

**IDENTIFICATION OF CUSTOMER SERVICE ENGLISH  
LANGUAGE USE IN HANDLING FOREIGN CUSTOMERS AT  
POST OFFICE SINGARAJA**

**TUGAS AKHIR**

**Diajukan Kepada**

**Universitas Pendidikan Ganesha**

**untuk Memenuhi Salah Satu Persyaratan**

**dalam Menyelesaikan Program Diploma III**

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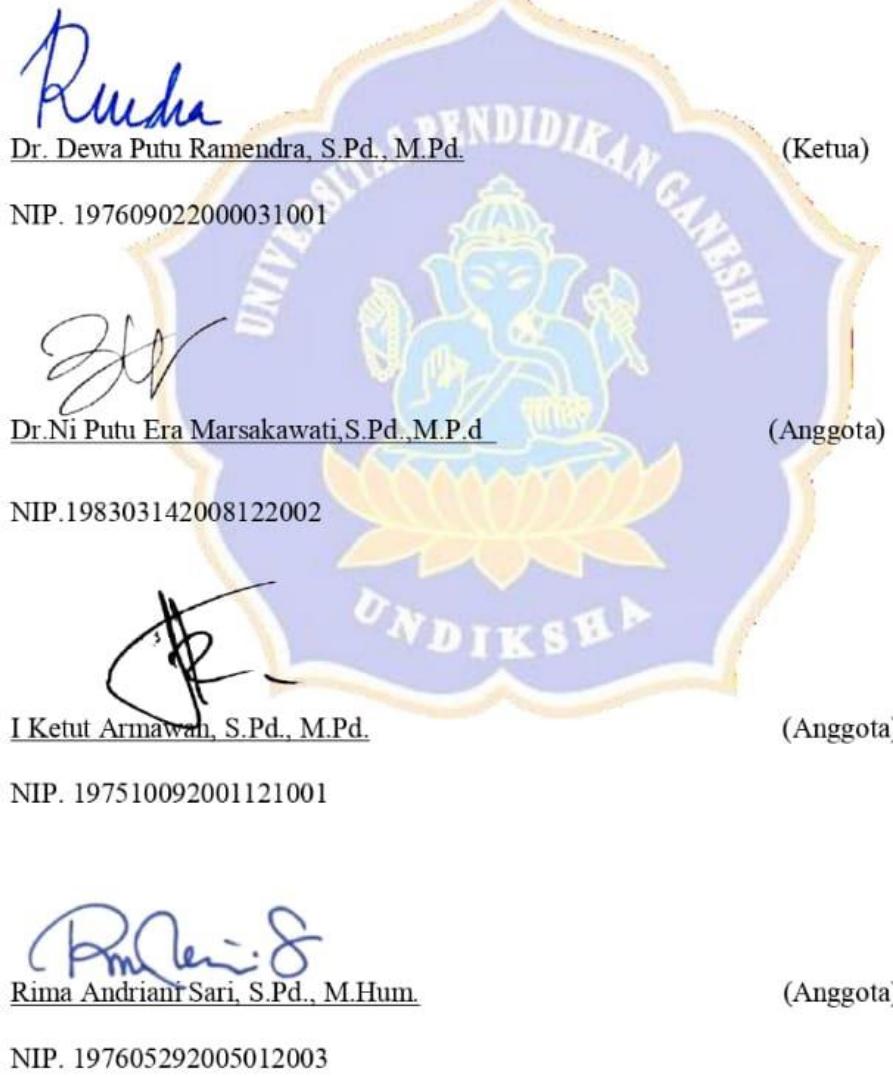
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guna memenuhi syarat-syarat untuk mencapai gelar ahli madya

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## PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "IDENTIFICATION OF CUSTOMER SERVICE ENGLISH LANGUAGE USE IN HANDLING FOREIGN CUSTOMERS AT POST OFFICE SINGARAJA" beserta seluruh isinya adalah benar karya sendiri dan tidak melakukan penjiplakan dan mengutip dengan cara-cara yang tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan saya ini saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan karya saya ini, atau ada klaim terhadap keaslian karya saya ini.

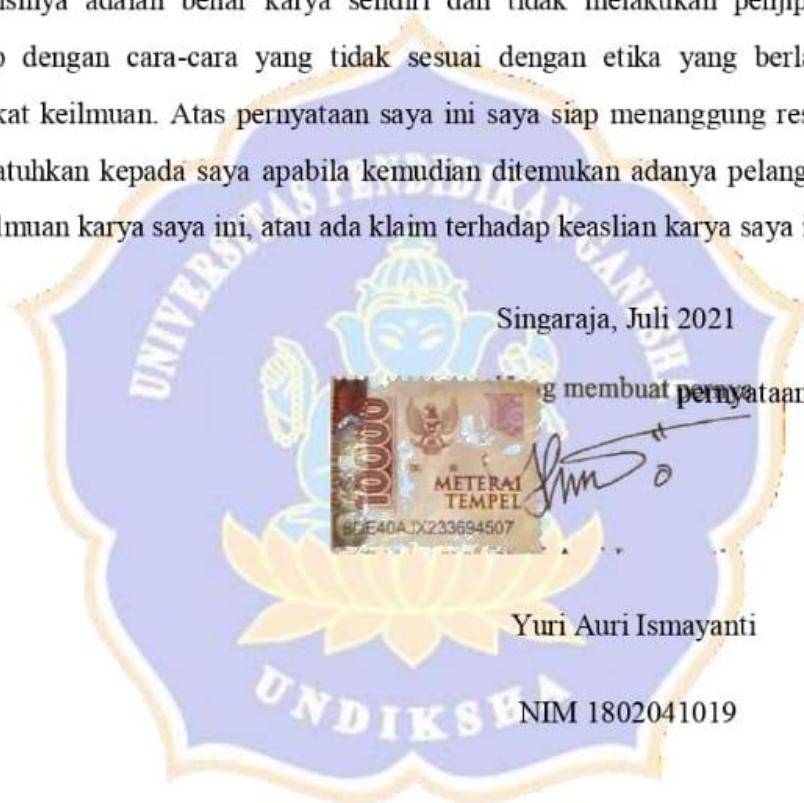
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