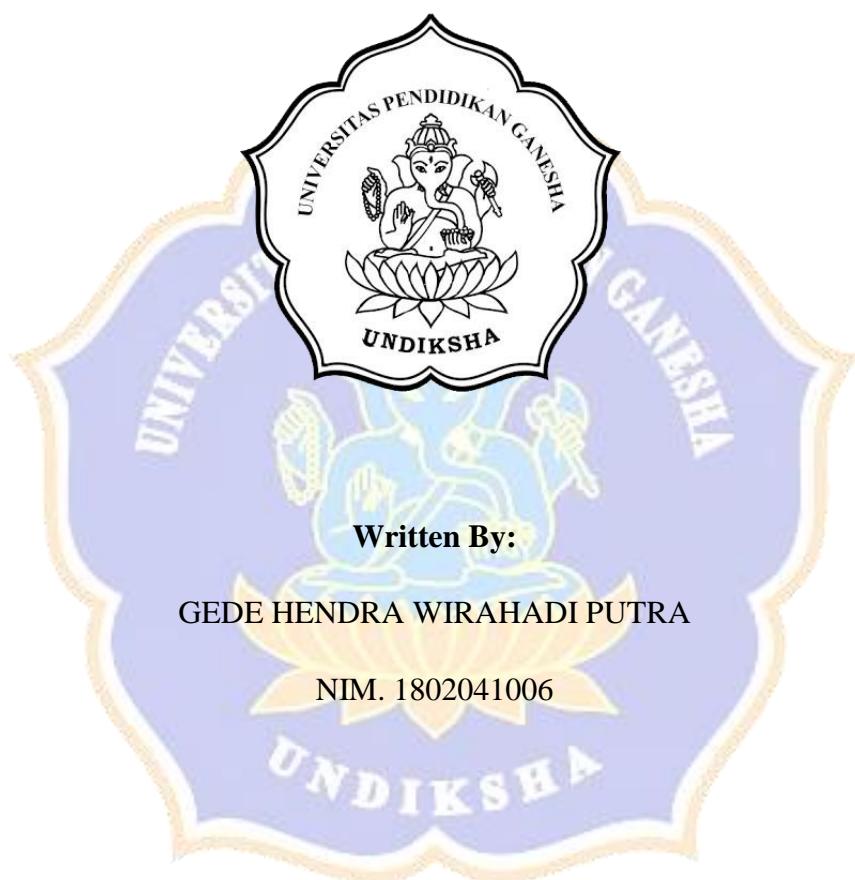


**STRATEGIES AND LANGUAGE EXPRESSIONS  
USED IN GUEST ENGAGEMENT AT U-PAASHA  
SEMINYAK HOTEL UNDER NEW NORMAL  
CONDITION**



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SINGARAJA  
2021**



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**TUGAS AKHIR**



**PROGRAM STUDI DIPLOMA III BAHASA INGGRIS  
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**DAN MEMENUHI SYARAT - SYARAT**

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## **PERNYATAAN**

Dengan ini saya menyatakan bahwa tugas akhir ini yang berjudul “Strategies and Language Expressions Used In Guest Engagement at U-Paasha Seminyak Hotel Under New Normal Condition” berserta seluruh isinya adalah benar-benar karya sendiri, dan saya tidak melakukan penjiplakan dan mengutip dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko atas sanksi yang dijatuhkan kepada saya apabila dikemudian hari ditemukan adanya pelanggaran atau etika keilmuan dalam karya saya ini, atau ada klaim terhadap keaslian karya saya ini.



Singaraja, 22 Juli 2021

Yang membuat pernyataan,

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