SPEECH ACTS AND POLITENESS STRATEGIES EXPRESSED BY PRE-SERVICE TEACHERS IN ONLINE EFL LEARNING IN SMA LAB UNDIKSHA

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ABSTRAK

Penelitian saat ini mempelajari jenis tindak tutur dan strategi kesantunan yang diungkapkan oleh guru prajabatan dalam pembelajaran EFL online di SMA LAB Undiksha. Tujuan penelitian secara umum adalah untuk mendeskripsikan jenis tindak tutur dan strategi kesantunan yang diungkapkan oleh guru prajabatan dalam pembelajaran EFL online di SMA LAB Undiksha. Dengan hasil penelitian ini diharapkan dapat digunakan sebagai gambaran kepada guru prajabatan dan guru untuk menunjukkan bagaimana strategi tindak tutur dan kesantunan dapat digunakan untuk membantu proses pembelajaran. Subyek penelitian adalah tiga guru prajabatan di SMA LAB Undiksha. Objek penelitian adalah jenis tindak tutur dan strategi kesantunan. Jenis tindak tutur dan strategi kesantunan dikumpulkan melalui observasi yang tidak mengganggu, direkam menggunakan audio tape recorder dan transkrip. Data dianalisis secara deskriptif dan kualitatif. Hasil penelitian menunjukkan ada lima kategori tindak tutur, yaitu: representatif, direktif, komisif, ekspresif, deklaratif dan empat belas subkategori tindak tutur, yaitu: menginformasikan, penegasan, menyatakan, klarifikasi, permintaan, pertanyaan, perintah, janji, ancaman. , berterima kasih, memuji, mendorong, menegaskan dan menyatakan yang diungkapkan oleh guru prajabatan. Sedangkan strategi kesantunan terdiri dari empat klasifikasi besar, yaitu: bal-on-record, kesantunan positif, kesantunan negatif, dan off-record.

Kata Kunci: *Pembelajaran Online, Strategi Kesantunan, Tindak Tutur*

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ABSTRACT

The current research studied speech acts types and politeness strategies expressed by pre-service teacher in online EFL learning in SMA LAB Undiksha. The general research objective was to describe speech acts types and politeness strategies expressed by pre-service teacher in online EFL learning in SMA LAB Undiksha. With the result of this research, it hoped that can be used as an illustration to pre-service teachers and teachers to show how speech act and politeness strategies can be used to assist the learning process. The research subjects were three pre-service teacher trainings in SMA LAB Undiksha. The research objects were speech acts types and politeness strategies. Speech acts types and politeness strategies were collected throught un-obstrusive observation, recorded using audio tape recorder and transcript. Data were analys descritively and qualitatively. The research findings show there were five speech acts categories, namely: representative, directive, commissive, expressive, declarative and fourteen sub-categories of speech act, namely: informing, assertion, stating, clarifying, request, question, command, promise, threat, thanking, praise, encourage, confirmation and declaring expressed by pre-service teacher. While the politeness strategies were consisted of four major classification, namely: bal-on-record, positive politeness, negative politeness, and off-record.

Keyword: *Online Learning, Politeness Strategy, Speech Act*