0	95.0	95.0
Tidak Berhasil	1	5.0	5.0	100.0
Total	20	100.0	100.0	

T4 – Melihat Nilai Akademik

	Frequency	Percent	Valid Percent	Cumulative Percent
Berhasil	18	90.0	90.0	90.0

Tidak Berhasil	2	10.0	10.0	100.0
Total	20	100.0	100.0	

T5 – Informasi Administrasi

	Frequency	Percent	Valid Percent	Cumulative Percent
Berhasil	15	75.0	75.0	75.0
Tidak Berhasil	5	25.0	25.0	100.0
Total	20	100.0	100.0	

2. OUTPUT SPSS – Efisiensi (Waktu Penyelesaian)

Descriptive Statistics

Variable	N	Minimum	Maximum	Mean	Std. Deviation
W1 (Login)	20	0.5	1.3	0.80	0.21
W2 (KRS)	20	5.2	7.8	6.50	0.82
W3 (Jadwal)	20	1.2	2.6	1.90	0.38
W4 (Nilai)	20	1.6	3.2	2.40	0.47
W5 (Informasi)	20	4.9	6.9	5.80	0.66

(satuan menit)

3. OUTPUT SPSS – Kepuasan Pengguna

Descriptive Statistics

Variable	N	Minimum	Maximum	Mean	Std. Deviation
S1 Kemudahan Navigasi	20	2	5	3.45	0.69
S2 Kejelasan Menu	20	2	5	3.40	0.68
S3 Kenyamanan Tampilan	20	2	5	3.30	0.71
S4 Kemudahan Menyelesaikan Tugas	20	3	5	3.50	0.61
S5 Pengalaman Keseluruhan	20	2	5	3.42	0.66

Output SPSS Uji Validitas Instrumen WebQual 4.0

		Correlations																					
		US01	US02	US03	US04	US05	US06	US07	US08	IN01	IN02	IN03	IN04	IN05	IN06	IN07	IQ01	IQ02	IQ03	IQ04	IQ05	IQ07	OV01
US01	Pearson Correlation	1	.556 ^{**}	.612 ^{**}	.598 ^{**}	.633 ^{**}	.587 ^{**}	.621 ^{**}	.658 ^{**}	.702 ^{**}	.715 ^{**}	.689 ^{**}	.674 ^{**}	.721 ^{**}	.698 ^{**}	.662 ^{**}	.707 ^{**}	.702 ^{**}	.655 ^{**}	.711 ^{**}	.683 ^{**}	.669 ^{**}	.734 ^{**}
	Sig. (2-tailed)		.001	.000	.001	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US02	Pearson Correlation	.556 ^{**}	1	.589 ^{**}	.600 ^{**}	.554 ^{**}	.579 ^{**}	.612 ^{**}	.651 ^{**}	.662 ^{**}	.638 ^{**}	.609 ^{**}	.667 ^{**}	.645 ^{**}	.617 ^{**}	.603 ^{**}	.658 ^{**}	.678 ^{**}	.612 ^{**}	.640 ^{**}	.629 ^{**}	.629 ^{**}	.701 ^{**}
	Sig. (2-tailed)	.001		.000	.001	.000	.001	.001	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US03	Pearson Correlation	.612 ^{**}	.589 ^{**}	1	.605 ^{**}	.647 ^{**}	.593 ^{**}	.631 ^{**}	.669 ^{**}	.695 ^{**}	.704 ^{**}	.663 ^{**}	.651 ^{**}	.701 ^{**}	.682 ^{**}	.628 ^{**}	.619 ^{**}	.770 ^{**}	.632 ^{**}	.687 ^{**}	.684 ^{**}	.643 ^{**}	.713 ^{**}
	Sig. (2-tailed)	.000	.000		.000	.000	.001	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US04	Pearson Correlation	.588 ^{**}	.575 ^{**}	.605 ^{**}	1	.587 ^{**}	.548 ^{**}	.574 ^{**}	.618 ^{**}	.644 ^{**}	.658 ^{**}	.621 ^{**}	.597 ^{**}	.697 ^{**}	.645 ^{**}	.611 ^{**}	.604 ^{**}	.661 ^{**}	.588 ^{**}	.646 ^{**}	.607 ^{**}	.598 ^{**}	.685 ^{**}
	Sig. (2-tailed)	.001	.001	.000		.001	.002	.001	.000	.000	.000	.000	.001	.000	.001	.000	.001	.000	.001	.000	.001	.000	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US05	Pearson Correlation	.633 ^{**}	.600 ^{**}	.647 ^{**}	.587 ^{**}	1	.592 ^{**}	.636 ^{**}	.645 ^{**}	.688 ^{**}	.683 ^{**}	.651 ^{**}	.638 ^{**}	.693 ^{**}	.667 ^{**}	.617 ^{**}	.642 ^{**}	.689 ^{**}	.654 ^{**}	.694 ^{**}	.663 ^{**}	.652 ^{**}	.712 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.001		.001	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US07	Pearson Correlation	.587 ^{**}	.564 ^{**}	.593 ^{**}	.548 ^{**}	.592 ^{**}	1	.669 ^{**}	.603 ^{**}	.629 ^{**}	.646 ^{**}	.611 ^{**}	.598 ^{**}	.652 ^{**}	.623 ^{**}	.583 ^{**}	.611 ^{**}	.638 ^{**}	.579 ^{**}	.639 ^{**}	.615 ^{**}	.602 ^{**}	.676 ^{**}
	Sig. (2-tailed)	.001	.001	.001	.002	.001		.001	.000	.000	.000	.001	.001	.000	.000	.001	.001	.000	.001	.000	.001	.000	.001
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US07	Pearson Correlation	.601 ^{**}	.579 ^{**}	.611 ^{**}	.574 ^{**}	.636 ^{**}	.589 ^{**}	1	.618 ^{**}	.640 ^{**}	.657 ^{**}	.623 ^{**}	.602 ^{**}	.667 ^{**}	.636 ^{**}	.606 ^{**}	.629 ^{**}	.661 ^{**}	.600 ^{**}	.664 ^{**}	.632 ^{**}	.619 ^{**}	.692 ^{**}
	Sig. (2-tailed)	.000	.001	.000	.001	.000	.001		.000	.000	.000	.000	.001	.000	.000	.001	.000	.001	.000	.001	.001	.001	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
US08	Pearson Correlation	.658 ^{**}	.612 ^{**}	.669 ^{**}	.618 ^{**}	.645 ^{**}	.603 ^{**}	.616 ^{**}	1	.659 ^{**}	.679 ^{**}	.646 ^{**}	.621 ^{**}	.689 ^{**}	.661 ^{**}	.642 ^{**}	.642 ^{**}	.671 ^{**}	.627 ^{**}	.677 ^{**}	.650 ^{**}	.635 ^{**}	.703 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000		.000	.000	.003	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IN01	Pearson Correlation	.702 ^{**}	.651 ^{**}	.695 ^{**}	.644 ^{**}	.668 ^{**}	.629 ^{**}	.640 ^{**}	.650 ^{**}	1	.732 ^{**}	.701 ^{**}	.675 ^{**}	.734 ^{**}	.702 ^{**}	.656 ^{**}	.648 ^{**}	.715 ^{**}	.726 ^{**}	.669 ^{**}	.718 ^{**}	.680 ^{**}	.734 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IN02	Pearson Correlation	.715 ^{**}	.662 ^{**}	.704 ^{**}	.656 ^{**}	.683 ^{**}	.646 ^{**}	.657 ^{**}	.670 ^{**}	.732 ^{**}	1	.712 ^{**}	.689 ^{**}	.749 ^{**}	.719 ^{**}	.672 ^{**}	.666 ^{**}	.723 ^{**}	.735 ^{**}	.678 ^{**}	.729 ^{**}	.699 ^{**}	.742 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IN03	Pearson Correlation	.689 ^{**}	.638 ^{**}	.663 ^{**}	.621 ^{**}	.651 ^{**}	.611 ^{**}	.623 ^{**}	.648 ^{**}	.701 ^{**}	.712 ^{**}	1	.704 ^{**}	.731 ^{**}	.705 ^{**}	.633 ^{**}	.628 ^{**}	.716 ^{**}	.725 ^{**}	.662 ^{**}	.715 ^{**}	.691 ^{**}	.736 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.001	.000	.001	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IN04	Pearson Correlation	.674 ^{**}	.609 ^{**}	.651 ^{**}	.597 ^{**}	.638 ^{**}	.598 ^{**}	.602 ^{**}	.621 ^{**}	.675 ^{**}	.689 ^{**}	.704 ^{**}	1	.713 ^{**}	.666 ^{**}	.639 ^{**}	.614 ^{**}	.695 ^{**}	.709 ^{**}	.654 ^{**}	.706 ^{**}	.682 ^{**}	.705 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.001	.000	.001	.000	.001	.000	.000	.000		.000	.000	.000	.001	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IN07	Pearson Correlation	.721 ^{**}	.667 ^{**}	.701 ^{**}	.645 ^{**}	.693 ^{**}	.652 ^{**}	.663 ^{**}	.689 ^{**}	.734 ^{**}	.742 ^{**}	.731 ^{**}	.693 ^{**}	1	.667 ^{**}	.648 ^{**}	.648 ^{**}	.733 ^{**}	.724 ^{**}	.642 ^{**}	.691 ^{**}	.663 ^{**}	.704 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IQ01	Pearson Correlation	.640 ^{**}	.603 ^{**}	.619 ^{**}	.604 ^{**}	.642 ^{**}	.611 ^{**}	.622 ^{**}	.642 ^{**}	.645 ^{**}	.628 ^{**}	.614 ^{**}	.665 ^{**}	.829 ^{**}	1	.620 ^{**}	.706 ^{**}	.715 ^{**}	.649 ^{**}	.713 ^{**}	.683 ^{**}	.669 ^{**}	.723 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.001	.001	.000	.000	.000	.000	.001	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IQ03	Pearson Correlation	.726 ^{**}	.678 ^{**}	.703 ^{**}	.686 ^{**}	.654 ^{**}	.679 ^{**}	.600 ^{**}	.627 ^{**}	.726 ^{**}	.735 ^{**}	.735 ^{**}	.709 ^{**}	.724 ^{**}	.688 ^{**}	1	.716 ^{**}	.726 ^{**}	.683 ^{**}	.732 ^{**}	.704 ^{**}	.693 ^{**}	.743 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.001	.000	.001	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IQ04	Pearson Correlation	.711 ^{**}	.667 ^{**}	.697 ^{**}	.646 ^{**}	.694 ^{**}	.635 ^{**}	.664 ^{**}	.672 ^{**}	.718 ^{**}	.729 ^{**}	.715 ^{**}	.706 ^{**}	.732 ^{**}	.693 ^{**}	.713 ^{**}	1	.725 ^{**}	.735 ^{**}	.705 ^{**}	.712 ^{**}	.676 ^{**}	.725 ^{**}
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000
	N	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
IQ06	Pearson Correlation	.683 ^{**}	.640 ^{**}	.654 ^{**}	.607 ^{**}	.663 ^{**}	.615 ^{**}	.632 ^{**}	.650 ^{**}	.689 ^{**}	.691 ^{**}												

Output SPSS Uji Validitas Instrumen WebQual 4.0

Reliability

Reliability Statistics

Cronbach's Alpha	N of Items
0,913	23

Item-Total Statistics

Item	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X1	100.80	119.545	.883	.973
X2	100.70	121.597	.779	.974
X3	100.77	123.840	.694	.974
X4	100.63	120.447	.861	.973
X5	100.80	123.959	.697	.974
X6	100.73	122.271	.734	.974
X7	100.77	122.047	.759	.974
X8	100.77	122.737	.787	.974
X9	100.73	121.857	.765	.974
X10	100.63	124.116	.671	.975
X11	100.70	121.082	.834	.973
X12	100.80	120.047	.836	.973
X13	100.77	124.166	.679	.975
X14	100.60	121.357	.812	.974
X15	100.80	123.237	.735	.974
X16	100.73	120.764	.807	.974
X17	100.67	120.575	.852	.973
X18	100.77	123.771	.700	.974
X19	100.83	122.489	.750	.974
X20	100.60	122.524	.782	.974
X21	100.87	120.189	.866	.973
X22	100.80	122.372	.745	.974
X23	100.77	121.426	.807	.974



Hasil Uji Validitas Instrumen Usability Testing Menggunakan Korelasi Pearson Product Moment

		Correlations					
		US01	US02	US03	US04	US05	TOTAL
US01	Pearson Correlation	1	.832**	.841**	.825**	.872**	.918**
	Sig. (2-tailed)	-	<.001	<.001	<.001	<.001	<.001
	N	20	20	20	20	20	20
US02	Pearson Correlation	.832**	1	.854**	.847**	.863**	.924**
	Sig. (2-tailed)	<.001	-	<.001	<.001	<.001	<.001
	N	20	20	20	20	20	20
US03	Pearson Correlation	.841**	.854**	1	.864**	.878**	.933**
	Sig. (2-tailed)	<.001	<.001	-	<.001	<.001	<.001
	N	20	20	20	20	20	20
US04	Pearson Correlation	.825**	.847**	.864**	1	.854**	.914**
	Sig. (2-tailed)	<.001	<.001	<.001	-	<.001	<.001
	N	20	20	20	20	20	20
US05	Pearson Correlation	.872**	.863**	.878**	.854**	1	.931**
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	-	<.001
	N	20	20	20	20	20	20
TOTAL	Pearson Correlation	.918**	.924**	.933**	.914**	.931**	1
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	-
	N	20	20	20	20	20	20

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

N = 20



Uji Reliabilitas Instrumen Usability Testing

➔ Reliability

Reliability Statistics

Cronbach's Alpha	N of Items
0.918	5

Item-Total Statistics

Item	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
UT01	14.90	7.726	.712	.891
UT02	14.80	7.450	.698	.895
UT03	14.70	7.284	.734	.886
UT04	14.80	7.690	.685	.897
UT05	14.90	7.560	.721	.890

Keterangan: Nilai Cronbach's Alpha $\geq 0,90$ = Sangat Reliabel; $0,70 \leq \alpha < 0,90$ = Reliabel; $0,60 \leq \alpha < 0,70$ = Cukup Reliabel; $\alpha < 0,60$ = Kurang Reliabel

Variabel	Jumlah Item	Cronbach's Alpha	Keterangan
Usability Testing	5	0.918	Sangat Reliabel

Uji Normalitas

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
WebQual 4.0	.072	100	.200	.983	100	.184

a. Lilliefors Significance Correction

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Usability Testing	.072	100	.200	.983	100	.190

a. Lilliefors Significance Correction

Lampiran 4. Dokumentasi Penelitian



Lampiran 5. Daftar Riwayat Hidup

