

LAMPIRAN



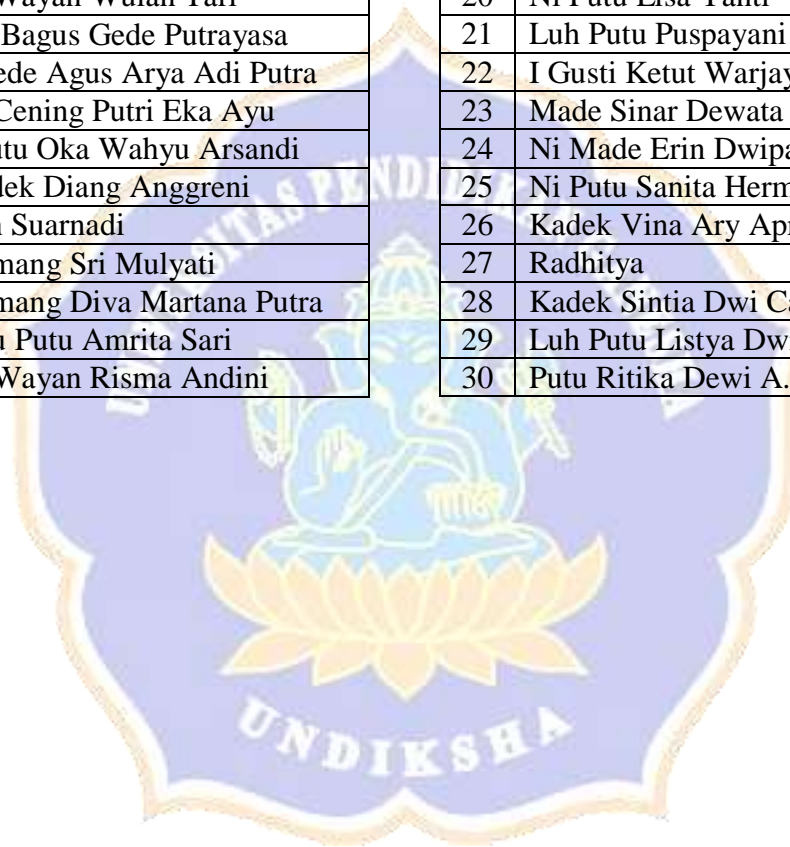
Lampiran 1

Daftar Nama Responden

Uji validitas dan reliabilitas dilakukan pada mahasiswa program studi Akuntansi Universitas Pendidikan Ganesha yang pernah melakukan kegiatan belanja *online*, dengan jumlah responden sebanyak 30 orang.

Adapun daftar nama-nama uji validitas dan reliabilitas sebagai berikut.

| NO | NAMA | NO | NAMA |
|----|----------------------------|----|-------------------------------|
| 1 | Made Suartini | 16 | Kadek Agus Sanjaya Putra |
| 2 | Ni Made Dari Astuti | 17 | Komang Sri Oktayani |
| 3 | Putu Novita Sari | 18 | Intan Firdaus |
| 4 | I Gusti Bagus Palguna | 19 | Luh Parsini Dewi |
| 5 | Ni Wayan Wulan Tari | 20 | Ni Putu Lisa Yanti |
| 6 | Ida Bagus Gede Putrayasa | 21 | Luh Putu Puspayani |
| 7 | I Gede Agus Arya Adi Putra | 22 | I Gusti Ketut Warjaya |
| 8 | Ni Cening Putri Eka Ayu | 23 | Made Sinar Dewata Putra |
| 9 | I Putu Oka Wahyu Arsandi | 24 | Ni Made Erin Dwipayanthi |
| 10 | Kadek Diang Anggreni | 25 | Ni Putu Sanita Hermayani |
| 11 | Luh Suarnadi | 26 | Kadek Vina Ary Apriana |
| 12 | Komang Sri Mulyati | 27 | Radhitya |
| 13 | Komang Diva Martana Putra | 28 | Kadek Sintia Dwi Cahyani |
| 14 | Ayu Putu Amrita Sari | 29 | Luh Putu Listya Dwi Anindhita |
| 15 | Ni Wayan Risma Andini | 30 | Putu Ritika Dewi A. |



Lampiran 2

Kuesioner Persepsi Terhadap Belanja Online Di Kalangan Mahasiswa Program Studi Pendidikan Ekonomi Universitas Pendidikan Ganesha

Pada pernyataan dibawah ini, anda dimohon untuk mengisi pernyataan-pernyataan tersebut dengan keadaan/kondisi yang sebenarnya.

A. Identitas Responden

Nama :

Nim :

Jurusan/Prodi :

Semester :

B. Petunjuk Pengisian Kuesioner

- 1) Pilih salah satu jawaban yang paling sesuai dengan tanggapan anda.
- 2) Berilah tanda (√) pada kolom yang tersedia sesuai pilihan anda.
- 3) Keterangan:

SS = Sangat Setuju

S = Setuju

RR = Ragu-ragu

TS = Tidak Setuju

STS = Sangat Tidak Setuju

C. Daftar Pernyataan

| No. | Pernyataan | STS | TS | RR | S | SS |
|--------------------------------------|--|-----|----|----|---|----|
| | | 1 | 2 | 3 | 4 | 5 |
| Dimensi Kinerja | | | | | | |
| 1. | Kecepatan proses order dan pengemasan dalam berbelanja online. | | | | | |
| 2. | Produk sampai sesuai dengan estimasi waktu yang ditentukan. | | | | | |
| 3. | Produk yang dibeli nyaman untuk digunakan. | | | | | |
| 4. | Kemampuan produk dalam memberikan kenyamanan untuk konsumen. | | | | | |
| Dimensi Keistimewaan Tambahan | | | | | | |
| 5. | Mendapatkan bonus saat belanja meningkatkan minat dalam berbelanja online. | | | | | |
| 6. | Belanja online menyediakan pelayanan | | | | | |

| | | | | | | |
|--|---|--|--|--|--|--|
| | tambahan seperti pembayaran barang ketika sudah diterima. | | | | | |
| Dimensi Kesesuaian Dengan Spesifikasi | | | | | | |
| 7. | Deskripsi produk yang diberikan sesuai dengan produk yang diterima. | | | | | |
| 8. | Produk yang dijual sesuai dengan apa yang di spesifikasikan. | | | | | |
| Dimensi Keandalan | | | | | | |
| 9. | Toko online memberikan kepuasan terhadap konsumen. | | | | | |
| 10. | Toko online memberikan kepuasan dengan selalu menjaga kualitas produk. | | | | | |
| 11. | Jarang produk yang diterima konsumen dalam keadaan cacat atau rusak. | | | | | |
| 12. | Produk rusak karena pengemasan yang tidak bagus. | | | | | |
| Dimensi Daya Tahan | | | | | | |
| 13. | Produk yang digunakan tidak mudah rusak. | | | | | |
| 14. | Produk dapat digunakan dalam jangka waktu panjang. | | | | | |
| Dimensi Estetika | | | | | | |
| 15. | Desain yang unik meningkatkan minat beli. | | | | | |
| 16. | Varian warna produk yang tersedia menarik. | | | | | |
| Dimensi Kualitas Yang Dipersepsikan | | | | | | |
| 17. | Harga produk yang ditawarkan lebih murah dibandingkan harga toko <i>offline</i> . | | | | | |
| 18. | Harga produk sesuai dengan kualitas. | | | | | |
| 19. | Sebelum memutuskan berbelanja saya melihat reputasi perusahaan atau penjual melalui kolom komentar. | | | | | |
| 20. | Reputasi perusahaan yang baik membuat saya yakin untuk berbelanja. | | | | | |
| 21. | Saya mengetahui produk melalui iklan pada media sosial. | | | | | |
| 22. | Iklan yang saya lihat menumbuhkan keinginan mencari tahu dan membeli produk. | | | | | |
| Dimensi Kemudahan Diperbaiki | | | | | | |
| 23. | Tanggapan cepat terhadap keluhan yang diberikan konsumen. | | | | | |
| 24. | Respon positif dan ramah terhadap keluhan, kritik, dan saran. | | | | | |
| 25. | Kemudahan untuk direparasi jika terdapat produk yang rusak maupun | | | | | |

| | | | | | | |
|-----|--|--|--|--|--|--|
| | cacat. | | | | | |
| 26. | Kemudahan mendapat informasi atau menyampaikan kritik dan saran melalui fitur chat <i>customer service</i> online. | | | | | |



Lampiran 3

Data Ordinal Kuesioner Penelitian

1. Persepsi Dimensi Kinerja

| No | P1 | P2 | P3 | P4 | Jumlah |
|----|----|----|----|----|--------|
| 1 | 3 | 4 | 3 | 3 | 13 |
| 2 | 5 | 4 | 5 | 4 | 18 |
| 3 | 4 | 5 | 4 | 5 | 18 |
| 4 | 5 | 5 | 4 | 4 | 18 |
| 5 | 5 | 4 | 5 | 5 | 19 |
| 6 | 4 | 5 | 4 | 4 | 17 |
| 7 | 3 | 3 | 4 | 4 | 14 |
| 8 | 4 | 4 | 5 | 4 | 17 |
| 9 | 4 | 5 | 4 | 4 | 17 |
| 10 | 5 | 4 | 5 | 5 | 19 |
| 11 | 3 | 3 | 3 | 3 | 12 |
| 12 | 5 | 4 | 5 | 5 | 19 |
| 13 | 5 | 4 | 5 | 5 | 19 |
| 14 | 4 | 5 | 4 | 4 | 17 |
| 15 | 5 | 4 | 5 | 5 | 19 |
| 16 | 2 | 3 | 4 | 4 | 13 |
| 17 | 4 | 4 | 5 | 5 | 18 |
| 18 | 3 | 3 | 3 | 3 | 12 |
| 19 | 5 | 5 | 5 | 5 | 20 |
| 20 | 5 | 5 | 4 | 4 | 18 |
| 21 | 5 | 5 | 4 | 5 | 19 |
| 22 | 4 | 5 | 4 | 5 | 18 |
| 23 | 2 | 4 | 2 | 2 | 10 |
| 24 | 5 | 5 | 4 | 4 | 18 |
| 25 | 5 | 5 | 4 | 4 | 18 |
| 26 | 5 | 5 | 4 | 4 | 18 |
| 27 | 5 | 5 | 4 | 4 | 18 |
| 2 | 5 | 4 | 5 | 5 | 19 |

| | | | | | |
|----|---|---|---|---|----|
| 29 | 5 | 4 | 4 | 4 | 17 |
| 30 | 4 | 3 | 3 | 3 | 13 |

2. Persepsi Dimensi Keistimewaan Tambahan

| No | P5 | P6 | Jumlah |
|----|----|----|--------|
| 1 | 5 | 5 | 10 |
| 2 | 5 | 4 | 9 |
| 3 | 5 | 5 | 10 |
| 4 | 5 | 4 | 9 |
| 5 | 4 | 3 | 7 |
| 6 | 5 | 5 | 10 |
| 7 | 5 | 4 | 9 |
| 8 | 5 | 4 | 9 |
| 9 | 5 | 5 | 10 |
| 10 | 5 | 4 | 9 |
| 11 | 4 | 3 | 7 |
| 12 | 4 | 3 | 7 |
| 13 | 5 | 4 | 9 |
| 14 | 5 | 5 | 10 |
| 15 | 4 | 3 | 7 |
| 16 | 5 | 5 | 10 |
| 17 | 5 | 4 | 9 |
| 18 | 5 | 5 | 10 |
| 19 | 5 | 5 | 10 |
| 20 | 5 | 4 | 9 |
| 21 | 5 | 5 | 10 |
| 22 | 5 | 5 | 10 |
| 23 | 5 | 5 | 10 |
| 24 | 5 | 5 | 10 |
| 25 | 5 | 4 | 9 |
| 26 | 5 | 5 | 10 |
| 27 | 5 | 4 | 9 |
| 28 | 5 | 4 | 9 |
| 29 | 5 | 4 | 9 |
| 30 | 5 | 5 | 10 |



3. Persepsi Dimensi Kesesuaian Dengan Spesifikasi

| No | P7 | P8 | Jumlah |
|----|----|----|--------|
| 1 | 4 | 4 | 8 |
| 2 | 4 | 4 | 8 |
| 3 | 4 | 4 | 8 |
| 4 | 3 | 3 | 6 |
| 5 | 5 | 4 | 9 |
| 6 | 4 | 4 | 8 |

| | | | |
|----|---|---|----|
| 7 | 4 | 3 | 7 |
| 8 | 4 | 4 | 8 |
| 9 | 4 | 5 | 9 |
| 10 | 4 | 3 | 7 |
| 11 | 5 | 5 | 10 |
| 12 | 5 | 5 | 10 |
| 13 | 4 | 4 | 9 |
| 14 | 3 | 3 | 6 |
| 15 | 5 | 5 | 10 |
| 16 | 3 | 3 | 6 |
| 17 | 4 | 4 | 8 |
| 18 | 5 | 5 | 10 |
| 19 | 4 | 4 | 8 |
| 20 | 5 | 5 | 10 |
| 21 | 4 | 4 | 8 |
| 22 | 5 | 5 | 10 |
| 23 | 5 | 5 | 10 |
| 24 | 4 | 4 | 8 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 4 | 8 |
| 27 | 3 | 3 | 6 |
| 28 | 3 | 3 | 6 |
| 29 | 5 | 5 | 10 |
| 30 | 5 | 5 | 10 |

4. Persepsi Dimensi Keandalan

| No | P9 | P10 | P11 | P12 | Jumlah |
|----|----|-----|-----|-----|--------|
| 1 | 5 | 5 | 2 | 2 | 14 |
| 2 | 5 | 5 | 2 | 1 | 13 |
| 3 | 4 | 5 | 2 | 2 | 13 |
| 4 | 5 | 5 | 3 | 2 | 15 |
| 5 | 5 | 5 | 2 | 2 | 14 |
| 6 | 5 | 5 | 3 | 3 | 16 |
| 7 | 5 | 5 | 4 | 4 | 18 |
| 8 | 5 | 5 | 3 | 3 | 16 |
| 9 | 5 | 5 | 2 | 1 | 13 |
| 10 | 4 | 4 | 3 | 1 | 12 |
| 11 | 5 | 5 | 3 | 2 | 15 |
| 12 | 4 | 4 | 1 | 1 | 10 |
| 13 | 5 | 5 | 4 | 4 | 18 |
| 14 | 4 | 4 | 3 | 3 | 14 |
| 15 | 5 | 5 | 3 | 2 | 15 |
| 16 | 5 | 5 | 4 | 2 | 16 |
| 17 | 4 | 5 | 2 | 2 | 13 |
| 18 | 5 | 5 | 2 | 2 | 14 |
| 19 | 5 | 5 | 3 | 2 | 15 |

| | | | | | |
|----|---|---|---|---|----|
| 20 | 5 | 5 | 2 | 1 | 13 |
| 21 | 5 | 5 | 5 | 4 | 19 |
| 22 | 5 | 5 | 3 | 3 | 16 |
| 23 | 4 | 4 | 2 | 2 | 13 |
| 24 | 4 | 4 | 1 | 1 | 10 |
| 25 | 5 | 5 | 2 | 2 | 14 |
| 26 | 4 | 4 | 3 | 3 | 14 |
| 27 | 5 | 5 | 4 | 2 | 15 |
| 28 | 5 | 5 | 4 | 2 | 12 |
| 29 | 5 | 5 | 2 | 2 | 14 |
| 30 | 5 | 5 | 3 | 3 | 16 |

5. Persepsi Dimensi Daya Tahan

| No | P13 | P14 | Jumlah |
|----|-----|-----|--------|
| 1 | 4 | 5 | 9 |
| 2 | 4 | 5 | 9 |
| 3 | 5 | 5 | 10 |
| 4 | 4 | 4 | 8 |
| 5 | 4 | 4 | 8 |
| 6 | 4 | 4 | 8 |
| 7 | 4 | 5 | 9 |
| 8 | 4 | 4 | 8 |
| 9 | 4 | 5 | 9 |
| 10 | 4 | 5 | 9 |
| 11 | 3 | 4 | 7 |
| 12 | 3 | 4 | 7 |
| 13 | 4 | 5 | 9 |
| 14 | 4 | 5 | 9 |
| 15 | 3 | 4 | 7 |
| 16 | 4 | 4 | 8 |
| 17 | 4 | 4 | 8 |
| 18 | 5 | 5 | 10 |
| 19 | 4 | 4 | 8 |
| 20 | 4 | 4 | 8 |
| 21 | 4 | 4 | 8 |
| 22 | 5 | 5 | 10 |
| 23 | 4 | 4 | 8 |
| 24 | 4 | 4 | 8 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 5 | 9 |
| 27 | 4 | 4 | 8 |
| 28 | 4 | 4 | 8 |
| 29 | 4 | 4 | 8 |
| 30 | 4 | 4 | 8 |



6. Persepsi Dimensi Estetika

| No | P15 | P16 | Jumlah |
|----|-----|-----|--------|
| 1 | 5 | 5 | 10 |
| 2 | 5 | 4 | 9 |
| 3 | 4 | 4 | 8 |
| 4 | 3 | 3 | 6 |
| 5 | 4 | 4 | 8 |
| 6 | 5 | 5 | 10 |
| 7 | 5 | 4 | 9 |
| 8 | 5 | 5 | 10 |
| 9 | 5 | 5 | 10 |
| 10 | 5 | 4 | 9 |
| 11 | 4 | 4 | 8 |
| 12 | 4 | 4 | 8 |
| 13 | 5 | 4 | 9 |
| 14 | 5 | 5 | 10 |
| 15 | 4 | 4 | 8 |
| 16 | 4 | 4 | 8 |
| 17 | 5 | 5 | 10 |
| 18 | 4 | 4 | 8 |
| 19 | 4 | 4 | 8 |
| 20 | 3 | 3 | 6 |
| 21 | 5 | 5 | 10 |
| 22 | 4 | 4 | 8 |
| 23 | 5 | 5 | 10 |
| 24 | 5 | 5 | 10 |
| 25 | 3 | 3 | 6 |
| 26 | 5 | 5 | 10 |
| 27 | 3 | 3 | 6 |
| 28 | 5 | 5 | 10 |
| 29 | 5 | 5 | 10 |
| 30 | 4 | 4 | 8 |

7. Persepsi Dimensi Kualitas Yang Dipersepsikan

| No | P17 | P18 | P19 | P20 | P21 | P22 | Jumlah |
|----|-----|-----|-----|-----|-----|-----|--------|
| 1 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 2 | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| 3 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| 4 | 4 | 4 | 5 | 5 | 4 | 3 | 25 |
| 5 | 4 | 4 | 5 | 5 | 3 | 3 | 24 |
| 6 | 5 | 5 | 5 | 5 | 4 | 3 | 27 |
| 7 | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 9 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 10 | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| 11 | 4 | 4 | 5 | 5 | 3 | 3 | 24 |

| | | | | | | | |
|----|---|---|---|---|---|---|----|
| 12 | 4 | 4 | 5 | 5 | 3 | 3 | 24 |
| 13 | 4 | 5 | 5 | 5 | 4 | 4 | 27 |
| 14 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 15 | 4 | 4 | 5 | 5 | 3 | 3 | 24 |
| 16 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 17 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 18 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| 19 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |
| 20 | 4 | 4 | 5 | 5 | 4 | 3 | 25 |
| 21 | 5 | 5 | 5 | 5 | 4 | 3 | 27 |
| 22 | 5 | 5 | 5 | 5 | 4 | 5 | 29 |
| 23 | 5 | 5 | 5 | 5 | 4 | 3 | 27 |
| 24 | 5 | 5 | 5 | 5 | 4 | 3 | 27 |
| 25 | 4 | 4 | 5 | 5 | 4 | 3 | 25 |
| 26 | 5 | 4 | 5 | 5 | 4 | 4 | 27 |
| 27 | 4 | 4 | 5 | 5 | 4 | 3 | 25 |
| 28 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 29 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 30 | 4 | 4 | 5 | 5 | 4 | 4 | 26 |

8. Persepsi Dimensi Kemudahan Diperbaiki

| No | P23 | P24 | P25 | P26 | Jumlah |
|----|-----|-----|-----|-----|--------|
| 1 | 5 | 5 | 5 | 5 | 20 |
| 2 | 4 | 5 | 5 | 5 | 19 |
| 3 | 5 | 5 | 5 | 5 | 20 |
| 4 | 4 | 4 | 4 | 4 | 19 |
| 5 | 5 | 5 | 5 | 5 | 20 |
| 6 | 5 | 5 | 5 | 5 | 20 |
| 7 | 4 | 5 | 5 | 5 | 19 |
| 8 | 4 | 5 | 4 | 4 | 17 |
| 9 | 5 | 5 | 5 | 5 | 20 |
| 10 | 4 | 5 | 5 | 5 | 19 |
| 11 | 5 | 5 | 5 | 5 | 20 |
| 12 | 5 | 5 | 5 | 5 | 20 |
| 13 | 4 | 5 | 5 | 5 | 19 |
| 14 | 5 | 5 | 5 | 5 | 20 |
| 15 | 5 | 5 | 5 | 5 | 20 |
| 16 | 5 | 5 | 5 | 5 | 20 |
| 17 | 4 | 5 | 4 | 4 | 17 |
| 18 | 5 | 5 | 5 | 5 | 20 |
| 19 | 5 | 5 | 5 | 5 | 20 |
| 20 | 4 | 4 | 4 | 4 | 16 |
| 21 | 5 | 5 | 5 | 5 | 20 |
| 22 | 5 | 5 | 5 | 5 | 20 |
| 23 | 5 | 5 | 5 | 5 | 20 |
| 24 | 5 | 5 | 5 | 5 | 20 |

| | | | | | |
|----|---|---|---|---|----|
| 25 | 4 | 4 | 4 | 4 | 16 |
| 26 | 5 | 5 | 5 | 5 | 20 |
| 27 | 4 | 4 | 4 | 4 | 16 |
| 28 | 4 | 5 | 4 | 4 | 17 |
| 29 | 4 | 5 | 4 | 4 | 17 |
| 30 | 5 | 5 | 5 | 5 | 20 |



Lampiran 4

Hasil Output Uji Validitas dan Reliabilitas

1. Persepsi Dimensi Kinerja

Correlations

| | | P1 | P2 | P3 | P4 | TOTAL |
|-------|---------------------|--------|--------|--------|--------|--------|
| P1 | Pearson Correlation | 1 | .536** | .656** | .630** | .890** |
| | Sig. (2-tailed) | | .002 | .000 | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P2 | Pearson Correlation | .536** | 1 | .176 | .334 | .624** |
| | Sig. (2-tailed) | .002 | | .352 | .071 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P3 | Pearson Correlation | .656** | .176 | 1 | .861** | .836** |
| | Sig. (2-tailed) | .000 | .352 | | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P4 | Pearson Correlation | .630** | .334 | .861** | 1 | .872** |
| | Sig. (2-tailed) | .000 | .071 | .000 | | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .890** | .624** | .836** | .872** | 1 |
| | Sig. (2-tailed) | .000 | .000 | .000 | .000 | |
| | N | 30 | 30 | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .823 | 4 |



2. Persepsi Dimensi Keistimewaan Tambahan

Correlations

| | | P7 | P8 | TOTAL |
|-------|---------------------|--------|--------|--------|
| P5 | Pearson Correlation | 1 | .748** | .881** |
| | Sig. (2-tailed) | | .000 | .000 |
| | N | 30 | 30 | 30 |
| P6 | Pearson Correlation | .748** | 1 | .973** |
| | Sig. (2-tailed) | .000 | | .000 |
| | N | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .881** | .973** | 1 |
| | Sig. (2-tailed) | .000 | .000 | |
| | N | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .741 | 2 |

3. Persepsi Dimensi Kesesuaian Dengan Spesifikasi

Correlations

| | | P9 | P10 | TOTAL |
|-------|---------------------|--------|--------|--------|
| P7 | Pearson Correlation | 1 | .878** | .966** |
| | Sig. (2-tailed) | | .000 | .000 |
| | N | 30 | 30 | 30 |
| P8 | Pearson Correlation | .878** | 1 | .971** |
| | Sig. (2-tailed) | .000 | | .000 |
| | N | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .966** | .971** | 1 |
| | Sig. (2-tailed) | .000 | .000 | |
| | N | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .933 | 2 |

4. Persepsi Dimensi Keandalan**Correlations**

| | | P11 | P12 | P13 | P14 | TOTAL |
|-------|---------------------|--------|--------|--------|--------|--------|
| P9 | Pearson Correlation | 1 | .829** | .327 | .225 | .627** |
| | Sig. (2-tailed) | | .000 | .078 | .232 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P10 | Pearson Correlation | .829** | 1 | .224 | .210 | .572** |
| | Sig. (2-tailed) | .000 | | .234 | .265 | .001 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P11 | Pearson Correlation | .327 | .224 | 1 | .712** | .868** |
| | Sig. (2-tailed) | .078 | .234 | | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P12 | Pearson Correlation | .225 | .210 | .712** | 1 | .840** |
| | Sig. (2-tailed) | .232 | .265 | .000 | | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .627** | .572** | .868** | .840** | 1 |
| | Sig. (2-tailed) | .000 | .001 | .000 | .000 | |
| | N | 30 | 30 | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .704 | 4 |

**5. Persepsi Dimensi Daya Tahan****Correlations**

| | | P15 | P16 | TOTAL |
|-----|---------------------|--------|--------|--------|
| P13 | Pearson Correlation | 1 | .464** | .844** |
| | Sig. (2-tailed) | | .010 | .000 |
| | N | 30 | 30 | 30 |
| P14 | Pearson Correlation | .464** | 1 | .867** |

| | | | | |
|-------|---------------------|--------|--------|------|
| | Sig. (2-tailed) | .010 | | .000 |
| | N | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .844** | .867** | 1 |
| | Sig. (2-tailed) | .000 | .000 | |
| | N | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| | |
|------------------|------------|
| Cronbach's Alpha | N of Items |
| .633 | 2 |

6. Persepsi Dimensi Estetika

Correlations

| | | P17 | P18 | TOTAL |
|-------|---------------------|--------|--------|--------|
| P15 | Pearson Correlation | 1 | .882** | .971** |
| | Sig. (2-tailed) | | .000 | .000 |
| | N | 30 | 30 | 30 |
| P16 | Pearson Correlation | .882** | 1 | .969** |
| | Sig. (2-tailed) | .000 | | .000 |
| | N | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .971** | .969** | 1 |
| | Sig. (2-tailed) | .000 | .000 | |
| | N | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| | |
|------------------|------------|
| Cronbach's Alpha | N of Items |
| .937 | 2 |

7. Persepsi Dimensi Kualitas Yang Dipersepsikan

Correlations

| | | P19 | P20 | P21 | P22 | P23 | P24 | TOTAL |
|-------|---------------------|--------|--------|---------|---------|--------|--------|--------|
| P17 | Pearson Correlation | 1 | .426* | .298 | .298 | .298 | .248 | .728** |
| | Sig. (2-tailed) | | .019 | .109 | .109 | .109 | .186 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| P18 | Pearson Correlation | .426* | 1 | .298 | .298 | .298 | .248 | .728** |
| | Sig. (2-tailed) | .019 | | .109 | .109 | .109 | .186 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| P19 | Pearson Correlation | .298 | .298 | 1 | 1.000** | -.154 | -.184 | .505** |
| | Sig. (2-tailed) | .109 | .109 | | .000 | .417 | .331 | .004 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| P20 | Pearson Correlation | .298 | .298 | 1.000** | 1 | -.154 | -.184 | .505** |
| | Sig. (2-tailed) | .109 | .109 | .000 | | .417 | .331 | .004 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| P21 | Pearson Correlation | .298 | .298 | -.154 | -.154 | 1 | .429* | .505** |
| | Sig. (2-tailed) | .109 | .109 | .417 | .417 | | .018 | .004 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| P22 | Pearson Correlation | .248 | .248 | -.184 | -.184 | .429* | 1 | .570** |
| | Sig. (2-tailed) | .186 | .186 | .331 | .331 | .018 | | .001 |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .728** | .728** | .505** | .505** | .505** | .570** | 1 |
| | Sig. (2-tailed) | .000 | .000 | .004 | .004 | .004 | .001 | |
| | N | 30 | 30 | 30 | 30 | 30 | 30 | 30 |

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .614 | 6 |

8. Persepsi Dimensi Kemudahan Diperbaiki

Correlations

| | | P25 | P26 | P27 | P28 | TOTAL |
|-------|---------------------|--------|--------|---------|---------|--------|
| P23 | Pearson Correlation | 1 | .480** | .739** | .739** | .856** |
| | Sig. (2-tailed) | | .007 | .000 | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P24 | Pearson Correlation | .480** | 1 | .650** | .650** | .754** |
| | Sig. (2-tailed) | .007 | | .000 | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P25 | Pearson Correlation | .739** | .650** | 1 | 1.000** | .962** |
| | Sig. (2-tailed) | .000 | .000 | | .000 | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| P26 | Pearson Correlation | .739** | .650** | 1.000** | 1 | .962** |
| | Sig. (2-tailed) | .000 | .000 | .000 | | .000 |
| | N | 30 | 30 | 30 | 30 | 30 |
| TOTAL | Pearson Correlation | .856** | .754** | .962** | .962** | 1 |
| | Sig. (2-tailed) | .000 | .000 | .000 | .000 | |
| | N | 30 | 30 | 30 | 30 | 30 |

** . Correlation is significant at the 0.01 level (2-tailed).

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .906 | 4 |



Lampiran 5

Rekapitulasi Hasil Uji Validitas dan Reliabilitas Instrumen

1. Hasil Uji Validitas Instrumen

| No.Pertanyaan | Koefisien Korelasi (r hitung) | r tabel | Keterangan |
|---------------|-------------------------------|---------|------------|
| 1 | 0,890 | 0,361 | VALID |
| 2 | 0,624 | 0,361 | VALID |
| 3 | 0,836 | 0,361 | VALID |
| 4 | 0,872 | 0,361 | VALID |
| 5 | 0,881 | 0,361 | VALID |
| 6 | 0,973 | 0,361 | VALID |
| 7 | 0,966 | 0,361 | VALID |
| 8 | 0,971 | 0,361 | VALID |
| 9 | 0,627 | 0,361 | VALID |
| 10 | 0,572 | 0,361 | VALID |
| 11 | 0,866 | 0,361 | VALID |
| 12 | 0,840 | 0,361 | VALID |
| 13 | 0,844 | 0,361 | VALID |
| 14 | 0,867 | 0,361 | VALID |
| 15 | 0,971 | 0,361 | VALID |
| 16 | 0,969 | 0,361 | VALID |
| 17 | 0,728 | 0,361 | VALID |
| 18 | 0,728 | 0,361 | VALID |
| 19 | 0,505 | 0,361 | VALID |
| 20 | 0,505 | 0,361 | VALID |
| 21 | 0,505 | 0,361 | VALID |
| 22 | 0,507 | 0,361 | VALID |
| 23 | 0,856 | 0,361 | VALID |
| 24 | 0,754 | 0,361 | VALID |
| 25 | 0,962 | 0,361 | VALID |
| 26 | 0,962 | 0,361 | VALID |

2. Hasil Uji Reliabilitas Instrumen

| No | Dimensi | <i>Cronbach's Alpha</i> | <i>N of Term</i> |
|----|-------------------------------|-------------------------|------------------|
| 1 | Kinerja | 0,823 | 4 |
| 2 | Keistimewaan Tambahan | 0,741 | 2 |
| 3 | Kesesuaian Dengan Spesifikasi | 0,933 | 2 |
| 4 | Keandalan | 0,704 | 4 |
| 5 | Daya Tahan | 0,633 | 2 |
| 6 | Estetika | 0,937 | 2 |
| 7 | Kualitas Yang Dipersepsikan | 0,614 | 6 |
| 8 | Kemudahan Diperbaiki | 0,906 | 4 |

Lampiran 6

Interprestasi Hasil Uji Validitas dan Reliabilitas Instrumen

1. Validitas

Untuk mengetahui valid tidaknya butir pernyataan no 1 sampai 26, maka dapat dibandingkan dengan r hitung dan r tabel sebagai berikut.

1. Nilai r tabel pada α 0,05 dengan jumlah responden 30 orang adalah 0,361.
2. Nilai r hitung dapat dilihat pada kolom nilai koefisien korelasi.
Pengambilan keputusan.
 1. Jika r hitung positif dan r hitung $>$ r tabel, maka butir pernyataan tersebut dinyatakan valid.
 2. Jika r hitung negatif dan r hitung $<$ r tabel, maka butir pernyataan tersebut dinyatakan tidak valid.

Berdasarkan nilai koefisien korelasi untuk butir soal no 1 sampai 26 dikatakan valid karena nilai r hitung positif dan r hitung $>$ r tabel.

2. Reliabilitas

Pengambilan keputusan terkait dengan reliabilitas butir pernyataan no 1 sampai no 26 sebagai berikut.

1. Jika *Cronbach's Alpha* $>$ 0,60, maka butir pernyataan tersebut dinyatakan reliabel.
2. Jika *Cronbach's Alpha* $<$ 0,60, maka butir pernyataan tersebut dinyatakan tidak reliabel.

Nilai *Cronbach's Alpha* dapat dilihat pada tabel *reliability statistic*. Dapat dilihat bahwa dimesi kinerja bernilai 0,834, dimensi keistimewaan tambahan bernilai 0,741, dimensi kesesuaian dengan spesifikasi bernilai 0,933, dimensi keandalan bernilai 0,704, dimensi daya tahan bernilai 0,633, dimensi estetika bernilai 0,937, dimensi kualitas yang dipersepsikan bernilai 0,614, dimensi kemudahan diperbaiki bernilai 0,906. Berdasarkan nilai *Cronbach's Alpha* yang positif dan lebih besar dari 0,60, maka dapat disimpulkan bahwa semua pernyataan dalam kuesioner ini adalah reliabel.

Lampiran 7

Kuesioner Persepsi Terhadap Belanja Online Di Kalangan Mahasiswa Program Studi Pendidikan Ekonomi Universitas Pendidikan Ganesha

Pada pernyataan dibawah ini, anda dimohon untuk mengisi pernyataan-pernyataan tersebut dengan keadaan/kondisi yang sebenarnya.

A. Identitas Responden

Nama :

Nim :

Jurusan/Prodi :

Semester :

B. Petunjuk Pengisian Kuesioner

- 1) Pilih salah satu jawaban yang paling sesuai dengan tanggapan anda.
- 2) Berilah tanda (√) pada kolom yang tersedia sesuai pilihan anda.
- 3) Keterangan:

SS = Sangat Setuju

S = Setuju

RR = Ragu-ragu

TS = Tidak Setuju

STS = Sangat Tidak Setuju

C. Daftar Pernyataan

| No. | Pernyataan | STS | TS | RR | S | SS |
|------------------------------|--|-----|----|----|---|----|
| | | 1 | 2 | 3 | 4 | 5 |
| Kinerja | | | | | | |
| 1. | Kecepatan proses order dan pengemasan dalam berbelanja online. | | | | | |
| 2. | Produk sampai sesuai dengan estimasi waktu yang ditentukan. | | | | | |
| 3. | Produk yang dibeli nyaman untuk digunakan. | | | | | |
| 4. | Kemampuan produk dalam memberikan kenyamanan untuk konsumen. | | | | | |
| Keistimewaan Tambahan | | | | | | |
| 5. | Mendapatkan bonus saat belanja meningkatkan minat dalam berbelanja online. | | | | | |
| 6. | Belanja online menyediakan pelayanan | | | | | |

| | | | | | | |
|--------------------------------------|---|--|--|--|--|--|
| | tambahan seperti pembayaran barang ketika sudah diterima. | | | | | |
| Kesesuaian Dengan Spesifikasi | | | | | | |
| 7. | Deskripsi produk yang diberikan sesuai dengan produk yang diterima. | | | | | |
| 8. | Produk yang dijual sesuai dengan apa yang di spesifikasikan. | | | | | |
| Keandalan | | | | | | |
| 9. | Toko online memberikan kepuasan terhadap konsumen. | | | | | |
| 10. | Toko online memberikan kepuasan dengan selalu menjaga kualitas produk. | | | | | |
| 11. | Jarang produk yang diterima konsumen dalam keadaan cacat atau rusak. | | | | | |
| 12. | Produk rusak karena pengemasan yang tidak bagus | | | | | |
| Daya Tahan | | | | | | |
| 13. | Produk yang digunakan tidak mudah rusak. | | | | | |
| 14. | Produk dapat digunakan dalam jangka waktu panjang. | | | | | |
| Estetika | | | | | | |
| 15. | Desain yang unik meningkatkan minat beli. | | | | | |
| 16. | Varian warna produk yang tersedia menarik. | | | | | |
| Kualitas Yang Dipersepsikan | | | | | | |
| 17. | Harga produk yang ditawarkan lebih murah dibandingkan harga toko <i>offline</i> . | | | | | |
| 18. | Harga produk sesuai dengan kualitas. | | | | | |
| 19. | Sebelum memutuskan berbelanja saya melihat reputasi perusahaan atau penjual melalui kolom komentar. | | | | | |
| 20. | Reputasi perusahaan yang baik membuat saya yakin untuk berbelanja. | | | | | |
| 21. | Saya mengetahui produk melalui iklan pada media sosial. | | | | | |
| 22. | Iklan yang saya lihat menumbuhkan keinginan mencari tahu dan membeli produk. | | | | | |
| Kemudahan Diperbaiki | | | | | | |
| 23. | Tanggapan cepat terhadap keluhan yang diberikan konsumen. | | | | | |
| 24. | Respon positif dan ramah terhadap keluhan, kritik, dan saran. | | | | | |
| 25. | Kemudahan untuk direparasi jika terdapat produk yang rusak maupun | | | | | |

| | | | | | | |
|-----|--|--|--|--|--|--|
| | cacat. | | | | | |
| 26. | Kemudahan mendapat informasi atau menyampaikan kritik dan saran melalui fitur chat <i>customer service</i> online. | | | | | |



Lampiran 8

Daftar Nama Responden Penelitian

| NO | NAMA |
|----|---|
| 1 | I Gede Made Ari Arta Nugraha |
| 2 | I Putu Agus Wiarta |
| 3 | Komang Velia Prihartini |
| 4 | Wahyuni Dewantari |
| 5 | Pande Okin Darma Yoga Semadi |
| 6 | I Kadek Andi Purnawan |
| 7 | Ayu Ketut Wiraswaryani |
| 8 | Kadek Sawitra |
| 9 | Kadek Budi Darmawan |
| 10 | Komang Suparini |
| 11 | Abdurrahman |
| 12 | Komang Elita Tri Suarjani |
| 13 | Ni Made Hariati Dewi |
| 14 | Abdul Aziz |
| 15 | Made Saniyasa |
| 16 | I Wayan Deyu Laksana |
| 17 | Gusti Ayu Made Dwi Pratiwi |
| 18 | I Gusti Ayu Putu Ngurah Journey Laksana |
| 19 | Ni Ketut Ayu Widaningsih |
| 20 | Kadek Ariani |
| 21 | I Ketut Ary Wahyu Sanjaya |
| 22 | Andi Yahya |
| 23 | Ni Wayan Widnyani |
| 24 | Nyoman Telpiyeni |
| 25 | Inten Alvionita |
| 26 | Gede Wira Anggajaya |
| 27 | Luh Tut Srinata Dewi |
| 28 | Komang Dina Wati |
| 29 | Kadek Irma Widya Darini |
| 30 | Kadek Alina |
| 31 | Ni Kadek Desi Wardiani |
| 32 | Kadek Ayu Wulandari |
| 33 | Ni Luh Ayu Utaminingsih |
| 34 | Thiaz Annasha Kurnia |
| 35 | Ni Kadek Suarni |
| 36 | Komang Yuiin |
| 37 | Ni Wayan Novi Yanti |
| 38 | Ni Nyoman Remi |
| 39 | Siska Rahmadhani |
| 40 | I Wayan Wahyu Agus Sukarya |
| 41 | I Nyoman Dedi Arimawan |
| 42 | I Gede Palguna Yasa |
| 43 | Ni Kadek Andewi Restila Sari |
| 44 | Kadek Cindy Indriani |

| | |
|----|-------------------------------------|
| 45 | Ni Made Indira Suari |
| 46 | Ni Made Intan Ariani |
| 47 | I Gede Aris Widnyana Pratama |
| 48 | Ni Komang Sintya Dewi |
| 49 | Ni Putu Ratna Cintya Dewi |
| 50 | Ahmad Muzaki |
| 51 | Sang Ayu Made Dyah Mutiara Utami |
| 52 | Ni Luh Sukma Andari |
| 53 | Resti Afdila |
| 54 | Anggid Anastasya Renata |
| 55 | I Ketut Indrayoana |
| 56 | Ni Kadek Purnami |
| 57 | Ni Kadek Ayu Wiratini |
| 58 | Ni Kadek Widiantari |
| 59 | Nyoman Winna Prasetyaningrum |
| 60 | Ni Komang Mei Triyasmita |
| 61 | Wayan Firstia Arika Savitri |
| 62 | Ni Luh Putu Ruspitadianti |
| 63 | I Wayan Budi Sujana Sangging |
| 64 | Ni Putu Suciyawati |
| 65 | Fiqi Maulana Hardiansyah |
| 66 | Cici Apriliana |
| 67 | Rina Wahyuni |
| 68 | Ni Komang Dewi Novitayanti |
| 69 | Ni Kadek Ayu Candra Dewi |
| 70 | I Kadek Sidiarsa Wiguna |
| 71 | Gede Putra Yasa |
| 72 | Ni Luh Yusna Dewi |
| 73 | Ni Made Apriliani |
| 74 | I Gede Yudi Antara |
| 75 | Putu Yunda Ariesta Dewi |
| 76 | Komang Adi Irawan Setiawan |
| 77 | I Wayan Agus Sujana |
| 78 | Ni Wayan Wina Antari |
| 79 | Ni Made Dwi Adnyani |
| 80 | Komang Wija Putri Aryani |
| 81 | Ni Luh Sri Yuda Yani |
| 82 | I Komang Mega Trisna Wibawa |
| 83 | I Made Indra Septiawan Wahyu Wijaya |
| 84 | Mika Deriani Br Tarigan |
| 85 | Ni Putu Ari Puspita Dewi |
| 86 | Putu Hendrawan |
| 87 | Ni Putu Sandeari |
| 88 | Ni Komang Putri Ernawati |
| 89 | Ni Luh Vika Wulandari |
| 90 | Nyoman Teguh Sadewa Arisandi |

| | |
|-----|---------------------------------|
| 91 | Ni Putu Febby Indriani |
| 92 | Putu Oxin Oktarina Widita |
| 93 | Putu Wahyuni |
| 94 | Komang Ayu Widiari |
| 95 | Nyoman Sri Wahyuni |
| 96 | I Putu Gede Udiana |
| 97 | I Putu Juni Arta Wijaya |
| 98 | Ni Kadek Rada Dianti |
| 99 | Putu Candra Parwati |
| 100 | Ni Luh Sunitaliani |
| 101 | Ni Luh Putu Ayu Desy Pratiwi |
| 102 | Luh Putu Widhia Lestari |
| 103 | Dias Astizah |
| 104 | I Gusti Agung Ayu Suryantini |
| 105 | Windy Indriyani Br. Ginting |
| 106 | Ni Luh Astari Sulasiawati |
| 107 | Ni Wayan Ariati |
| 108 | Ni Ketut Sri Budayani |
| 109 | Ni Wayan Devi Restiani |
| 110 | Made Devi Martayani |
| 111 | Kadek Ardi Santika |
| 112 | Putu Indry Wirawati |
| 113 | Kadek Yudhi Artawan |
| 114 | Ni Luh Rani Damayanti |
| 115 | Luh Pani Atmini |
| 116 | Samei Johana Sihomning |
| 117 | Ni Kadek Susmita Adiantari |
| 118 | I Gede Suteja |
| 119 | Putu Panesa Olaria |
| 120 | Putu Ekarini |
| 121 | Ni Putu Tantri Damayanti |
| 122 | Ni Kadek Vera Ningsih |
| 123 | Putu Ayu Amartya Putri |
| 124 | Ni Luh Sri Juliana Dewi |
| 125 | Putu Nonik Panya Yanti |
| 126 | Fajar Tabroni |
| 127 | I Komang Sumandika Adhy Pranata |
| 128 | I Made Handreana |
| 129 | Panji Gumilang |
| 130 | Ayu Ratna Dewisti |
| 131 | Kadek Indah Surya Dewi |
| 132 | Kadek Wina Herawati |
| 133 | Ni Putu Riski Krisna Wati |
| 134 | Luh Merti |
| 135 | Kadek Yuliani |
| 136 | Ni Wayan Sri Cintya Dewi |

| | |
|-----|-----------------------|
| 137 | Putu Yudi Artana |
| 138 | Ni Luh Mariani |
| 139 | Putu Monika Sari |
| 140 | Ni Komang Widya Yanti |
| 141 | Ni Komang Trisnayani |
| 142 | Kadek Ayu Nopiani |



Lampiran 9

Data Ordinal Kuesioner Penelitian

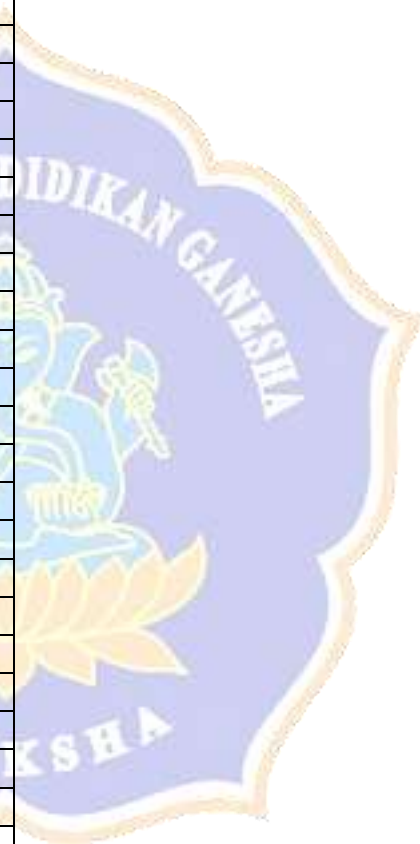
1. Dimensi Kinerja

| NO | P1 | P2 | P3 | P4 | JUMLAH |
|----|----|----|----|----|--------|
| 1 | 4 | 4 | 4 | 4 | 16 |
| 2 | 4 | 4 | 4 | 4 | 16 |
| 3 | 3 | 5 | 4 | 5 | 17 |
| 4 | 4 | 4 | 4 | 5 | 17 |
| 5 | 3 | 4 | 4 | 4 | 15 |
| 6 | 5 | 4 | 5 | 5 | 19 |
| 7 | 4 | 4 | 4 | 4 | 16 |
| 8 | 4 | 4 | 4 | 4 | 16 |
| 9 | 4 | 4 | 4 | 4 | 16 |
| 10 | 4 | 4 | 4 | 4 | 16 |
| 11 | 5 | 5 | 5 | 5 | 20 |
| 12 | 4 | 4 | 4 | 4 | 16 |
| 13 | 4 | 5 | 4 | 5 | 18 |
| 14 | 5 | 5 | 5 | 5 | 20 |
| 15 | 4 | 4 | 4 | 4 | 16 |
| 16 | 5 | 5 | 5 | 5 | 20 |
| 17 | 5 | 5 | 5 | 5 | 20 |
| 18 | 4 | 4 | 4 | 4 | 16 |
| 19 | 4 | 4 | 4 | 5 | 17 |
| 20 | 4 | 4 | 4 | 4 | 16 |
| 21 | 5 | 5 | 5 | 5 | 20 |
| 22 | 4 | 4 | 4 | 4 | 16 |
| 23 | 4 | 4 | 4 | 4 | 16 |
| 24 | 5 | 5 | 5 | 5 | 20 |
| 25 | 4 | 4 | 4 | 4 | 16 |
| 26 | 4 | 5 | 4 | 4 | 17 |
| 27 | 5 | 5 | 4 | 3 | 17 |
| 28 | 4 | 4 | 4 | 4 | 16 |
| 29 | 4 | 4 | 4 | 4 | 16 |
| 30 | 5 | 5 | 5 | 5 | 20 |
| 31 | 4 | 4 | 4 | 4 | 16 |
| 32 | 5 | 5 | 5 | 5 | 20 |
| 33 | 5 | 5 | 5 | 5 | 20 |
| 34 | 4 | 4 | 4 | 4 | 16 |
| 35 | 4 | 3 | 4 | 4 | 15 |
| 36 | 4 | 3 | 3 | 4 | 14 |
| 37 | 4 | 3 | 3 | 4 | 14 |
| 38 | 4 | 4 | 4 | 4 | 16 |
| 39 | 5 | 5 | 5 | 5 | 20 |
| 40 | 5 | 5 | 5 | 5 | 20 |
| 41 | 5 | 5 | 5 | 5 | 20 |

| | | | | | |
|----|---|---|---|---|----|
| 42 | 4 | 5 | 5 | 5 | 19 |
| 43 | 4 | 5 | 3 | 3 | 15 |
| 44 | 4 | 5 | 3 | 3 | 15 |
| 45 | 4 | 4 | 5 | 5 | 18 |
| 46 | 4 | 4 | 4 | 4 | 16 |
| 47 | 5 | 4 | 5 | 5 | 19 |
| 48 | 4 | 4 | 4 | 5 | 17 |
| 49 | 4 | 4 | 4 | 4 | 16 |
| 50 | 4 | 4 | 4 | 4 | 16 |
| 51 | 3 | 5 | 4 | 3 | 15 |
| 52 | 5 | 5 | 5 | 5 | 20 |
| 53 | 4 | 4 | 4 | 4 | 16 |
| 54 | 4 | 4 | 4 | 4 | 16 |
| 55 | 4 | 5 | 4 | 4 | 17 |
| 56 | 3 | 4 | 4 | 4 | 15 |
| 57 | 4 | 4 | 4 | 4 | 16 |
| 58 | 5 | 4 | 4 | 5 | 18 |
| 59 | 4 | 4 | 4 | 4 | 16 |
| 60 | 4 | 5 | 4 | 5 | 18 |
| 61 | 4 | 5 | 5 | 4 | 18 |
| 62 | 3 | 5 | 4 | 5 | 17 |
| 63 | 4 | 4 | 4 | 4 | 16 |
| 64 | 4 | 4 | 4 | 5 | 17 |
| 65 | 4 | 4 | 4 | 4 | 16 |
| 66 | 5 | 4 | 5 | 3 | 17 |
| 67 | 4 | 4 | 4 | 4 | 16 |
| 68 | 4 | 4 | 4 | 4 | 16 |
| 69 | 4 | 4 | 4 | 4 | 16 |
| 70 | 4 | 4 | 4 | 4 | 16 |
| 71 | 5 | 5 | 4 | 5 | 19 |
| 72 | 4 | 4 | 4 | 4 | 16 |
| 73 | 5 | 5 | 5 | 5 | 20 |
| 74 | 5 | 5 | 5 | 5 | 20 |
| 75 | 4 | 3 | 4 | 4 | 15 |
| 76 | 5 | 3 | 4 | 5 | 17 |
| 77 | 4 | 4 | 4 | 4 | 16 |
| 78 | 4 | 4 | 4 | 4 | 16 |
| 79 | 5 | 5 | 5 | 5 | 20 |
| 80 | 5 | 5 | 5 | 5 | 20 |
| 81 | 4 | 4 | 4 | 5 | 17 |
| 82 | 4 | 5 | 4 | 5 | 18 |
| 83 | 4 | 5 | 4 | 5 | 18 |
| 84 | 4 | 4 | 4 | 5 | 17 |
| 85 | 4 | 5 | 4 | 4 | 17 |
| 86 | 4 | 5 | 5 | 5 | 19 |
| 87 | 4 | 5 | 5 | 5 | 19 |



| | | | | | |
|-----|---|---|---|---|----|
| 88 | 5 | 5 | 5 | 4 | 19 |
| 89 | 4 | 4 | 4 | 4 | 16 |
| 90 | 4 | 4 | 4 | 4 | 16 |
| 91 | 4 | 4 | 4 | 4 | 16 |
| 92 | 4 | 4 | 4 | 4 | 16 |
| 93 | 5 | 4 | 4 | 4 | 17 |
| 94 | 4 | 4 | 5 | 5 | 18 |
| 95 | 3 | 4 | 4 | 4 | 15 |
| 96 | 5 | 4 | 4 | 4 | 17 |
| 97 | 4 | 4 | 4 | 4 | 16 |
| 98 | 4 | 4 | 4 | 4 | 16 |
| 99 | 4 | 4 | 4 | 4 | 16 |
| 100 | 5 | 5 | 5 | 5 | 20 |
| 101 | 5 | 5 | 5 | 5 | 20 |
| 102 | 2 | 4 | 5 | 4 | 15 |
| 103 | 5 | 4 | 4 | 4 | 17 |
| 104 | 4 | 4 | 3 | 3 | 14 |
| 105 | 4 | 4 | 4 | 4 | 16 |
| 106 | 4 | 4 | 4 | 5 | 17 |
| 107 | 4 | 4 | 4 | 4 | 16 |
| 108 | 3 | 4 | 4 | 5 | 16 |
| 109 | 5 | 5 | 5 | 5 | 20 |
| 110 | 5 | 5 | 5 | 4 | 19 |
| 111 | 5 | 5 | 5 | 5 | 20 |
| 112 | 3 | 3 | 5 | 2 | 13 |
| 113 | 4 | 4 | 4 | 4 | 16 |
| 114 | 5 | 5 | 5 | 5 | 20 |
| 115 | 4 | 4 | 4 | 4 | 16 |
| 116 | 4 | 4 | 4 | 4 | 16 |
| 117 | 4 | 4 | 4 | 4 | 16 |
| 118 | 5 | 5 | 5 | 5 | 20 |
| 119 | 5 | 4 | 4 | 4 | 17 |
| 120 | 5 | 5 | 5 | 5 | 20 |
| 121 | 5 | 5 | 5 | 5 | 20 |
| 122 | 4 | 4 | 4 | 4 | 16 |
| 123 | 4 | 4 | 4 | 4 | 16 |
| 124 | 3 | 4 | 5 | 4 | 16 |
| 125 | 4 | 4 | 4 | 4 | 16 |
| 126 | 4 | 3 | 4 | 4 | 15 |
| 127 | 4 | 4 | 5 | 5 | 18 |
| 128 | 4 | 4 | 4 | 4 | 16 |
| 129 | 4 | 4 | 4 | 4 | 16 |
| 130 | 5 | 5 | 5 | 5 | 20 |
| 131 | 5 | 5 | 5 | 5 | 20 |
| 132 | 4 | 5 | 4 | 4 | 17 |
| 133 | 4 | 4 | 4 | 4 | 16 |



| | | | | | |
|-----|---|---|---|---|----|
| 134 | 4 | 4 | 4 | 4 | 16 |
| 135 | 4 | 3 | 4 | 4 | 15 |
| 136 | 4 | 4 | 4 | 4 | 16 |
| 137 | 4 | 3 | 4 | 4 | 15 |
| 138 | 4 | 3 | 4 | 4 | 15 |
| 139 | 4 | 4 | 4 | 4 | 16 |
| 140 | 5 | 5 | 5 | 5 | 20 |
| 141 | 5 | 5 | 5 | 5 | 20 |
| 142 | 4 | 4 | 4 | 4 | 16 |

2. Dimensi Keistimewaan Tambahan

| NO | P5 | P6 | JUMLAH |
|----|----|----|--------|
| 1 | 4 | 2 | 6 |
| 2 | 4 | 4 | 8 |
| 3 | 3 | 3 | 6 |
| 4 | 4 | 4 | 8 |
| 5 | 3 | 4 | 7 |
| 6 | 3 | 4 | 7 |
| 7 | 4 | 4 | 8 |
| 8 | 4 | 4 | 8 |
| 9 | 4 | 4 | 8 |
| 10 | 4 | 4 | 8 |
| 11 | 5 | 5 | 10 |
| 12 | 4 | 4 | 8 |
| 13 | 5 | 5 | 10 |
| 14 | 4 | 5 | 9 |
| 15 | 4 | 4 | 8 |
| 16 | 5 | 5 | 10 |
| 17 | 5 | 5 | 10 |
| 18 | 3 | 3 | 6 |
| 19 | 4 | 4 | 8 |
| 20 | 4 | 4 | 8 |
| 21 | 4 | 4 | 8 |
| 22 | 4 | 4 | 8 |
| 23 | 4 | 4 | 8 |
| 24 | 4 | 4 | 8 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 4 | 8 |
| 27 | 5 | 5 | 10 |
| 28 | 4 | 4 | 8 |
| 29 | 4 | 4 | 8 |
| 30 | 4 | 4 | 8 |
| 31 | 4 | 4 | 8 |
| 32 | 4 | 4 | 8 |
| 33 | 5 | 5 | 10 |
| 34 | 4 | 4 | 8 |



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|----|---|---|----|
| 35 | 4 | 4 | 8 |
| 36 | 3 | 4 | 7 |
| 37 | 4 | 4 | 8 |
| 38 | 5 | 5 | 10 |
| 39 | 5 | 5 | 10 |
| 40 | 5 | 5 | 10 |
| 41 | 5 | 5 | 10 |
| 42 | 5 | 5 | 10 |
| 43 | 3 | 4 | 7 |
| 44 | 4 | 4 | 8 |
| 45 | 5 | 5 | 10 |
| 46 | 2 | 4 | 6 |
| 47 | 5 | 4 | 9 |
| 48 | 4 | 4 | 8 |
| 49 | 4 | 4 | 8 |
| 50 | 4 | 4 | 8 |
| 51 | 3 | 5 | 8 |
| 52 | 5 | 5 | 10 |
| 53 | 4 | 4 | 8 |
| 54 | 4 | 4 | 8 |
| 55 | 5 | 5 | 10 |
| 56 | 3 | 4 | 7 |
| 57 | 4 | 4 | 8 |
| 58 | 4 | 5 | 9 |
| 59 | 4 | 4 | 8 |
| 60 | 4 | 4 | 8 |
| 61 | 4 | 4 | 8 |
| 62 | 3 | 4 | 7 |
| 63 | 3 | 3 | 6 |
| 64 | 4 | 4 | 8 |
| 65 | 4 | 4 | 8 |
| 66 | 3 | 4 | 7 |
| 67 | 4 | 4 | 8 |
| 68 | 3 | 3 | 6 |
| 69 | 3 | 3 | 6 |
| 70 | 3 | 3 | 6 |
| 71 | 5 | 4 | 9 |
| 72 | 4 | 4 | 8 |
| 73 | 4 | 4 | 8 |
| 74 | 5 | 5 | 10 |
| 75 | 3 | 4 | 7 |
| 76 | 3 | 4 | 7 |
| 77 | 4 | 4 | 8 |
| 78 | 3 | 4 | 7 |
| 79 | 3 | 4 | 7 |
| 80 | 4 | 4 | 8 |



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|-----|---|---|----|
| 81 | 4 | 4 | 8 |
| 82 | 4 | 4 | 8 |
| 83 | 4 | 4 | 8 |
| 84 | 4 | 4 | 8 |
| 85 | 4 | 4 | 8 |
| 86 | 5 | 5 | 10 |
| 87 | 4 | 4 | 8 |
| 88 | 4 | 4 | 8 |
| 89 | 4 | 4 | 8 |
| 90 | 3 | 4 | 7 |
| 91 | 4 | 4 | 8 |
| 92 | 4 | 4 | 8 |
| 93 | 4 | 4 | 8 |
| 94 | 4 | 4 | 8 |
| 95 | 3 | 4 | 7 |
| 96 | 4 | 4 | 8 |
| 97 | 3 | 4 | 7 |
| 98 | 3 | 4 | 7 |
| 99 | 5 | 5 | 10 |
| 100 | 5 | 5 | 10 |
| 101 | 5 | 5 | 10 |
| 102 | 2 | 3 | 5 |
| 103 | 3 | 4 | 7 |
| 104 | 4 | 4 | 8 |
| 105 | 4 | 4 | 8 |
| 106 | 4 | 5 | 9 |
| 107 | 4 | 4 | 8 |
| 108 | 4 | 4 | 8 |
| 109 | 5 | 5 | 10 |
| 110 | 3 | 3 | 6 |
| 111 | 5 | 5 | 10 |
| 112 | 5 | 4 | 9 |
| 113 | 4 | 4 | 8 |
| 114 | 5 | 5 | 10 |
| 115 | 4 | 4 | 8 |
| 116 | 4 | 4 | 8 |
| 117 | 3 | 3 | 6 |
| 118 | 5 | 5 | 10 |
| 119 | 4 | 4 | 8 |
| 120 | 4 | 5 | 9 |
| 121 | 4 | 4 | 8 |
| 122 | 4 | 4 | 8 |
| 123 | 3 | 4 | 7 |
| 124 | 4 | 4 | 8 |
| 125 | 4 | 4 | 8 |
| 126 | 4 | 4 | 8 |



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|-----|---|---|---|
| 127 | 4 | 4 | 8 |
| 128 | 4 | 4 | 8 |
| 129 | 4 | 4 | 8 |
| 130 | 4 | 4 | 8 |
| 131 | 4 | 4 | 8 |
| 132 | 5 | 4 | 9 |
| 133 | 5 | 4 | 9 |
| 134 | 4 | 4 | 8 |
| 135 | 4 | 4 | 8 |
| 136 | 4 | 4 | 8 |
| 137 | 4 | 4 | 8 |
| 138 | 4 | 4 | 8 |
| 139 | 4 | 4 | 8 |
| 140 | 4 | 4 | 8 |
| 141 | 4 | 4 | 8 |
| 142 | 4 | 4 | 8 |

3. Dimensi Kesesuaian Dengan Spesifikasi

| NO | P7 | P8 | JUMLAH |
|----|----|----|--------|
| 1 | 4 | 4 | 8 |
| 2 | 5 | 4 | 9 |
| 3 | 5 | 3 | 8 |
| 4 | 5 | 4 | 9 |
| 5 | 4 | 2 | 6 |
| 6 | 5 | 3 | 8 |
| 7 | 5 | 4 | 9 |
| 8 | 3 | 3 | 6 |
| 9 | 4 | 3 | 7 |
| 10 | 4 | 3 | 7 |
| 11 | 5 | 5 | 10 |
| 12 | 5 | 4 | 9 |
| 13 | 4 | 5 | 9 |
| 14 | 5 | 4 | 9 |
| 15 | 4 | 4 | 8 |
| 16 | 5 | 4 | 9 |
| 17 | 5 | 4 | 9 |
| 18 | 5 | 4 | 9 |
| 19 | 4 | 4 | 8 |
| 20 | 4 | 4 | 8 |
| 21 | 5 | 4 | 9 |
| 22 | 5 | 4 | 9 |
| 23 | 4 | 4 | 8 |
| 24 | 5 | 4 | 9 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 4 | 8 |
| 27 | 4 | 5 | 9 |



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|----|---|---|----|
| 28 | 4 | 3 | 7 |
| 29 | 4 | 3 | 7 |
| 30 | 5 | 4 | 9 |
| 31 | 4 | 4 | 8 |
| 32 | 4 | 4 | 8 |
| 33 | 5 | 5 | 10 |
| 34 | 4 | 3 | 7 |
| 35 | 4 | 3 | 7 |
| 36 | 3 | 3 | 6 |
| 37 | 4 | 4 | 8 |
| 38 | 5 | 5 | 10 |
| 39 | 5 | 5 | 10 |
| 40 | 5 | 5 | 10 |
| 41 | 5 | 5 | 10 |
| 42 | 5 | 4 | 9 |
| 43 | 5 | 3 | 8 |
| 44 | 5 | 3 | 8 |
| 45 | 5 | 5 | 10 |
| 46 | 4 | 3 | 7 |
| 47 | 4 | 4 | 8 |
| 48 | 4 | 4 | 8 |
| 49 | 4 | 3 | 7 |
| 50 | 4 | 3 | 7 |
| 51 | 5 | 3 | 8 |
| 52 | 5 | 5 | 10 |
| 53 | 4 | 4 | 8 |
| 54 | 4 | 4 | 8 |
| 55 | 5 | 4 | 9 |
| 56 | 4 | 4 | 8 |
| 57 | 4 | 4 | 8 |
| 58 | 4 | 5 | 9 |
| 59 | 4 | 4 | 8 |
| 60 | 5 | 4 | 9 |
| 61 | 4 | 4 | 8 |
| 62 | 5 | 3 | 8 |
| 63 | 4 | 3 | 7 |
| 64 | 5 | 4 | 9 |
| 65 | 2 | 4 | 6 |
| 66 | 5 | 2 | 7 |
| 67 | 4 | 4 | 8 |
| 68 | 4 | 4 | 8 |
| 69 | 4 | 3 | 7 |
| 70 | 4 | 3 | 7 |
| 71 | 5 | 3 | 8 |
| 72 | 4 | 4 | 8 |
| 73 | 4 | 4 | 8 |



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|-----|---|---|----|
| 74 | 5 | 5 | 10 |
| 75 | 4 | 1 | 5 |
| 76 | 5 | 3 | 8 |
| 77 | 3 | 4 | 7 |
| 78 | 3 | 3 | 6 |
| 79 | 5 | 4 | 9 |
| 80 | 4 | 4 | 8 |
| 81 | 4 | 4 | 8 |
| 82 | 4 | 3 | 7 |
| 83 | 4 | 3 | 7 |
| 84 | 4 | 4 | 8 |
| 85 | 4 | 4 | 8 |
| 86 | 5 | 4 | 9 |
| 87 | 4 | 3 | 7 |
| 88 | 5 | 4 | 9 |
| 89 | 4 | 3 | 7 |
| 90 | 4 | 3 | 7 |
| 91 | 3 | 3 | 6 |
| 92 | 4 | 4 | 8 |
| 93 | 5 | 3 | 8 |
| 94 | 4 | 4 | 8 |
| 95 | 4 | 3 | 7 |
| 96 | 4 | 3 | 7 |
| 97 | 4 | 3 | 7 |
| 98 | 4 | 3 | 7 |
| 99 | 4 | 2 | 6 |
| 100 | 4 | 5 | 9 |
| 101 | 5 | 5 | 10 |
| 102 | 5 | 4 | 9 |
| 103 | 5 | 4 | 9 |
| 104 | 2 | 4 | 6 |
| 105 | 4 | 3 | 7 |
| 106 | 5 | 4 | 9 |
| 107 | 4 | 4 | 8 |
| 108 | 3 | 3 | 6 |
| 109 | 5 | 2 | 7 |
| 110 | 5 | 3 | 8 |
| 111 | 5 | 4 | 9 |
| 112 | 2 | 3 | 5 |
| 113 | 4 | 4 | 8 |
| 114 | 5 | 5 | 10 |
| 115 | 4 | 4 | 8 |
| 116 | 4 | 4 | 8 |
| 117 | 3 | 3 | 6 |
| 118 | 4 | 5 | 9 |
| 119 | 5 | 3 | 8 |

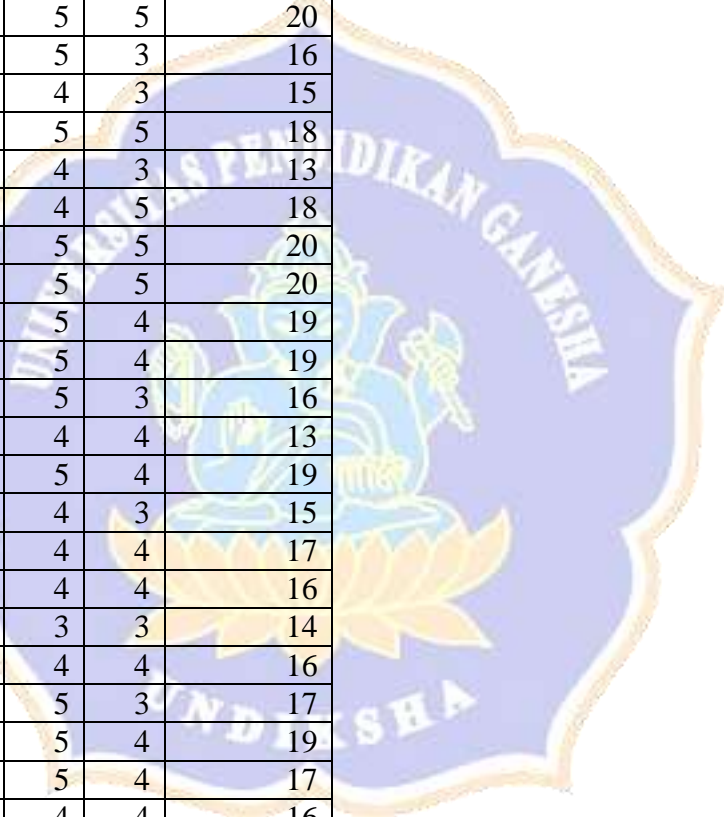


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|-----|---|---|---|
| 120 | 5 | 3 | 8 |
| 121 | 4 | 4 | 8 |
| 122 | 4 | 4 | 8 |
| 123 | 4 | 4 | 8 |
| 124 | 4 | 4 | 8 |
| 125 | 4 | 4 | 8 |
| 126 | 4 | 4 | 8 |
| 127 | 4 | 3 | 7 |
| 128 | 4 | 4 | 8 |
| 129 | 4 | 4 | 8 |
| 130 | 4 | 4 | 8 |
| 131 | 4 | 3 | 7 |
| 132 | 4 | 4 | 8 |
| 133 | 5 | 4 | 9 |
| 134 | 5 | 3 | 8 |
| 135 | 4 | 4 | 8 |
| 136 | 4 | 3 | 7 |
| 137 | 4 | 4 | 8 |
| 138 | 4 | 4 | 8 |
| 139 | 4 | 3 | 7 |
| 140 | 4 | 4 | 8 |
| 141 | 4 | 4 | 8 |
| 142 | 4 | 4 | 8 |

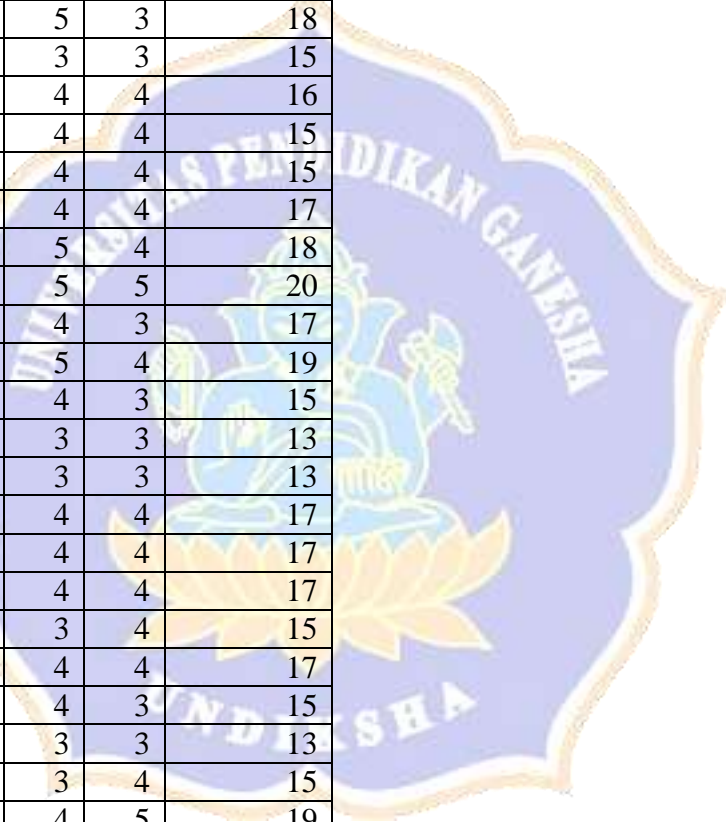
4. Dimensi Keandalan

| NO | P9 | P10 | P11 | P12 | JUMLAH |
|----|----|-----|-----|-----|--------|
| 1 | 4 | 3 | 2 | 4 | 13 |
| 2 | 4 | 5 | 5 | 4 | 18 |
| 3 | 4 | 5 | 5 | 3 | 17 |
| 4 | 4 | 5 | 5 | 4 | 18 |
| 5 | 4 | 4 | 4 | 3 | 15 |
| 6 | 5 | 5 | 5 | 3 | 18 |
| 7 | 4 | 5 | 5 | 3 | 17 |
| 8 | 4 | 4 | 4 | 3 | 15 |
| 9 | 4 | 4 | 4 | 3 | 15 |
| 10 | 4 | 4 | 4 | 3 | 15 |
| 11 | 5 | 5 | 5 | 4 | 19 |
| 12 | 4 | 5 | 5 | 4 | 18 |
| 13 | 4 | 4 | 3 | 4 | 15 |
| 14 | 5 | 5 | 5 | 5 | 20 |
| 15 | 4 | 4 | 4 | 4 | 16 |
| 16 | 5 | 5 | 5 | 5 | 20 |
| 17 | 5 | 5 | 4 | 5 | 19 |
| 18 | 4 | 5 | 5 | 4 | 18 |
| 19 | 4 | 5 | 5 | 4 | 18 |

| | | | | | |
|----|---|---|---|---|----|
| 20 | 4 | 4 | 4 | 4 | 16 |
| 21 | 5 | 5 | 5 | 4 | 19 |
| 22 | 4 | 5 | 5 | 3 | 17 |
| 23 | 4 | 4 | 2 | 4 | 14 |
| 24 | 5 | 5 | 2 | 4 | 16 |
| 25 | 4 | 4 | 4 | 3 | 15 |
| 26 | 4 | 4 | 4 | 4 | 16 |
| 27 | 4 | 5 | 4 | 3 | 16 |
| 28 | 4 | 3 | 3 | 3 | 13 |
| 29 | 4 | 5 | 4 | 3 | 16 |
| 30 | 5 | 4 | 4 | 4 | 17 |
| 31 | 4 | 4 | 4 | 4 | 16 |
| 32 | 5 | 4 | 4 | 3 | 16 |
| 33 | 5 | 5 | 5 | 5 | 20 |
| 34 | 4 | 4 | 5 | 3 | 16 |
| 35 | 4 | 4 | 4 | 3 | 15 |
| 36 | 3 | 5 | 5 | 5 | 18 |
| 37 | 3 | 3 | 4 | 3 | 13 |
| 38 | 4 | 5 | 4 | 5 | 18 |
| 39 | 5 | 5 | 5 | 5 | 20 |
| 40 | 5 | 5 | 5 | 5 | 20 |
| 41 | 5 | 5 | 5 | 4 | 19 |
| 42 | 5 | 5 | 5 | 4 | 19 |
| 43 | 3 | 5 | 5 | 3 | 16 |
| 44 | 3 | 2 | 4 | 4 | 13 |
| 45 | 5 | 5 | 5 | 4 | 19 |
| 46 | 4 | 4 | 4 | 3 | 15 |
| 47 | 5 | 4 | 4 | 4 | 17 |
| 48 | 4 | 4 | 4 | 4 | 16 |
| 49 | 4 | 4 | 3 | 3 | 14 |
| 50 | 4 | 4 | 4 | 4 | 16 |
| 51 | 4 | 5 | 5 | 3 | 17 |
| 52 | 5 | 5 | 5 | 4 | 19 |
| 53 | 4 | 4 | 5 | 4 | 17 |
| 54 | 4 | 4 | 4 | 4 | 16 |
| 55 | 4 | 5 | 4 | 4 | 17 |
| 56 | 4 | 4 | 4 | 4 | 16 |
| 57 | 4 | 4 | 4 | 4 | 16 |
| 58 | 4 | 5 | 5 | 5 | 19 |
| 59 | 4 | 4 | 4 | 4 | 16 |
| 60 | 4 | 5 | 5 | 4 | 18 |
| 61 | 5 | 5 | 4 | 3 | 17 |
| 62 | 4 | 4 | 2 | 3 | 13 |
| 63 | 4 | 4 | 5 | 2 | 15 |
| 64 | 4 | 5 | 5 | 3 | 17 |
| 65 | 4 | 3 | 5 | 3 | 15 |



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|-----|---|---|---|---|----|
| 66 | 5 | 5 | 5 | 3 | 18 |
| 67 | 4 | 4 | 4 | 4 | 16 |
| 68 | 4 | 3 | 4 | 4 | 15 |
| 69 | 4 | 4 | 4 | 3 | 15 |
| 70 | 4 | 4 | 4 | 3 | 15 |
| 71 | 4 | 5 | 4 | 3 | 16 |
| 72 | 4 | 5 | 5 | 4 | 18 |
| 73 | 5 | 4 | 5 | 3 | 17 |
| 74 | 5 | 5 | 5 | 5 | 20 |
| 75 | 4 | 4 | 5 | 4 | 17 |
| 76 | 4 | 5 | 5 | 3 | 17 |
| 77 | 4 | 4 | 5 | 3 | 16 |
| 78 | 4 | 3 | 4 | 4 | 15 |
| 79 | 5 | 5 | 5 | 3 | 18 |
| 80 | 5 | 4 | 3 | 3 | 15 |
| 81 | 4 | 4 | 4 | 4 | 16 |
| 82 | 4 | 3 | 4 | 4 | 15 |
| 83 | 4 | 3 | 4 | 4 | 15 |
| 84 | 4 | 5 | 4 | 4 | 17 |
| 85 | 4 | 5 | 5 | 4 | 18 |
| 86 | 5 | 5 | 5 | 5 | 20 |
| 87 | 5 | 5 | 4 | 3 | 17 |
| 88 | 5 | 5 | 5 | 4 | 19 |
| 89 | 4 | 4 | 4 | 3 | 15 |
| 90 | 4 | 3 | 3 | 3 | 13 |
| 91 | 4 | 3 | 3 | 3 | 13 |
| 92 | 4 | 5 | 4 | 4 | 17 |
| 93 | 4 | 5 | 4 | 4 | 17 |
| 94 | 5 | 4 | 4 | 4 | 17 |
| 95 | 4 | 4 | 3 | 4 | 15 |
| 96 | 4 | 5 | 4 | 4 | 17 |
| 97 | 4 | 4 | 4 | 3 | 15 |
| 98 | 4 | 3 | 3 | 3 | 13 |
| 99 | 4 | 4 | 3 | 4 | 15 |
| 100 | 5 | 5 | 4 | 5 | 19 |
| 101 | 5 | 5 | 4 | 4 | 18 |
| 102 | 5 | 5 | 3 | 4 | 17 |
| 103 | 4 | 5 | 5 | 3 | 17 |
| 104 | 3 | 4 | 3 | 2 | 12 |
| 105 | 4 | 5 | 5 | 4 | 18 |
| 106 | 4 | 5 | 5 | 3 | 17 |
| 107 | 4 | 4 | 4 | 4 | 16 |
| 108 | 4 | 4 | 3 | 4 | 15 |
| 109 | 5 | 5 | 4 | 3 | 17 |
| 110 | 5 | 5 | 5 | 3 | 18 |
| 111 | 5 | 5 | 5 | 3 | 18 |



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|-----|---|---|---|---|----|
| 112 | 5 | 4 | 5 | 4 | 18 |
| 113 | 4 | 4 | 4 | 4 | 16 |
| 114 | 5 | 5 | 5 | 4 | 19 |
| 115 | 4 | 4 | 4 | 4 | 16 |
| 116 | 4 | 4 | 4 | 5 | 17 |
| 117 | 4 | 3 | 4 | 4 | 15 |
| 118 | 5 | 4 | 4 | 5 | 18 |
| 119 | 4 | 5 | 5 | 3 | 17 |
| 120 | 5 | 5 | 5 | 4 | 19 |
| 121 | 5 | 5 | 5 | 4 | 19 |
| 122 | 4 | 4 | 3 | 4 | 15 |
| 123 | 4 | 4 | 4 | 3 | 15 |
| 124 | 5 | 4 | 5 | 4 | 18 |
| 125 | 4 | 4 | 4 | 4 | 16 |
| 126 | 4 | 4 | 4 | 4 | 16 |
| 127 | 5 | 5 | 4 | 4 | 18 |
| 128 | 4 | 4 | 4 | 4 | 16 |
| 129 | 4 | 4 | 4 | 4 | 16 |
| 130 | 5 | 4 | 4 | 3 | 16 |
| 131 | 5 | 4 | 4 | 3 | 16 |
| 132 | 4 | 4 | 5 | 3 | 16 |
| 133 | 4 | 5 | 5 | 4 | 18 |
| 134 | 4 | 4 | 5 | 4 | 17 |
| 135 | 4 | 4 | 4 | 3 | 15 |
| 136 | 4 | 4 | 4 | 3 | 15 |
| 137 | 4 | 4 | 4 | 4 | 16 |
| 138 | 4 | 4 | 5 | 4 | 17 |
| 139 | 4 | 4 | 4 | 3 | 15 |
| 140 | 5 | 4 | 4 | 3 | 16 |
| 141 | 5 | 4 | 4 | 4 | 17 |
| 142 | 4 | 4 | 4 | 4 | 16 |

5. Dimensi Daya Tahan

| NO | P13 | P14 | JUMLAH |
|----|-----|-----|--------|
| 1 | 4 | 3 | 7 |
| 2 | 5 | 5 | 10 |
| 3 | 5 | 5 | 10 |
| 4 | 5 | 5 | 10 |
| 5 | 4 | 4 | 8 |
| 6 | 5 | 5 | 10 |
| 7 | 5 | 5 | 10 |
| 8 | 3 | 4 | 7 |
| 9 | 4 | 4 | 8 |
| 10 | 4 | 4 | 8 |
| 11 | 5 | 4 | 9 |
| 12 | 5 | 5 | 10 |

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|----|---|---|----|
| 13 | 4 | 3 | 7 |
| 14 | 5 | 5 | 10 |
| 15 | 4 | 4 | 8 |
| 16 | 5 | 5 | 10 |
| 17 | 5 | 5 | 10 |
| 18 | 5 | 5 | 10 |
| 19 | 4 | 5 | 9 |
| 20 | 4 | 4 | 8 |
| 21 | 5 | 4 | 9 |
| 22 | 5 | 5 | 10 |
| 23 | 4 | 4 | 8 |
| 24 | 5 | 5 | 10 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 4 | 8 |
| 27 | 4 | 5 | 9 |
| 28 | 4 | 4 | 8 |
| 29 | 4 | 5 | 9 |
| 30 | 5 | 4 | 9 |
| 31 | 4 | 4 | 8 |
| 32 | 4 | 4 | 8 |
| 33 | 5 | 5 | 10 |
| 34 | 4 | 4 | 8 |
| 35 | 4 | 4 | 8 |
| 36 | 3 | 3 | 6 |
| 37 | 4 | 4 | 8 |
| 38 | 5 | 5 | 10 |
| 39 | 5 | 5 | 10 |
| 40 | 5 | 4 | 9 |
| 41 | 5 | 5 | 10 |
| 42 | 5 | 5 | 10 |
| 43 | 5 | 5 | 10 |
| 44 | 5 | 1 | 6 |
| 45 | 5 | 5 | 10 |
| 46 | 4 | 3 | 7 |
| 47 | 4 | 4 | 8 |
| 48 | 4 | 4 | 8 |
| 49 | 4 | 4 | 8 |
| 50 | 4 | 3 | 7 |
| 51 | 5 | 5 | 10 |
| 52 | 5 | 5 | 10 |
| 53 | 4 | 4 | 8 |
| 54 | 4 | 4 | 8 |
| 55 | 5 | 5 | 10 |
| 56 | 4 | 4 | 8 |
| 57 | 4 | 4 | 8 |
| 58 | 4 | 5 | 9 |



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| 59 | 4 | 4 | 8 |
| 60 | 5 | 5 | 10 |
| 61 | 4 | 5 | 9 |
| 62 | 5 | 5 | 10 |
| 63 | 4 | 4 | 8 |
| 64 | 5 | 5 | 10 |
| 65 | 2 | 3 | 5 |
| 66 | 5 | 3 | 8 |
| 67 | 4 | 4 | 8 |
| 68 | 4 | 3 | 7 |
| 69 | 4 | 4 | 8 |
| 70 | 4 | 4 | 8 |
| 71 | 5 | 5 | 10 |
| 72 | 4 | 4 | 8 |
| 73 | 4 | 4 | 8 |
| 74 | 5 | 1 | 6 |
| 75 | 4 | 4 | 8 |
| 76 | 5 | 5 | 10 |
| 77 | 3 | 4 | 7 |
| 78 | 3 | 4 | 7 |
| 79 | 5 | 5 | 10 |
| 80 | 4 | 4 | 8 |
| 81 | 4 | 4 | 8 |
| 82 | 4 | 4 | 8 |
| 83 | 4 | 4 | 8 |
| 84 | 4 | 4 | 8 |
| 85 | 4 | 4 | 8 |
| 86 | 5 | 5 | 10 |
| 87 | 4 | 5 | 9 |
| 88 | 5 | 5 | 10 |
| 89 | 4 | 4 | 8 |
| 90 | 4 | 4 | 8 |
| 91 | 3 | 3 | 6 |
| 92 | 4 | 5 | 9 |
| 93 | 5 | 5 | 10 |
| 94 | 4 | 5 | 9 |
| 95 | 4 | 4 | 8 |
| 96 | 4 | 4 | 8 |
| 97 | 4 | 4 | 8 |
| 98 | 4 | 4 | 8 |
| 99 | 4 | 4 | 8 |
| 100 | 4 | 5 | 9 |
| 101 | 5 | 5 | 10 |
| 102 | 5 | 5 | 10 |
| 103 | 5 | 4 | 9 |
| 104 | 2 | 2 | 4 |



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| 105 | 4 | 4 | 8 |
| 106 | 5 | 5 | 10 |
| 107 | 4 | 5 | 9 |
| 108 | 3 | 3 | 6 |
| 109 | 5 | 5 | 10 |
| 110 | 5 | 4 | 9 |
| 111 | 5 | 5 | 10 |
| 112 | 2 | 4 | 6 |
| 113 | 4 | 4 | 8 |
| 114 | 5 | 5 | 10 |
| 115 | 4 | 4 | 8 |
| 116 | 4 | 4 | 8 |
| 117 | 3 | 3 | 6 |
| 118 | 4 | 4 | 8 |
| 119 | 5 | 5 | 10 |
| 120 | 5 | 5 | 10 |
| 121 | 4 | 5 | 9 |
| 122 | 4 | 5 | 9 |
| 123 | 4 | 4 | 8 |
| 124 | 4 | 4 | 8 |
| 125 | 4 | 4 | 8 |
| 126 | 4 | 4 | 8 |
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| 128 | 4 | 4 | 8 |
| 129 | 4 | 4 | 8 |
| 130 | 4 | 4 | 8 |
| 131 | 4 | 4 | 8 |
| 132 | 4 | 4 | 8 |
| 133 | 5 | 4 | 9 |
| 134 | 5 | 5 | 10 |
| 135 | 4 | 4 | 8 |
| 136 | 4 | 4 | 8 |
| 137 | 4 | 4 | 8 |
| 138 | 4 | 4 | 8 |
| 139 | 4 | 4 | 8 |
| 140 | 4 | 4 | 8 |
| 141 | 4 | 4 | 8 |
| 142 | 4 | 4 | 8 |



6. Dimensi Estetika

| NO | P15 | P16 | JUMLAH |
|----|-----|-----|--------|
| 1 | 4 | 4 | 8 |
| 2 | 5 | 5 | 10 |
| 3 | 5 | 5 | 10 |
| 4 | 5 | 5 | 10 |

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|----|---|---|----|
| 5 | 4 | 4 | 8 |
| 6 | 5 | 5 | 10 |
| 7 | 5 | 5 | 10 |
| 8 | 3 | 4 | 7 |
| 9 | 4 | 4 | 8 |
| 10 | 4 | 4 | 8 |
| 11 | 5 | 5 | 10 |
| 12 | 5 | 5 | 10 |
| 13 | 4 | 5 | 9 |
| 14 | 5 | 5 | 10 |
| 15 | 4 | 4 | 8 |
| 16 | 5 | 4 | 9 |
| 17 | 5 | 5 | 10 |
| 18 | 5 | 5 | 10 |
| 19 | 4 | 5 | 9 |
| 20 | 4 | 4 | 8 |
| 21 | 5 | 5 | 10 |
| 22 | 5 | 5 | 10 |
| 23 | 4 | 4 | 8 |
| 24 | 5 | 5 | 10 |
| 25 | 4 | 4 | 8 |
| 26 | 4 | 4 | 8 |
| 27 | 4 | 4 | 8 |
| 28 | 4 | 4 | 8 |
| 29 | 4 | 4 | 8 |
| 30 | 5 | 5 | 10 |
| 31 | 4 | 4 | 8 |
| 32 | 4 | 4 | 8 |
| 33 | 5 | 5 | 10 |
| 34 | 4 | 4 | 8 |
| 35 | 4 | 4 | 8 |
| 36 | 3 | 4 | 7 |
| 37 | 4 | 4 | 8 |
| 38 | 5 | 5 | 10 |
| 39 | 5 | 5 | 10 |
| 40 | 5 | 5 | 10 |
| 41 | 5 | 5 | 10 |
| 42 | 5 | 5 | 10 |
| 43 | 5 | 5 | 10 |
| 44 | 5 | 3 | 8 |
| 45 | 5 | 5 | 10 |
| 46 | 4 | 4 | 8 |
| 47 | 4 | 4 | 8 |
| 48 | 4 | 4 | 8 |
| 49 | 4 | 4 | 8 |
| 50 | 4 | 3 | 7 |



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|----|---|---|----|
| 51 | 5 | 5 | 10 |
| 52 | 5 | 5 | 10 |
| 53 | 4 | 4 | 8 |
| 54 | 4 | 4 | 8 |
| 55 | 5 | 5 | 10 |
| 56 | 4 | 4 | 8 |
| 57 | 4 | 4 | 8 |
| 58 | 4 | 5 | 9 |
| 59 | 4 | 4 | 8 |
| 60 | 5 | 5 | 10 |
| 61 | 4 | 5 | 9 |
| 62 | 5 | 5 | 10 |
| 63 | 4 | 4 | 8 |
| 64 | 5 | 5 | 10 |
| 65 | 2 | 3 | 5 |
| 66 | 5 | 5 | 10 |
| 67 | 4 | 4 | 8 |
| 68 | 4 | 3 | 7 |
| 69 | 4 | 4 | 8 |
| 70 | 4 | 4 | 8 |
| 71 | 5 | 5 | 10 |
| 72 | 4 | 4 | 8 |
| 73 | 4 | 4 | 8 |
| 74 | 5 | 5 | 10 |
| 75 | 4 | 4 | 8 |
| 76 | 5 | 5 | 10 |
| 77 | 3 | 4 | 7 |
| 78 | 3 | 3 | 6 |
| 79 | 5 | 5 | 10 |
| 80 | 4 | 4 | 8 |
| 81 | 4 | 4 | 8 |
| 82 | 4 | 4 | 8 |
| 83 | 4 | 4 | 8 |
| 84 | 4 | 5 | 9 |
| 85 | 4 | 4 | 8 |
| 86 | 5 | 4 | 9 |
| 87 | 4 | 5 | 9 |
| 88 | 5 | 5 | 10 |
| 89 | 4 | 4 | 8 |
| 90 | 4 | 4 | 8 |
| 91 | 3 | 3 | 6 |
| 92 | 4 | 4 | 8 |
| 93 | 5 | 5 | 10 |
| 94 | 4 | 4 | 8 |
| 95 | 4 | 4 | 8 |
| 96 | 4 | 5 | 9 |



| | | | |
|-----|---|---|----|
| 97 | 4 | 5 | 9 |
| 98 | 4 | 4 | 8 |
| 99 | 4 | 4 | 8 |
| 100 | 4 | 5 | 9 |
| 101 | 5 | 5 | 10 |
| 102 | 5 | 5 | 10 |
| 103 | 5 | 5 | 10 |
| 104 | 2 | 2 | 4 |
| 105 | 4 | 4 | 8 |
| 106 | 5 | 5 | 10 |
| 107 | 4 | 4 | 8 |
| 108 | 3 | 3 | 6 |
| 109 | 5 | 5 | 10 |
| 110 | 5 | 5 | 10 |
| 111 | 5 | 4 | 9 |
| 112 | 2 | 4 | 6 |
| 113 | 4 | 4 | 8 |
| 114 | 5 | 5 | 10 |
| 115 | 4 | 4 | 8 |
| 116 | 4 | 4 | 8 |
| 117 | 3 | 3 | 6 |
| 118 | 4 | 4 | 8 |
| 119 | 5 | 5 | 10 |
| 120 | 5 | 5 | 10 |
| 121 | 4 | 4 | 8 |
| 122 | 4 | 4 | 8 |
| 123 | 4 | 4 | 8 |
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| 127 | 4 | 4 | 8 |
| 128 | 4 | 4 | 8 |
| 129 | 4 | 4 | 8 |
| 130 | 4 | 4 | 8 |
| 131 | 4 | 4 | 8 |
| 132 | 4 | 5 | 9 |
| 133 | 5 | 5 | 10 |
| 134 | 5 | 5 | 10 |
| 135 | 4 | 4 | 8 |
| 136 | 4 | 4 | 8 |
| 137 | 4 | 4 | 8 |
| 138 | 4 | 4 | 8 |
| 139 | 4 | 4 | 8 |
| 140 | 4 | 4 | 8 |
| 141 | 4 | 4 | 8 |
| 142 | 4 | 4 | 8 |



7. Dimensi Kualitas Yang Dipersepsikan

| NO | P17 | P18 | P19 | P20 | P21 | P22 | JUMLAH |
|----|-----|-----|-----|-----|-----|-----|--------|
| 1 | 2 | 2 | 4 | 4 | 4 | 4 | 20 |
| 2 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 3 | 4 | 4 | 5 | 3 | 5 | 3 | 24 |
| 4 | 4 | 4 | 4 | 4 | 4 | 5 | 25 |
| 5 | 3 | 3 | 4 | 3 | 4 | 2 | 19 |
| 6 | 4 | 4 | 4 | 5 | 5 | 5 | 27 |
| 7 | 5 | 5 | 4 | 4 | 4 | 5 | 27 |
| 8 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 9 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 10 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 11 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 12 | 3 | 4 | 4 | 4 | 4 | 4 | 23 |
| 13 | 5 | 5 | 5 | 4 | 5 | 4 | 28 |
| 14 | 4 | 4 | 5 | 5 | 5 | 3 | 26 |
| 15 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 16 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 17 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
| 18 | 3 | 3 | 4 | 4 | 4 | 3 | 21 |
| 19 | 3 | 3 | 4 | 4 | 4 | 4 | 22 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 21 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| 22 | 4 | 3 | 4 | 4 | 4 | 4 | 23 |
| 23 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 24 | 3 | 3 | 5 | 5 | 4 | 3 | 23 |
| 25 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 26 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 27 | 4 | 4 | 5 | 4 | 5 | 5 | 27 |
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| 29 | 4 | 3 | 4 | 4 | 4 | 4 | 23 |
| 30 | 5 | 5 | 5 | 5 | 5 | 4 | 29 |
| 31 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
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| 33 | 4 | 4 | 5 | 5 | 5 | 5 | 28 |
| 34 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 35 | 3 | 3 | 3 | 3 | 4 | 3 | 19 |
| 36 | 3 | 2 | 3 | 4 | 5 | 2 | 19 |
| 37 | 3 | 4 | 3 | 3 | 5 | 2 | 20 |
| 38 | 5 | 4 | 4 | 4 | 4 | 4 | 25 |
| 39 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
| 40 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
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| 42 | 5 | 5 | 5 | 4 | 5 | 5 | 29 |
| 43 | 3 | 3 | 5 | 4 | 4 | 3 | 22 |

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|----|---|---|---|---|---|---|----|
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| 45 | 5 | 5 | 4 | 4 | 5 | 4 | 27 |
| 46 | 3 | 2 | 4 | 4 | 4 | 2 | 19 |
| 47 | 5 | 4 | 4 | 5 | 5 | 4 | 27 |
| 48 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 49 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 50 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 51 | 5 | 3 | 5 | 3 | 5 | 3 | 24 |
| 52 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| 53 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 54 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 55 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 56 | 3 | 4 | 4 | 3 | 4 | 4 | 22 |
| 57 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 58 | 4 | 5 | 4 | 5 | 5 | 4 | 27 |
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| 60 | 4 | 4 | 5 | 4 | 4 | 4 | 25 |
| 61 | 5 | 4 | 5 | 4 | 4 | 5 | 27 |
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| 64 | 5 | 5 | 4 | 4 | 4 | 5 | 27 |
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| 73 | 3 | 3 | 5 | 5 | 5 | 3 | 24 |
| 74 | 5 | 5 | 5 | 5 | 5 | 5 | 30 |
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| 77 | 4 | 3 | 4 | 4 | 4 | 4 | 23 |
| 78 | 3 | 4 | 4 | 2 | 4 | 4 | 21 |
| 79 | 3 | 3 | 5 | 5 | 4 | 3 | 23 |
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| 82 | 4 | 4 | 5 | 4 | 4 | 3 | 24 |
| 83 | 4 | 4 | 5 | 4 | 4 | 3 | 24 |
| 84 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 85 | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| 86 | 5 | 3 | 5 | 4 | 5 | 5 | 27 |
| 87 | 5 | 5 | 5 | 4 | 4 | 5 | 28 |
| 88 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
| 89 | 4 | 5 | 4 | 4 | 4 | 4 | 25 |

| | | | | | | | |
|-----|---|---|---|---|---|---|----|
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| 91 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
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| 96 | 3 | 3 | 4 | 5 | 5 | 2 | 22 |
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| 98 | 4 | 3 | 4 | 4 | 4 | 3 | 22 |
| 99 | 4 | 3 | 4 | 3 | 4 | 3 | 21 |
| 100 | 4 | 5 | 5 | 5 | 5 | 5 | 29 |
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| 102 | 3 | 3 | 4 | 4 | 5 | 3 | 22 |
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| 105 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
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| 112 | 4 | 3 | 3 | 3 | 5 | 3 | 21 |
| 113 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 114 | 4 | 4 | 5 | 5 | 5 | 4 | 27 |
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| 125 | 2 | 2 | 4 | 4 | 4 | 3 | 19 |
| 126 | 3 | 3 | 3 | 4 | 4 | 3 | 20 |
| 127 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 128 | 3 | 2 | 4 | 4 | 4 | 3 | 20 |
| 129 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 130 | 3 | 3 | 5 | 4 | 5 | 3 | 23 |
| 131 | 2 | 2 | 5 | 4 | 5 | 2 | 20 |
| 132 | 5 | 4 | 5 | 4 | 4 | 4 | 26 |
| 133 | 3 | 2 | 4 | 4 | 4 | 3 | 20 |
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| | | | | | | | |
|-----|---|---|---|---|---|---|----|
| 136 | 4 | 4 | 4 | 4 | 4 | 4 | 24 |
| 137 | 4 | 3 | 3 | 2 | 4 | 3 | 19 |
| 138 | 4 | 2 | 3 | 2 | 4 | 2 | 17 |
| 139 | 3 | 2 | 4 | 4 | 4 | 2 | 19 |
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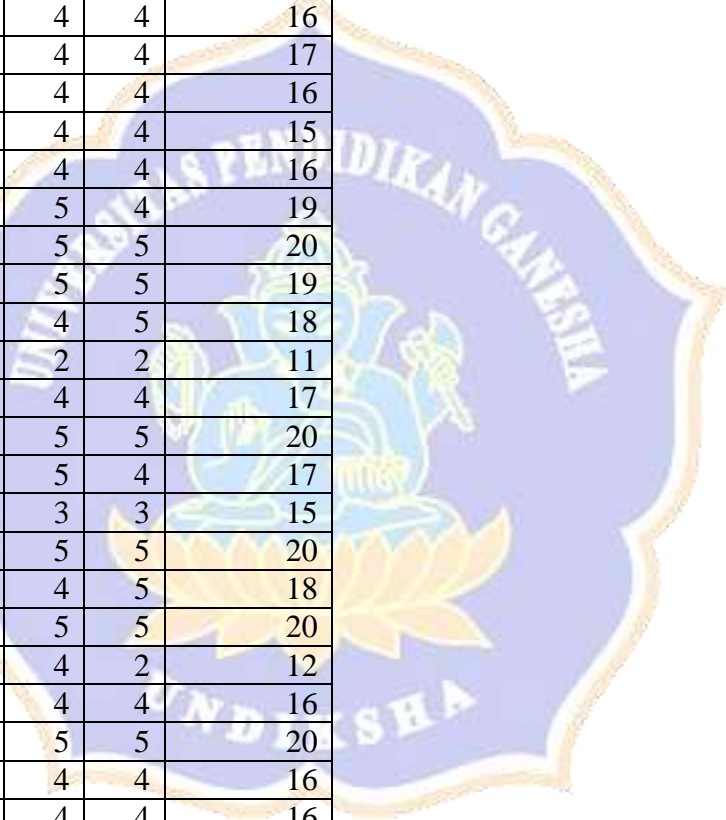
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| 3 | 5 | 5 | 5 | 5 | 20 |
| 4 | 5 | 5 | 5 | 5 | 20 |
| 5 | 4 | 4 | 4 | 4 | 16 |
| 6 | 5 | 5 | 5 | 5 | 20 |
| 7 | 5 | 4 | 5 | 5 | 19 |
| 8 | 4 | 4 | 4 | 3 | 15 |
| 9 | 4 | 4 | 4 | 4 | 16 |
| 10 | 4 | 4 | 4 | 4 | 16 |
| 11 | 5 | 5 | 4 | 5 | 19 |
| 12 | 5 | 4 | 5 | 5 | 19 |
| 13 | 4 | 5 | 3 | 4 | 16 |
| 14 | 5 | 5 | 5 | 5 | 20 |
| 15 | 4 | 4 | 4 | 4 | 16 |
| 16 | 5 | 5 | 5 | 5 | 20 |
| 17 | 5 | 5 | 5 | 5 | 20 |
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| 19 | 5 | 5 | 5 | 4 | 19 |
| 20 | 4 | 4 | 4 | 4 | 16 |
| 21 | 5 | 5 | 4 | 5 | 19 |
| 22 | 5 | 4 | 5 | 5 | 19 |
| 23 | 4 | 4 | 4 | 4 | 16 |
| 24 | 5 | 5 | 5 | 5 | 20 |
| 25 | 4 | 4 | 4 | 4 | 16 |
| 26 | 4 | 4 | 4 | 4 | 16 |
| 27 | 5 | 3 | 5 | 4 | 17 |
| 28 | 3 | 4 | 4 | 4 | 15 |
| 29 | 5 | 4 | 5 | 4 | 18 |
| 30 | 4 | 5 | 4 | 5 | 18 |
| 31 | 4 | 4 | 4 | 4 | 16 |
| 32 | 4 | 5 | 4 | 4 | 17 |
| 33 | 5 | 5 | 5 | 5 | 20 |
| 34 | 4 | 4 | 4 | 4 | 16 |
| 35 | 4 | 4 | 4 | 4 | 16 |

| | | | | | |
|----|---|---|---|---|----|
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| 37 | 3 | 4 | 4 | 4 | 15 |
| 38 | 5 | 4 | 5 | 5 | 19 |
| 39 | 5 | 5 | 5 | 5 | 20 |
| 40 | 5 | 5 | 4 | 5 | 19 |
| 41 | 5 | 5 | 5 | 5 | 20 |
| 42 | 5 | 5 | 5 | 5 | 20 |
| 43 | 5 | 3 | 5 | 5 | 18 |
| 44 | 2 | 3 | 1 | 5 | 11 |
| 45 | 5 | 5 | 5 | 5 | 20 |
| 46 | 4 | 4 | 3 | 4 | 15 |
| 47 | 4 | 5 | 4 | 4 | 17 |
| 48 | 4 | 5 | 4 | 4 | 17 |
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| 50 | 4 | 4 | 3 | 4 | 15 |
| 51 | 5 | 3 | 5 | 5 | 18 |
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| 54 | 4 | 4 | 4 | 4 | 16 |
| 55 | 5 | 4 | 5 | 5 | 19 |
| 56 | 4 | 4 | 4 | 4 | 16 |
| 57 | 4 | 4 | 4 | 4 | 16 |
| 58 | 5 | 5 | 5 | 4 | 19 |
| 59 | 4 | 4 | 4 | 4 | 16 |
| 60 | 5 | 5 | 5 | 5 | 20 |
| 61 | 5 | 4 | 5 | 4 | 18 |
| 62 | 4 | 5 | 5 | 5 | 19 |
| 63 | 4 | 4 | 4 | 4 | 16 |
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| 76 | 5 | 5 | 5 | 5 | 20 |
| 77 | 4 | 4 | 4 | 3 | 15 |
| 78 | 3 | 4 | 4 | 3 | 14 |
| 79 | 5 | 5 | 5 | 5 | 20 |
| 80 | 4 | 5 | 4 | 4 | 17 |
| 81 | 4 | 5 | 4 | 4 | 17 |



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|-----|---|---|---|---|----|
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| 83 | 3 | 5 | 4 | 4 | 16 |
| 84 | 5 | 5 | 4 | 4 | 18 |
| 85 | 5 | 4 | 4 | 4 | 17 |
| 86 | 5 | 5 | 5 | 5 | 20 |
| 87 | 5 | 5 | 5 | 4 | 19 |
| 88 | 5 | 4 | 5 | 5 | 19 |
| 89 | 4 | 4 | 4 | 4 | 16 |
| 90 | 3 | 4 | 4 | 4 | 15 |
| 91 | 3 | 4 | 3 | 3 | 13 |
| 92 | 5 | 4 | 5 | 4 | 18 |
| 93 | 5 | 4 | 5 | 5 | 19 |
| 94 | 4 | 5 | 5 | 4 | 18 |
| 95 | 4 | 4 | 4 | 4 | 16 |
| 96 | 5 | 4 | 4 | 4 | 17 |
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| 98 | 3 | 4 | 4 | 4 | 15 |
| 99 | 4 | 4 | 4 | 4 | 16 |
| 100 | 5 | 5 | 5 | 4 | 19 |
| 101 | 5 | 5 | 5 | 5 | 20 |
| 102 | 5 | 4 | 5 | 5 | 19 |
| 103 | 5 | 4 | 4 | 5 | 18 |
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| 105 | 5 | 4 | 4 | 4 | 17 |
| 106 | 5 | 5 | 5 | 5 | 20 |
| 107 | 4 | 4 | 5 | 4 | 17 |
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| 109 | 5 | 5 | 5 | 5 | 20 |
| 110 | 5 | 4 | 4 | 5 | 18 |
| 111 | 5 | 5 | 5 | 5 | 20 |
| 112 | 4 | 2 | 4 | 2 | 12 |
| 113 | 4 | 4 | 4 | 4 | 16 |
| 114 | 5 | 5 | 5 | 5 | 20 |
| 115 | 4 | 4 | 4 | 4 | 16 |
| 116 | 4 | 4 | 4 | 4 | 16 |
| 117 | 3 | 4 | 3 | 3 | 13 |
| 118 | 4 | 5 | 4 | 4 | 17 |
| 119 | 5 | 4 | 5 | 5 | 19 |
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| 121 | 5 | 5 | 5 | 4 | 19 |
| 122 | 4 | 4 | 5 | 4 | 17 |
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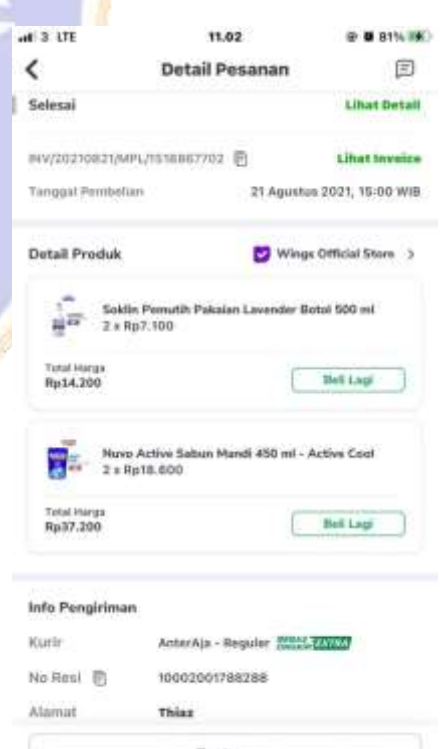
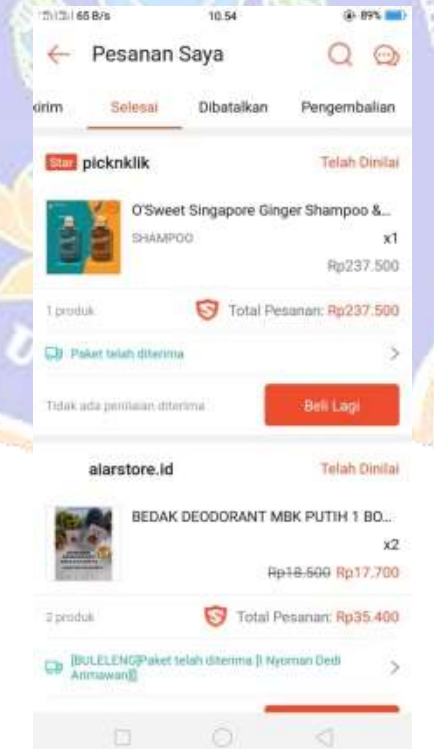
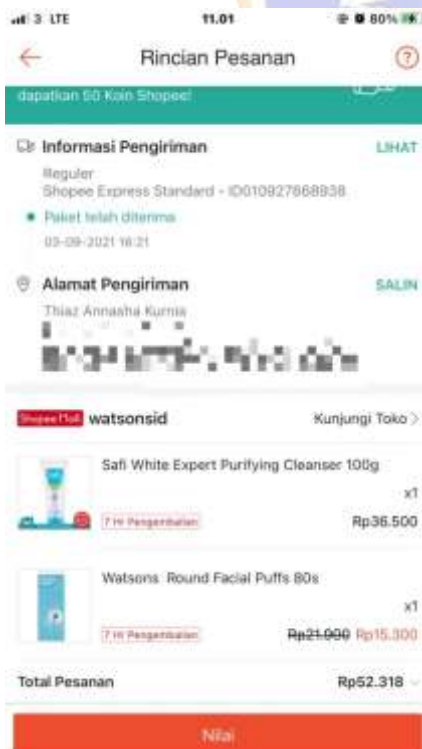
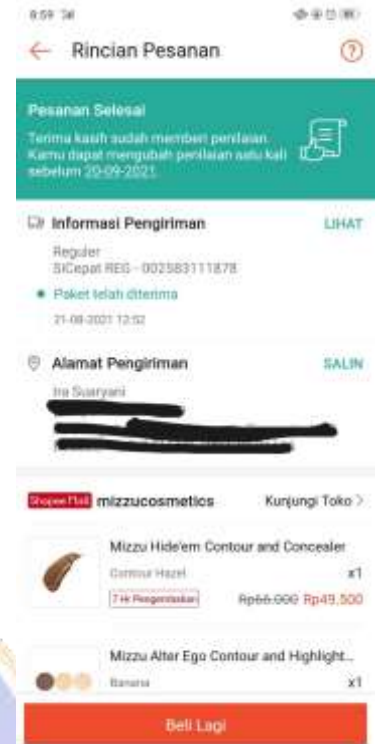
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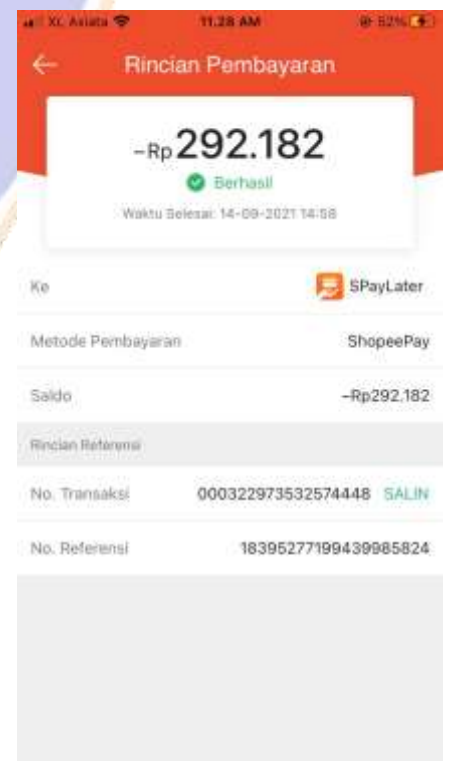
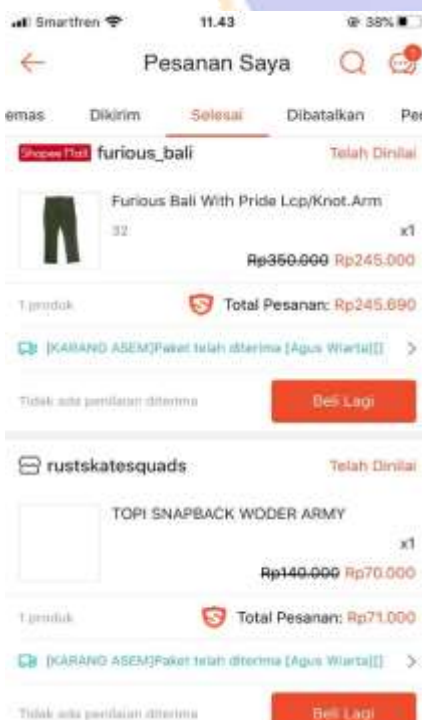
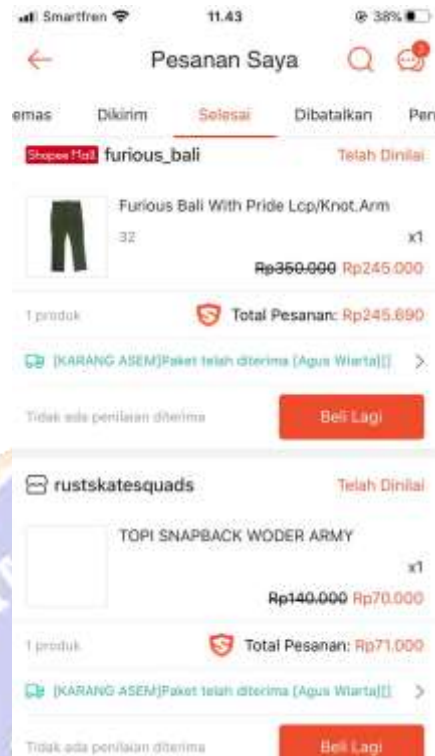


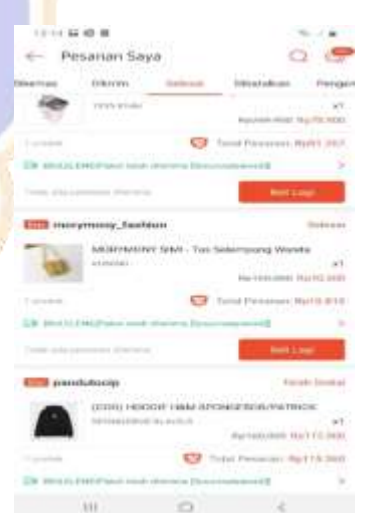
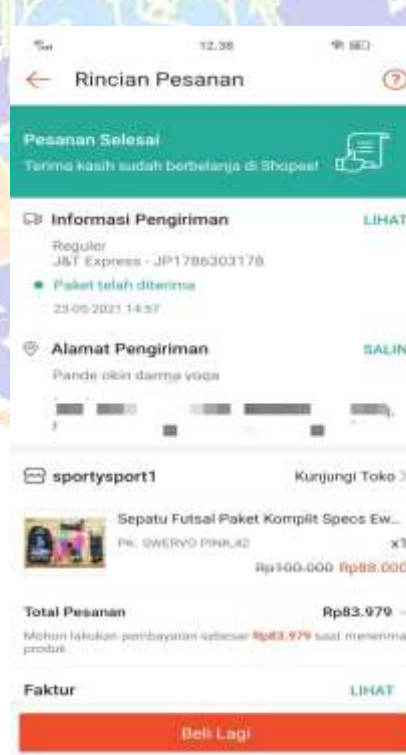
Lampiran 10

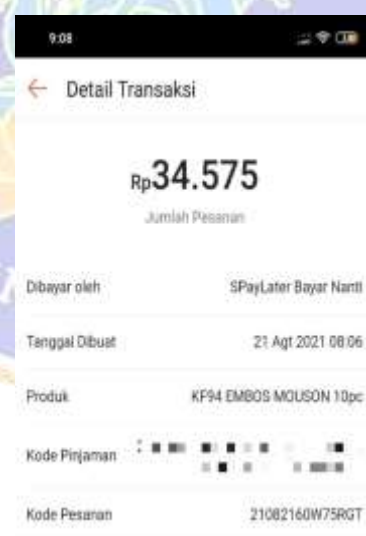
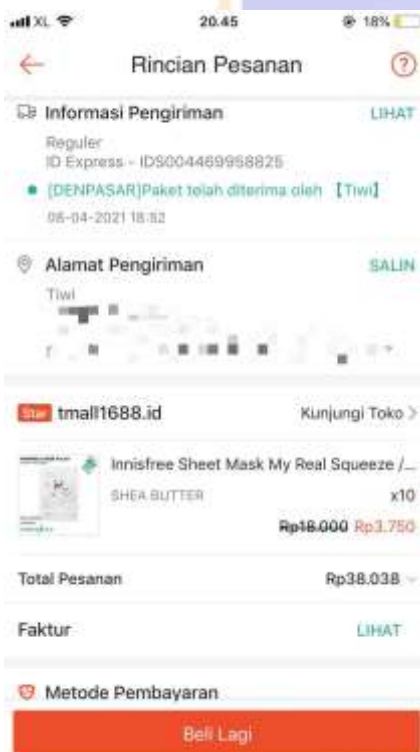
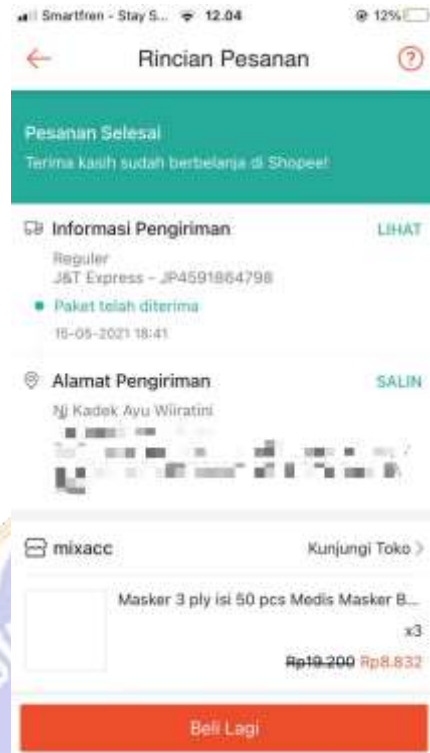
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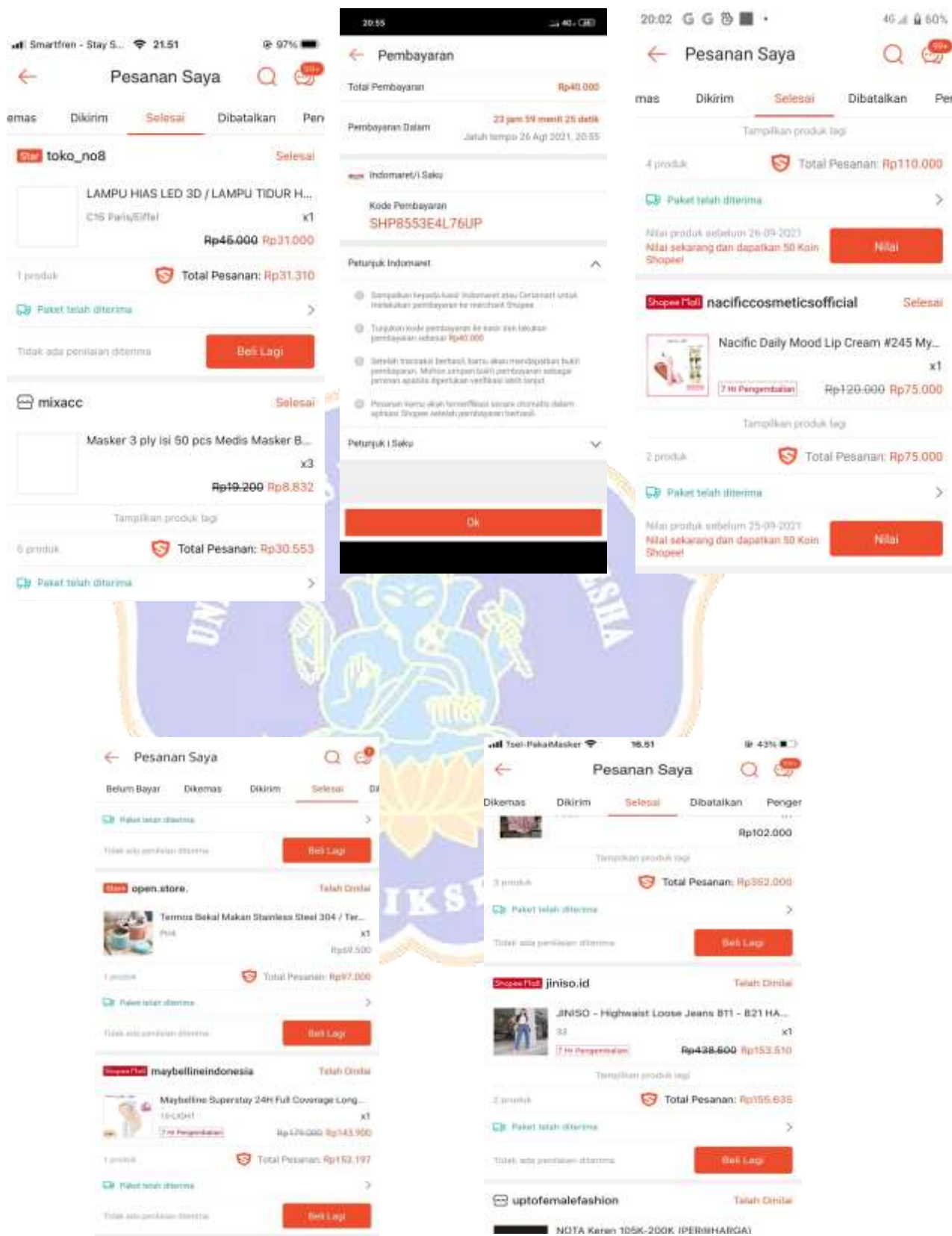


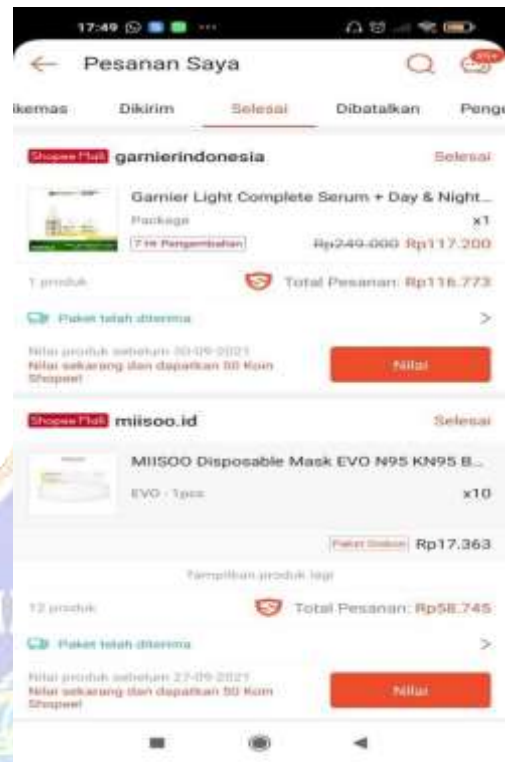


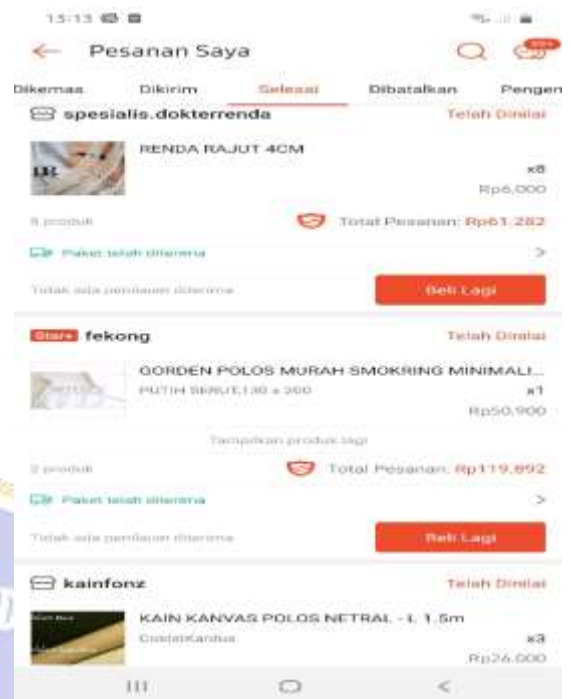


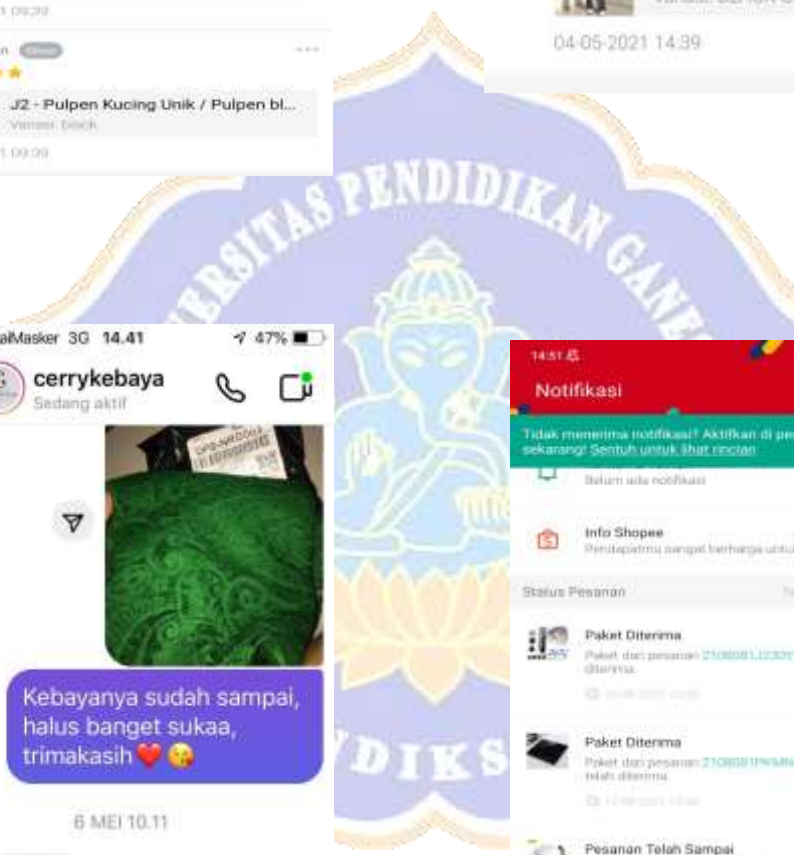
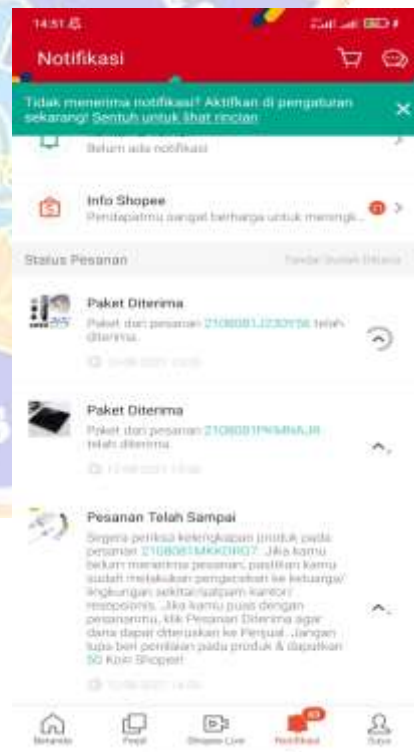












11:34

Rincian Pesanan

Informasi Pengiriman LIHAT

Reguler
SiCepat REG - 002596143469
Paket telah diterima
12-09-2021 14:57

Alamat Pengiriman SALIN

Ayu Utami
[Redacted]

Star bima.p Kunjungi Toko >

PAKET KOMPLIT Microphone Clip On +...
PAKET SPLITER + CASE x1
Rp72.800

Total Pesanan Rp73.800

Faktur LIHAT

Metode Pembayaran
Bank BRI (Dicek Otomatis)

Beli Lagi

18.05 51%

@mirose.beauty

Ini kemarin saya pesan face wash tp yg dtg toner kak
23-08-2021 18:53

Gmn ya kak?
23-08-2021 18:53

selamat malam kak, mohon maaf kak sebelumnya, kakak perpanjang garansi ya, kita kirim ulang besok untuk face washnya karna hari ini pengirimannya udah jalan
23-08-2021 19:11

Mohon untuk tidak melakukan transaksi di luar Shopee untuk menghindari terjadinya penipuan. Laporkan pengguna apabila chat di atas mengganggu. [Pelajari Lebih Lanjut](#) | [Laporkan Pengguna](#)

Hi! Apakah produk ini masih ada? Terima Kasih!

Tulis pesan...

Smartfren 11.43 38%

Pesanan Saya

emas Dikirim **Selesai** Dibatalkan Pen

Star trunkbali Telah Dinilai

Trunk Flowned White
Cewek_M x1
~~Rp169.000~~ Rp63.600

1 produk **Total Pesanan: Rp79.600**

[KARANG ASEM]Paket telah diterima [BSK] >

Beli Lagi

Star romeotics.store Telah Dinilai

Pica logo bl (couple)
Blue_M x2
~~Rp160.000~~ Rp64.000

2 produk **Total Pesanan: Rp142.000**

[TABANAN]Paket telah diterima [Putri Utami] >

Tidak ada penilaian diterima **Beli Lagi**

Lampiran 11

Dokumentasi Proses Pengumpulan Data

