

APPENDICES



Appendix 1. Observation Sheet

Day/Date : 3rd April 2021

Name of Guide : Putu Angga Pratama

Number of the guests : 2

Native country : Poland

No	Observed Communication strategies	Explanation
1	Approximation	<p>“So, you can carry the water shoes ,because in the waterfall we will cross the river”</p> <p>The guide tried to using another word to express the meaning of the target. The guide created an alternative term by saying “<i>So, you can carry the water shoes ,because in the waterfall we will cross the river</i>” which has close meaning with “<i>the guide tell the guests to bring the water shoes</i>”</p>
2	Circumlocution	<p>“In Bali we have a special village name Trunyan and they has special place to death body which is they don’t bury the body’s”</p> <p>The guide tried explain about “graveyard”, but he change to the “<i>place to the death body</i>”</p>
3	Use of all-purpose word	<p>Guests : “Where I can buy water?”</p> <p>Guide : “Offer there, around 15m a head. ‘How much’ bottle?”</p> <p>The guide tried to ask “<i>how many bottles</i>” his guests want to buy, but the guide says “<i>how much</i>”</p>
4	Phonological Avoidance	<p>When the guide handling their guests, the guide never says a dirty word like shit, fuck, damn. Because this is forbidden to the tourism industry.</p>

5	Appeal for help	Sometimes, the guests kids ask to the guide with they own language (except English). The guide will asking help from their parents with confused expression.
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Appendix 2. Observation Sheet

Day/Date : 10 June 2021

Name of Guide : Kadek Robby Pradana

Number of the guests : 2

Native country : Russia (Moscow)

No	Observed Communication strategies	Explanation
1	Approximation	<p>“That is chocolate tree”</p> <p>The guide tried to using another word to express the meaning of the target. The guide created an alternative term by saying “<i>that is chocolate tree</i>” which has meaning with “<i>that is cacao tree</i>”</p>
2	Circumlocution	<p>Guests : “my motorcycle tire is flat, where can I fix it?”</p> <p>Guide : “at the repair shop there”</p> <p>The guide tried to explain the “<i>bike shop</i>” but he change to “<i>repair shop</i>”</p>
3	Stalling or time gaining	<p>Guests : “How long we have to walk to the waterfall?”</p> <p>Guide : “Em..... we have to walk about 30 to 40 minutes”</p> <p>The guide try to answer question from the guests, but he need a bit time to think about it.</p>
4	Nonlinguistic signals	<p>Guests : “ Can I climb this big rock?” (screaming from far away)</p> <p>Guide : (shaking his hand)</p> <p>The guide shaking his hand to the guests. When the guests asking to climb a big slippery rock, because that is very dangerous.</p>

Appendix 3. Observation Sheet

Day/Date : 25 June 2021
 Name of Guide : Kadek Suarta
 Number of the guests : 2
 Native country : Russia (Moscow)

4.1.3

No	Observed Communication strategies	Explanation
1	Approximation	<p>“Only in the night is cold, but in the day is very sunny”</p> <p>The guide tried to using another word to express the meaning of the target. The guide created an alternative term by saying “<i>Only in the night is cold, but in the day is very sunny</i>” which has close meaning with “<i>in the night is cold, but in the day is very hot</i>”</p>
2	Circumlocution	<p>Guests : “My son is cough, where I can buy medicine for him?”</p> <p>Guide : “At medical shop around 2km from here to the north”</p> <p>The guide tried to explain the “<i>pharmacy</i>” but he change to “<i>medical shop</i>”</p>
3	Topic Avoidance	<p>During the trip to the waterfall the guide forbidden discuss about politics, because that is very sensitive issue.</p>
4	Message abandonment	<p>Guests : “What type of plant is that?”</p> <p>Guide : “That is cinnamon, it’s good for herbal medicine”</p> <p>The guide tried to explain function of cinnamon for herbal medicine like sore throat, cough, bloated, etc.</p>