

**THE PROCEDURES AND LANGUAGE EXPRESSION
USED IN HANDLING COMPLAINT IN FRONT
OFFICE DEPARTMENT OF U PAASHA SEMINYAK
BALI**

TUGAS AKHIR



**JURUSAN BAHASA ASING
PROGRAM STUDI D3 BAHASA INGGRIS
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TUGAS AKHIR

**DIAJUKAN UNTUK MELENGKAPI TUGAS
DAN MEMENUHI SYARAT-SYARAT UNTUK
MENCAPAI GELAR AHLI MADYA**



Putu Ayu Prabawati Sudana, S.Pd., M.Hum
NIP. 198401252008122003

I Made Suta Paramarta, S.Pd., M.Hum
NIP. 197807102002121002

Tugas akhir oleh Made Devita Arya Maharaniini
Telah dipertahankan di depan dewan penguji
pada tanggal 14 Juli 2021

Dewan Penguji,



Dr. Dewa Putu Ramendra, S.Pd., M.Pd.
NIP.197609022000031001

(Ketua)



Rima Andriani Sari, S.Pd., M.Hum.
NIP.197605292005012003

(Anggota)



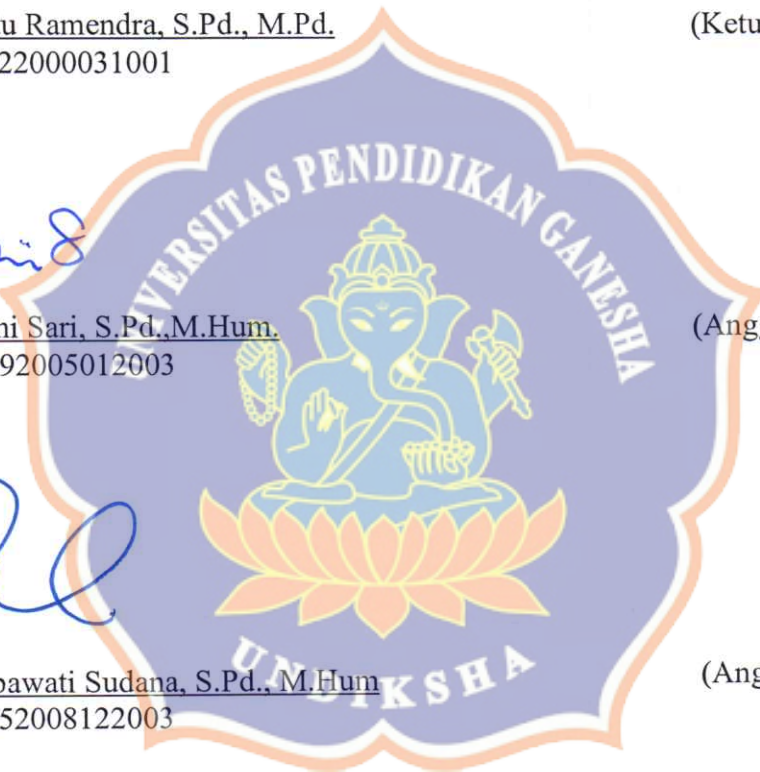
Putu Ayu Prabawati Sudana, S.Pd., M.Hum
NIP. 198401252008122003

(Anggota)



I Made Suta Paramarta, S.Pd., M.Hum
NIP. 197807102002121002

(Anggota)



Diterima oleh Panitia Ujian Fakultas Bahasa dan Seni
Universitas Pendidikan Ganesha
guna memenuhi syarat-syarat untuk mencapai gelar ahli madya

Pada:


Hari : Kamis
Tanggal : 22 Juli 2021

Mengetahui,

Ketua Ujian,

Sekretaris Ujian,


Dr. Dewa Putu Ramendra, S.Pd., M.Pd
NIP. 197609022000031001


Made Aryawan Adijaya, S.Pd., M.Pd
NIP.1977121620021002

Mengesahkan

Dekan Fakultas Bahasa dan Seni




Prof. Dr. I Made Sutarna, M.Pd.
NIP.196004241986031002

PERNYATAAN

Dengan ini saya menyatakan bahwa karyatulis yang berjudul “ *The Procedures and Language Expressions Used in Handling Complaint in Front Office Department of Upaasha Seminyak Bali* ” beserta seluruh isinya adalah benar-benar karya sendiri, dan saya tidak melakukan penjiplakan dan mengutip dengan cara-cara tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini, atau ada klaim terhadap keaslian karya saya.



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ng membuat pernyataan



Devita Arya Maharani

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