

**THE IDENTIFICATION OF THE LANGUAGE  
FUNCTIONS AND LANGUAGE EXPRESSIONS USED  
IN RESPONDING EMAILS AT RESERVATION  
IN THE WESTIN RESORT NUSA DUA**

**TUGAS AKHIR**

Diajukan kepada

Universitas Pendidikan Ganesha

untuk memenuhi salah satu persyaratan

dalam Menyelesaikan Program Diploma Tiga

Jurusan Bahasa Asing

Oleh

Ida Ayu Mahatma Dewi

NIM 1702041018

**PROGRAM STUDI DIPLOMA III BAHASA INGGRIS**

**JURUSAN BAHASA ASING**

**FAKULTAS BAHASA DAN SENI**

**UNIVERSITAS PENDIDIKAN GANESHA**

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## **TUGAS AKHIR**

**DIAJUKAN UNTUK MELENGKAPI TUGAS  
DAN MEMENUHI SYARAT - SYARAT  
UNTUK MENCAPIAI GELAR AHLI MADYA**

**Menyetujui**

Pembimbing I,



Rima Andriani Sari, S.Pd., M.Hum.  
NIP.197605292005012003

Pembimbing II,



Dr. Ni Putu Era Marsakawati, S.Pd., M.Pd.  
NIP.198303142008122002

Tugas akhir oleh Ida Ayu Mahatma Dewi ini  
telah dipertahankan di depan dewan penguji  
pada tanggal 15 Juli 2020

Dewan Penguji,

Dr. Dewa Putu Ramendra, S.Pd., M.Pd.  
NIP.197609022000031001 (Ketua)

Penguji I,

Rima Andriani Sari, S.Pd., M.Hum  
NIP.197605292005012003 (Anggota)

Penguji II,

Dr. Ni Putu Era Marsakawati, S.Pd., M.Pd.  
NIP.198303142008122002 (Anggota)

Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni  
Universitas Pendidikan Ganesha  
guna memenuhi syarat-syarat untuk mencapai gelar ahli madya

Pada:

Hari : Jumat

Tanggal : 24 Juli 2020

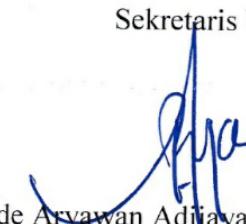
**Mengetahui,**

Ketua Ujian,



Dr. Dewa Putu Ramendra, S.Pd., M.Pd.  
NIP.197605292005012003

Sekretaris Ujian,



Made Aryawan Adityaya, S.Pd., M.Pd.  
NIP.197712162002121002



## PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "*The Identification of the Language Functions and Language Expressions Used in Responding Emails at Reservation in The Westin Resort Nusa Dua*" beserta seluruh isinya adalah benar – benar karya sendiri, dan saya tidak melakukan penjiplakan dan mengutip dengan cara – cara tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini, atau ada klaim terhadap keaslian karya saya.

Singaraja, 24 Juli 2020

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Ida Ayu Mahatma Dewi

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