

**THE IDENTIFICATION OF PROCEDURES AND
LANGUAGE EXPRESSIONS USED IN HANDLING GUESTS
BY WAITERS/WAITRESSES AT MOONLITE KITCHEN AND
BAR OF ANANTARA SEMINYAK BALI RESORT**

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Universitas Pendidikan Ganesha

untuk memenuhi salah satu persyaratan

dalam menyelesaikan Program Diploma Tiga

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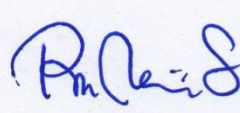
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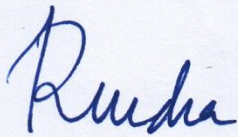


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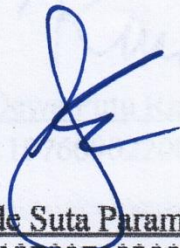
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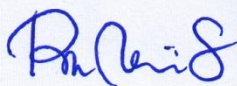
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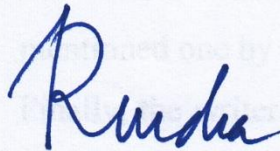
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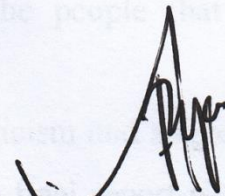
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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul “The Identification of Procedures and Language Expressions Used in Handling Guests by Waiters/Waitresses at Moonlite Kitchen and Bar of Anantara Seminyak Bali Resort” beserta seluruh isinya adalah benar-benar karya sendiri dan saya tidak melakukan penjiplakan dan pengutipan dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung risiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini atau ada klaim terhadap keaslian karya saya ini.

Singaraja, 24 Juli 2020

Yang membuat pernyataan,



Gede Ari Sanjaya

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Singaraja, 14th July 2020

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