

**THE IDENTIFICATION OF THE STANDARD
OPERATING PROCEDURE (SOP) IN HANDLING
MOBILE BANKING APPLICATION AT BPD BANK
SINGARAJA BRANCH OFFICE**



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SINGARAJA

2021



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TUGAS AKHIR

Diajukan Kepada

Universitas Pendidikan Ganesha

untuk memenuhi salah satu persyaratan dalam

Menyelesaikan Program Studi Diploma 3 Bahasa Inggris

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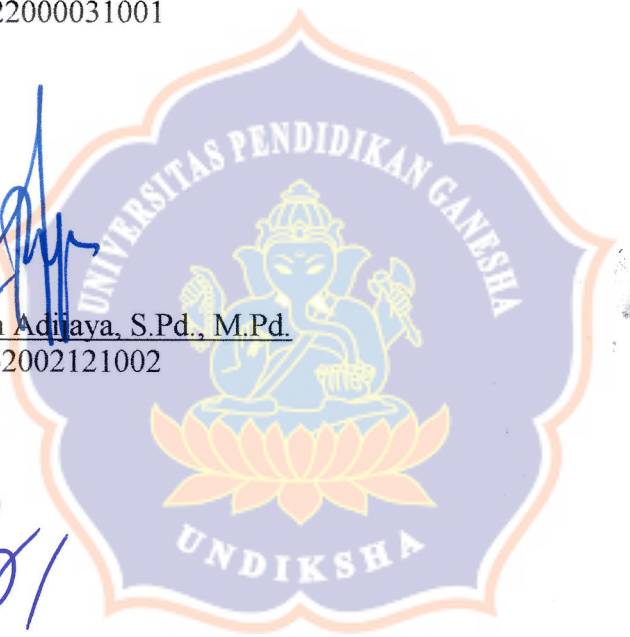
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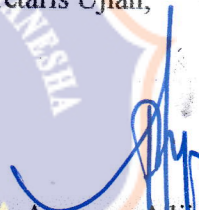
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ACKNOWLEDGEMENTS

First of all, the writer would like to wish gratitude to Ida Sang Hyang Widhi Wasa, because of his blessing, this final project can be accomplished. The final project is entitled **“The Identification of the Standard Operating Procedure (SOP) in Handling Mobile Banking Application at BPD Bank Singaraja Branch Office ”**.

Second, the writer cherishes all of the guidance and encouragement from many parties.

The writer keeps putting commitment into this study because of people who never get tired of encouraging and trusting the writer until the end process. The writer would like to thank all of them and those wonderful people are:

1. Made Aryawan Adijaya, S.Pd., M.Pd. as the Head of Diploma III English Study Program
2. A.A. Sri Barustyawati, S.Pd., M.Hum. as the first advisor, and Rima AndrianiSari, S.Pd.,M.Hum.as the second advisor
3. Gusti Lanang Mantra, S.E. as the Deputy Chief Executive of BPD Bank Singaraja Branch Office
4. All of Customer Service staffs at BPD Bank Singaraja Branch Office

Finally, the writer acknowledges that this research is not perfect yet. Any advice or critiques about this study's progress are welcome. The writer hopes that this research will be useful for both the writer and everyone else who is interested in learning more about The Identification of the Standard Operating Procedure (SOP) in Handling Mobile Banking Application at BPD Bank Singaraja Branch Office.

Singaraja, 17th July 2021

Ni Made Wirantini

TABLE OF CONTENTS

ACKNOWLEDGEMENTS.....	i
ABSTRACT.....	ii
TABLE OF CONTENTS.....	iii
LIST OF CHARTS	v
LIST OF APPENDICES.....	vi
CHAPTER I INTRODUCTION.....	1
1.1 Background of the Study	1
1.2 The Scope of the Study	2
1.3 Statement of the Problem.....	2
1.4 Objectives of the Study	2
1.5 Significance of the Study.....	2
CHAPTER II REVIEW OF RELATED LITERATURE.....	3
2.1 Customer Service Department.....	3
2.2 The Duties of Customer Service.....	4
2.3 The Duties of Trainee	5
2.4 SOP in Handling Mobile Banking Application	6
CHAPTER III RESEARCH METHOD.....	8
3.1 Research Design.....	8
3.2 Source of the Data.....	8
3.3 Research Instruments	8
3.4 Procedure of Data Collection.....	9
3.5 Data Analysis	9
CHAPTER IV FINDINGS AND DISCUSSION	10
4.1 Findings.....	10
4.2 Discussion	14
CHAPTER V CONCLUSIONS AND SUGGESTIONS	16

5.1 Conclusions.....	16
5.2 Suggestions	16
REFERENCES	17
APPENDICES	18



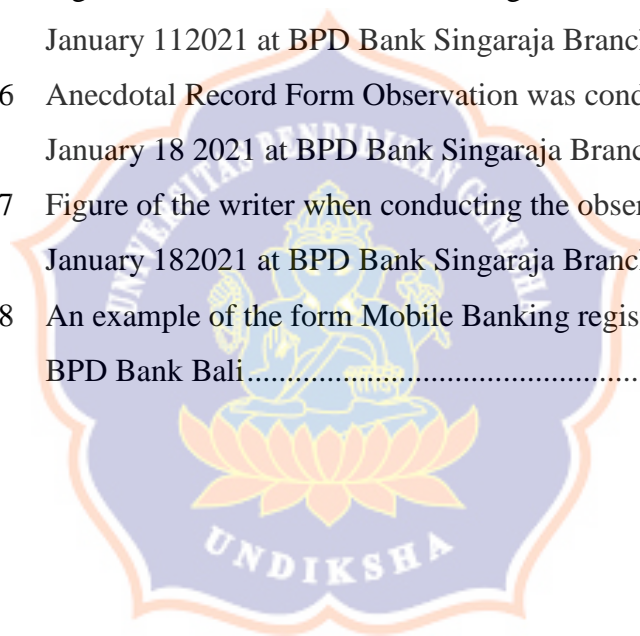
LIST OF CHARTS

Chart 2.1	Unit Kerja (Cabang Kelas ½).....	4
Chart 4.1	Flowchart of SOP BPD Bali Bank for Mobile Banking Registration.....	11



LIST OF APPENDICES

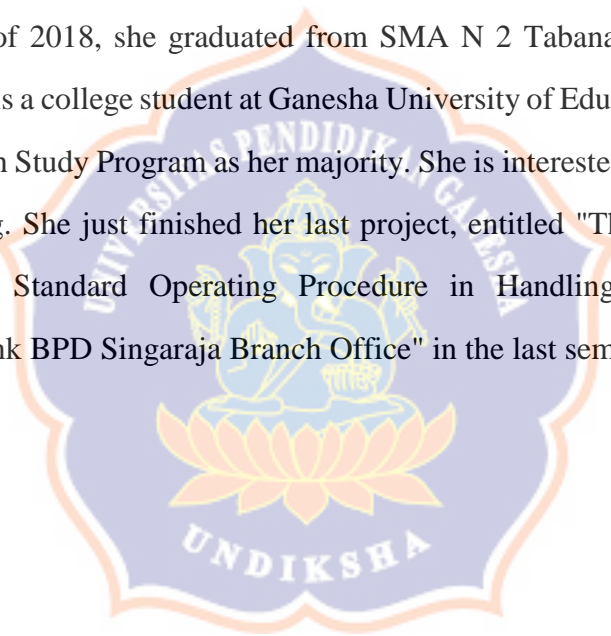
Appendix 1.1	An Example of Anecdotal Record	19
Appendix 1.2	Anecdotal Record Form Observation was conducted on January 4 2021 at BPD Bank Singaraja Branch Office	20
Appendix 1.3	Figure of the writer when conducting the observation on January 4 2021 at BPD Bank Singaraja Branch Office	21
Appendix 1.4	Anecdotal Record Form Observation was conducted on January 11 2021 at BPD Bank Singaraja Branch Office ..	22
Appendix 1.5	Figure of the writer when conducting the observation on January 11 2021 at BPD Bank Singaraja Branch Office ...	23
Appendix 1.6	Anecdotal Record Form Observation was conducted on January 18 2021 at BPD Bank Singaraja Branch Office ..	24
Appendix 1.7	Figure of the writer when conducting the observation on January 18 2021 at BPD Bank Singaraja Branch Office ...	25
Appendix 1.8	An example of the form Mobile Banking registration at BPD Bank Bali.....	26



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PERNYATAAN

Dengan ini saya menyatakan bahwa karya tulis yang berjudul "*The Identification of Implementing the Standard Operating Procedure in Handling Mobile Banking Application at Bank BPD Singaraja Branch Office*" beserta seluruh isinya adalah benar – benar karya sendiri, dan saya tidak melakukan penjiplakan dan mengutip dengan cara – cara tidak sesuai dengan etika yang berlaku dalam masyarakat keilmuan. Atas pernyataan ini, saya siap menanggung resiko/sanksi yang dijatuhkan kepada saya apabila kemudian ditemukan adanya pelanggaran atas etika keilmuan dalam karya saya ini, atau ada klaim terhadap keaslian karya saya.



Singaraja, 22 Juli 2021

Yang membuat pernyataan



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