



APPENDICES

Appendix

1. A list about Front Liner, Definition, and Job Description at Bank BPD Bali.

NO	FRONT LINER	DEFINITION	JOB DESCRIPTION
1.	Security		
2.	Customer Service		
3.	Teller		

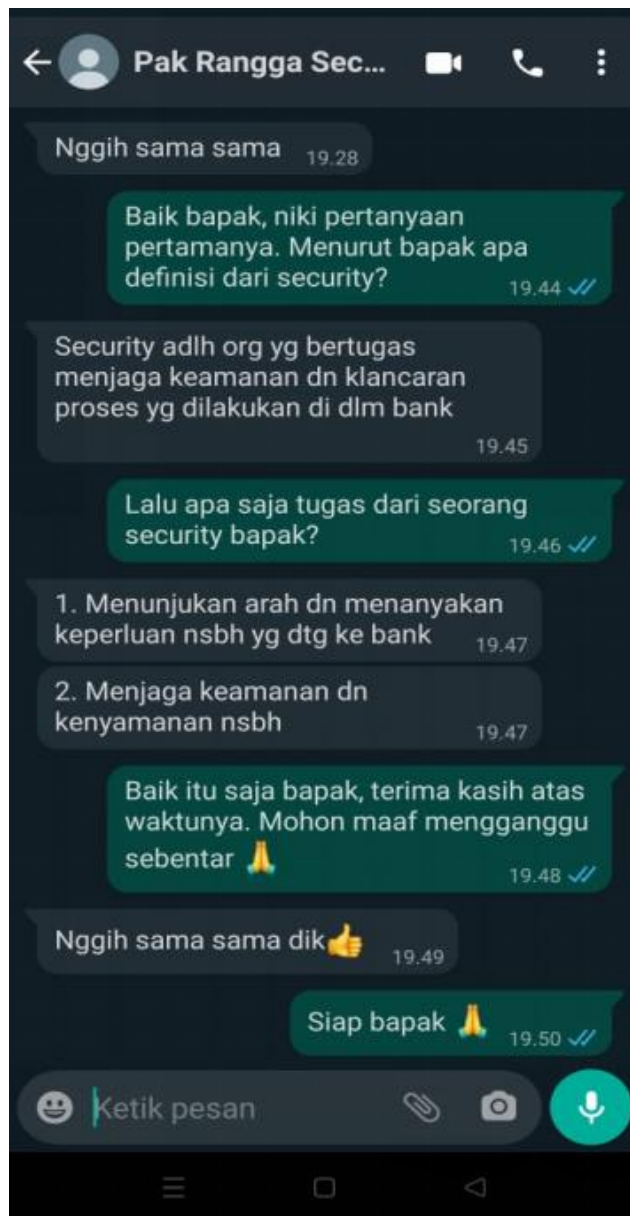
There are 3 front liner at Bank BPD Singaraja.

The writer should put the definition and job description based on interviews with one of the senior in Bank BPD Singaraja.

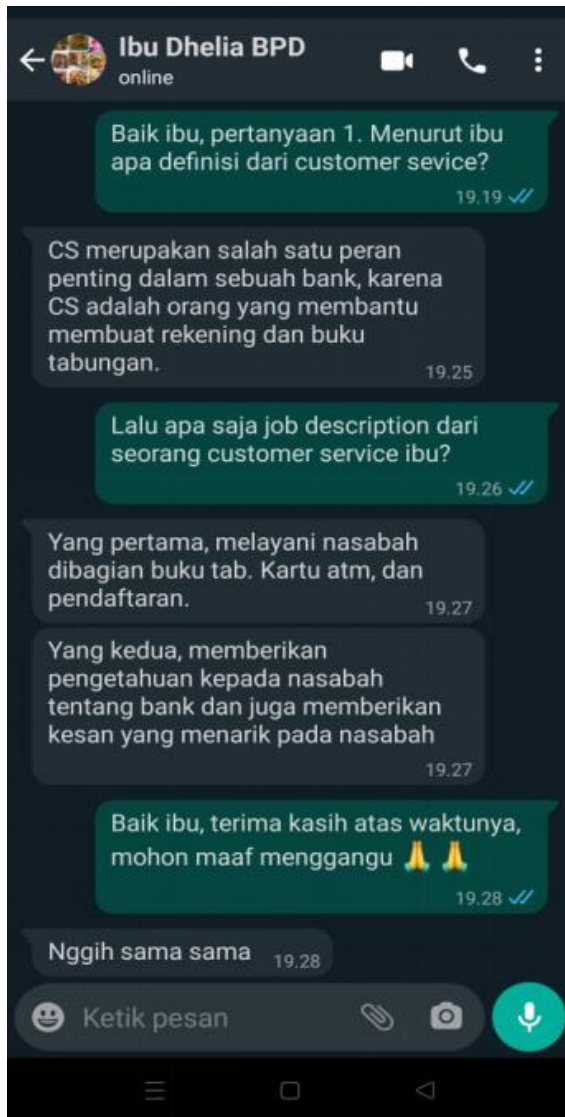


2. Interview online with the senior in Bank BPD Singaraja

2.1 Interview with the security :



2.2 Interviews with seniors who had been customer service at Bank BPD
Singaraja



2.3 Interviews with seniors who had been Teller at Bank BPD Singaraja

