

**DEVELOPING ENGLISH FRONT OFFICE
MATERIALS FOR TWELVE GRADE STUDENTS IN
FIRST SEMESTER AT SMK N 2 SINGARAJA**



**ENGLISH LANGUAGE EDUCATION
FACULTY OF LANGUAGE AND ART
GANESHA UNIVERSITY OF EDUCATION
SINGARAJA
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MATERIALS FOR TWELVE GRADE STUDENTS IN
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Diajukan kepada

Universitas Pendidikan Ganesha

**untuk Memenuhi Salah Satu Persyaratan dalam menyelesaikan Program
Sarjana Pendidikan Bahasa Inggris**

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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "*Developing English Front Office Materials for Twelve Grade Students in First Semester at Smk N 2 Singaraja*" ini beserta isinya adalah benar-benar karya sendiri dan tidak melakukan penjiplakan dan mengutip dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko atau sanksi yang dijatuhkan kepada saya apabila pada kemudian hari ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini, atau klaim terhadap keaslian karya saya ini.

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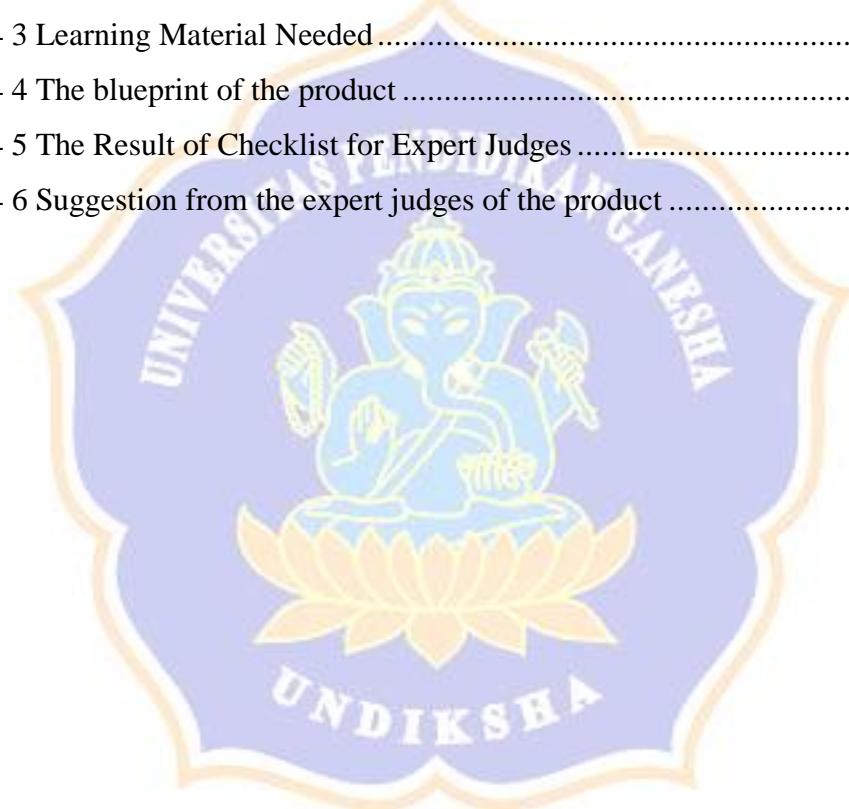
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