

DAFTAR PUSTAKA

- Ahmad, N., & Saeed, M. (2022). Enhancing organizational sustainability through collaborative culture: The moderating effect on CSR outcomes. *Journal of Business Research*.
- Aras, G., Tezcan, N., & Ozkan, S. (2020). CSR strategies and sustainability performance: Evidence from global companies. *Sustainability*, 12(5), 1-17.
- Asiaei, K., & Bontis, N. (2021). Sustainability performance measurement systems: A systematic review and research agenda. *Journal of Cleaner Production*, 278, 123-131.
- Badan Pusat Statistik (BPS) Provinsi Bali. (2024). *Statistik Provinsi Bali*. Diakses dari <https://bali.bps.go.id/>
- Bali Plus. (2023). *Hard Rock Hotel Bali's new water bottling plant to reduce single-use plastic*. Retrieved from <https://baliplus.com/newsletter/hard-rock-hotel-balis-new-water-bottling-plant-to-reduce-single-use-plastic/>
- Balihbalihan. (2023). *Hotel Nikko Bali gelar clean up jaga pariwisata Bali*. Retrieved from <https://balihbalihan.com/2023/02/21/hotel-nikko-bali-gelar-clean-up-jaga-pariwisata-bali/>
- Bieker, T. (2015). *Sustainability Balanced Scorecard: Introduction and application*. Centre for Sustainability Management, Leuphana University.
- Boubaker, S., Nguyen, D.K., & Rouatbi, W. (2014). *Sustainability Balanced Scorecard and firm value: Evidence from MENA countries*. *Journal of Applied Accounting Research*, 15(1), 77-94.
- Brown, J., & Green, M. (2021). Innovative culture and commitment: Key to sustainable financial performance. *Journal of Organizational Behavior*.
- Bunga Nayenggita, G., Raharjo, S. T., Resnawaty, R., Studi, P., Sosial, I. K., Padjadjaran, U., Csr, P. S., Sosial, K., & Masyarakat, P. (2019). *Focus: Jurnal Pekerjaan Sosial PRAKTIK CORPORATE SOCIAL RESPONSIBILITY (CSR) DI INDONESIA*. 2(1), 61–66.
- Burhany, D. I., Novianty, I., Suwondo, S., Akuntansi, J., & Bandung, N. (2021). Pengukuran Kinerja Lingkungan dengan *Sustainability Balanced Scorecard*: Seimbang, Komprehensif, dan Strategis. *Jurnal Riset Akuntansi Dan Keuangan*, 9(1), 149–164. <https://doi.org/10.17509/jrak.v9i1.26296>
- Burhany, D., Safitri, D. A., & Astuti, R. (2021). Pengaruh Tanggung Jawab Sosial terhadap Keberlanjutan Bisnis. *Jurnal Manajemen dan Bisnis Indonesia*.

- Carroll, A. B., & Shabana, K. M. (2010). The business case for *Sustainability Balanced Scorecard*: A review of concepts, research and practice. *International Journal of Management Reviews*, 12(1), 85–105.
- Chen, Y., Li, C., & Liu, C. (2020). Does corporate culture enhance CSR performance? Evidence from Chinese firms. *Journal of Business Ethics*.
- Darmawanti, I. A. M. A., Putri, I. G. A. M. A. D., & Arie, N. (2018). Komitmen organisasi terhadap kepuasan kerja dan kinerja. *Jurnal Manajemen*.
- Denzin, N. K., & Lincoln, Y. S. (2020). *The Sage Handbook of Qualitative Research*.
- DetikNews. (2011). *13 pantai wisata di Bali tercemar limbah hotel*. Retrieved from <https://news.detik.com/berita/d-1630668/13-pantai-wisata-di-bali-tercemar-limbah-hotel>
- Dewi, N. A. W. T., & Sujana, E. (2021). Pengaruh Budaya Organisasi Terhadap Sistem Pengendalian Manajemen. *Jurnal Ilmiah Akuntansi dan Bisnis*.
- Epstein, M. J., & Roy, M. J. (2001). Sustainability in action: Identifying and measuring the key performance drivers. *Long Range Planning*, 34(5), 585–604.
- Fatoni, M. (2020). *Metodologi Penelitian Kualitatif dan Kuantitatif*. Surabaya: CV Global Aksara Pers.
- Figge, F., Hahn, T., Schaltegger, S., & Wagner, M. (2002). The *Sustainability Balanced Scorecard*—linking sustainability management to business strategy. *Business Strategy and the Environment*, 11(5), 269–284.
- Freeman, R. E., & David, L. R. (1983). Stockholders and stakeholders: A new perspective on corporate governance. *California Management Review*, 25(3), 88–106.
- Gelfand, M. J., et al. (2020). Cultural norms: The glue of organizational culture. *Journal of Cross-Cultural Psychology*.
- González, J., Torres, F., & Garcia, M. (2022). The impact of organizational commitment on SBSC implementation. *International Journal of Sustainability*..
- Hamdani, H., Muhsyaf, S. A., & Hidayati, S. A. (2023). Pengaruh Budaya Organisasi Terhadap Penerapan Balanced scorecard. *JURNAL SOSIAL EKONOMI DAN HUMANIORA*, 9(2), 147–155. <https://doi.org/10.29303/jseh.v9i2.358>
- Hansen, E. G., & Schaltegger, S. (2016). *The Sustainability Balanced Scorecard*:

- A systematic review of architectures. *Journal of Business Ethics*, 133(2), 193–221.
- Hariyanto, E., & Gunawan, B. (2018). Analisis Dampak Lingkungan Industri Perhotelan di Bali. *Jurnal Ilmu Sosial dan Humaniora*.
- IMRO'AH, N., & HUDA. (2021). Pariwisata dan dampaknya terhadap lingkungan di Bali. *Jurnal Ekonomi dan Pembangunan. Journal of Business Research*, 166, 114104. <https://doi.org/10.1016/j.jbusres.2023.114104>
- Kaplan, R. S., & Norton, D. P. (1992). The Balanced Scorecard: Measures that drive performance. *Harvard Business Review*, 70(1), 71–79.
- Kaplan, R. S., & Norton, D. P. (2001). *The Strategy-focused Organization: How Balanced Scorecard Companies Thrive In The New Business Environment*. https://books.google.co.id/books?id=6sC_X4DR-WoC&printsec=frontcover&hl=id#v=onepage&q&f=false
- Lee, S., & Kim, J. (2021). Strategic commitment and SBSC outcomes in hotel industry. *International Hospitality Review*.
- Lentera Esai. (2023). *DPRD Badung sidak pencemaran limbah dan perizinan hotel di Kuta Selatan*. Retrieved from <https://lenteraesai.id/2023/06/06/dprd-badung-sidak-pencemaran-limbah-dan-perizinan-hotel-di-kuta-selatan/>
- Lenteraesai.id. (2023). Warga Ungasan Keluhkan Limbah Hotel Four Points. Retrieved from <https://www.lenteraesai.id>
- Li, X., & Chen, L. (2022). Collaboration culture and customer loyalty through SBSC. *Asia Pacific Journal of Tourism Research*.
- Mahajan, R., et al. (2023). Stakeholder theory in sustainability practices. *Journal of Business Strategy*.
- Mahajan, R., Lim, W. M., Sareen, M., Kumar, S., & Panwar, R. (2023). Stakeholder theory.
- Malik, M., Khan, H., & Farooq, R. (2020). Organizational commitment and sustainable business performance. *Journal of Business Research*.
- Mitchell, R. K., Agle, B. R., & Wood, D. J. (1997). Toward a Theory of Stakeholder Identification and Salience: Defining the Principle of Who and What Really Counts. In *Source: The Academy of Management Review* (Vol. 22, Issue 4). <https://www.jstor.org/stable/259247>
- Moeljono, D. (2005). *Budaya Perusahaan dan Keunggulan Korporasi*. Jakarta: Elex Media Komputindo.

- Moeljono, D. (2005). *GOOD CORPORATE CULTURE*.
- Murniyati. (2011). Budaya Organisasi Sebagai Variabel Moderasi. *Jurnal Ekonomi dan Bisnis*.
- Nguyen, H., Tran, T., & Le, V. (2022). CSR, stakeholder trust and SBSC performance. *International Journal of Sustainability Balanced Scorecard*.
- Park, J., & Lee, Y. (2021). Organizational innovation culture moderates CSR impact. *Journal of Sustainable Business*. *PUBLIK*, 17(1), 131–156. <https://doi.org/10.25105/jipak.v17i1.8664>
- Safitri, D. R., & Astuti, T. D. (2022). PENGARUH GOOD CORPORATE GOVERNANCE DAN STRATEGI BERSAING TERHADAP KINERJA KEBERLANJUTAN PERBANKAN. *JURNAL INFORMASI, PERPAJAKAN, AKUNTANSI, DAN KEUANGAN*
- Saputri, A. W., & Susanti, A. I. (2023). Budaya organisasi dan kinerja karyawan di sektor perhotelan. *Jurnal Manajemen Strategis*.
- Schaltegger, S., Hörisch, J., & Freeman, R. E. (2019). Business Cases for Sustainability: A Stakeholder Theory Perspective. *Organization & Environment*, 32(3), 191–212. <https://doi.org/10.1177/1086026617722882>
- Schwartz, M. S., & Carroll, A. B. (2020). *Sustainability Balanced Scorecard: Recent developments and future directions*. *Business & Society*, 59(7), 1177–1204.
- Suchman, M. C. (1995). Managing legitimacy: Strategic and institutional approaches. *Academy of Management Review*, 20(3), 571–610.
- Sugiyono. (2018). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Sutrisno, E. (2010). *Manajemen Sumber Daya Manusia*. Jakarta: Kencana.
- Tribun Bali. (2022). *Diduga pencemaran limbah di Sungai Beririt, Nusa Dua, DLHK Badung turun dan langsung lakukan kajian*. Retrieved from <https://bali.tribunnews.com/2022/07/24/diduga-pencemaran-limbah-di-sungai-beririt-nusa-dua-dlhc-badung-turun-dan-langsung-lakukan-kajian>
- Utama, W. (2018). *Metodologi Penelitian: Teori dan Aplikasi dalam Penelitian Akuntansi*. Jakarta: Salemba Empat.
- Wang, Z., & Sarkis, J. (2021). Environmental CSR and sustainability performance. *Journal of Cleaner Production*.
- Werastuti, D. N. S. (2021). Analisis *Sustainability Balanced Scorecard* Pada Hotel

Di Bali. Jurnal Akuntansi dan Pariwisata.

Wibowo. (2016). Manajemen Kinerja. Jakarta: Rajawali Pers.

Yousaf, A., et al. (2021). Organizational commitment: Evolution and review. Human Resource Management Review.

Yusuf, R. M., & Syarif, A. (2017). Komitmen organisasi dan loyalitas karyawan. Jurnal Sumber Daya Manusia.

Yusuf, R. M., & Syarif, D. (2017). *KOMITMEN ORGANISASI Definisi, Dipengaruhi & Mempengaruhi* (N. A. Saleh, Ed.). Nas Media Pustaka.

Zhang, L., Wang, X., & Liu, Y. (2020). Organizational commitment and SBSC in service sectors. Service Business Journal

