



Lampiran 1. Observasi Awal



Lampiran 2 Pernyataan Kuisisioner

Kepada Yth. Bapak/Ibu, Saudara/i

Perihal: Kuesioner

Dengan Hormat,

Dengan tujuan sebagai syarat menyelesaikan studi di Universitas Pendidikan Ganesha program studi Manajemen, dengan ini saya Sang Ayu Made Pradnya Mahardani bermaksud melakukan penelitian dengan judul “Pengaruh Citra Merek dan Kualitas Produk Terhadap Niat Beli Ulang *Skincare Facial Wash Ponds* (Studi Pada Mahasiswa Universitas Pendidikan Ganesha)”

Dengan ini saya mohon kesediaan Bapak/Ibu, Saudara/Saudari untuk berkenan mengisi kuisisioner ini sebagai data yang akan dipergunakan dalam penelitian. Data yang Bapak/Ibu, Saudara/Saudari berikan akan dijaga kerahasiaannya dan hanya digunakan untuk keperluan penelitian saja. Atas kesediaan Bapak/Ibu, Saudara/Saudari yang bersedia berpartisipasi dalam mengisi kuisisioner penelitian ini saya ucapkan terima kasih.

Apakah anda merupakan mahasiswa aktif jenjang Strata 1 Universitas Pendidikan Ganesha

☐ Iya ☐ Tidak

Jika anda menjawab IYA, silahkan melanjutkan mengisi kuesioner,

Apakah anda pernah menggunakan *skincare facial wash* Pond's?

☐ Iya ☐ Tidak

Jika anda menjawab IYA, silahkan melanjutkan mengisi kuesioner,



Singaraja, 17 September 2025

Peneliti

Sang Ayu Made Pradnya Mahardani

Contact Person: 087762959151

A. Identitas Responden

Beri tanda centang (✓) pada kotak jawaban

1. Nama :
2. Usia :
3. Fakultas :
4. Jenis Kelamin : ☐ Laki – laki ☐ Perempuan

B. Petunjuk Pengisian Kuesioner

Silahkan anda pilih jawaban yang menurut anda paling sesuai dengan apa yang ada di lembar pertanyaan kuesioner dengan cara memberikan tanda centang

2.	Produk <i>facial wash</i> POND'S memiliki ciri khas yang mudah saya kenali dibandingkan merek <i>facial wash</i> lainnya					
Keunggulan Asosiasi Merek (<i>Favorability of Brand Association</i>)						
3.	Saya menilai POND'S memiliki reputasi yang baik sebagai produk <i>facial wash</i> ..					

Kualitas Produk

No	Pertanyaan	SS	S	CS	TS	STS
Kinerja Produk (<i>Performance</i>)						
1.	<i>Facial wash</i> POND'S mampu menjalankan fungsi utamanya sebagai pembersih wajah secara optimal.					
Daya Tahan (<i>Durability</i>)						
2.	<i>Facial wash</i> POND'S mampu menjaga kesegaran kulit wajah saya dalam waktu yang cukup lama setelah digunakan.					
Kesesuaian dengan Spesifikasi (<i>Conformance to Specification</i>)						
3.	Manfaat yang saya rasakan dari <i>facial wash</i> POND'S sesuai dengan yang dijanjikan oleh produsen.					
Keandalan (<i>Reliability</i>)						
4.	<i>Facial wash</i> POND'S memberikan hasil yang konsisten setiap kali saya gunakan.					
Estetika (<i>Aesthetics</i>)						
5.	Kemasan dan desain <i>facial wash</i> POND'S terlihat elegan.					

Lampiran 3 Tabulasi Data Sampel Kecil

Citra Merek				Kualitas Produk						Niat Beli Ulang				
P1	P2	P3	Total	P1	P2	P3	P4	P5	Total	P1	P2	P3	P4	Total
4	4	4	12	4	5	4	4	4	21	4	4	4	4	16
4	5	5	14	4	4	5	5	4	22	5	4	5	5	19
4	5	5	14	4	4	5	5	5	23	4	4	4	4	16
5	4	5	14	4	5	5	4	5	23	5	4	5	5	19
3	4	3	10	3	2	3	2	3	13	4	3	3	3	13
4	4	5	13	5	5	5	5	4	24	3	4	5	3	15
5	4	4	13	4	3	3	4	5	19	4	3	4	3	14
5	5	4	14	5	4	5	4	4	22	5	4	5	5	19
4	3	4	11	4	4	3	3	4	18	4	4	4	4	16
4	4	4	12	4	4	4	4	4	20	2	2	4	2	10
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
4	5	4	13	5	5	5	5	4	24	5	4	4	4	17
3	2	2	7	4	2	3	2	3	14	4	4	3	2	13
4	3	4	11	4	3	4	3	5	19	4	4	4	5	17
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
4	4	4	12	4	4	4	4	4	20	4	4	4	4	16
4	4	4	12	4	4	4	4	5	21	3	3	3	3	12
4	4	5	13	4	4	4	4	4	20	4	4	4	5	17
3	4	3	10	4	2	5	4	5	20	2	1	2	2	7
4	5	4	13	4	5	5	4	5	23	4	4	5	4	17
3	3	3	9	4	3	3	2	3	15	4	3	2	3	12
4	4	4	12	5	4	4	4	5	22	4	4	5	4	17
2	3	4	9	4	3	3	3	4	17	3	3	3	3	12
4	4	4	12	4	4	4	4	4	20	3	3	3	3	12
4	4	4	12	4	4	4	4	4	20	4	4	4	4	16
3	3	3	9	3	3	3	3	3	15	2	2	2	2	8
4	5	5	14	4	4	5	5	5	23	5	4	4	5	18
3	5	4	12	4	4	4	4	4	20	3	3	3	3	12
4	5	5	14	5	5	5	5	5	25	5	5	5	5	20
4	5	4	13	5	4	5	5	4	23	5	4	5	4	18

Lampiran 4 Tabulasi Data Sampel Besar

Citra Merek				Kualitas Produk					Niat Beli Ulang					
P1	P2	P3	Tota 1	P1	P2	P3	P4	P5	Tota 1	P1	P2	P3	P4	Tota 1
2	2	3	7	3	2	2	2	3	12	3	2	2	2	9
2	2	2	6	3	3	2	3	2	13	3	3	2	3	11
3	4	4	11	4	2	3	2	2	13	3	2	1	1	7
3	2	2	7	2	2	1	2	1	8	3	3	3	2	11

2	2	3	7	3	3	2	2	1	11	4	2	3	1	10
5	5	5	15	4	5	5	5	5	24	3	5	4	4	16
3	3	2	8	3	2	2	1	1	9	3	3	2	3	11
4	4	3	11	4	2	3	2	2	13	2	3	2	2	9
3	3	3	9	3	2	2	2	3	12	4	4	3	5	16
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
5	3	3	11	5	5	5	5	4	24	3	4	3	4	14
5	4	4	13	3	5	4	4	4	20	4	4	5	5	18
5	5	4	14	5	5	5	5	4	24	2	2	3	3	10
4	3	3	10	5	5	4	4	3	21	5	4	4	3	16
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
5	5	5	15	4	4	5	5	5	23	2	3	3	3	11
4	3	3	10	3	3	3	2	2	13	2	2	1	1	6
4	3	2	9	3	3	2	3	3	14	2	3	3	2	10
3	3	3	9	3	3	2	2	2	12	4	4	3	4	15
3	3	2	8	3	2	1	1	3	10	2	2	1	1	6
3	3	2	8	4	5	5	5	3	22	3	3	3	2	11
5	4	4	13	3	5	4	4	4	20	2	3	3	3	11
3	2	4	9	5	4	4	3	3	19	2	2	2	2	8
5	5	5	15	4	3	3	3	3	16	4	5	5	5	19
4	5	5	14	4	5	5	5	4	23	4	4	4	3	15
3	4	4	11	4	3	3	3	2	15	3	3	3	3	12
4	4	4	12	3	5	4	4	4	20	3	3	4	4	14
4	5	5	14	5	3	3	5	4	20	4	5	5	5	19
5	5	5	15	4	5	5	4	5	23	4	4	4	5	17
5	5	5	15	4	4	4	4	3	19	5	4	4	4	17
5	4	3	12	4	4	4	4	4	20	4	4	4	4	16
5	4	5	14	5	4	5	5	5	24	5	4	5	5	19
5	5	5	15	5	5	4	5	5	24	5	5	5	5	20
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
2	3	2	7	3	3	3	3	2	14	2	3	3	2	10
3	3	2	8	5	4	4	4	4	21	3	4	3	4	14
5	4	3	12	5	5	5	3	3	21	4	4	4	4	16
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
5	3	4	12	4	4	4	3	3	18	5	4	4	4	17
5	4	4	13	3	3	3	3	3	15	4	3	3	4	14
2	3	3	8	2	3	3	3	2	13	2	2	2	2	8
3	2	2	7	2	3	3	3	3	14	2	3	2	3	10
3	3	2	8	1	2	2	2	2	9	4	4	4	3	15
4	4	4	12	5	4	4	4	3	20	5	4	4	5	18
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
4	5	5	14	5	5	5	5	5	25	5	5	5	5	20

3	2	1	6	1	2	2	2	2	9	3	4	3	3	13
5	5	5	15	5	5	4	4	3	21	5	4	5	5	19
5	4	3	12	2	3	4	3	3	15	5	5	5	5	20
4	3	3	10	4	3	3	2	3	15	4	4	4	3	15
3	3	3	9	3	3	4	4	4	18	3	3	4	3	13
5	5	5	15	5	5	5	5	5	25	3	4	3	4	14
2	2	3	7	3	4	4	4	4	19	4	5	5	5	19
3	3	3	9	1	3	2	2	2	10	3	1	1	2	7
2	1	1	4	1	2	2	2	1	8	2	2	2	1	7
5	4	5	14	5	4	4	4	4	21	5	5	5	5	20
4	3	2	9	2	4	3	3	3	15	1	2	2	2	7
5	5	5	15	4	5	5	4	4	22	4	4	4	4	16
2	2	2	6	1	2	2	2	2	9	2	4	3	3	12
4	4	3	11	4	4	4	3	3	18	3	4	3	4	14
2	2	2	6	2	2	2	1	1	8	2	2	2	2	8
4	5	5	14	5	5	5	5	5	25	5	4	5	5	19
3	2	3	8	2	2	2	2	2	10	2	2	2	1	7
4	3	2	9	1	2	2	1	1	7	3	4	3	3	13
3	3	3	9	3	3	2	2	3	13	3	2	2	2	9
4	3	4	11	2	3	3	2	2	12	3	3	3	3	12
4	3	3	10	3	3	4	4	3	17	4	4	3	3	14
4	3	4	11	4	5	5	5	4	23	4	5	4	3	16
2	2	2	6	2	3	2	3	2	12	3	3	2	2	10
4	4	4	12	4	4	4	4	4	20	4	4	4	4	16
3	4	3	10	2	3	3	3	3	14	2	3	2	2	9
5	4	4	13	4	4	4	4	5	21	4	5	5	5	19
5	4	3	12	3	4	4	4	4	19	4	4	4	4	16
4	3	3	10	3	5	5	4	3	20	4	5	5	4	18
4	4	5	13	3	5	4	4	4	20	4	4	4	4	16
4	5	4	13	5	4	5	5	4	23	4	4	4	5	17
4	4	4	12	4	4	4	4	5	21	4	4	4	4	16
5	4	3	12	5	4	5	5	4	23	5	4	5	4	18
4	4	5	13	4	5	5	5	3	22	3	5	5	5	18
4	4	4	12	1	2	2	1	2	8	3	4	3	3	13
3	2	2	7	3	4	3	3	3	16	3	3	3	3	12
4	3	2	9	1	2	2	1	1	7	1	2	2	1	6
5	5	5	15	4	5	5	4	4	22	5	4	5	5	19
4	3	4	11	4	5	4	3	3	19	2	3	3	3	11
3	3	3	9	1	2	1	2	2	8	1	2	2	2	7
3	4	4	11	3	4	5	4	3	19	3	3	2	2	10
3	2	1	6	2	2	2	1	1	8	2	2	2	2	8
2	3	2	7	1	2	2	2	2	9	5	4	5	5	19
3	3	2	8	2	3	3	3	2	13	3	3	3	2	11

3	2	2	7	3	3	3	3	3	15	3	3	3	3	12
4	3	3	10	3	4	4	4	3	18	4	4	4	4	16
4	4	4	12	4	5	4	3	3	19	4	5	4	4	17
4	4	4	12	4	4	4	4	4	20	4	4	5	5	18
4	3	4	11	4	4	4	3	3	18	4	4	4	4	16
5	4	3	12	4	4	4	4	4	20	4	4	4	4	16
4	3	4	11	3	4	3	4	3	17	3	4	5	4	16
5	4	3	12	4	4	4	3	5	20	5	4	4	3	16
4	4	3	11	4	5	4	3	3	19	3	3	4	4	14
5	4	3	12	4	4	4	4	5	21	4	5	4	4	17
3	3	2	8	2	3	3	3	2	13	3	4	4	4	15
3	2	2	7	3	5	5	4	3	20	2	3	2	2	9
2	2	2	6	5	4	5	5	4	23	3	4	3	3	13
5	5	5	15	3	4	4	4	3	18	5	5	5	4	19
1	1	1	3	1	2	2	1	1	7	2	2	1	1	6
3	4	3	10	5	5	5	5	5	25	4	3	3	3	13
4	5	5	14	5	3	4	4	4	20	4	4	4	4	16
2	2	2	6	2	2	3	3	3	13	4	5	4	3	16
2	1	1	4	2	2	2	3	3	12	3	4	3	4	14
4	2	3	9	2	3	3	4	3	15	4	2	2	2	10
4	4	4	12	5	5	5	5	5	25	4	3	3	4	14
5	4	5	14	5	5	5	5	5	25	5	4	5	5	19
5	5	5	15	5	5	5	5	5	25	5	5	5	5	20
2	2	2	6	2	2	2	2	2	10	2	2	2	2	8
3	3	3	9	3	3	3	3	3	15	3	3	3	3	12
3	3	3	9	3	3	3	3	3	15	3	3	3	3	12
3	3	3	9	3	3	3	3	3	15	3	3	3	3	12
5	4	4	13	4	4	4	4	4	20	3	4	3	5	15
4	4	4	12	4	4	4	4	4	20	4	4	4	4	16
5	4	5	14	5	5	4	4	4	22	4	4	4	4	16
36,4	33,6	32,72	102,72	19,776	21,216	20,688	19,824	18,816	100,32	25,08	25,98	25,02	24,84	100,92

Lampiran 5 Hasil Output Perhitungan SPSS for Windows Versi 25.0

Hasil Uji Validitas Citra Merek Sampel Kecil

Correlations					
		X1.1	X1.2	X1.3	TOTAL
X1.1	Pearson Correlation	1	.497**	.594**	.808**
	Sig. (2-tailed)		.005	.001	.000
	N	30	30	30	30
X1.2	Pearson Correlation	.497**	1	.643**	.855**
	Sig. (2-tailed)	.005		.000	.000
	N	30	30	30	30
X1.3	Pearson Correlation	.594**	.643**	1	.879**
	Sig. (2-tailed)	.001	.000		.000
	N	30	30	30	30
TOTAL	Pearson Correlation	.808**	.855**	.879**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	30	30	30	30

** Correlation is significant at the 0.01 level (2-tailed).

Hasil Uji Reliabilitas Citra Merek Sampel Kecil

Reliability Statistics	
Cronbach's Alpha	N of Items
.803	3

Hasil Uji Validitas Kualitas Produk Sampel Kecil

Correlations						
		X2.1	X2.2	X2.3	X2.4	X2.5
X2.1	Pearson Correlation	1	.583**	.606**	.621**	.398*
	Sig. (2-tailed)		.001	.000	.000	.029
	N	30	30	30	30	30
X2.2	Pearson Correlation	.583**	1	.631**	.721**	.421*
	Sig. (2-tailed)	.001		.000	.000	.020
	N	30	30	30	30	30
X2.3	Pearson Correlation	.606**	.631**	1	.840**	.582**
	Sig. (2-tailed)	.000	.000		.000	.001
	N	30	30	30	30	30
X2.4	Pearson Correlation	.621**	.721**	.840**	1	.606**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	30	30	30	30	30
X2.5	Pearson Correlation	.398*	.421*	.582**	.606**	1
	Sig. (2-tailed)	.029	.020	.001	.000	
	N	30	30	30	30	30
TOTAL_	Pearson Correlation	.746**	.833**	.892**	.931**	.716**
	Sig. (2-tailed)	.000	.000	.000	.000	.000
	N	30	30	30	30	30

** Correlation is significant at the 0.01 level (2-tailed).
* Correlation is significant at the 0.05 level (2-tailed).

Hasil Uji Reliabilitas Kualitas Produk Sampel Kecil

Reliability Statistics	
Cronbach's Alpha	N of Items
.879	5

Hasil Uji Validitas Niat Beli Ulang Sampel Kecil

		Correlations				
		Y.1	Y.2	Y.3	Y4	TOTAL_Y
Y.1	Pearson Correlation	1	.832**	.665**	.826**	.912**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	30	30	30	30	30
Y.2	Pearson Correlation	.832**	1	.762**	.799**	.928**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	30	30	30	30	30
Y.3	Pearson Correlation	.665**	.762**	1	.728**	.869**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	30	30	30	30	30
Y4	Pearson Correlation	.826**	.799**	.728**	1	.926**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	30	30	30	30	30
TOTAL_Y	Pearson Correlation	.912**	.928**	.869**	.926**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	30	30	30	30	30

** . Correlation is significant at the 0.01 level (2-tailed).

Hasil Uji Reliabilitas Niat Beli Sampel Kecil

Reliability Statistics	
Cronbach's Alpha	N of Items
.928	4

Uji Validitas Citra Merek Sampel Besar

Correlations

		X1.1	X1.2	X1.3	TOTAL
X1.1	Pearson Correlation	1	.782**	.709**	.894**
	Sig. (2-tailed)		.000	.000	.000
	N	120	120	120	120
X1.2	Pearson Correlation	.782**	1	.840**	.947**
	Sig. (2-tailed)	.000		.000	.000
	N	120	120	120	120
X1.3	Pearson Correlation	.709**	.840**	1	.927**
	Sig. (2-tailed)	.000	.000		.000
	N	120	120	120	120
TOTAL	Pearson Correlation	.894**	.947**	.927**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	120	120	120	120

** . Correlation is significant at the 0.01 level (2-tailed).

Hasil Uji Reliabilitas Citra Merek Sampel Besar

Reliability Statistics

Cronbach's Alpha	N of Items
.911	3

Uji Validitas Kualitas Produk Sampel Besar

Correlations

		X2.1	X2.2	X2.3	X2.4	X2.5	TOTAL_X2
X2.1	Pearson Correlation	1	.730**	.768**	.743**	.739**	.876**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	120	120	120	120	120	120
X2.2	Pearson Correlation	.730**	1	.883**	.820**	.745**	.911**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	120	120	120	120	120	120
X2.3	Pearson Correlation	.768**	.883**	1	.876**	.788**	.943**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	120	120	120	120	120	120
X2.4	Pearson Correlation	.743**	.820**	.876**	1	.847**	.938**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	120	120	120	120	120	120
X2.5	Pearson Correlation	.739**	.745**	.788**	.847**	1	.902**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	120	120	120	120	120	120
TOTAL_X2	Pearson Correlation	.876**	.911**	.943**	.938**	.902**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	120	120	120	120	120	120

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Kualitas Produk Sampel Besar

Reliability Statistics

Cronbach's Alpha	N of Items
.950	5

Uji Validitas Niat Beli Ulang Sampel Besar

		Correlations				
		Y.1	Y.2	Y.3	Y.4	TOTAL_Y
Y.1	Pearson Correlation	1	.717**	.789**	.740**	.880**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	120	120	120	120	120
Y.2	Pearson Correlation	.717**	1	.850**	.821**	.915**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	120	120	120	120	120
Y.3	Pearson Correlation	.789**	.850**	1	.862**	.952**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	120	120	120	120	120
Y.4	Pearson Correlation	.740**	.821**	.862**	1	.934**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	120	120	120	120	120
TOTAL_Y	Pearson Correlation	.880**	.915**	.952**	.934**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	120	120	120	120	120

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Reliabilitas Niat Beli Ulang Sampel Besar

Reliability Statistics

Cronbach's Alpha	N of Items
.939	4

Hasil Uji Asumsi Klasik

1. Uji Normalitas

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		120
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	2.89672053
Most Extreme Differences	Absolute	.074
	Positive	.060
	Negative	-.074
Test Statistic		.074
Asymp. Sig. (2-tailed)		.155 ^c

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

2. Uji Multikoleniaritas



Coefficients ^a								
		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
Model		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	3.560	1.005		3.542	.001		
	TOTAL	.526	.132	.393	3.985	.000	.439	2.276
	TOTAL_X2	.277	.075	.364	3.693	.000	.439	2.276

a. Dependent Variable: TOTAL_Y

3. Uji Heterokedastisitas

Coefficients ^a						
		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
Model		B	Std. Error	Beta		
1	(Constant)	3.080	.627		4.914	.000
	TOTAL	.049	.082	.081	.594	.554
	TOTAL_X2	-.079	.047	-.231	-1.685	.095

a. Dependent Variable: ABS

Hasil Uji Regresi Linier Berganda

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	3.560	1.005		3.542	.001		
	TOTAL	.526	.132	.393	3.985	.000	.439	2.276
	TOTAL_X2	.277	.075	.364	3.693	.000	.439	2.276

a. Dependent Variable: TOTAL_Y

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	1001.439	2	500.719	58.671	.000 ^b
	Residual	998.528	117	8.534		
	Total	1999.967	119			

a. Dependent Variable: TOTAL_Y

b. Predictors: (Constant), TOTAL_X2, TOTAL



Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.708 ^a	.501	.492	2.92137	1.986

a. Predictors: (Constant), TOTAL_X2, TOTAL

b. Dependent Variable: TOTAL_Y

Lampiran 6 Dokumentasi Penyebaran Kuisisioner

