

Pengaruh Kualitas Sistem, Kualitas Informasi Akuntansi, Kepuasan Pengguna dan *Good Corporate Governance* Terhadap Kinerja Karyawan (Studi Kasus Pada PT BPD Bali Cabang Singaraja)

Oleh

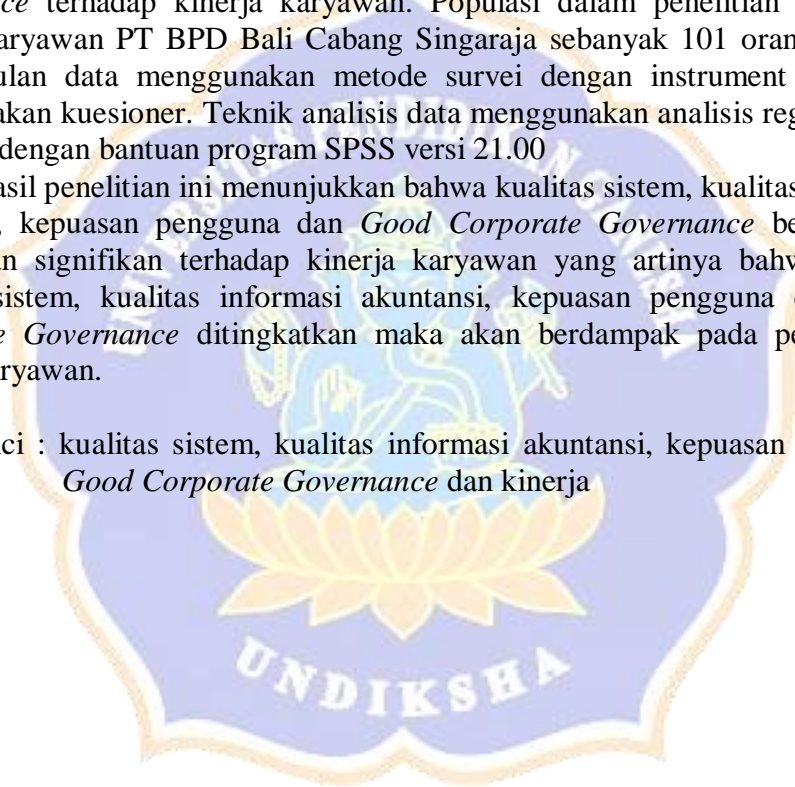
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Abstrak

Penelitian ini bertujuan untuk memperoleh bukti empiris pengaruh kualitas sistem, kualitas informasi akuntansi, kepuasan pengguna dan *Good Corporate Governance* terhadap kinerja karyawan. Populasi dalam penelitian ini adalah seluruh karyawan PT BPD Bali Cabang Singaraja sebanyak 101 orang. Metode pengumpulan data menggunakan metode survei dengan instrument penelitian menggunakan kuesioner. Teknik analisis data menggunakan analisis regresi linear berganda dengan bantuan program SPSS versi 21.00

Hasil penelitian ini menunjukkan bahwa kualitas sistem, kualitas informasi akuntansi, kepuasan pengguna dan *Good Corporate Governance* berpengaruh positif dan signifikan terhadap kinerja karyawan yang artinya bahwa apabila kualitas sistem, kualitas informasi akuntansi, kepuasan pengguna dan *Good Corporate Governance* ditingkatkan maka akan berdampak pada peningkatan kinerja karyawan.

Kata Kunci : kualitas sistem, kualitas informasi akuntansi, kepuasan pengguna, *Good Corporate Governance* dan kinerja



***The Effect of System Quality, Quality of Accounting Information, User Satisfaction and Corporate Governance on Employee Performance
(Case Study at PT BPD Bali, Singaraja Branch)***

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Abstract

This study aimed at obtaining the empirical evidence on the influence of the use of quality of the system, the quality of accounting information, user satisfaction and Good Corporate Governance on company performance. This research is a causal research with a quantitative approach. The population in this study were 101 employees of PT BPD Bali Singaraja Branch. Methods of data collection using survey methods with research instruments using questionnaires. The data analysis technique uses multiple linear regression analysis with the help of the SPSS version 21.00 program.

The results of this study indicated that system quality, accounting information quality, user satisfaction and good corporate governance have a positive and significant effect on employee performance, which means that if the quality of the system, the quality of accounting information, user satisfaction and Good Corporate Governance is increased, it will have an impact on improving employee performance.

Keywords : system quality, quality of accounting information, user satisfaction, good corporate governance and performance

