



LAMPIRAN – LAMPIRAN

Lampiran 01. *Top Brand Index* Perkembangan Jasa Transportasi *Online* di Indonesia Tahun 2016-2020

No	Merek	Tahun					<i>Top Brand Index</i> (TBI)
		2016	2017	2018	2019	2020	
1	Go-Jek	80.8%	59.2%	44.9%	44.6%	47.3%	TOP
2	Grab	14.7%	28.2%	48.0%	43.1%	43.5%	TOP

Sumber : *Top Brand Index* (TBI)



Lampiran 02. Kuesioner Penelitian



UNIVERSITAS PENDIDIKAN GANESHA
FAKULTAS EKONOMI
JURUSAN MANAJEMEN
Jalan udayana No. 11, Singaraja, Telepon. (0362) 26830
Email : jurusanmanajemen.undiksha@gmail.com

Kepada

Yth. Bapak/Ibu, Saudara/I Pengguna *Grab-Food* di Singaraja

Di tempat

Hal : Pengisian Kuisisioner

Dengan Hormat,

Saudara/i Mahasiswa Jurusan Manajemen Undiksha, sehubungan dengan penelitian yang saya lakukan untuk menyelesaikan studi di Universitas Pendidikan Ganesha, saya mohon dengan hormat kesediaannya meluangkan waktu untuk mengisi kuisisioner ini secara sukarela. Kuisisioner ini bertujuan memperoleh data yang digunakan untuk mengetahui “Pengaruh Promosi dan *Service Quality* Terhadap Kepuasan Pelanggan Pengguna Layanan *Grab-Food* pada Aplikasi Grab di Singaraja.” Data yang diperoleh hanya akan digunakan untuk tujuan akademik dan akan dipergunakan secara konfidensial. Diharapkan agar Saudara/i berkenan untuk menjawab seluruh pernyataan yang ada dengan jujur. Atas kerjasama dan partisipasi yang diberikan saya ucapkan terima kasih.

Hormat Saya,

Ni Luh Saras Suratni
NIM. 1717041087

KUESIONER PENELITIAN

Pengaruh Promosi Dan *Service Quality* Terhadap Kepuasan Pelanggan Pengguna Layanan *Grab-Food* Pada Aplikasi Grab Di Singaraja.

Petunjuk Pengisian

1. Pernyataan di bawah ini hanya semata-mata untuk data penelitian dalam rangka menyusun TAS (Tugas Akhir Skripsi).
2. Isilah data pribadi anda terlebih dahulu.
3. Bacalah dengan teliti setiap pernyataan dan jawablah yang paling sesuai dengan keadaan dan pendapat anda.
4. Berilah tanda centang (√) pada pilihan jawaban yang anda kehendaki pada kolom yang telah tersedia.

Keterangan

Keterangan	Arti	Angka
SS	Sangat Setuju	5
S	Setuju	4
N	Netral	3
TS	Tidak Setuju	2
STS	Sangat Tidak Setuju	1

Identitas Responden

Nama :
 Jenis Kelamin :
 Alamat :
 Umur :
 Pekerjaan :

Rutin menggunakan jasa *Grab-Food* pada aplikasi Grab.

- Ya
 Tidak

Pernah menggunakan aplikasi *grabfood* pada aplikasi Grab.

- < 2 kali dalam sebulan.
 > 2 kali dalam sebulan.

Butir Pernyataan

A. Promosi

No	Pernyataan	SS	S	N	TS	STS
1.	Adanya iklan <i>grabfood</i> diberbagai media massa dan sosial.					
2.	Promosi yang dilakukan oleh aplikasi <i>grabfood</i> sangat menarik minat konsumen untuk menggunakan jasa aplikasi <i>grabfood</i> .					
3.	Besarnya diskon yang diberikan oleh <i>grabfood</i> menarik perhatian anda.					
4.	<i>Grabfood</i> terkadang mengadakan potongan harga dari biasanya.					
5.	<i>Grabfood</i> selalu mengadakan <i>event-event</i> untuk menampilkan jasa yang dimilikinya.					

B. Service Quality

No	Pernyataan	SS	S	N	TS	STS
1.	Keadaan fisik kendaraan (motor) pengemudi <i>grabfood</i> dalam keadaan baik.					
2.	Kemampuan memberikan pelayanan dengan cepat dan baik.					
3.	Pengemudi cepat menanggapi keluhan konsumen.					
4.	Driver <i>grabfood</i> selalu menjamin pesanan konsumen sampai dengan aman.					
5.	Menguasai dan mengetahui mengenai produk/jasa untuk memberikan informasi kepada konsumen.					

C. Kepuasan Pelanggan

No	Pernyataan	SS	S	N	TS	STS
1.	<i>Grabfood</i> memberikan pelayanan sesuai dengan harapan saya.					
2.	<i>Grabfood</i> mengantarkan pesanan dengan cepat dan aman.					
3.	Saya selalu membandingkan <i>grabfood</i> dengan aplikasi penyedia jasa sejenis lainnya.					
4	Saya merasa puas setelah menggunakan jasa <i>grabfood</i> .					
5	Saya akan selalu menggunakan aplikasi <i>grabfood</i> dan tidak berpindah ke jasa lainnya.					



Lampiran 03. Data Hasil Kuesioner Ordinal

No	Promosi (X1)						Service Quality (X2)						Kepuasan Pelanggan (Y)					
	X1.1	X1.2	X1.3	X1.4	X1.5	TX1	X2.1	X2.2	X2.3	X2.4	X2.5	TX2	Y.1	Y.2	Y.3	Y.4	Y.5	TY
1	3	5	4	4	3	19	5	5	5	5	4	24	5	5	5	5	4	24
2	4	4	4	4	4	20	5	5	5	5	5	25	5	5	5	5	5	25
3	5	5	5	5	5	25	4	4	4	4	5	21	4	4	4	4	4	20
4	5	5	5	5	5	25	5	4	5	5	4	23	4	5	5	5	4	23
5	4	4	4	4	4	20	4	4	4	4	4	20	4	4	4	4	4	20
6	5	4	3	4	5	21	4	5	4	4	4	21	4	5	4	3	4	20
7	5	5	3	4	5	22	4	5	5	4	4	22	4	5	5	3	4	21
8	5	5	4	4	5	23	5	4	4	5	4	22	5	4	4	5	4	22
9	3	2	2	3	3	13	3	2	2	3	3	13	3	2	2	3	3	13
10	3	3	2	2	3	13	3	2	2	3	2	12	3	3	2	2	3	13
11	3	3	2	3	3	14	3	3	2	2	2	12	3	3	3	2	3	14
12	3	3	4	4	4	18	4	4	3	3	4	18	4	3	4	3	4	18
13	4	3	3	4	4	18	4	4	4	3	3	18	4	3	3	4	4	18
14	3	2	3	3	3	14	3	2	3	2	2	12	3	2	3	2	3	13
15	3	2	2	3	3	13	3	2	2	3	3	13	3	2	3	3	3	14
16	3	4	5	5	3	20	3	4	3	4	3	17	5	3	5	4	5	22
17	5	5	5	4	5	24	5	5	4	4	3	21	5	4	4	3	3	19
18	5	5	4	4	5	23	5	4	4	5	4	22	5	4	4	5	4	22
19	4	5	5	4	4	22	4	4	5	5	5	23	5	5	4	5	5	24
20	5	5	4	5	4	23	4	5	5	4	4	22	4	5	5	4	5	23
21	5	5	5	4	5	24	5	5	4	4	3	21	5	4	4	3	3	19

22	5	5	5	5	5	25	5	5	5	5	5	25	5	5	5	5	5	25
23	5	3	5	4	4	21	4	4	3	3	3	17	5	4	3	4	4	20
24	4	4	4	4	4	20	4	4	4	4	4	20	4	4	4	4	4	20
25	4	5	3	5	4	21	4	3	5	3	3	18	4	5	3	5	4	21
26	4	4	2	3	3	16	3	2	2	3	4	14	3	2	4	3	3	15
27	3	3	3	3	3	15	3	3	3	3	3	15	3	3	3	3	3	15
28	2	3	3	3	2	13	5	5	5	5	4	24	5	5	5	5	5	25
29	4	4	4	4	5	21	5	5	5	5	5	25	5	5	5	5	5	25
30	5	4	5	5	4	23	5	5	5	5	4	24	5	5	5	5	5	25
31	5	5	5	5	4	24	4	5	5	5	5	24	5	5	5	4	5	24
32	5	5	5	5	4	24	5	5	4	5	5	24	5	4	5	5	5	24
33	4	4	4	4	4	20	5	5	5	4	4	23	4	4	4	4	4	20
34	5	5	5	4	5	24	5	5	5	5	4	24	4	5	5	5	4	23
35	5	5	5	5	5	25	5	5	5	5	5	25	5	5	5	5	5	25
36	5	4	5	5	5	24	5	5	5	5	5	25	5	5	5	5	5	25
37	5	4	5	5	5	24	5	5	5	5	5	25	5	5	4	5	5	24
38	5	5	5	5	5	25	5	5	5	5	5	25	5	5	5	5	5	25
39	5	5	3	5	5	23	5	4	5	5	5	24	5	5	5	5	5	25
40	4	4	4	4	4	20	5	5	5	4	4	23	4	4	4	4	4	20
41	5	5	5	4	5	24	3	4	3	5	4	19	4	5	5	5	4	23
42	5	5	5	5	5	25	4	4	4	5	5	22	5	5	5	5	5	25
43	5	5	5	5	5	25	5	5	5	5	5	25	5	5	4	5	5	24
44	5	5	5	5	5	25	5	5	5	5	5	25	5	5	5	5	5	25
45	5	4	4	3	5	21	5	5	4	4	5	23	4	3	4	3	4	18

46	5	5	5	5	5	25	4	4	5	4	4	21	5	5	5	4	5	24
47	4	5	4	5	4	22	3	5	5	5	5	23	4	4	5	4	4	21
48	5	5	4	4	5	23	3	4	4	4	4	19	5	4	5	5	4	23
49	3	4	4	3	4	18	3	4	3	3	4	17	5	5	4	5	5	24
50	4	5	4	4	5	22	5	5	4	5	5	24	4	4	5	4	5	22
51	4	4	5	5	5	23	5	4	4	4	5	22	4	5	4	4	5	22
52	3	3	4	4	4	18	4	4	3	3	4	18	4	3	4	3	4	18
53	4	3	3	4	4	18	4	4	4	3	3	18	4	3	3	4	4	18
54	3	2	3	3	3	14	3	2	3	2	2	12	3	2	3	2	3	13
55	3	2	2	3	3	13	3	2	2	3	3	13	3	2	3	3	3	14
56	3	4	5	5	3	20	3	4	3	4	3	17	5	3	5	4	5	22
57	5	5	5	4	5	24	5	5	4	4	3	21	5	4	4	3	3	19
58	5	5	4	4	5	23	5	4	4	5	4	22	5	4	4	5	4	22
59	4	5	5	4	4	22	4	4	5	5	5	23	5	5	4	5	5	24
60	5	5	4	5	4	23	4	5	5	4	4	22	4	5	5	4	5	23
61	5	3	5	5	5	23	3	4	3	3	3	16	5	5	5	5	5	25
62	5	4	5	4	5	23	5	5	5	5	5	25	4	4	4	5	4	21
63	3	4	4	4	3	18	5	5	5	5	5	25	3	4	3	3	3	16
64	5	4	5	5	3	22	4	4	4	3	4	19	4	3	3	3	4	17
65	4	4	5	5	4	22	3	4	3	4	3	17	4	4	4	4	5	21
66	4	5	5	5	5	24	3	4	3	3	5	18	5	5	5	5	5	25
67	5	5	5	5	5	25	4	4	4	4	5	21	5	5	5	5	5	25
68	4	5	5	5	4	23	5	5	5	5	5	25	3	5	5	4	4	21
69	4	4	5	5	5	23	4	4	4	4	5	21	4	4	5	4	4	21

70	4	4	4	3	3	18	5	5	5	5	5	25	4	4	4	4	4	20
71	5	5	5	5	5	25	4	5	5	4	4	22	5	5	5	5	5	25
72	4	5	4	5	5	23	5	5	5	5	5	25	4	5	4	5	4	22
73	5	4	5	5	5	24	4	4	4	4	4	20	5	5	5	5	5	25
74	4	4	4	4	4	20	5	4	5	5	5	24	4	4	4	4	4	20
75	3	5	5	4	4	21	4	4	5	5	5	23	3	4	4	2	3	16
76	5	5	5	5	5	25	5	4	4	4	4	21	5	5	5	5	5	25
77	5	4	4	4	5	22	4	4	4	4	4	20	5	5	5	2	5	22
78	3	4	3	4	4	18	3	5	5	4	4	21	4	4	4	4	4	20
79	4	5	4	5	3	21	5	4	4	4	4	21	3	4	3	4	3	17
80	3	3	2	2	3	13	5	3	4	4	4	20	3	3	3	4	3	16
81	4	4	5	5	3	21	5	4	4	4	5	22	4	4	4	3	4	19
82	5	5	5	5	5	25	5	5	5	5	5	25	5	5	5	5	5	25
83	3	4	5	4	3	19	4	5	4	4	5	22	4	4	4	3	4	19
84	4	5	5	4	5	23	4	3	3	4	4	18	5	5	5	5	5	25
85	4	3	4	3	2	16	3	4	4	3	3	17	4	4	4	3	5	20
86	3	3	4	4	4	18	4	4	3	3	4	18	4	3	4	3	4	18
87	4	3	3	4	4	18	4	4	4	3	3	18	4	3	3	4	4	18
88	3	2	3	3	3	14	3	2	3	2	2	12	3	2	3	2	3	13
89	3	2	2	3	3	13	3	2	2	3	3	13	3	2	3	3	3	14
90	3	4	5	5	3	20	3	4	3	4	3	17	5	3	5	4	5	22
91	5	5	5	4	5	24	5	5	4	4	3	21	5	4	4	3	3	19
92	5	5	4	4	5	23	5	4	4	5	4	22	5	4	4	5	4	22
93	4	5	5	4	4	22	4	4	5	5	5	23	5	5	4	5	5	24
94	5	5	4	5	4	23	4	5	5	4	4	22	4	5	5	4	5	23
95	5	5	4	5	5	24	5	5	5	4	4	23	5	5	5	4	5	24

96	3	3	3	3	3	15	3	3	3	3	3	15	3	3	3	3	3	15
97	5	5	5	5	5	25	4	5	4	4	5	22	5	4	5	5	5	24
98	4	4	4	4	3	19	4	3	3	4	4	18	3	4	3	3	4	17
99	3	3	4	4	3	17	3	4	3	4	3	17	3	4	4	4	3	18
100	5	4	5	5	4	23	5	4	5	4	4	22	4	4	5	5	4	22



Lampiran 04. Output SPSS Ordinal

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.886	.888	5

Item Statistics

	Mean	Std. Deviation	N
X1.1	4.1800	.84543	100
X1.2	4.1600	.93980	100
X1.3	4.1600	.95049	100
X1.4	4.2100	.78232	100
X1.5	4.1400	.86480	100

Inter-Item Correlation Matrix

	X1.1	X1.2	X1.3	X1.4	X1.5
X1.1	1.000	.650	.529	.568	.766
X1.2	.650	1.000	.627	.627	.631
X1.3	.529	.627	1.000	.715	.501
X1.4	.568	.627	.715	1.000	.509
X1.5	.766	.631	.501	.509	1.000

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
X1.1	16.6700	8.789	.749	.649	.856
X1.2	16.6900	8.277	.758	.575	.854
X1.3	16.6900	8.499	.696	.568	.869
X1.4	16.6400	9.223	.721	.581	.864
X1.5	16.7100	8.854	.711	.620	.865

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20.8500	13.260	3.64144	5

Reliability**Scale: ALL VARIABLES****Case Processing Summary**

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.907	.907	5

Item Statistics

	Mean	Std. Deviation	N
X2.1	4.1700	.80472	100
X2.2	4.1500	.90314	100
X2.3	4.0600	.94088	100
X2.4	4.0700	.85582	100
X2.5	4.0300	.88140	100

Inter-Item Correlation Matrix

	X2.1	X2.2	X2.3	X2.4	X2.5
X2.1	1.000	.692	.729	.662	.684
X2.2	.692	1.000	.716	.680	.606
X2.3	.729	.716	1.000	.717	.686
X2.4	.662	.680	.717	1.000	.754
X2.5	.684	.606	.686	.754	1.000

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
X2.1	16.3100	9.792	.717	.532	.896
X2.2	16.3300	9.072	.765	.621	.886
X2.3	16.4200	8.650	.816	.687	.875
X2.4	16.4100	9.113	.814	.686	.876
X2.5	16.4500	9.381	.721	.582	.895

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20.4800	14.050	3.74835	5

Reliability

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	100	100.0
	Excluded ^a	0	.0
	Total	100	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.904	.908	5

Item Statistics

	Mean	Std. Deviation	N
Y.1	4.2600	.76038	100
Y.2	4.1000	.94815	100
Y.3	4.1900	.81271	100
Y.4	4.0300	.95827	100
Y.5	4.2000	.76541	100

Inter-Item Correlation Matrix

	Y.1	Y.2	Y.3	Y.4	Y.5
Y.1	1.000	.622	.655	.655	.725
Y.2	.622	1.000	.683	.664	.682
Y.3	.655	.683	1.000	.576	.718
Y.4	.655	.664	.576	1.000	.653
Y.5	.725	.682	.718	.653	1.000

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
Y.1	16.5200	9.060	.766	.607	.882
Y.2	16.6800	8.099	.768	.600	.882
Y.3	16.5900	8.830	.756	.603	.883
Y.4	16.7500	8.210	.731	.553	.891
Y.5	16.5800	8.872	.808	.667	.874

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20.7800	13.143	3.62533	5

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	TX1
X1.1	Pearson Correlation	1	.650**	.529**	.568**	.766**	.842**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100
X1.2	Pearson Correlation	.650**	1	.627**	.627**	.631**	.857**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
X1.3	Pearson Correlation	.529**	.627**	1	.715**	.501**	.818**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100
X1.4	Pearson Correlation	.568**	.627**	.715**	1	.509**	.816**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
X1.5	Pearson Correlation	.766**	.631**	.501**	.509**	1	.818**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100
TX1	Pearson Correlation	.842**	.857**	.818**	.816**	.818**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20.7800	13.143	3.62533	5

Correlations

		Correlations					
		X2.1	X2.2	X2.3	X2.4	X2.5	TX2
X2.1	Pearson Correlation	1	.618**	.680**	.657**	.548**	.813**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100
X2.2	Pearson Correlation	.618**	1	.762**	.666**	.591**	.856**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
X2.3	Pearson Correlation	.680**	.762**	1	.710**	.631**	.891**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100
X2.4	Pearson Correlation	.657**	.666**	.710**	1	.747**	.884**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
X2.5	Pearson Correlation	.548**	.591**	.631**	.747**	1	.824**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100
TX2	Pearson Correlation	.813**	.856**	.891**	.884**	.824**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).



Correlations

		Correlations					
		Y.1	Y.2	Y.3	Y.4	Y.5	TY
Y.1	Pearson Correlation	1	.622**	.655**	.655**	.725**	.845**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	100	100	100	100	100	100
Y.2	Pearson Correlation	.622**	1	.683**	.664**	.682**	.865**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	100	100	100	100	100	100
Y.3	Pearson Correlation	.655**	.683**	1	.576**	.718**	.844**
	Sig. (2-tailed)	.000	.000		.000	.000	.000
	N	100	100	100	100	100	100
Y.4	Pearson Correlation	.655**	.664**	.576**	1	.653**	.842**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	100	100	100	100	100	100
Y.5	Pearson Correlation	.725**	.682**	.718**	.653**	1	.875**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	100	100	100	100	100	100
TY	Pearson Correlation	.845**	.865**	.844**	.842**	.875**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	100	100	100	100	100	100

** . Correlation is significant at the 0.01 level (2-tailed).



Regression

Descriptive Statistics

	Mean	Std. Deviation	N
TY	20.7800	3.62533	100
TX1	20.8500	3.64144	100
TX2	20.4800	3.74835	100

Correlations

		TY	TX1	TX2
Pearson Correlation	TY	1.000	.780	.694
	TX1	.780	1.000	.693
	TX2	.694	.693	1.000
Sig. (1-tailed)	TY	.	.000	.000
	TX1	.000	.	.000
	TX2	.000	.000	.
N	TY	100	100	100
	TX1	100	100	100
	TX2	100	100	100

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	TX2, TX1 ^b	.	Enter

a. Dependent Variable: TY

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.809 ^a	.654	.647	2.15440

a. Predictors: (Constant), TX2, TX1

b. Dependent Variable: TY

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	850.939	2	425.469	91.667	.000 ^b
	Residual	450.221	97	4.641		
	Total	1301.160	99			

a. Dependent Variable: TY

b. Predictors: (Constant), TX2, TX1

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Correlations			Collinearity Statistics	
		B	Std. Error	Beta			Zero-order	Partial	Part	Tolerance	VIF
1	(Constant)	2.984	1.336		2.233	.000					
	TX1	.573	.082	.576	6.953	.000	.780	.577	.415	.520	1.923
	TX2	.285	.080	.295	3.561	.000	.694	.340	.213	.520	1.923

a. Dependent Variable: TY

Coefficient Correlations^a

Model		TX2	TX1
1	Correlations		
		TX2	TX1
		1.000	-.693
		-.693	1.000
	Covariances		
		TX2	TX1
		.006	-.005
		-.005	.007

a. Dependent Variable: TY

Collinearity Diagnostics^a

Model	Dimension	Eigenvalue	Condition Index	Variance Proportions		
				(Constant)	TX1	TX2
1	1	2.973	1.000	.00	.00	.00
	2	.018	13.013	.98	.10	.22
	3	.009	17.811	.02	.90	.78

a. Dependent Variable: TY

Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	13.8603	24.4487	20.7800	2.93178	100
Std. Predicted Value	-2.360	1.251	.000	1.000	100
Standard Error of Predicted Value	.218	.893	.356	.113	100
Adjusted Predicted Value	13.9234	24.4610	20.7652	2.94459	100
Residual	-5.58493	7.71624	.00000	2.13253	100
Std. Residual	-2.592	3.582	.000	.990	100
Stud. Residual	-2.616	3.936	.003	1.016	100
Deleted Residual	-5.68769	9.31791	.01481	2.25175	100
Stud. Deleted Residual	-2.700	4.271	.006	1.040	100
Mahal. Distance	.025	16.027	1.980	2.236	100
Cook's Distance	.000	1.072	.020	.108	100
Centered Leverage Value	.000	.162	.020	.023	100

a. Dependent Variable: TY

Charts



Normal P-P Plot of Regression Standardized Residual

Dependent Variable: TY



