

Appendix 1 Interview Guide

No.	Questions
1	How did a waiters/waitresses handling guests in breakfast?
2	What are the language expressions that usually used in breakfast when handling guests at restaurant?



AUTOBIOGRAPHY



Gede Ari Sanjaya was born in Bila on 4 January 1999. His father's name is Ketut Arsadana and his mother's name is Luh Rena. The writer was finished his primary school at SD N 2 Bila and graduate in year 2011. In 2011 the writer continued his study at SMP Negeri 2 Kubutamabahan and graduate in year 2014. In the year 2017, he graduate from SMA Negeri 2 Kubutambahan and his majority is Science. Now, he is a student of Ganesha University. His

majority is Diploma III English Department. In last semester, he finished his last project entitle "The Identification of Procedures and Language Expressions Used in Handling Guests by Waiters/Waitresses at Moonlite Kitchen And Bar of Anantara Seminyak Bali Resort".