

**THE SOP AND LANGUAGE EXPRESSIONS USED IN JOB
INTERVIEWS AT SHERATON BALI KUTA RESORT**

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ABSTRACT

This study focused on identifying the SOP and language expressions in Job Interviews at Sheraton Bali Kuta Resort. The subjects were four staff of Human Resources department at Sheraton Bali Kuta Resort. The instrument used in collecting in the data was questionnaire about SOP and language expression in job interviews. After obtaining the data from the questionnaire, it can be concluded that there were seven SOP and fourteen language expressions used in job interviews at Sheraton Bali Kuta Resort.

Keywords: Interview, SOP, language expressions

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ABSTRAK

Studi ini berfokus pada The SOP and Language Expressions Used in Job Interviews at Sheraton Bali Kuta Resort. Subjek penelitian adalah empat staf departemen Sumber Daya Manusia di Sheraton Bali Kuta Resort. Instrumen yang digunakan dalam pengumpulan data adalah kuesioner tentang SOP dan ekspresi bahasa dalam wawancara kerja. Setelah mendapatkan data dari kuesioner, dapat disimpulkan bahwa ada tujuh SOP dan empat belas ekspresi bahasa yang digunakan dalam wawancara kerja di Sheraton Bali Kuta Resort.

Kata kunci: Interview, SOP, language expressions

