

**THE FB SERVICE JOB DESCRIPTIONS AND THE  
FREQUENT CONVERSATIONS BETWEEN STAFF  
AND GUESTS IN THE SERVICE PROCESS AT  
FAIRFIELD BY MARRIOT KUTA SUNSET ROAD  
HOTEL**

**TUGAS AKHIR**



**Diajukan Kepada  
Universitas Pendidikan Ganesha  
untuk memenuhi salah satu persyaratan  
dalam Menyelesaikan Program Diploma III  
Jurusan Bahasa Asing**

**Oleh  
Ngurah Gede Sugiarta**

**NIM 1702041006**

**JURUSAN BAHASA ASING  
FAKULTAS BAHASA DAN SENI  
UNIVERSITAS PENDIDIKAN GANESHA  
SINGARAJA**

**2020**

# TUGAS AKHIR

## DIAJUKAN UNTUK MELENGKAPI TUGAS DAN MEMENUHI SYARAT-SYARAT UNTUK MENCAPAI GELAR AHLI MADYA

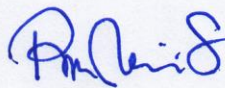
Menyetujui,

Pembimbing I



I Made Suta Paramarta, S.Pd.,M.Hum.  
NIP. 197807102002121002

Pembimbing II

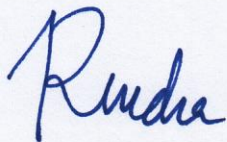


Rima Andriani Sari, S.Pd.,M.Hum.  
NIP. 197605292005012003



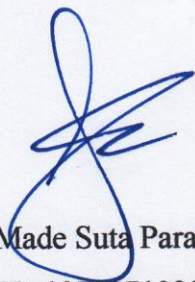
Tugas akhir oleh Ngurah Gede Sugiarta ini  
telah dipertahankan di depan dewan penguji  
pada tanggal 15 Juli 2020

Dewan Penguji,



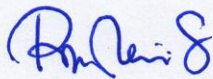
Dr. Dewa Putu Ramendra, S.Pd.,M.Pd.  
NIP. 197609022000031001

(Ketua)



I Made Suta Paramarta, S.Pd.,M.Hum.  
NIP. 197807102002121002

(Anggota)



Rima Andriani Sari, S.Pd.,M.Hum.  
NIP. 197605292005012003

(Anggota)

Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni  
Universitas Pendidikan Ganesha  
guna memenuhi syarat-syarat untuk mencapai gelar ahli madya

Pada:

Hari : Jumat  
Tanggal : 24 Juli 2020

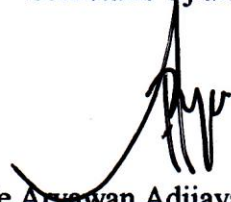
**Mengetahui,**

Ketua Ujian,



Dr. Dewa Putu Ramendra, S.Pd., M.Pd.  
NIP. 197609022000031001

Sekretaris Ujian,



Made Arawan Adijaya, S.Pd., M.Pd.  
NIP. 197712162002121002

**Mengesahkan**

Dekan Fakultas Bahasa dan Seni  
Universitas Pendidikan Ganesha



Prof. Dr. Made Sutarna, M.Pd.  
NIP. 196004241986031002

## PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul “The FB Service Job Descriptions and The Frequent Conversations Between Staff and Guests in The Service Process at Fairfield by Marriot Kuta Sunset Road Hotel” beserta seluruh isinya adalah benar-benar karya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung risiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini atau ada klaim terhadap keaslian karya saya ini.

Singaraja, 24 Juli 2020

Yang membuat pernyataan,



Ngurah Gede Sugiarta



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