



APPENDICES

Appendix 1. Blueprint for Questionnaire Instrument

Types of research instrument: Likert-scale Question

Grand theory: (Robbins & Judge, 2013)

Subject of the research: Undergraduate EFL Students of English Language Department (ELE)

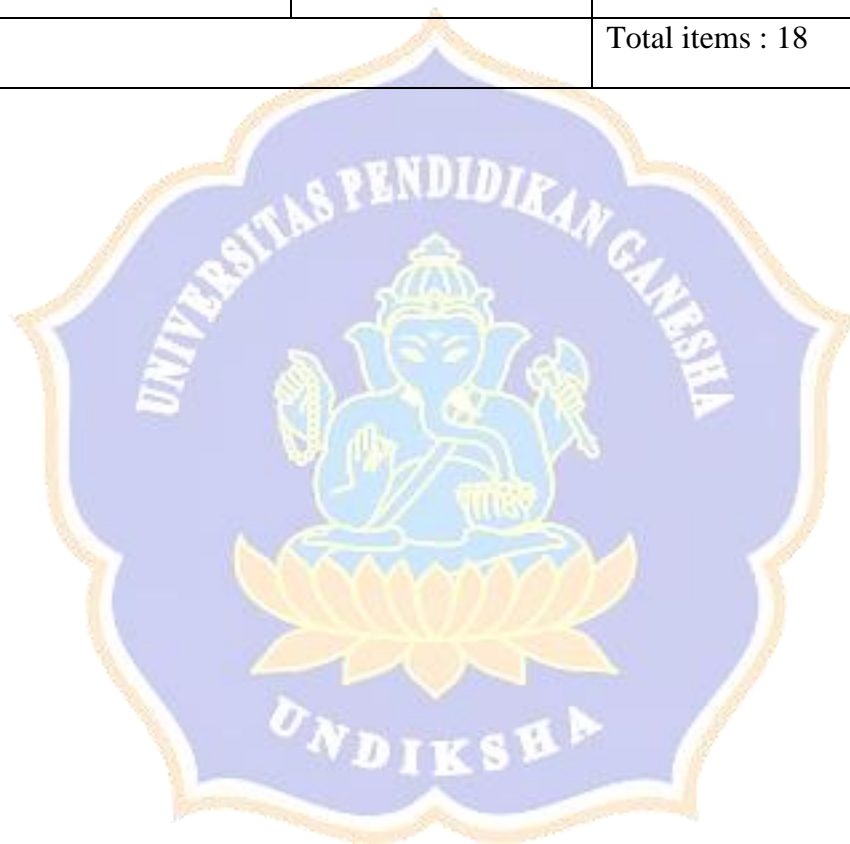
No	Dimension	Indicators	Items
1	<p>The perceiver The perceiver is someone who notices and try to represent the target which makes his/her representation influenced by his/her attitudes, motives, interests, experience, and expectations. (Robbins & Judge, 2013)</p>	<p>Attitude Attitude is the evaluative description of how the perceiver's impression about the objects (Robbins & Judge, 2013)</p>	<p>1. I am able to cite faster by using Microsoft Word References than using manual citation (attitude: cognitive)</p> <p>2. I consider that Microsoft Word References is not very useful on thesis writing. (attitude: affective)</p> <p>3. I do not feel some degree of obstacles when using Microsoft Word References on my thesis writing (attitude: behavior)</p>
		<p>Motive Motive is why the perceiver to do something (Robbins & Judge, 2013)</p>	<p>4. I use Microsoft Word References to help me understand how to manage citation and references of my thesis writing properly</p>
		<p>Interest Interest is the sensitivity and curiosity of the</p>	<p>5. I am interested in using Microsoft Word References to maintain citation</p>

		perceiver towards the object (Robbins & Judge, 2013).	and references on my thesis writing
		<p>Experience Experience is how the perceiver receive any kind of information and knowledge through observation (Robbins & Judge, 2013)</p>	<p>6. Using Microsoft Word References does not help me to have a better understanding to some citation styles provided by Microsoft Word References (doing)</p> <p>7. Using Microsoft Word References does not make me feel more confident in managing citation and references in my thesis (feeling)</p> <p>8. I see the features design of Microsoft Word References is not simple and interesting (seeing)</p>
		<p>Expectation Expectation is the process of gaining knowledge using five senses such as seeing, hearing, and many more (Robbins & Judge, 2013).</p>	<p>9. I do not believe that Microsoft Word References usage will play important role in minimizing plagiarism of my thesis writing</p>
2	<p>The target The target is someone or something which is observed by the perceiver and its representation is influenced</p>	<p>Novelty Novelty is a portion of unordinary and surprising concepts contrast with others.</p>	<p>10. I found new valuable thing when I use Microsoft Word References</p>

	by the perceiver's attitudes, motives, interests, experience, and expectations. (Robbins & Judge, 2013)	(Shah, Kulkarni, & Vargas-Hernandez, 2000)	
		<p>Motion</p> <p>Motion is a sequential order in making action</p>	11. I find Microsoft Word References is easy, quick, and simple app because it doesn't need to be installed or downloaded
		<p>Size</p> <p>Size is the capacity of perception's target</p>	12. Microsoft Word References is easy to be used because it includes in Microsoft Word application so it does not need space for manual installation
		<p>Background</p> <p>Background is supportive intention of something</p>	13. I got some feedbacks from supervisors due to incorrect and inconsistent citation style on my thesis writing. It is the reason why I use Microsoft Word References
		<p>Proximity</p> <p>Proximity is the connection of the perception target and the perceiver</p>	14. I always use Microsoft Word References to create citation and references because it is easy to be used since it does not need to be installed

			manually
		<p>Similarity</p> <p>Similarity is the same features or components in many different things</p>	<p>15. Microsoft Word References is similar with Mendeley in managing citation and reference but Microsoft Word References doesn't need to be installed manually so I choose Microsoft Word References</p>
3	<p>The situation</p> <p>The situation is something which influences the perceiver and the target including time, work setting, and social setting. (Robbins & Judge, 2013)</p>	<p>Time</p> <p>Time is the arrangement of duration of a process or an action (Robbins & Judge, 2013)</p>	<p>16. It does not take a lot of time to learn about Microsoft Word References because the features are easy to be understood</p>
		<p>Work setting</p> <p>Work setting is any influential circumstances where the perceivers do something</p>	<p>17. I always use Microsoft Word References in my assignment so I use Microsoft Word References too in my thesis writing</p>
		<p>Social setting</p> <p>Social setting is the environment</p>	<p>18. The enthusiasm of my friends recommending Microsoft Word</p>

		influences where the perceivers do something	References to manage citation and references influence me to use Microsoft Word References on thesis writing so I choose to use Microsoft Word References
			Total items : 18



Appendix 2. Questionnaire Form

SA: Strongly agree

A: Agree

U: Undecided

DA: Disagree

SD: Strongly Disagree

No.	Statement	SA	A	U	DA	SD
1.	I consider that Microsoft Word References is not very useful on thesis writing.					
2.	I use Microsoft Word References to help me understand how to manage citation and references of my thesis writing properly					
3.	I am interested in using Microsoft Word References to maintain citation and references on my thesis writing					
4.	Using Microsoft Word References does not help me to have a better understanding to some citation styles provided by Microsoft Word References					
5.	Using Microsoft Word References does not make me feel more confident in managing citation and references in my thesis					
6.	I do not believe that Microsoft Word References usage will play important role in minimizing plagiarism of my thesis writing					
7.	I found new valuable thing when I use Microsoft Word References					
8.	I find Microsoft Word References is easy, quick, and simple app because it doesn't need to be installed or downloaded					
9.	Microsoft Word References is easy to be used because it includes in Microsoft Word application so it does not need space for manual installation					
10.	I got some feedbacks from supervisors due to incorrect and inconsistent citation style on my thesis writing. It					

	is the reason why I use Microsoft Word References					
11.	I always use Microsoft Word References to create citation and references because it is easy to be used since it does not need to be installed manually					
12.	It does not take a lot of time to learn about Microsoft Word References because the features are easy to be understood					



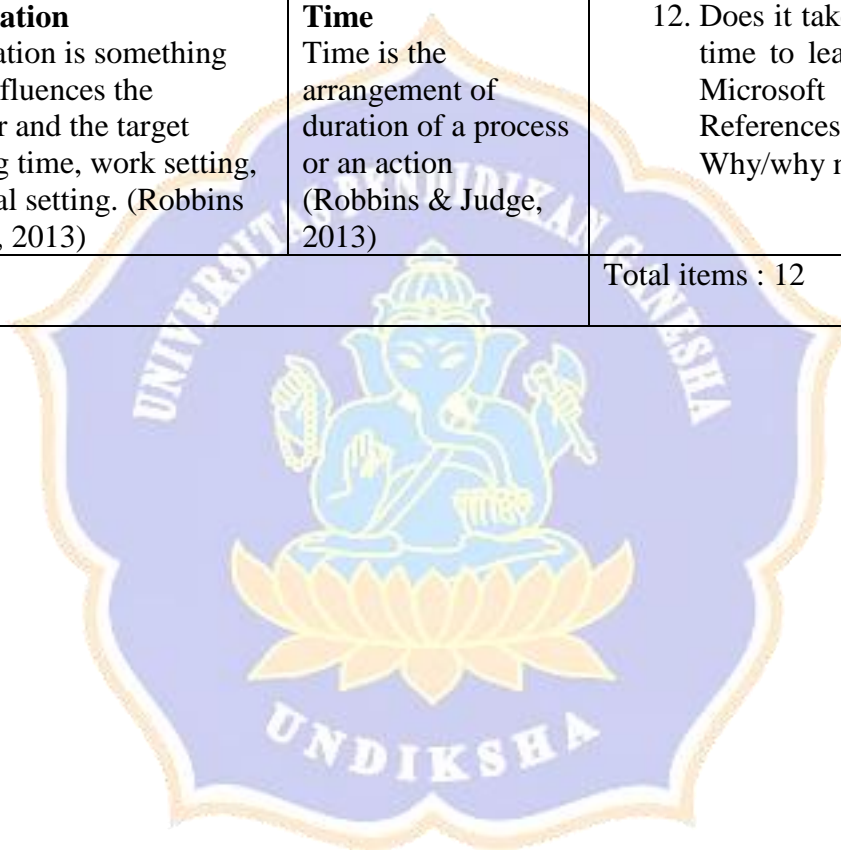
Appendix 3. Interview Guide

The result of questionnaire analysis shows that undergraduate EFL students' perception towards the use of Microsoft Word References on students' thesis tends to be neutral in general. Furthermore, from the three dimensions of perception namely perceiver, target, and situation, it is found that undergraduate EFL students' perception in perceiver dimension is neutral and it is positive in target and situation dimension. To deepen the research of EFL students' perception, the researcher will conduct an interview to get deeper information related to the factors that influence students' perception to use Microsoft Word References in the process of thesis writing. The questions in interview guide are adjusted to 12 valid statements of the questionnaire.

No	Dimension	Indicators	Items
1	The perceiver The perceiver is someone who notices and try to represent the target which makes his/her representation influenced by his/her attitudes, motives, interests, experience, and expectations. (Robbins & Judge, 2013)	Attitude Attitude is the evaluative description of how the perceiver's impression about the objects (Robbins & Judge, 2013)	1. Do you consider that Microsoft Word References is very useful on thesis writing? Why/why not?
		Motive Motive is why the perceiver to do something (Robbins & Judge, 2013)	2. Do you use Microsoft Word References to help you understand how to manage citation and references of my thesis writing properly? Why/why not?
		Interest Interest is the sensitivity and curiosity of the perceiver towards the object (Robbins & Judge, 2013).	3. Do you have interest in using Microsoft Word References to maintain citation and references on my thesis writing? Why/why not?
		Experience Experience is how the perceiver receive any kind of information and knowledge through observation	4. Does Microsoft Word References help you to have a better understanding to some citation styles provided by

		(Robbins & Judge, 2013)	Microsoft Word References? Why/why not? 5. Does Microsoft Word References make you feel more confident in managing citation and references in my thesis? Why/why not?
		Expectation Expectation is the process of gaining knowledge using five senses such as seeing, hearing, and many more (Robbins & Judge, 2013).	6. Do you believe that Microsoft Word References usage will play important role in minimizing plagiarism of my thesis writing? Why/why not?
2	The target The target is someone or something which is observed by the perceiver and its representation is influenced by the perceiver's attitudes, motives, interests, experience, and expectations. (Robbins & Judge, 2013)	Novelty Novelty is a portion of unordinary and surprising concepts contrast with others. (Shah, Kulkarni, & Vargas-Hernandez, 2000)	7. Did you find new valuable thing when you use Microsoft Word References? What is that?
		Motion Motion is a sequential order in making action	8. Do you find Microsoft Word References is easy, quick, and simple app? Why/why not?
		Size Size is the capacity of perception's target	9. Do you think Microsoft Word References is easy to be used? Why/why not?
		Background Background is supportive intention of something	10. Did you get some feedbacks from supervisors due to incorrect and

			inconsistent citation style on my thesis writing? What kind of feedbacks?
		Proximity Proximity is the connection of the perception target and the perceiver	11. Do you always use Microsoft Word References to create citation and references? Why/why not?
3	The situation The situation is something which influences the perceiver and the target including time, work setting, and social setting. (Robbins & Judge, 2013)	Time Time is the arrangement of duration of a process or an action (Robbins & Judge, 2013)	12. Does it take a lot of time to learn about Microsoft Word References? Why/why not?
			Total items : 12



Appendix 4. Expert Judge for Questionnaire

EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Questionnaire
Judge: Made Hery Santosa, S.Pd, M.Pd.,Ph.D

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		
7.	✓		
8.	✓		
9.	✓		
10.	✓		
11.	✓		
12.	✓		
13.	✓		
14.	✓		
15.	✓		
16.	✓		
17.	✓		
18.	✓		

Singaraja, 11 Desember 2020
 Judge,

Telah ditandatangani secara elektronik
Made Hery Santosa, Ph.D.
 NIP: 197910232003121001
 Email: mhsantosa@undiksha.ac.id

Dokumen ini ditandatangani secara elektronik menggunakan Sertifikat Elektronik BSE-BSSN.
 Verifikasi dokumen bisa dilakukan melalui <https://agenda.undiksha.ac.id/verifikasiTTE>

Made Hery Santosa, S.Pd., M.Pd., Ph.D.



EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Questionnaire
Judge: Luh Diah Surya Adnyani, S.Pd., M.Pd.

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		
7.		✓	Terdapat persamaan dengan pernyataan no. 6, Sebaiknya kalimat pernyataan diperbaiki
8.		✓	Sebaiknya kalimat pernyataan ini diganti karena masuk ke target
9.	✓		
10.		✓	Sebaiknya kalimat pernyataan diperbaiki menjadi I found new valuable thing when I use Microsoft Word References
11.	✓		
12.		✓	Sebaiknya kalimat pernyataan diperbaiki disesuaikan dengan ukuran aplikasi
13.		✓	Sebaiknya gunakan pernyataan "karena feedback dari teman-teman saya menggunakan Microsoft Word References"
14.	✓		
15.		✓	Sebaiknya tunjukkan persamaan dan perbedaan Microsoft Word References dan Mendeley
16.	✓		
17.		✓	Sebaiknya tunjukkan bahwa Microsoft Word References digunakan dalam tugas kuliah sehingga digunakan juga untuk skripsi
18.		✓	Sebaiknya tambahkan pernyataan dosen dan teman-teman menggunakan Microsoft Word References sehingga responden juga menggunakannya

Singaraja, 24 November 2020

Judge,



Luh Diah Surya Adnyani, S.Pd., M.Pd.



EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Questionnaire
Judge: Luh Diah Surya Adnyani, S.Pd., M.Pd.

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		Sebaiknya hapus "yang disediakan oleh Microsoft Word References"
7.	✓		
8.	✓		
9.	✓		Sebaiknya perbaiki penggunaan kata "plagiat"
10.	✓		Sebaiknya langsung saja ke poin dari pernyataannya, hilangkan kalimat "saya menemukan"
11.	✓		Sebaiknya langsung saja ke poin dari pernyataannya, hilangkan kalimat "saya menemukan"
12.	✓		Sebaiknya langsung saja ke poin dari pernyataannya, hilangkan kalimat "saya menemukan"
13.	✓		Sebaiknya ditambahkan "penulisan kutipan dapat saya perbaiki menggunakan Microsoft Word References"
14.	✓		
15.	✓		
16.	✓		
17.	✓		
18.	✓		

Singaraja, 08 Desember 2020

Judge,



Luh Diah Surya Adnyani, S.Pd., M.Pd.



EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Questionnaire
Judge: Luh Diah Surya Adnyani, S.Pd., M.Pd.

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		
7.	✓		
8.	✓		
9.	✓		
10.	✓		
11.	✓		
12.	✓		
13.	✓		
14.	✓		
15.	✓		
16.	✓		
17.	✓		
18.	✓		

Singaraja, 09 Desember 2020
 Judge,

Luh Diah

Luh Diah Surya Adnyani, S.Pd., M.Pd.

Appendix 5. Expert Judge for Interview

EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Interview
Judge: Made Hery Santosa, S.Pd, M.Pd.,Ph.D

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		
7.	✓		
8.	✓		
9.	✓		
10.	✓		
11.	✓		
12.	✓		

Singaraja, 18 January 2021
 Judge,


 Telah ditandatangani secara elektronik
 Made Hery Santosa, Ph.D.
 NIP: 197910232003121001
 Email: mhsantosa@undiksha.ac.id

Dokumen ini ditandatangani secara elektronik menggunakan Sistem Elektronik RSRE-BSSN.
 Verifikasi dokumen bisa dilakukan melalui <https://panda.undiksha.ac.id/verifikasi/TE>

Made Hery Santosa, S.Pd, M.Pd., Ph.D.



EXPERT JUDGEMENT SHEET
Instrument: Blueprint for Interview
Judge: Luh Diah Surya Adnyani, S.Pd., M.Pd.

No.	Expert Response		Suggestion
	Relevant	Irrelevant	
1.	✓		
2.	✓		
3.	✓		
4.	✓		
5.	✓		
6.	✓		
7.	✓		
8.	✓		
9.	✓		
10.	✓		
11.	✓		
12.	✓		



Appendix 6. the Result of Online Questionnaire (25 Respondents)

Timestamp	Nama	Jenis Kelamin	Semester /Kelas	S1	S2	S3	S4	S5	S6	S7	S8	S9	S10	S11	S12
2020/12/28 11:34:49 am GMT+8	Student 1	Perempuan	7D	5	3	5	4	5	5	4	5	5	5	5	5
2020/12/28 11:44:01 am GMT+8	Student 2	Laki-laki	7D	5	5	5	3	4	3	3	5	5	3	4	5
2020/12/28 11:45:59 am GMT+8	Student 3	Perempuan	7D	2	1	2	3	4	2	3	4	4	3	2	3
2020/12/28 11:46:30 am GMT+8	Student 4	Perempuan	7D	4	4	4	4	4	4	4	4	4	4	4	4
2020/12/28 11:54:34 am GMT+8	Student 5	Perempuan	7D	2	2	2	3	3	3	2	4	2	2	2	2
2020/12/28 11:55:10 am GMT+8	Student 6	Laki-laki	7D	1	4	4	3	4	2	2	5	5	3	4	4
2020/12/28 11:55:48 am GMT+8	Student 7	Perempuan	7F	1	5	4	4	4	3	4	4	4	1	4	4
2020/12/28 12:02:28 pm GMT+8	Student 8	Perempuan	7B	3	4	4	3	3	3	4	4	4	3	4	4
2020/12/28 12:08:23 pm GMT+8	Student 9	Laki-laki	7A	4	2	2	2	2	2	3	3	3	2	1	2
2020/12/28 12:46:26 pm GMT+8	Student 10	Perempuan	7D	4	4	4	3	4	4	4	4	4	3	2	3
2020/12/28 12:49:45 pm GMT+8	Student 11	Laki-laki	7F	3	2	1	2	2	3	3	4	4	2	1	3
2020/12/28 1:24:33 pm	Student 12	Laki-laki	7E	4	4	4	3	3	3	4	4	4	4	3	4

GMT+8															
2020/12/28 2:45:20 pm GMT+8	Student 13	Laki-laki	7F	2	4	4	3	2	2	4	4	4	4	4	4
2020/12/28 3:18:11 pm GMT+8	Student 14	Perempuan	7F	4	4	4	2	4	5	4	4	4	4	4	4
2020/12/28 3:18:45 pm GMT+8	Student 15	Perempuan	7A	2	2	1	3	3	4	3	4	3	2	2	3
2020/12/28 4:14:01 pm GMT+8	Student 16	Perempuan	7C	5	5	5	5	5	5	5	5	5	1	5	5
2020/12/28 4:15:02 pm GMT+8	Student 17	Perempuan	7C	5	4	5	4	4	5	3	5	5	4	4	5
2020/12/28 5:51:36 pm GMT+8	Student 18	Perempuan	7F	4	4	4	4	4	4	3	4	5	3	5	5
2020/12/28 7:18:34 pm GMT+8	Student 19	Perempuan	7D	2	2	1	2	2	2	2	4	4	1	1	2
2020/12/28 7:40:57 pm GMT+8	Student 20	Laki-laki	7G	5	5	4	4	4	5	5	5	5	5	5	5
2020/12/28 9:46:31 pm GMT+8	Student 21	Perempuan	7D	5	4	4	5	3	3	4	4	4	1	3	4

2020/12/28 10:21:39 pm GMT+8	Student 22	Laki-laki	7G	3	4	3	3	3	3	3	4	4	4	2	3	4
2020/12/29 6:29:55 am GMT+8	Student 23	Laki-laki	7G	2	2	4	3	4	4	4	3	4	5	4	4	4
2020/12/29 8:38:11 am GMT+8	Student 24	Perempuan	7F	4	4	4	2	2	3	3	4	4	3	3	4	4
2020/12/30 10:14:29 am GMT+8	Student 25	Perempuan	7F	3	3	1	3	3	3	4	4	2	3	1	2	2



Appendix 7. Interview Transcript

Interview Transcript Interviewee #1

Interviewer: Good afternoon. Thank you for your time for today's interview. My name is Era and I would like to ask you some questions related to the use of Microsoft Word References in your thesis writing. So the first question is do you consider that Microsoft Word References is very useful on thesis writing? And please give me the reason it is useful or not.

Interviewee #1: hello, good afternoon Era. Okay I will try to answer your question. In my opinion, the use of Microsoft Word References is very important to my thesis writing because by using Microsoft Word References I don't need to type the references of my journal or article manually, that's all.

Interviewer: So it means that Microsoft Word References is useful in your thesis writing, right? And it is better than manual references?

Interviewee #1: Yes, that's very useful for me because it helps me to simplify my work during thesis writing

Interviewer: okay thank you for your answer. And I will ask the second question; do you use Microsoft Word References to help you understand how to manage citation and references of your thesis writing properly? If you say yes or no, please give me the reason

Interviewee #1: I think the use of Microsoft Word References only helps me to understand about how to create or how to make references but not with the proper citations. Why? Because when I use Microsoft Word References I have to understand how to make the citations. It is because sometimes it doesn't work like it should be. I mean like when we put the references after the sentence, it will work as it should be but when we put the citations in front of the sentence; we need to change the citation that the Microsoft Word References give to us.

Interviewer: okay I see. I think we can move the third question. Do you have interest in using Microsoft Word References to maintain citation and references on your thesis writing? If you say yes or no, please give me the reason.

Interviewee #1: yes of course I have interest in using Microsoft Word References to maintain my citations and references in my thesis writing so that's why I use it in my thesis writing because it is very simple I think.

Interviewer: okay thank you for answer, so it means that you have interest in using Microsoft Word References to maintain citation and references because it is simple for you, it is right? Interviewee #1: yes, that's correct; it is very simple for me.

Interviewer: okay thank you for your answer, I think we can move to the next question. Does Microsoft Word References help you to have a better understanding to some citation styles provided by Microsoft Word References? If you say yes or no, please give me the reason.

Interviewee #1: okay, so I think Microsoft Word References actually can do that or can help me to have better understanding of some referencing styles but I don't really pay attention to that one so I don't really know about the referencing styles that I use when I write my thesis.

Interviewer: so I want to make sure do you have specific citation styles that you use so does it make not really pay attention to the other citation styles?

Interviewee #1: yes I use APA 7 style so I only know about that one so I didn't understand the others.

Interviewer: okay, I see. I will ask another question. Does Microsoft Word References make you feel more confident in managing citation and references in your thesis? If you answer yes or no, please give me the reason.

Interviewee #1: yes I am confident about the result of Microsoft Word References because that is one of the referencing styles that provided by Microsoft Word Applications so I think I don't need to worry about the result of the references produced by Microsoft Word References because that is an install tool and it is provided by Microsoft Word Applications so I think I don't have to give so much worry about that one.

Interviewer: So because it includes in Microsoft Word Applications so you don't need other tools that can you use in your thesis writing, right?

Interviewee #1: yes of course I don't need to worry because it includes in Microsoft Word Applications and also it is very simple to use. I prefer to use Microsoft Word References.

Interviewer: okay. I will continue with the next question. Do you believe that Microsoft Word References usage will play important role in minimizing plagiarism of your thesis writing? If you answer yes or no, please give me the reason.

Interviewee #1: actually I am not sure about that point because in Microsoft Word References I can't find the feature where we can compare our works with other works to makes sure that our works is not the same or our works different each other.

Interviewer: so it means you still unsure about believing Microsoft Word References that play important in minimizing plagiarism, is that right? So do you use another application to check the plagiarism?

Interviewee #1: Yes, I am not sure about that you said before. And for managing plagiarism for my thesis writing I intend to use TurnItIn after all of my thesis is finished.

Interviewer: okay I think we can move the next question. Did you find new valuable thing when you use Microsoft Word References? If you did what is that?

Interviewee #1: so far I can't find something new in Microsoft Word References but I think it is very simple and valuable because it can be used by only open one application that Microsoft Word so I can do my work in one application.

Interviewer: so even you don't find any new valueable thing in Microsoft Word References you still use Microsoft Word References because it is useful and simple, is that right?

Interviewee #1: yes, that's correct

Interviewer: okay I think we can move the next question. Do you find Microsoft Word References is easy, quick, and simple app? And please give me the reason

Interviewee #1: yes of course like I said before, that by using Microsoft Word References I can do several works or several thing in one application only that is Microsoft Word application and then by using Microsoft Word References also can simplify my works because we only need to insert the data or the article or the journal only one time and then after that we can use the information of the citations many times and also the data also can be used as the references for my thesis writing

Interviewer: so you think that because is includes in Microsoft Word applications, Microsoft Word References is very useful and you can work at once in one application only, is that right?

Interviewee #1: yes that's correct.

Interviewer: okay I think we can move the next question and it still related with the previous question. Do you think Microsoft Word References is easy to be used since it includes in Microsoft Word application so it does not need space for manual installation? What do you think about this?

Interviewee #1: yes of course, as I said before I can work at once in one application only and then it is also very simple because I only need to enter the data one time.

Interviewer: Okay, I think it's clear enough. I think we can move the next question. Did you get some feedbacks from supervisors due to incorrect and inconsistent citation style on your thesis writing? and if you have, what kind of feedbacks?

Interviewee #1: yes, at first I didn't know that when we use Microsoft Word References, we need to change the citations like I said previously, and then my supervisor gave me feedbacks to change the citations according to APA style for that reason I change my citation so I change my citation into static citation and then move the bracket to the year part in my citation.

Interviewer: so it means that you ever did inconsistent citation style then after you got feedbacks, you make it into APA citation style, is that correct?

Interviewee #1: Yes, that's correct.

Interviewer: Okay, I think it's clear enough and we move the next question. Do you always use Microsoft Word References to create citation and references? And why you use it?

Interviewee #1: Yes I always use Microsoft Word References to manage and create my citation and reference when I need to do that because it is very simple for me.

Interviewer: so you use Microsoft Word References because it is simple, right? And in what occasion do you use Microsoft Word References besides your thesis writing?

Interviewee #1: yes, I use Microsoft Word References when I need to create citations for academic writing and also my thesis writing

Interviewer: okay, I think we come to the last question of this interview. Does it take a lot of time to learn about Microsoft Word References? And please tell me how long do you learn about it?

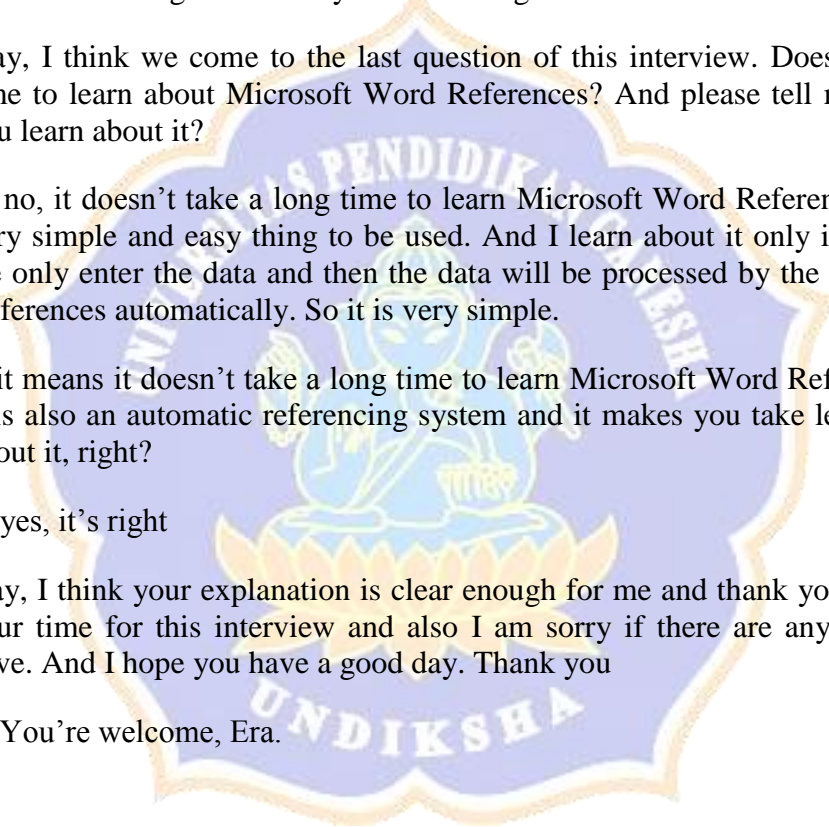
Interviewee #1: no, it doesn't take a long time to learn Microsoft Word References because it's very simple and easy thing to be used. And I learn about it only in a day because we only enter the data and then the data will be processed by the Microsoft Word References automatically. So it is very simple.

Interviewer: so it means it doesn't take a long time to learn Microsoft Word References because it is also an automatic referencing system and it makes you take less time to learn about it, right?

Interviewee #1: yes, it's right

Interviewer: okay, I think your explanation is clear enough for me and thank you very much for your time for this interview and also I am sorry if there are any mistakes that I have. And I hope you have a good day. Thank you

Interviewee #1: You're welcome, Era.



Interview Transcript Interviewee #2

Interviewer: Hello. Thank you for your time for today's interview. My name is Era and I would like to ask you some questions related to the use of Microsoft Word References in your thesis writing. The first question, do you consider that Microsoft Word References is very useful on thesis writing? or Have you tried other reference tools?

Interviewee #2: For me Microsoft Word References is not really useful to be used as the referencing tool during my thesis writing, mostly I use Mendeley since it's easier than Microsoft Word References. In my opinion Microsoft Word References is cost a lot of time to insert the manual information of the journal and book so it's not efficient for me so I don't like to use it

Interviewer: So you think that using Mendeley is better than Microsoft Word References, right?

Interviewee #2: Yes true, it's for me, a lot easier

Interviewer: So my second question, do you use Microsoft Word References to help you understand how to manage citation and references of your thesis writing properly? and please give me the reason why.

Interviewee #2: No I don't use it, because as I mention I prefer to use Mendeley because it is a lot easier so I used to use it when I don't know about Mendeley before so I lose a lot of my time to input the name of the Journal, the title, the publisher manually in Microsoft Word References, so I never use it anymore.

Interviewer: So it means that you change the use of Microsoft Word References to Mendeley, right? And I think it's related with the next question, do you have interest in using Microsoft Word References to maintain citation and references on your thesis writing? and please give me the reason why.

Interviewee #2: Yes, I change it. I am not interested in use Microsoft Word References anymore, because it costs a lot of time to input the name of the journal, the identity of book that I write manually, it's just, i don't think it's worth to be spend my time just to input the article that I read in Microsoft Word References, so I don't use it.

Interviewer: So it means that Microsoft Word References takes a lot of time for you, right? Does Microsoft Word References help you to have a better understanding to some citation styles provided by Microsoft Word References? and please tell me about the Mendeley too.

Interviewee #2: Before I knew about Mendeley, I use to use Microsoft word reference as the main tool for me to do my referencing. When I use Microsoft Word References, I learn a lot about how to identify the identity of an article or a book, I learn about if I use book what should I insert the identity of the book, what should from the word, I learn it from Microsoft Word References. And if I use article what should I put

like the ISBN, the name of the journal, the writer, I learn it from Microsoft Word References. Then after I use the Microsoft Word References for some time, I was getting more and more aware the detail information of book or journal then I started to be more aware with the title of the journal, the writer's name, how to write the name, the last name, if there is more than one writer, there is more than two writers, I learn it from Microsoft Word References, at first and after I use for sometimes, my lecturer suggested me and all my friends to use Mendeley, and I am a little bit skeptical with Mendeley because I already get used to with Microsoft Word References but I remember Microsoft Word References is really consume my time and it's better than write manually like writing it down one by one in word document but Microsoft Word References is a tool that need to put the name, the year, and so on. Then after I know Mendeley and I learn it a bit by a bit, and after i learn on two days or three days I guess, I found that Mendeley is a lot of fun it's a way more efficient that using Microsoft Word References, it's just more advanced than Microsoft Word References, yeah, it's more complete, I can read the book, I can highlight the book, I can save it into the library, it's a life-saving tool.

Interviewer: So at first you use Microsoft Word References and it can help you to have better understanding about citation style and also something related to your references but then when you use Mendeley, the features more complete you task, right? And does Microsoft Word References make you feel more confident in managing citations and references in your thesis? and please give me the reason why.

Interviewee #2: I think no, I really doubt it myself when I use Microsoft Word References because I am not really sure when I use it right, is it really correct or not, I am doubting myself

Interviewer: Okay I see, so Microsoft Word References doesn't make you confident in managing citation and references. And do you believe that Microsoft Word References usage will play important role in minimizing plagiarism of your thesis writing? and please give me the reason why.

Interviewee #2: No I don't think so. Because I am using Microsoft Word References anymore so I don't have any thoughts whether I can minimize the plagiarism or not, I don't think so

Interviewer: So before you use Mendeley, did you find new valuable thing when you use Microsoft Word References? If you did what is that?

Interviewee #2: About valuable things, I learn to appreciate the writer's works like, before I know Microsoft Word References, I don't really know how to cite the citation, how to acknowledge someone's works but after I learn to use Microsoft word reference I learn to pay attention the important information when I read a book, like who is the writer, where it is published, what is the publisher. I learn to value someone else's works like they did a lot of work to complete the article or book yeah I've been helped by them a lot during my study by their articles or books and when I put their names or detail information of the book in Microsoft Word References I realized

that I should value someone else's works and they did a great job for me and at least I can say thanks by put their names and do the correct referencing and correct citations

Interviewer: So it means that you appreciate the works of authors by cite their names using Microsoft Word References. And do you find Microsoft Word References is easy, quick, and simple app? and please give me the reason why.

Interviewee #2: It's easy but it's not quick so my opinion is if someone has no internet connection in their home and when they do their thesis by only using the Microsoft Word References, I think Microsoft Word References will be so useful and so important to use, but if you have a good internet connection it's better to use Mendeley

Interviewer: so it means Microsoft Word References is easy to be used but it's not quick. And it's related to the next question, do you think Microsoft Word References is easy to be used since it includes in Microsoft Word application so it does not need space for manual installation? What do you think about this?

Interviewee #2: Yes I agreed with that

Interviewer: okay, the next question is did you get some feedbacks from supervisors due to incorrect and inconsistent citation style on your thesis writing? What kind of feedbacks?

Interviewee #2: No I don't have they said my reference is good

Interviewer: Do you always use Microsoft Word References to create citation and references? (is only in your thesis writing or other academic writing, please tell more)

Interviewee #2: No, I don't use the other one, I only use Mendeley

Interviewer: So in what occasions do you ever use Microsoft Word References?

Interviewee #2: I use Microsoft word reference before I knew about Mendeley so before I knew about Mendeley all the assignments of campus I do it by using Microsoft Word References every time

Interviewer: Okay, thank you for your answer. I think we come to the last question, does it take a lot of time to learn about Microsoft Word References? Why/ why not? please explain how do you learn to use Microsoft Word References)

Interviewee #2: Interviewee #2: I don't think it costs a lot of time as long as you understand English words it will be easy to understand the menu of Microsoft word reference, I learn just by read it and read it, and when I found it's a little bit confusing, I google it

Interviewer: okay, I think your explanation is clear enough for me and thank you very much for your time for this interview and also I am sorry if there are any mistakes that I have. And I hope you have a good day. Thank you

Interviewee #2: You're welcome, Era.



Interview Transcript Interviewee #3

Interviewer: Hello. Thank you for your time for today's interview. My name is Era and I would like to ask you some questions related to the use of Microsoft Word References in your thesis writing. So we can begin with the first question, do you consider that Microsoft Word References is very useful on thesis writing? and please give me the reason why.

Interviewee #3: Thank you for the question, I don't really sure it's really useful on my thesis writing because I feel better when I use the citation provided by Google Scholar which only to copy from its page by search the journal and in Google Scholar and click it by quoted mark and after that you can copy the citation based on the style you want so I think I feel better when I use Google Scholar

Interviewer: Okay so it means that you feel better when you use Google Scholar instead of Microsoft Word References. And my next question is do you use Microsoft Word References to help you understand how to manage citation and references of your thesis writing properly? and please give me the reason why.

Interviewee #3: Yes, it is right. No, I don't use Microsoft Word References in my thesis or to manage the citation and references on my thesis writing, it is because the same like the previous answer. I feel better when I use the citation from Google Scholar so I haven't tried to use Microsoft Word References to maintain my citation and references in thesis writing

Interviewer: Okay I see, so you don't use Microsoft Word References anymore to manage citation and references. Do you have interest in using Microsoft Word References to maintain citation and references on your thesis writing? and please give me the reason why.

Interviewee #3: Yes, I do. Since I cannot always connect to the internet I think I am interested to learn using Microsoft Word References as the alternative besides using Google Scholar citation.

Interviewer: Okay so it means you have interest in using Microsoft Word References because you can use it as an alternative when there is no connection to connect to the Google Scholar. The next question, does Microsoft Word References help you to have better understanding to some citation styles provided by Microsoft Word References? and please give me the reason why.

Interviewee #3: Yes it is. Because when I tried it for the first time, I found out that each styles have their own references like what kind of information that should be fulfill in the reference and the order of information that put in the reference

Interviewer: Okay so it means Microsoft Word References help you to have better understanding to some citation styles. And also I want to ask does Microsoft Word References

make you feel more confident in managing citation and references in your thesis? and please give me the reason why.

Interviewee #3: The answer is no, it doesn't. It is because when I use the Microsoft Word References I have to fulfill some information about the journal, article, or books that I have or I will use by myself. I don't really confident because I am afraid that I forgot to fill the information that then makes my citation did not complete later on so I don't feel so confident to use it.

Interviewer: So the point is Microsoft Word References doesn't make you feel confident in managing citation and references. And do you believe that Microsoft Word References usage will play important role in minimizing plagiarism of your thesis writing? and please give me the reason why.

Interviewee #3: No, I do not because I think that the results of reference tool like Microsoft Word References, Google Scholar, Mendeley, etc will give the same result so that it cannot help me to avoid plagiarism in the reference section.

Interviewer: So it means it doesn't play important role in minimizing plagiarism of your thesis. Did you find new valuable thing when you use Microsoft Word References? (If you did what is that?)

Interviewee #3: I did not

Interviewer: So you don't find any new valuable things. And do you find Microsoft Word References is easy, quick, and simple tool? and please give me the reason why.

Interviewee #3: Yes it is, I do agree with that because we only put the information based on the journal, books, and article that we have so it's quite easy, quick, and simple tool.

Interviewer: So Microsoft Word References is easy, quick, and simple tool for you. Do you think Microsoft Word References is easy to be used since it includes in Microsoft Word application so it does not need space for manual installation? What do you think about this?

Interviewee #3: Yes I do. I think it's quite easy to use because we can access it without any more applications and it doesn't need internet connection to run the tool

Interviewer: Okay, I see. My next question is did you get some feedbacks from supervisors due to incorrect and inconsistent citation style on your thesis writing? What kind of feedbacks?

Interviewee #3: Yes I did. The feedback is focus on the inconsistency of writing the title of the resources, such as I write all the titles on capital words, actually I should make or revise the title into the proper one like when I should use capital and when I shouldn't.

Interviewer: Okay I see so the feedback is in form of advice about the inconsistency in the title. And do you always use Microsoft Word References to create citation and references?

Interviewee #3: No, I do not. It's because I quoted the Google Scholar is easier that using Microsoft Word References so I always use the reference provided by Google Scholar and I already use the reference from Google Scholar to help me in create citation and reference for my assignment on previous semester

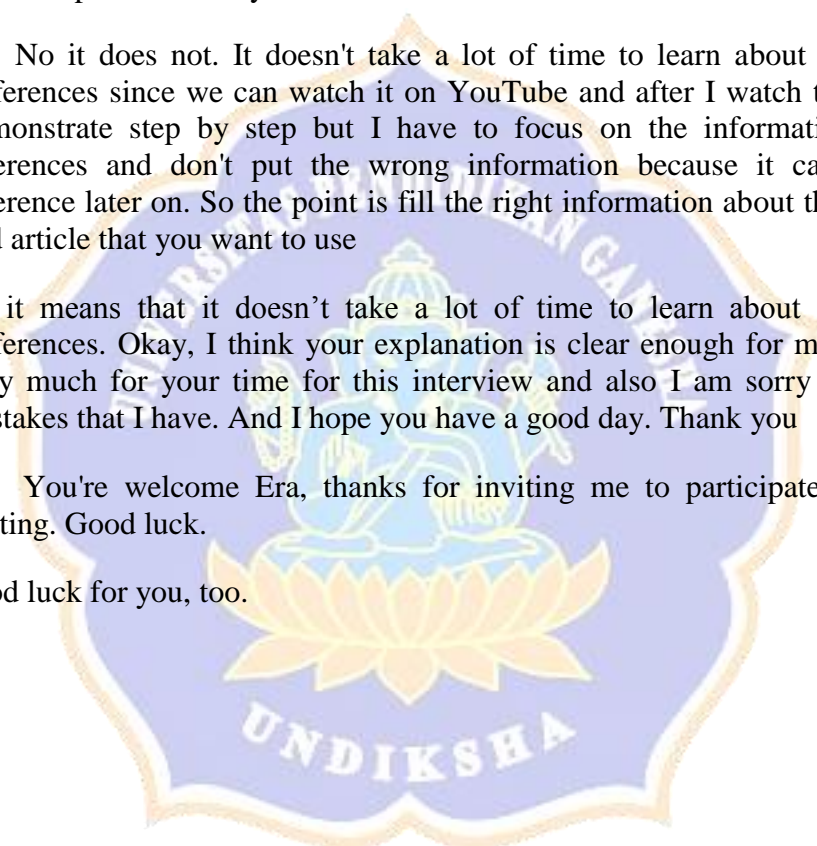
Interviewer: So it means that you always use Google Scholar instead of Microsoft Word References. Does it take a lot of time to learn about Microsoft Word References? please explain how do you learn to use Microsoft Word References

Interviewee #3: No it does not. It doesn't take a lot of time to learn about Microsoft Word References since we can watch it on YouTube and after I watch the tutorial I can demonstrate step by step but I have to focus on the information I fill in the references and don't put the wrong information because it can influence the reference later on. So the point is fill the right information about the journal, book, and article that you want to use

Interviewer: So it means that it doesn't take a lot of time to learn about Microsoft Word References. Okay, I think your explanation is clear enough for me and thank you very much for your time for this interview and also I am sorry if there are any mistakes that I have. And I hope you have a good day. Thank you

Interviewee #3: You're welcome Era, thanks for inviting me to participate on your thesis writing. Good luck.

Interviewer: Good luck for you, too.



Interview Transcript Interviewee #4

Interviewer: Hello. Thank you for your time for today's interview. My name is Era and I would like to ask you some questions related to the use of Microsoft Word References in your thesis writing. So we can begin with the first question, do you consider that Microsoft Word References is very useful on thesis writing? and please give me the reason why.

Interviewee #4: Yes I think the use of Microsoft Word References is useful because it's easy to use, we just put some information and then we can find the information in the article we read, that's all.

Interviewer: So it means that Microsoft Word References is very useful for your thesis writing. Have you tried another tool?

Interviewee #4: Yes of course I have use other tools

Interviewer: So what is the tool and which one do you prefer, the tool or Microsoft Word References?

Interviewee #4: All right, it's Mendeley, I prefer to use Microsoft Word References rather than Mendeley because when I try to use Mendeley it's difficult to log in idk why I think because my computer doesn't support

Interviewer: So it means that you prefer to use Microsoft Word References instead of Mendeley because maybe not all the laptops support the Mendeley application right, and do you use Microsoft Word References to help you understand how to manage citation and references of your thesis writing properly? and please give me the reason why.

Interviewee #4: Yes I think using Microsoft Word References is very helpful to me in managing citation and references because there's a lot of reference not only from article we can find different references like books and film

Interviewer: Okay so it means that the use of Microsoft Word References to help you understand how to manage citation and references. And do you have interest in using Microsoft Word References to maintain citation and references on your thesis writing? and please give me the reason why.

Interviewee #4: Yes of course I am interested in using Microsoft Word References in my thesis writing because it's easy to use and then even my lecturer recommended me to use it

Interviewer: Okay, the next question, does Microsoft Word References help you to have better understanding to some citation styles provided by Microsoft Word References? and please give me the reason why.

Interviewee #4: Yes it helps me to understand the references or the citation because Microsoft Word References provide what kind of information that I need when I write my

reference such as title, author, etc., I know what kind of information that I should prepare

Interviewer: Okay so it means that the feature of Microsoft Word References help you to have better understanding to some citation styles. And does Microsoft Word References make you feel more confident in managing citation and references in your thesis? and please give me the reason why.

Interviewee #4: Yes, Microsoft Word References makes me confident in making citation and references because when I give my lecturer my writing they never complain about my citation

Interviewer: So it means that Microsoft Word References make you feel more confident in managing your citations and references in thesis. And do you believe that Microsoft Word References usage will play important role in minimizing plagiarism of your thesis writing? and please give me the reason why.

Interviewee #4: All right I believe Microsoft Word References can avoid me to do plagiarism because in experience when I write my project even my strict lecturer, they never talk about plagiarism in my work, so I think it can avoid me to do plagiarism

Interviewer: So it means that you believe Microsoft Word References avoid you from the plagiarism. And did you find new valuable thing when you use Microsoft Word References? (If you did what is that?)

Interviewee #4: I just found it is easy to use because provide many references such as books, films even when you find the information or the reference from website

Interviewer: So you found that the choices of references in Microsoft Word References as the new valuable things. And do you find Microsoft Word References is easy, quick, and simple tool? and please give me the reason why.

Interviewee #4: Yes I think Microsoft Word References is an easy tool we just need some information and then put it on the tool, I that's all, we can see our reference

Interviewer: So it means that you agree Microsoft Word References is easy, quick, and simple tool. And do you think Microsoft Word References is easy to be used since it includes in Microsoft Word application so it does not need space for manual installation? What do you think about this?

Interviewee #4: Yes I agree Microsoft Word References doesn't need additional space because all of Microsoft Word application has Microsoft Word References

Interviewer: Okay, so my next question is did you get some feedbacks from supervisors due to incorrect and inconsistent citation style on your thesis writing? What kind of feedbacks?

Interviewee #4: Yes, my lecturer just asked me to use APA style provided by Microsoft Word References

Interviewer: So have you ever had mistakes when you make citation or references when you use Microsoft Word References? And if there is any, please tell me more.

Interviewee #4: All right, until now I never have mistaken when I use Microsoft Word as my reference tool

Interviewer: Okay that's great. And do you always use Microsoft Word References to create citation and references? Is it only in your thesis writing or other academic writing?

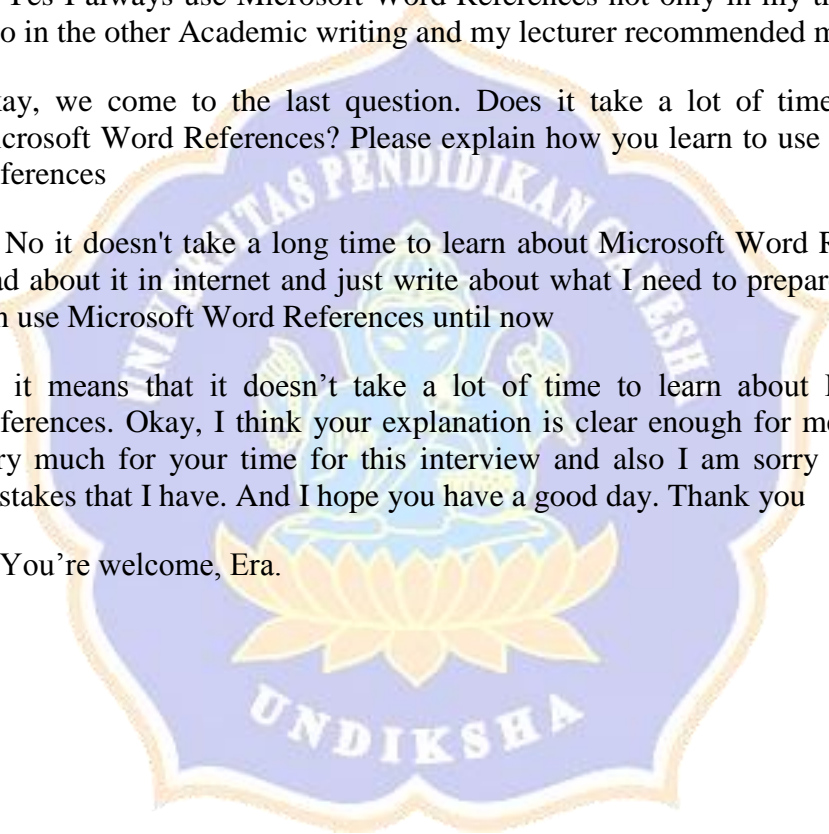
Interviewee #4: Yes I always use Microsoft Word References not only in my thesis writing but also in the other Academic writing and my lecturer recommended me

Interviewer: Okay, we come to the last question. Does it take a lot of time to learn about Microsoft Word References? Please explain how you learn to use Microsoft Word References

Interviewee #4: No it doesn't take a long time to learn about Microsoft Word References I just read about it in internet and just write about what I need to prepare, that's it, and I can use Microsoft Word References until now

Interviewer: So it means that it doesn't take a lot of time to learn about Microsoft Word References. Okay, I think your explanation is clear enough for me and thank you very much for your time for this interview and also I am sorry if there are any mistakes that I have. And I hope you have a good day. Thank you

Interviewee #4: You're welcome, Era.



Interview Transcript Interviewee #5

Interviewer: Hello (Name of Interviewee #5). Thank you for your time for today's interview. My name is Era and I would like to ask you some questions related to the use of Microsoft Word References in your thesis writing. So we begin with the first question. Do you consider that Microsoft Word References is very useful on thesis writing? And please give me the reason why.

Interviewee # 5: no I don't, because in my opinion Microsoft Word References is not very useful rather than Mendeley. I prefer to use Mendeley rather than Microsoft Word References because in Microsoft Word References. I cannot find my journal when I forget the place where I put the journal. But in Mendeley there is a feature where to open the location. So when I forget or I want to read the journal I can find it by just open the Mendeley. But I cannot find this feature in Microsoft Word References and this feature very helpful and useful for me. So that is the reason why I think that Mendeley is more useful than Microsoft Word References.

Interviewer: so it means that you feel better to use Mendeley than Microsoft Word References, right? You think Microsoft Word References is not very useful for your thesis writing. So do you use Microsoft Word References to help you understand how to manage citation and references of your thesis writing properly? and if you use it or not please give me the reason.

Interviewee # 5: yes, before I know Mendeley I also use Microsoft Word References and I think it is very helpful to manage my references and citations because when I use Microsoft Word References, I input it manually not like Mendeley, I need to find the year so I need to write the title, I need to find the publications, the author, so this is manually when I use Microsoft Word References. I think although Mendeley is good because it is very easy to use but Microsoft Word References is also helpful and I can learn when I use Microsoft Word References.

Interviewer: okay, it means that Microsoft Word References is helpful but Mendeley is better than Microsoft Word References, right? And do you have interest in using Microsoft Word References to maintain citation and references on your thesis writing? And please give me the reason why.

Interviewee # 5: I think I don't have interest to use Microsoft Word References now because Mendeley is easier to use, very simple, very effective. But when the condition is not supporting, for example when my laptop is broken but I need to make homework, so maybe I use my brother's laptop and in his laptop there is no Mendeley, I will be interest in use Microsoft Word References. I don't need to install and download Mendeley so I interest with Microsoft Word References when I am in urgent situation.

Interviewer: Okay, so it means you don't really have interest in using Microsoft Word References as the backup or alternative, right? And does Microsoft Word References help you to have a better understanding to some citation styles provided

by Microsoft Word References? And please give me the reason why it helps you or not.

Interviewee # 5: Yes, of course. Before I know Mendeley, Microsoft Word References helps me to understand and give a better understanding about how to make references. The reason is, yes, like I said before, I input information in Microsoft Word References manually so I need to find the year, and other things. I unconsciously learn about references and citations.

Interviewer: okay it means that Microsoft Word References helps you to have a better understanding to some citation styles, right? And does Microsoft Word References make you feel more confident in managing citation and references in your thesis? And please give me the reason why it makes you feel confident or not.

Interviewee # 5: About confidence? Hmmm No No. I think I don't feel confident if I use Microsoft Word References, why? Because when I input things manually, I make some mistakes when I write the year, maybe or the name of the author so that is the reason why I don't feel confident when I use Microsoft Word References. As you know, making thesis is very confusing and stressful I think maybe if I use Microsoft Word References, unconsciously, there is human error and I make a mistake.

Interviewer: okay it means that Microsoft Word References doesn't make you feel more confident in managing citation and references in your thesis. So do you believe that Microsoft Word References will play important role in minimizing plagiarism of your thesis writing? And please give me the reason why you believe it or not.

Interviewee # 5: Yes, I think Microsoft Word References plays an important role in minimizing plagiarism because it is helpful to make citations about the author so only Microsoft Word References, all the references tools, like Mendeley or Zotero. If we talk about minimizing plagiarism, what kind of feature like Mendeley etc, is very useful in minimizing plagiarism.

Interviewer: okay so Microsoft Word References or it can be said all the reference tools can help us to minimize the plagiarism of our thesis, right? So did you find new valuable thing when you use Microsoft Word References? If there's any, please tell me more.

Interviewee # 5: okay, about the valuable things, of course I found several valuable things in Microsoft Word References as, we all know, before we know about Mendeley or other reference tools the first think that we use is Microsoft Word References. That makes me find many valuable things in Microsoft Word References. I can learn to input information manually before more efficient like in Mendeley. So, as I said before, I learn the things like inputting the author, the title, the publication, the year, so I can learn from Microsoft Word References. And another valuable thing is I think it is, I mean, I think all people can use it, it is easy to be accessed, so this is like basic tool before you use other reference tool. So if you can use the basic tool

like Microsoft Word References, of course you can use other reference tool. That is my opinion.

Interviewer: so as you explained before, it means that you found new valuable things when you use Microsoft Word References. And do you find Microsoft Word References is easy, quick, and simple tool? And what do you think about that?

Interviewee # 5: Talk about the quick and simple, I think Microsoft Word References is not simple, like another reference tool. Like I said before, we have to write the information of the references manually. That is the weakness of Microsoft Word References but the weakness also makes me have a positive thing so that I can learn about the component of Microsoft Word Reference.

Interviewer: okay, so, you think that Microsoft Word References is not a quick tool, and do you think Microsoft Word References is easy to be used since it includes in Microsoft Word application so it does not need space for manual installation? What do you think about this?

Interviewee # 5: okay, if I talk about Microsoft Word References easy or not, because it's already installed with Microsoft Word application, I agree with that. The reason is because as I said before we don't need to install it again, you know what I mean. When we use another reference tools, we need to install it, like connect to the Wi-Fi, like input the email, and input the data. But if we talk about Microsoft Word References is easy to use, there are other references tools that are easier.

Interviewer: okay, so it means that Microsoft Word References is easy to be used right? And the next question is did you get some feedbacks from supervisors due to incorrect and inconsistent citation style on your thesis writing? and if you get any feedbacks, what kind of feedbacks?

Interviewee # 5: Yes, about the feedbacks from my supervisors, I think I have like when I write citations in front of the sentences and how to write in the end of the sentences. The second one is when the author of the article more than two or three so my supervisors tells me about that how to write the good one. Another thing is my supervisors also suggest me to use Mendeley because it is the correct one and the simple one.

Interviewer: oh I see, so it means from the feedbacks, you choose Mendeley instead of Microsoft Word References, right? And the next question is do you always use Microsoft Word References to create citation and references? Or if you use another tool please tell me more about it. And in what occasion you use reference tools?

Interviewee # 5: honestly now I use Mendeley for my thesis. Mendeley is very simple and helpful when I wrote citations in the paragraph, I just need to click the article in the Mendeley and automatically and citation appears in the paragraph. And also Mendeley includes the references in the place of references. So this is very simple. The second one why I prefer Mendeley because it is very effective and helpful

when I need to find a journal and the place where I place the journal so I just click Mendeley and find the location of the journal. That's the reason why now I prefer using Mendeley than Microsoft Word References for my thesis writing

Interviewer: okay, I see. And my last question is Does it take a lot of time to learn about Microsoft Word References? And please explain how you learn to use it.

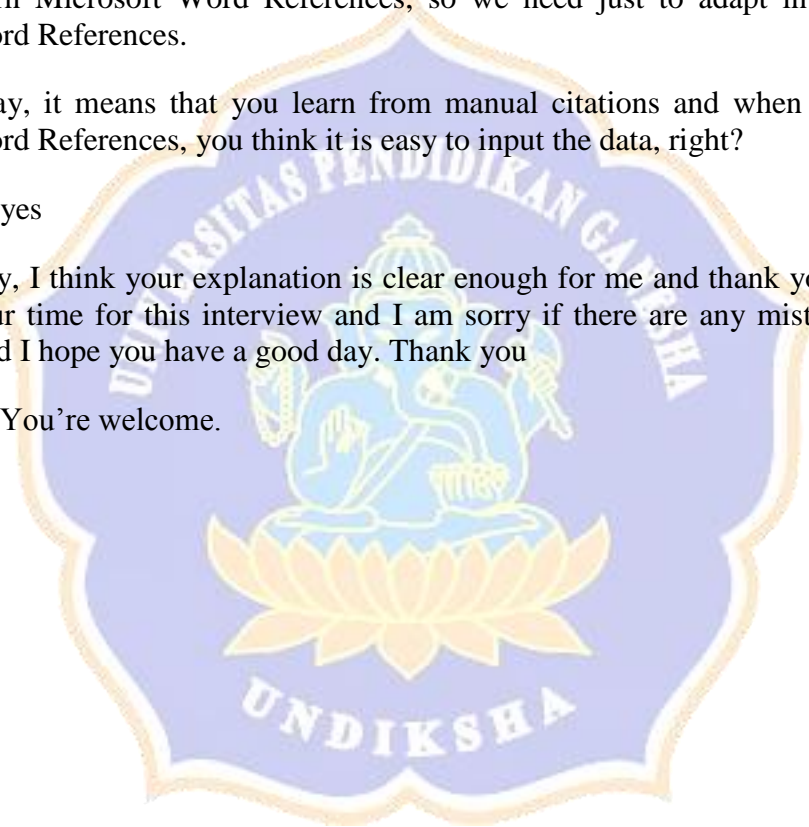
Interviewee # 5: okay my answer is I think it doesn't take a lot of time to learn about Microsoft Word References, because we know as in senior or junior high school we already learn how to make references in the paper or another task in senior or junior high school. I think because we already learn about it in senior or junior high school write manually without the technology, it helps me so we don't take a lot of time to learn Microsoft Word References, so we need just to adapt in using Microsoft Word References.

Interviewer: Okay, it means that you learn from manual citations and when trying Microsoft Word References, you think it is easy to input the data, right?

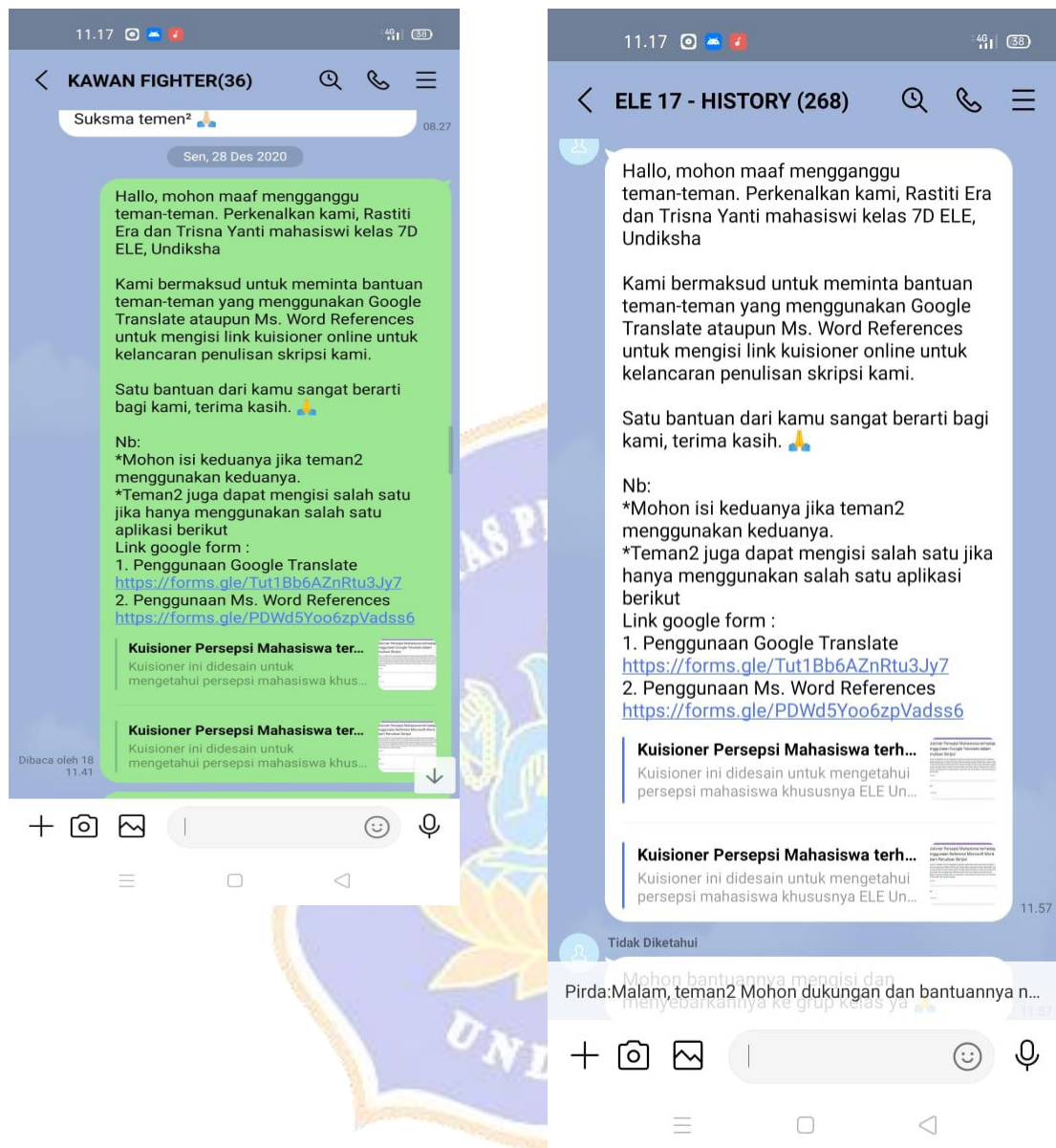
Interviewee # 5: yes

Interviewer: okay, I think your explanation is clear enough for me and thank you very much for your time for this interview and I am sorry if there are any mistakes that I have. And I hope you have a good day. Thank you

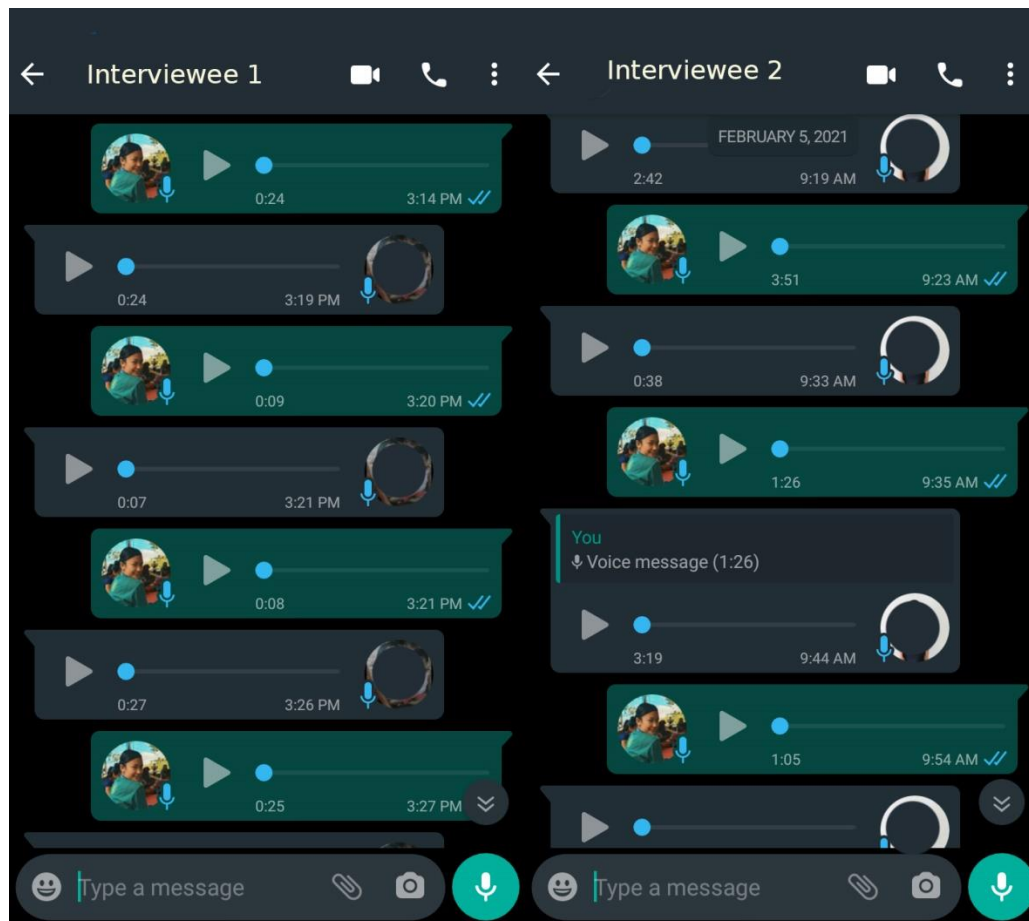
Interviewee # 5: You're welcome.



Appendix 8. Documentation



Documentation 1. Questionnaire Distribution through Line Group



Documentation 2. Interview with Interviewee 1 & 2 through WhatsApp Voice note

