

**LANGUAGE FUNCTIONS AND LANGUAGE
EXPRESSIONS USED BY HOTEL'S GUEST SERVICE
AGENT**

TUGAS AKHIR

**Diajukan kepada
Universitas Pendidikan Ganesha
untuk memenuhi salah satu persyaratan
dalam Menyelesaikan Program Studi Diploma III Bahasa Inggris
Jurusan Bahasa Asing**



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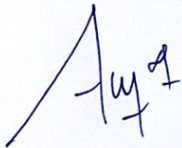
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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "*Language Function and Language Expression Used by Hotel's Guest Service Agent*" beserta seluruh isinya adalah benar – benar karya sendiri, dan saya tidak melakukan penjiplakan dan mengutip dengan cara – cara tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini, atau ada klaim terhadap keaslian karya saya.

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Yang membuat pernyataan



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TABLE OF CONTENTS

ACKNOWLEDGEMENTS	i
ABSTRACT	ii
TABLE OF CONTENTS	iii
LIST OF TABLES	v
LIST OF APPENDICES	vi
CHAPTER I INTRODUCTION	1
1.1 Background of Study	1
1.2 Statement of the Problem	2
1.3 Purpose of Study	2
1.4 The Significant of The Study	3
1.5 Scope of The Study	3
CHAPTER II REVIEW OF RELATED LITERATURE	4
2.1 Definition of Language Functions	4
2.2 Definition of Language Expression	6
2.3 Definition of Front Office	7
2.4 Definition of Guest Service Agent	7
2.5 Definition of External Call	8
2.5 Definition of Internal Call	9
CHAPTER III RESEARCH METHOD	10
3.1 Research Design	10
3.2 Subject of the Study	10
3.3 Research Instruments	10
3.4 Data Collection Procedure	11
3.5 Data Analysis	11
CHAPTER IV FINDINGS AND DISCUSSION	13
4.1 FINDINGS	13
4.2 DISCUSSION	17

CHAPTER V CONCLUSION AND SUGGESTION	25
5.1 CONCLUSION	25
5.2 SUGGESTION	26
REFERENCES	27
APPENDICES	29



LIST OF TABLES

Table 3.4 1 Table of collecting the data from the guest service agent.....	11
Table 4.1. 1 Language Function and Language Expression used by GSA (Guest ... Service Agent) when handling external call at Sofitel Bali Nusa Dua Beach Resort.....	13
Table 4.1. 2 Language Function and Language Expression used by GSA (Guest Service Agent) when handling internal call at Sofitel Bali Nusa Dua Beach Resort.....	15



LIST OF APPENDICES

Appendix 1. Questionnaire of the Language Function and Language Expression used by Guest Service Agent when handling external call	30
Appendix 2. Questionnaire of the Language Function and Expression used by Guest Service Agent when handling internal call	32

